

# Western Governors University (WGU) HLTH2012 D391 Health Ecosystem Practice Exam (Sample)

## Study Guide



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## Questions

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1. In what manner can technology enhance chronic disease management?
  - A. By providing automated treatment
  - B. By aiding in monitoring and communication
  - C. By replacing healthcare professionals
  - D. By eliminating patient records
2. Which government program allows clients to qualify for dual eligibility?
  - A. CHIP
  - B. Medicare
  - C. Medicaid
  - D. HMO
3. Which law established a new reimbursement and incentive structure for physicians treating Medicare patients?
  - A. Affordable Care Act
  - B. Medicare Improvement for Patients and Providers Act
  - C. Medicare Access and CHIP Reauthorization Act of 2015 (MACRA)
  - D. Patient Protection and Affordable Care Act
4. Why are community health assessments significant?
  - A. They provide a platform for private healthcare businesses
  - B. They identify health needs to guide public health initiatives and policies
  - C. They implement federal health regulations
  - D. They primarily focus on environmental health risks
5. Which entity is responsible for licensing healthcare providers and making state laws for health?
  - A. State Department of Health
  - B. Centers for Medicare and Medicaid Services
  - C. U.S. Department of Health and Human Services
  - D. Health Resources and Services Administration

6. What is the significance of health information technology in the health ecosystem?
- A. It primarily focuses on data security
  - B. It increases inefficiency in healthcare delivery
  - C. It enhances data sharing and communication
  - D. It hinders patient-provider interactions
7. What does health equity aim to address?
- A. Disparities in drug prices
  - B. Socioeconomic differences affecting healthcare access
  - C. The level of technology in hospitals
  - D. The training of healthcare providers globally
8. The Quadruple Aim Framework focuses on which of the following?
- A. Enhancing hospital revenue
  - B. Increasing patient referrals
  - C. Reducing costs and improving population health
  - D. Maximizing healthcare provider earnings
9. Which of the following is NOT one of the fundamental components of a healthcare system?
- A. Funding
  - B. Delivery
  - C. Research
  - D. Organization
10. Which of the following is NOT one of the components of the STEEEP framework?
- A. Safety
  - B. Timeliness
  - C. Economy
  - D. Patient-centered care

## Answers

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1. B
2. B
3. C
4. B
5. A
6. C
7. B
8. C
9. C
10. C

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## Explanations

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1. In what manner can technology enhance chronic disease management?

- A. By providing automated treatment
- B. By aiding in monitoring and communication
- C. By replacing healthcare professionals
- D. By eliminating patient records

Technology plays a significant role in enhancing chronic disease management primarily by aiding in monitoring and communication. With the integration of health monitoring devices, mobile applications, and telehealth platforms, patients can remotely track vital signs, medication adherence, and symptoms, allowing healthcare providers to receive real-time data. This continual flow of information fosters better communication between patients and providers, enabling timely interventions and tailored therapeutic adjustments to optimize health outcomes. Furthermore, the use of technology promotes patient engagement and self-management by empowering individuals to take an active role in tracking their health. This connection not only helps in promptly addressing potential complications but also strengthens the therapeutic relationship, leading to improved patient satisfaction and adherence to treatment plans. Overall, technology acts as a supportive tool for both patients and healthcare providers in managing chronic conditions more effectively.

2. Which government program allows clients to qualify for dual eligibility?

- A. CHIP
- B. Medicare
- C. Medicaid
- D. HMO

The correct answer is Medicare. This program allows individuals to be eligible for both Medicare and another form of assistance, specifically Medicaid. This dual eligibility is particularly important for older adults and individuals with disabilities who may require comprehensive health coverage that Medicare provides, while also needing the additional support and resources from Medicaid for costs that Medicare does not cover, such as long-term care or copayments and deductibles. Medicare primarily serves those 65 and older, as well as younger individuals with specific disabilities or conditions, making it a significant program in the health ecosystem. This aspect of dual eligibility particularly serves those whose income or resources may limit their access to other healthcare options, highlighting the critical role Medicare plays in ensuring a more integrated approach to healthcare support for vulnerable populations. Other options, such as CHIP, are not directly associated with dual eligibility; CHIP is designed mainly for children in low-income families and does not provide dual support across programs like Medicaid and Medicare. Similarly, HMOs, or Health Maintenance Organizations, are managed care plans that provide health insurance but do not encompass the dual eligibility structure that is characteristic of Medicare and Medicaid.

3. Which law established a new reimbursement and incentive structure for physicians treating Medicare patients?

- A. Affordable Care Act
- B. Medicare Improvement for Patients and Providers Act
- C. Medicare Access and CHIP Reauthorization Act of 2015 (MACRA)
- D. Patient Protection and Affordable Care Act

The Medicare Access and CHIP Reauthorization Act of 2015 (MACRA) established a significant overhaul of the payment system for Medicare providers, transitioning from a volume-based approach to a value-based approach. This reform aimed to improve the quality of care provided to patients while controlling healthcare costs. MACRA introduced new reimbursement models, such as the Merit-based Incentive Payment System (MIPS) and Advanced Alternative Payment Models (APMs), which incentivize physicians to focus on delivering high-quality care rather than simply increasing the number of services provided. This shift is crucial for enhancing patient outcomes and ensuring that healthcare resources are utilized effectively. While the Affordable Care Act and the Patient Protection and Affordable Care Act also introduced various reforms impacting healthcare, MACRA is specifically focused on the reimbursement structure for physicians treating Medicare patients. The Medicare Improvement for Patients and Providers Act is also relevant to Medicare but does not encompass the comprehensive changes brought about by MACRA.

4. Why are community health assessments significant?

- A. They provide a platform for private healthcare businesses
- B. They identify health needs to guide public health initiatives and policies
- C. They implement federal health regulations
- D. They primarily focus on environmental health risks

Community health assessments are significant because they play a crucial role in identifying the specific health needs of a population. By systematically evaluating the health status and needs of a community, these assessments help to inform public health initiatives and shape the policies that govern healthcare delivery. This process ensures that resources and interventions are directed where they are most needed, ultimately improving health outcomes. The findings from a community health assessment enable stakeholders to prioritize health concerns, allocate funding effectively, and design targeted programs to address identified issues. This targeted approach allows for a more responsive and efficient healthcare system that can adapt to the changing needs of the community. In contrast, the other options do not capture the primary purpose and significance of community health assessments. While private healthcare businesses may use data from these assessments, it is not their primary function. Similarly, implementing federal health regulations is a broader governmental role that is not the focus of community assessments. Lastly, while environmental health risks can be a factor in these assessments, they do not singularly define their scope, which is much broader and inclusive of various health determinants.

5. Which entity is responsible for licensing healthcare providers and making state laws for health?

- A. State Department of Health
- B. Centers for Medicare and Medicaid Services
- C. U.S. Department of Health and Human Services
- D. Health Resources and Services Administration

The State Department of Health is indeed the correct entity responsible for licensing healthcare providers and creating state laws related to health. This department functions at the state level and holds the authority to regulate healthcare practices within the state, ensuring that healthcare providers meet specific standards for licensure. By overseeing the licensure process, the State Department of Health helps maintain the quality of care that patients receive and ensures that healthcare professionals comply with state regulations. In addition to licensing, the department is also involved in public health initiatives, disease prevention, and health promotion, which are essential aspects of managing the health ecosystem within the state. They have the jurisdiction to enact laws that address various health-related issues and can tailor regulations to fit the particular needs and challenges of their state's population. The other entities mentioned, such as the Centers for Medicare and Medicaid Services, the U.S. Department of Health and Human Services, and the Health Resources and Services Administration, focus more on federal standards, funding, and public health services rather than directly licensing providers or forming state-specific legislation. Their roles complement state health departments, but the core responsibility for licensing healthcare providers lies with the State Department of Health.

6. What is the significance of health information technology in the health ecosystem?

- A. It primarily focuses on data security
- B. It increases inefficiency in healthcare delivery
- C. It enhances data sharing and communication
- D. It hinders patient-provider interactions

Health information technology plays a crucial role in the health ecosystem by enhancing data sharing and communication among various stakeholders, including healthcare providers, patients, insurers, and public health entities. This interconnectedness allows for better collaboration, timely access to patient information, and improved decision-making. When health information technology systems are implemented effectively, they facilitate the seamless exchange of electronic health records, ensuring that healthcare professionals have access to up-to-date patient data. This not only helps in providing timely and appropriate care but also reduces the likelihood of errors and redundancies that can occur when information is not readily accessible. Moreover, by improving communication channels, health information technology helps to engage patients more actively in their care, enabling them to make informed decisions and helping to foster a more patient-centered approach to healthcare. This integration ultimately leads to more efficient healthcare delivery, better outcomes, and enhanced patient satisfaction.

## 7. What does health equity aim to address?

- A. Disparities in drug prices
- B. Socioeconomic differences affecting healthcare access
- C. The level of technology in hospitals
- D. The training of healthcare providers globally

Health equity aims to address socioeconomic differences that affect healthcare access because it focuses on ensuring that everyone has a fair and just opportunity to attain their highest level of health. This involves recognizing that various social determinants, such as income, education, and geographic location, can significantly influence an individual's ability to obtain necessary healthcare services. By targeting these disparities, health equity seeks to eliminate barriers that marginalized or disadvantaged groups face in accessing quality healthcare. Essentially, it champions the idea that health should not be determined by social or economic status, thereby promoting fairness in health outcomes across populations.

## 8. The Quadruple Aim Framework focuses on which of the following?

- A. Enhancing hospital revenue
- B. Increasing patient referrals
- C. Reducing costs and improving population health
- D. Maximizing healthcare provider earnings

The Quadruple Aim Framework emphasizes improving population health while reducing costs within healthcare systems. This framework expands on the original Triple Aim, which focused on enhancing patient experience, improving population health, and reducing costs. By including a fourth aim, which addresses the well-being and satisfaction of healthcare providers, the Quadruple Aim seeks to create a more holistic approach to healthcare improvement. This interrelationship encourages leveraging data and collaborative practices to enhance health outcomes for populations while maintaining or lowering healthcare costs. Focusing on reducing costs and improving population health aligns with strategic goals within healthcare organizations to meet the needs of both patients and healthcare systems effectively. The integration of these elements fosters an environment that not only prioritizes health improvement but also ensures that the resources are utilized efficiently.

9. Which of the following is NOT one of the fundamental components of a healthcare system?

- A. Funding
- B. Delivery
- C. Research
- D. Organization

In the context of a healthcare system, the fundamental components often encompass the ways in which healthcare services are delivered, organized, and financed. Delivery involves the actual provision of healthcare services to patients, while organization refers to how these services are structured and coordinated. Funding is crucial as it ensures that resources are available for delivering care and maintaining the healthcare infrastructure. Research, while essential for advancing medical knowledge and improving healthcare practices, is generally considered a supportive function rather than a core component of the healthcare system itself. The primary focus of a healthcare system is on delivering care efficiently and effectively, rather than on research initiatives, which tend to fall outside the essential services that directly impact patient care. Therefore, identifying research as not being one of the fundamental components provides clarity on the core functions that maintain the healthcare ecosystem.

10. Which of the following is NOT one of the components of the STEEEP framework?

- A. Safety
- B. Timeliness
- C. Economy
- D. Patient-centered care

The STEEEP framework is a model used to assess the quality of healthcare services. It encompasses five key components: Safety, Timeliness, Effectiveness, Efficiency, and Patient-centered care. Each of these elements addresses a different aspect of healthcare delivery to ensure comprehensive patient care and improved health outcomes. In this context, Economy is not one of the recognized components of the STEEEP framework. Although economic considerations are crucial in the broader context of healthcare delivery and resource management, they are not explicitly listed as a component of the STEEEP model. Instead, the framework focuses on ensuring that care is safe, timely, effective, efficient, and centered around the needs and preferences of patients, which are vital for improving quality and patient satisfaction in healthcare services.