

# Vlocity Platform Developer Practice Test (Sample)

## Study Guide



**Everything you need from our exam experts!**

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# Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

**Remember:** successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

# How to Use This Guide

**This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:**

## **1. Start with a Diagnostic Review**

**Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.**

## **2. Study in Short, Focused Sessions**

**Break your study time into manageable blocks (e.g. 30 - 45 minutes). Review a handful of questions, reflect on the explanations.**

## **3. Learn from the Explanations**

**After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.**

## **4. Track Your Progress**

**Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.**

## **5. Simulate the Real Exam**

**Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.**

## **6. Repeat and Review**

**Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.**

**There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!**

## Questions

- 1. Can a Vlocity Calculation procedure be called from an OmniScript using a Calculation Action?**
  - A. True**
  - B. False**
- 2. How can customer feedback be effectively captured in a Vlocity application?**
  - A. Using email follow-ups only**
  - B. Using OmniScripts to create surveys and feedback forms**
  - C. Through in-person interviews**
  - D. Utilizing automated phone calls**
- 3. Can Vlocity Customer Story pages be configured for objects outside those provided in the Vlocity package?**
  - A. True**
  - B. False**
- 4. Can you configure card layouts in the Vlocity platform for custom objects?**
  - A. Yes**
  - B. No**
- 5. In what format can data from a Vlocity OmniScript be saved into the Vlocity "Application" Object?**
  - A. XML**
  - B. JSON**
  - C. CSV**
  - D. Plain Text**
- 6. What distinguishes the DataRaptor Extract Action in Vlocity OmniScript?**
  - A. It retrieves data and populates the OmniScript**
  - B. It displays data in charts**
  - C. It performs complex calculations**
  - D. It sends data to external systems**

- 7. What type of data can DataRaptors handle?**
- A. Only Salesforce data**
  - B. Only external data**
  - C. Both Salesforce and external data**
  - D. Only real-time streaming data**
- 8. Which one of the following is NOT a step necessary to create a Vlocity Action Toolbar with Action Buttons for use on a Salesforce page layout?**
- A. Create a Visualforce page using a Vlocity page template.**
  - B. Add the Action Toolbar Visualforce page to a page layout.**
  - C. Add a custom Apex controller to the Visualforce page.**
  - D. Create a Vlocity Action Button using the OmniScript Universal Page.**
- 9. What does the OmniScript mode picklist allow during preview?**
- A. Step through the script in debug mode**
  - B. Define default and per user modes utilized at runtime**
  - C. Display the OmniScript in various formats**
  - D. Toggle between debug and runtime mode**
- 10. Is a "Link Mapping" used to obtain information like Salesforce Id from a Domain Object during a Vlocity DataRaptor import job?**
- A. True**
  - B. False**



## **Answers**

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1. A
2. B
3. B
4. B
5. B
6. A
7. C
8. C
9. C
10. A

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## **Explanations**

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**1. Can a Vlocity Calculation procedure be called from an OmniScript using a Calculation Action?**

**A. True**

**B. False**

A Vlocity Calculation procedure can indeed be invoked from an OmniScript using a Calculation Action. This integration allows for powerful dynamic calculations to be processed as part of the OmniScript flow. The Calculation Action in OmniScripts serves the purpose of executing a predefined calculation procedure. When configured correctly, it takes input parameters from the OmniScript, sends them to the calculation procedure, and processes the results. This seamless interaction between OmniScript and Calculation procedures is integral for scenarios where real-time calculations are required, such as determining pricing, discounts, or any other business logic that requires computation during the user interaction. Furthermore, this functionality enhances the overall efficiency and user experience by enabling complex operations without the need for custom coding, thereby streamlining the development process within Vlocity. Overall, the ability to call a Calculation procedure from an OmniScript underscores the flexibility and power of the Vlocity platform in creating robust and interactive applications.

**2. How can customer feedback be effectively captured in a Vlocity application?**

**A. Using email follow-ups only**

**B. Using OmniScripts to create surveys and feedback forms**

**C. Through in-person interviews**

**D. Utilizing automated phone calls**

Capturing customer feedback effectively in a Vlocity application can best be achieved by using OmniScripts to create surveys and feedback forms. OmniScripts are designed for building guided interactions within the Vlocity platform, allowing businesses to streamline the process of collecting feedback digitally. This method facilitates a user-friendly experience for customers to provide input directly, which can then be analyzed and acted upon. Utilizing OmniScripts for surveys allows for customizable questions and formats, ensuring that the feedback collected is specific and relevant to the customer's experience. This digital approach can also make it easier to reach a broader audience and gather a larger volume of responses compared to traditional methods, like email or in-person interviews, which may limit engagement. Other options may not be as effective in today's fast-paced digital landscape. While email follow-ups, phone calls, and in-person interviews can provide valuable feedback, they often lack the scalability and efficiency that automated forms and surveys can offer. Furthermore, reliance solely on these traditional methods may yield a lower response rate and limit the diversity of feedback due to various logistical challenges.

### **3. Can Vlocity Customer Story pages be configured for objects outside those provided in the Vlocity package?**

**A. True**

**B. False**

The assertion that Vlocity Customer Story pages cannot be configured for objects outside those provided in the Vlocity package is accurate. Vlocity, primarily designed for industry-specific applications, maintains a set framework for its objects and data structures. This standardization is critical for ensuring that functionality across various Vlocity applications remains consistent. Customer Story pages are tailored specifically to leverage Vlocity's pre-defined objects to ensure seamless integration and utilization of the platform's capabilities. Allowing customization for objects outside the provided Vlocity package would potentially disrupt this integration, leading to inconsistencies and complexities in the application ecosystem. Therefore, the design intentionally restricts the configuration of Customer Story pages to only those objects that are part of the Vlocity package, ensuring that users can effectively utilize the full range of features while maintaining data integrity and application performance.

### **4. Can you configure card layouts in the Vlocity platform for custom objects?**

**A. Yes**

**B. No**

In the Vlocity platform, card layouts are specifically designed for standard objects, and custom objects do not support the same level of card configuration. When working with custom objects, you may find limitations regarding the layout options as they pertain to card displays. The emphasis on standard objects enables users to leverage built-in functionalities effectively, which may not extend seamlessly to custom object setups. While custom objects can still display in different formats, the specialized design and configuration options available within card layouts are not applicable, keeping in mind that the platform prioritizes optimized performance and user experience for standard objects. This distinction is important for developers and administrators when planning out the presentation and usability of data within the Vlocity framework.

**5. In what format can data from a Vlocity OmniScript be saved into the Vlocity "Application" Object?**

- A. XML
- B. JSON**
- C. CSV
- D. Plain Text

Data from a Vlocity OmniScript can be saved into the Vlocity "Application" Object in JSON format. JSON is a lightweight data interchange format that is easy for humans to read and write and easy for machines to parse and generate. Since OmniScripts are designed to handle complex data structures and allow for dynamic user interactions, using JSON facilitates the transmission of structured data, which aligns well with how OmniScripts operate within the Vlocity ecosystem. JSON's structure also enables the seamless integration of various data types and is inherently compatible with many web technologies, making it particularly suitable for modern application development. This ensures that the data captured through OmniScripts can be effectively stored, retrieved, and manipulated within the Vlocity framework, providing compatibility with APIs and other systems that expect data in JSON format. In contrast, other formats like XML, CSV, or plain text do not provide the same level of flexibility or compatibility with the requirements of modern web applications that OmniScripts need to accommodate.

**6. What distinguishes the DataRaptor Extract Action in Vlocity OmniScript?**

- A. It retrieves data and populates the OmniScript**
- B. It displays data in charts
- C. It performs complex calculations
- D. It sends data to external systems

The DataRaptor Extract Action is specifically designed to retrieve data from various sources and populate that data into the OmniScript. This functionality allows developers to seamlessly integrate external data with the user interface in real-time, enhancing the user experience by delivering relevant information directly within the OmniScript flow. Other options describe functions that are not within the scope of the DataRaptor Extract Action. Displaying data in charts typically falls under visualization tools or components that present data dynamically, while performing complex calculations would involve logic or method invocation rather than simple data extraction. Sending data to external systems is more aligned with DataRaptor Transform or DataRaptor Load Actions, which focus on moving data rather than pulling it in. This focus on data retrieval is what primarily distinguishes the DataRaptor Extract Action within Vlocity's ecosystem.

## 7. What type of data can DataRaptors handle?

- A. Only Salesforce data
- B. Only external data
- C. Both Salesforce and external data**
- D. Only real-time streaming data

DataRaptors in Vlocity (now Salesforce Industries) are designed to efficiently handle both Salesforce and external data sources. They are versatile data extraction tools that can process information from Salesforce objects, allowing users to retrieve, transform, and manipulate Salesforce data. Additionally, DataRaptors can also integrate with external APIs or data sources, enabling them to pull in data from outside the Salesforce ecosystem. This capability to manage both types of data makes DataRaptors quite powerful, as they can serve as a bridge for applications requiring information from multiple origins. In scenarios where businesses need to provide a unified experience by incorporating both internal data from Salesforce and external information, DataRaptors can seamlessly aggregate and handle these diverse data types in various configurations to meet specific application needs. The other choices are too limiting in scope. For instance, the options that mention only Salesforce data or only external data fail to recognize the breadth of functionality that DataRaptors provide by accommodating both sources. Likewise, the mention of only real-time streaming data does not reflect the full capability of DataRaptors, which are not restricted to real-time data but can also process batch data efficiently. Thus, the ability to work with both Salesforce data and external data is what makes this option the correct choice.

## 8. Which one of the following is NOT a step necessary to create a Vlocity Action Toolbar with Action Buttons for use on a Salesforce page layout?

- A. Create a Visualforce page using a Vlocity page template.
- B. Add the Action Toolbar Visualforce page to a page layout.
- C. Add a custom Apex controller to the Visualforce page.**
- D. Create a Vlocity Action Button using the OmniScript Universal Page.

Creating a Vlocity Action Toolbar involves several key steps, focusing on integrating functionality seamlessly within Salesforce. The process generally includes defining the user interface and the functions that the action buttons will perform. When considering the necessity of each step: Creating a Visualforce page using a Vlocity page template is essential to establish the framework and layout within which the action buttons will operate. This step ensures that the toolbar displays correctly and integrates with Salesforce's overall design. Similarly, adding the Action Toolbar Visualforce page to a page layout is crucial because it determines where users can access the toolbar within the Salesforce interface. Creating Vlocity Action Buttons using the OmniScript Universal Page is also significant since it allows users to define specific actions that will be executed when buttons are pressed. This action is crucial for enabling the functionality that the toolbar is meant to provide. In contrast, while adding a custom Apex controller to the Visualforce page may be beneficial for more complex logic or data handling, it is not strictly necessary for creating a basic Vlocity Action Toolbar and its buttons. The core functionality of the action toolbar can be achieved without a custom Apex controller, making this step expendable or optional depending on the complexity required for the specific implementation. Thus, this option does

**9. What does the OmniScript mode picklist allow during preview?**

- A. Step through the script in debug mode**
- B. Define default and per user modes utilized at runtime**
- C. Display the OmniScript in various formats**
- D. Toggle between debug and runtime mode**

The OmniScript mode picklist during preview allows for the display of the OmniScript in various formats. This feature is particularly useful for developers and designers, as it enables them to see how the script will look and behave under different configurations without needing to deploy or fully execute the script in a live environment. By providing this capability, it assists in ensuring that the layout, styles, and components are rendering as intended across different contexts, which is crucial for user experience and functionality. Options that reference modes or debugging imply certain functionalities that might not directly relate to the visualization aspect of the OmniScript during its preview. While modes like debug and runtime are certainly critical for testing, the main focus of the question is on the preview aspect, making the ability to view the script in various formats the correct interpretation.

**10. Is a "Link Mapping" used to obtain information like Salesforce Id from a Domain Object during a Vlocity DataRaptor import job?**

- A. True**
- B. False**

A Link Mapping is indeed used in Vlocity DataRaptor import jobs to facilitate the retrieval of important identifiers such as Salesforce IDs from Domain Objects. When you configure a DataRaptor, Link Mapping helps establish the relationship between the incoming data and the existing Salesforce records. This mapping enables the DataRaptor to recognize how to connect the fields of the incoming data with the fields in the Salesforce database, allowing for efficient data import processes. For instance, if you are importing records that need to align with existing Salesforce entries, Link Mapping guides the DataRaptor in identifying the corresponding Salesforce record based on specified criteria, such as the Salesforce ID. By accurately mapping these links, you ensure that the correct relationships and references are maintained during the import, ultimately reflecting in a seamless integration between the new data and existing records in Salesforce. The understanding of this process highlights the importance of data integrity and consistency when working with Vlocity's DataRaptor tool, especially in projects where accurate data structure is critical to business operations.



## Next Steps

**Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.**

**As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.**

**If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at [hello@examzify.com](mailto:hello@examzify.com).**

**Or visit your dedicated course page for more study tools and resources:**

**<https://vlocityplatformdev.examzify.com>**

**We wish you the very best on your exam journey. You've got this!**