

# US Army Public Key Infrastructure (PKI) Trusted Agent (TA) Training Practice Exam (Sample)

## Study Guide



**Everything you need from our exam experts!**

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# Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

**Remember:** successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

# How to Use This Guide

**This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:**

## **1. Start with a Diagnostic Review**

**Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.**

## **2. Study in Short, Focused Sessions**

**Break your study time into manageable blocks (e.g. 30 - 45 minutes). Review a handful of questions, reflect on the explanations.**

## **3. Learn from the Explanations**

**After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.**

## **4. Track Your Progress**

**Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.**

## **5. Simulate the Real Exam**

**Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.**

## **6. Repeat and Review**

**Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.**

**There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!**

## Questions

- 1. What can Enhanced Trusted Agents authorize?**
  - A. Token creation**
  - B. NSS token requests**
  - C. None of the Above**
  - D. Subscriber adjustments**
- 2. Is an ETA required to be a DOD employee?**
  - A. Yes, they must be a military member**
  - B. No, it is not a requirement**
  - C. Yes, they must be a government employee**
  - D. No, only contractors can be ETAs**
- 3. What should a TA do to maintain the integrity of the PKI?**
  - A. Isolate themselves from other staff**
  - B. Follow established security protocols**
  - C. Only work during office hours**
  - D. Communicate openly with users**
- 4. Is it necessary for the Nomination and Acknowledgement of Enhanced Trusted Agent (ETA) Responsibilities form to include the name and signature of an alternate ETA?**
  - A. Yes**
  - B. No**
  - C. Only for primary ETAs**
  - D. Only for retired ETAs**
- 5. In case of a breach of PKI protocols, what is one of the first steps to take?**
  - A. Reprimand the suspected individual**
  - B. Notify the necessary authorities for further action**
  - C. Immediately change all security codes**
  - D. Ignore the issue until a report is made**

- 6. What is the purpose of regular audits in PKI systems?**
- A. To increase encryption speed**
  - B. To ensure compliance and identify vulnerabilities**
  - C. To reduce user authentication requirements**
  - D. To update software components**
- 7. Which of the following responsibilities are associated with the ETA role?**
- A. Verify Subscribers Identity**
  - B. Reset PIN**
  - C. Both options provided**
  - D. None of the above**
- 8. Trusted Agents and Enhanced Trusted Agents must avoid duties that conflict with their responsibilities?**
- A. True**
  - B. False**
  - C. Only during sensitive operations**
  - D. Only for the ETA role**
- 9. Who can a subscriber share their private signing key with?**
- A. Trusted Agents**
  - B. Close family members**
  - C. Technical support staff**
  - D. No one**
- 10. If a SIPRNet token is inserted into an ASCL/NEATS or CAC reader, what is required?**
- A. No action is needed**
  - B. Immediate reporting to a supervisor**
  - C. Immediate action due to a security violation**
  - D. Token removal**



## **Answers**

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1. C
2. B
3. B
4. A
5. B
6. B
7. C
8. A
9. D
10. C

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## **Explanations**

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## 1. What can Enhanced Trusted Agents authorize?

- A. Token creation
- B. NSS token requests
- C. None of the Above**
- D. Subscriber adjustments

The correct response to what Enhanced Trusted Agents can authorize is none of the options listed. Enhanced Trusted Agents have specific roles and responsibilities within the context of the US Army Public Key Infrastructure (PKI) framework. Their primary role includes functions such as the enrollment and management of PKI tokens for users, validation of identities, and supporting the issuance of certificates. In contrast to being able to authorize token creation or manage NSS token requests, which are typically handled by higher-level authorities or specific system administrators, Enhanced Trusted Agents focus on ensuring that accurate information is provided during the token management process. They process subscriber adjustments, but their authorization rights are limited to ensuring that the adjustments do not involve complex actions like token creation, which falls outside their scope. Thus, the most accurate conclusion regarding the capabilities of Enhanced Trusted Agents is that they cannot authorize any of the specified actions, which makes "none of the above" the correct choice.

## 2. Is an ETA required to be a DOD employee?

- A. Yes, they must be a military member
- B. No, it is not a requirement**
- C. Yes, they must be a government employee
- D. No, only contractors can be ETAs

The answer indicates that an ETA (Entity Trusted Agent) is not required to be a Department of Defense (DoD) employee. This flexibility is crucial in the context of Military and DoD operations, as it allows a broader range of personnel to participate in the PKI process. Specifically, the role of an ETA can be filled by individuals who are not necessarily government employees, which includes contractors and authorized third parties who have been properly vetted and trained. This ensures that the DoD can leverage a diverse workforce capable of fulfilling the responsibilities associated with managing and facilitating PKI processes, regardless of their formal employment status. Having contractors or non-DoD personnel as ETAs can enhance operational efficiency by allowing the DoD to tap into specialized skill sets and expertise that may not be available within the traditional government employee ranks. Thus, the requirement for an ETA to belong exclusively to the DoD is not a necessity, opening the door for a more inclusive approach while maintaining security and integrity in PKI operations.

### 3. What should a TA do to maintain the integrity of the PKI?

- A. Isolate themselves from other staff
- B. Follow established security protocols**
- C. Only work during office hours
- D. Communicate openly with users

To maintain the integrity of the PKI, following established security protocols is crucial. These protocols are designed to ensure that all processes related to public key infrastructure, including certificate issuance, renewal, revocation, and key management, are secure and compliant with regulatory and organizational standards. Adhering to these protocols helps to protect the system from unauthorized access, data breaches, and other potential vulnerabilities. Established security protocols outline the necessary steps for safeguarding sensitive information and ensuring that the PKI operates effectively and securely. By diligently following these protocols, Trusted Agents contribute to the overall security posture of the organization, preserving the trust in the PKI system, and ensuring that cryptographic operations are carried out appropriately. This creates a reliable environment where users can confidently rely on the authenticity and integrity of communications secured by PKI. The other options do not directly support the core objective of maintaining PKI integrity. Isolating from other staff might limit collaboration and communication, which are important for identifying vulnerabilities. Only working during office hours could restrict effective response times for incidents outside those hours, and while open communication is important, it doesn't directly ensure security.

### 4. Is it necessary for the Nomination and Acknowledgement of Enhanced Trusted Agent (ETA) Responsibilities form to include the name and signature of an alternate ETA?

- A. Yes**
- B. No
- C. Only for primary ETAs
- D. Only for retired ETAs

Including the name and signature of an alternate Enhanced Trusted Agent (ETA) on the Nomination and Acknowledgement of ETA Responsibilities form is crucial for several reasons. First, having an alternate ETA ensures that there is a designated backup individual who is trained and empowered to perform the responsibilities of the primary ETA when necessary. This is important for maintaining continuity and ensuring that the functions of the PKI are consistently upheld, particularly during situations such as absences, deployments, or transitions. Second, the acknowledgment of the alternate's role and responsibilities reinforces the accountability structure within the PKI framework. By formally recognizing the alternate ETA, it establishes clear lines of authority and support, which helps mitigate risks associated with information security and access control. Lastly, ensuring that both the primary and alternate ETAs are recognized in this way helps in validating the process and maintaining the integrity of the PKI system as a whole. This is vital for adhering to Army regulations and guidelines concerning roles and responsibilities related to trusted agents.

**5. In case of a breach of PKI protocols, what is one of the first steps to take?**

- A. Reprimand the suspected individual**
- B. Notify the necessary authorities for further action**
- C. Immediately change all security codes**
- D. Ignore the issue until a report is made**

In the event of a breach of PKI protocols, one of the first essential steps is to notify the necessary authorities for further action. This response is critical because escalating the situation ensures that the appropriate personnel can assess the breach's impact, investigate the cause, and mitigate potential damage. Prompt notification allows for a coordinated response, which may include technical teams to secure systems, legal advisors for compliance with regulations, and communication teams to manage external messaging if necessary. Timely reporting is imperative to maintain the integrity of the PKI and to protect sensitive data, as well as to uphold the trust of users who rely on the PKI framework. Proactive measures taken after a breach can also prevent further exploitation of vulnerabilities. In contrast, reprimanding a suspected individual may not address the systemic issues that led to the breach. Changing all security codes without a proper investigation could disrupt operations and may not resolve the underlying problem. Ignoring the issue until a report is made is counterproductive and could lead to further breaches or data losses. Therefore, notifying the necessary authorities is the most responsible and effective immediate action.

**6. What is the purpose of regular audits in PKI systems?**

- A. To increase encryption speed**
- B. To ensure compliance and identify vulnerabilities**
- C. To reduce user authentication requirements**
- D. To update software components**

Regular audits in PKI systems serve a crucial role in ensuring compliance with established policies and standards, while also identifying vulnerabilities within the infrastructure. The primary purpose of these audits is to systematically evaluate the effectiveness and reliability of the cryptographic systems, certificate authorities, and overall security measures that protect sensitive data. Through audits, organizations can verify that all components of the PKI are functioning as intended and adherent to regulatory requirements. This process includes checking for proper issuance and revocation of certificates, adherence to security protocols, and compliance with Federal regulations and industry best practices. Identifying vulnerabilities during audits allows organizations to take corrective actions before these weaknesses can be exploited, ultimately enhancing the overall security posture of the PKI system. In contrast, while encryption speed, user authentication requirements, and the need for software updates may be considerations in the operation of PKI systems, they do not directly correlate with the primary objective of conducting regular audits. Audits focus on compliance and security evaluation rather than performance optimization or user management enhancements.

**7. Which of the following responsibilities are associated with the ETA role?**

- A. Verify Subscribers Identity**
- B. Reset PIN**
- C. Both options provided**
- D. None of the above**

The responsibilities associated with the Elevated Trusted Agent (ETA) role encompass both verifying a subscriber's identity and resetting their PIN. Verifying a subscriber's identity is a critical function of the ETA, as it ensures that the individual requesting access to the Public Key Infrastructure (PKI) services is indeed who they claim to be. This step is fundamental in maintaining security and trust within the PKI framework, as it prevents unauthorized access to sensitive data and resources. Additionally, the ability to reset a subscriber's PIN is another essential task of the ETA. Subscribers may forget their PINs or may need to reset them for security reasons. The ETA plays a pivotal role in managing this process, allowing for the necessary support to maintain users' access while ensuring the integrity and security of the PKI system. Together, these responsibilities enable ETAs to effectively support subscribers and uphold the PKI's integrity, making the combined answer of both confirming the subscriber's identity and resetting PINs the most accurate representation of the ETA role's responsibilities.

**8. Trusted Agents and Enhanced Trusted Agents must avoid duties that conflict with their responsibilities?**

- A. True**
- B. False**
- C. Only during sensitive operations**
- D. Only for the ETA role**

The statement is true because Trusted Agents (TAs) and Enhanced Trusted Agents (ETAs) have specific responsibilities and duties critical to maintaining the integrity and security of the Public Key Infrastructure (PKI). Their roles involve managing sensitive information, handling cryptographic materials, and facilitating the issuance and revocation of digital certificates. If TAs and ETAs were to engage in actions that conflict with their defined responsibilities, this could lead to potential breaches of security, misuse of authority, or compromise of sensitive information. Maintaining separation between their duties is essential to uphold a clear chain of responsibility and protect the PKI system's overall trustworthiness. Consequently, the avoidance of conflicting duties is vital for ensuring that TAs and ETAs can perform their functions effectively while safeguarding the security framework within which they operate.

**9. Who can a subscriber share their private signing key with?**

- A. Trusted Agents**
- B. Close family members**
- C. Technical support staff**
- D. No one**

The option indicating that a subscriber cannot share their private signing key with anyone is correct because the integrity and security of public key infrastructure (PKI) depend heavily on the confidentiality of private keys. Private signing keys are unique to each subscriber and are used to create digital signatures, which authenticate the identity of the signer and ensure the integrity of the signed data. If a subscriber were to share their private signing key, it would compromise the security model of PKI, as anyone with access to that key would be able to create fraudulent signatures in the subscriber's name. The primary design principle behind PKI is to maintain a clear separation between public and private keys; the private key must remain a secret to protect the authenticity of the digital signatures it generates. The other options would imply scenarios where sharing the private key might be seen as acceptable, which would not align with best practices in PKI security and could lead to significant security breaches.

**10. If a SIPRNet token is inserted into an ASCL/NEATS or CAC reader, what is required?**

- A. No action is needed**
- B. Immediate reporting to a supervisor**
- C. Immediate action due to a security violation**
- D. Token removal**

When a SIPRNet token is inserted into an ASCL/NEATS or CAC reader, immediate action is necessary due to a security violation because the token is intended for use within specific secure environments. The act of inserting such a token into an inappropriate or unauthorized reader reflects a potential compromise of security protocols that govern access to classified information. In the context of PKI and security compliance, using the wrong reader could expose sensitive information or allow unauthorized access. This necessitates an immediate response to prevent any potential security breach or data leak. Adhering to this protocol is crucial in maintaining the integrity and security of communications within the military's classified network environment.



## Next Steps

**Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.**

**As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.**

**If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at [hello@examzify.com](mailto:hello@examzify.com).**

**Or visit your dedicated course page for more study tools and resources:**

**<https://usarmypkitatraining.examzify.com>**

**We wish you the very best on your exam journey. You've got this!**