

University of Central Florida (UCF) MAN6721 Applied Strategy and Business Policy Practice Exam 1 (Sample)

Study Guide



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SAMPLE

Questions

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1. What is a regiocentric orientation in international strategy?
 - A. Adopting a local approach strictly
 - B. Focusing solely on parent company directives
 - C. Integrating regional preferences into international strategies
 - D. Global standardization across all markets
2. What are primary activities in a firm primarily involved in?
 - A. Creating the product and after-sale support
 - B. Infrastructure development and resource management
 - C. Human resource training and development
 - D. Marketing strategies and financial planning
3. The main purpose of receiving feedback in an organization is to:
 - A. Encourage pessimism
 - B. Facilitate necessary adjustments
 - C. Overcome strategic goals
 - D. Neglect performance issues
4. In strategy, what do the terms 'resources' and 'capabilities' refer to?
 - A. Only physical assets owned by the company
 - B. Everything a business does to generate profit
 - C. Assets a company controls and skills to use them effectively
 - D. Financial stability and market presence
5. What are predetermined decisions that limit managerial discretion called?
 - A. Policies
 - B. Grand strategies
 - C. Functional tactics
 - D. Long-term objectives

6. What defines an industry in the context of business strategy?
- A. A collection of companies providing varying products and services
 - B. A group of companies that provide similar products and services
 - C. An association of stakeholders in a market
 - D. A single company offering diversified products
7. What type of strategy involves daily operational activities to meet immediate goals?
- A. Grand strategies
 - B. Short-term objectives
 - C. Functional tactics
 - D. Continuous improvement
8. What are the main components of a SWOT analysis?
- A. Strengths, Opportunities, Advantages, and Trends
 - B. Strengths, Weaknesses, Objectives, and Tactics
 - C. Strengths, Weaknesses, Opportunities, and Threats
 - D. Strategies, Weaknesses, Objectives, and Technologies
9. Which characteristic of strategic decisions affects a firm's long-term prosperity?
- A. They require insignificant resources
 - B. They are exclusively determined by lower management
 - C. They have multifunctional consequences
 - D. They focus on short-term results
10. What do ethical responsibilities involve for strategic managers?
- A. Compliance with government regulations
 - B. Moral principles defining right behavior
 - C. Maximizing profitability at all costs
 - D. Developing marketing strategies

Answers

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1. C
2. A
3. B
4. C
5. A
6. B
7. C
8. C
9. C
10. B

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Explanations

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1. What is a regiocentric orientation in international strategy?

- A. Adopting a local approach strictly
- B. Focusing solely on parent company directives
- C. Integrating regional preferences into international strategies
- D. Global standardization across all markets

A regiocentric orientation in international strategy refers to the approach where a corporation integrates regional preferences and characteristics into its international operations and strategies. This means that while a company recognizes and leverages its global capabilities, it also adapts its strategies to fit regional markets based on cultural, economic, and political differences. By focusing on regional integration, companies can address the unique needs of customers in different areas more effectively than a purely global or localized approach would allow. This fosters competitive advantage as companies become more responsive to local market conditions while still maintaining an overarching strategy that cohesively aligns with their global vision. In contrast to this, adopting a strictly local approach would limit the scope of the company's international strategy to each individual market, without the benefit of regional synergies. Solely focusing on parent company directives would neglect the nuances of regional markets, potentially leading to disconnects between corporate strategy and local consumer behavior. Finally, global standardization across all markets ignores the importance of local adaptation, which can lead to missed opportunities in catering to specific regional customer preferences and market demands.

2. What are primary activities in a firm primarily involved in?

- A. Creating the product and after-sale support
- B. Infrastructure development and resource management
- C. Human resource training and development
- D. Marketing strategies and financial planning

The concept of primary activities in a firm originates from Michael Porter's value chain framework, which emphasizes the activities directly involved in creating and delivering a product or service. The primary activities encompass everything from raw material procurement through production to sales and after-sale support. Focusing on the correct answer, creating the product and after-sale support captures the core functions of a business that add direct value to the end customer. This includes the processes of inbound logistics (sourcing and receiving inputs), operations (transforming inputs into the final product), outbound logistics (distribution of the product), marketing and sales (promoting the product), and service (support after the sale). This definition aligns with the understanding that primary activities are essential for generating value and facilitating customer satisfaction. They are the foundational elements that contribute to the company's competitive advantage and ultimately its profitability.

3. The main purpose of receiving feedback in an organization is to:

- A. Encourage pessimism
- B. Facilitate necessary adjustments
- C. Overcome strategic goals
- D. Neglect performance issues

The main purpose of receiving feedback in an organization is to facilitate necessary adjustments. Feedback acts as a crucial mechanism for understanding how well an organization is progressing toward its goals. By gathering insights from various stakeholders, such as employees, customers, and partners, management can identify areas that need improvement or modification. This continuous loop of receiving and acting on feedback promotes a responsive and adaptable culture, allowing the organization to optimize processes, products, and services. Engaging with feedback enables teams to make data-driven decisions, refine strategies, and ultimately drive performance enhancements. When an organization actively uses feedback to facilitate adjustments, it fosters an environment of learning and growth, which is critical for achieving long-term success. Organizations that effectively cultivate feedback channels can detect and address issues before they escalate, ensuring that strategic objectives are met more efficiently.

4. In strategy, what do the terms 'resources' and 'capabilities' refer to?

- A. Only physical assets owned by the company
- B. Everything a business does to generate profit
- C. Assets a company controls and skills to use them effectively
- D. Financial stability and market presence

In the realm of strategy, the terms 'resources' and 'capabilities' are crucial to understanding how a company can achieve a competitive advantage. Resources refer to the assets that a company controls, which can include physical assets like equipment and facilities, as well as intangible assets such as brand reputation, patents, and technology. On the other hand, capabilities refer to the skills and competencies a company has developed to effectively utilize these resources in order to create value and achieve business goals. The option that highlights both the assets a company controls and the skills to use them effectively encapsulates the essence of strategic management. It emphasizes that simply having resources is not enough; a company must also possess the capabilities to effectively leverage those resources in order to succeed in its market environment. In contrast, focusing solely on physical assets does not account for the importance of skills and competencies. Additionally, stating that everything a business does to generate profit overlooks the nuanced distinction between what constitutes resources versus capabilities. Finally, mentioning financial stability and market presence addresses only a narrow aspect of strategic positioning and ignores the broader elements of resources and capabilities that are critical for sustaining competitive advantage.

5. What are predetermined decisions that limit managerial discretion called?

- A. Policies
- B. Grand strategies
- C. Functional tactics
- D. Long-term objectives

Policies are predetermined decisions that serve as guiding principles for decision-making within an organization. They help establish a framework within which managers operate, ensuring consistency and alignment with the organization's goals and values. By providing clear guidelines, policies effectively limit managerial discretion, which helps prevent arbitrary or conflicting decisions that could arise from individual interpretations of a situation. For instance, a company might have a policy regarding employee conduct, which outlines specific behaviors that are acceptable and those that are not. This policy restricts managers in how they handle disciplinary issues, as they must adhere to the established guidelines, thereby promoting fairness and uniformity across the organization. Other concepts, while related to strategic management, do not fit the definition of predetermined decisions that limit discretion. Grand strategies outline broad directions for achieving a company's goals but do not specifically restrict managerial choices on day-to-day operations. Functional tactics pertain to the specific actions taken to implement strategies but are not necessarily predetermined in limiting discretion. Long-term objectives define the desired outcomes the organization aims to achieve over time, but they are not mechanisms that constrain managerial decision-making in the immediate context.

6. What defines an industry in the context of business strategy?

- A. A collection of companies providing varying products and services
- B. A group of companies that provide similar products and services
- C. An association of stakeholders in a market
- D. A single company offering diversified products

In the context of business strategy, an industry is best defined as a group of companies that provide similar products and services. This definition captures the essence of how industries are formed based on the type of products or services offered, as well as the competitive dynamics among those companies. When companies operate within the same industry, they typically compete for the same customer base and are influenced by similar market forces and trends. Understanding the nature of these competitive relationships is crucial for strategic planning and decision-making. Strategists analyze industry characteristics, such as barriers to entry, market structure, and competitive rivalry, to formulate effective business strategies. The focus on similar products and services distinguishes an industry from other options that may describe broader categories or more specific entities. For instance, the first option, which suggests a collection of companies providing varying products and services, lacks the specificity required to define a cohesive industry. The third option, referring to an association of stakeholders, broadens the scope to include various participants beyond direct competitors, which does not capture the competitive essence of an industry. Lastly, the fourth option describes a single company offering diversified products, which contradicts the concept of an industry that encompasses multiple firms in competition. Therefore, the correct answer highlights the importance of similarity in offerings as

7. What type of strategy involves daily operational activities to meet immediate goals?

- A. Grand strategies
- B. Short-term objectives
- C. Functional tactics
- D. Continuous improvement

The strategy that involves daily operational activities to meet immediate goals is correctly identified as functional tactics. This approach is focused on the specific actions and tasks that organizations undertake on a regular basis to achieve short-term targets and support the overall strategic plan. Functional tactics operate at a granular level, detailing how resources will be allocated and coordinated to optimize efficiency and effectiveness in daily operations. Functional tactics are essential for translating broader strategic objectives into actionable tasks. For instance, a marketing department may implement targeted advertising campaigns or social media strategies that directly contribute to a company's quarterly sales goals. Similarly, production teams might focus on improving manufacturing processes to reduce costs and increase output, thereby supporting the organization's immediate objectives. While short-term objectives define the specific targets to be achieved within a limited timeframe, functional tactics provide the means or the specific actions required to reach those targets. This makes functional tactics central to the execution of strategy on a day-to-day basis. Grand strategies, on the other hand, are more comprehensive and long-term, addressing overarching goals rather than immediate operational activities. Continuous improvement, while important for fostering ongoing enhancement in processes, does not solely focus on immediate operational tasks and is more about the broader philosophy of ongoing development. Understanding how functional tactics fit into the strategic framework allows managers to

8. What are the main components of a SWOT analysis?

- A. Strengths, Opportunities, Advantages, and Trends
- B. Strengths, Weaknesses, Objectives, and Tactics
- C. Strengths, Weaknesses, Opportunities, and Threats
- D. Strategies, Weaknesses, Objectives, and Technologies

The correct answer captures the fundamental aspects of SWOT analysis, which is a strategic planning tool used to identify and evaluate the internal and external factors that can impact an organization. Strengths highlight the internal attributes and resources that give the organization a competitive advantage. This could include elements such as skilled personnel, strong brand reputation, or proprietary technology. Weaknesses represent internal limitations or faults that could hinder the organization's performance, including factors like limited resources, skill gaps, or poor location. Opportunities focus on external factors that the organization can exploit to its advantage, such as emerging markets, industry trends, or changes in consumer behavior that could facilitate growth. Threats encompass external challenges that could pose risks to the organization's success, such as increased competition, regulatory changes, or economic downturns. Together, these four components provide a comprehensive overview of an organization's current position and inform strategic decision-making. Understanding these elements allows businesses to leverage their strengths, mitigate weaknesses, capitalize on opportunities, and prepare for potential threats in their strategic planning process.

9. Which characteristic of strategic decisions affects a firm's long-term prosperity?

- A. They require insignificant resources
- B. They are exclusively determined by lower management
- C. They have multifunctional consequences
- D. They focus on short-term results

Strategic decisions are crucial for shaping a firm's direction and ultimately affecting its long-term prosperity. The characteristic that these decisions have multifunctional consequences means they influence various aspects of the organization, including operations, marketing, finance, and human resources. This interconnectedness indicates that a strategic decision is not solely concerned with a single area but impacts multiple functions, making it vital in ensuring cohesive growth and sustainability. Multifunctional consequences can lead to synergies across departments, fostering collaboration that drives innovation and aligns with the firm's overall strategy. For example, a decision to enter a new market may not only involve the sales department but also affect supply chain logistics, finance for pricing strategies, and marketing to develop suitable campaigns. These ripple effects showcase how strategic decisions are integral to achieving long-term objectives, ensuring that various parts of the organization work together toward common goals. In contrast, focusing solely on insignificant resources or short-term results overlooks the broader implications that can hinder long-term growth. Moreover, strategic decisions should not be dictated by any single managerial level; effective strategy formulation typically involves input and collaboration from multiple levels within the organization.

10. What do ethical responsibilities involve for strategic managers?

- A. Compliance with government regulations
- B. Moral principles defining right behavior
- C. Maximizing profitability at all costs
- D. Developing marketing strategies

Ethical responsibilities for strategic managers primarily involve moral principles that define right behavior. This encompasses the expectations that managers should operate not only within the confines of the law but also adhere to standards of integrity, fairness, and respect for stakeholders. Managers must consider the impacts of their decisions on employees, customers, communities, and the environment, aligning their strategies with ethical norms and values. In a business context, this translates to making choices that reflect a commitment to honesty, transparency, and accountability. For instance, adhering to ethical practices can enhance a company's reputation and build long-term relationships with customers and partners, which ultimately contributes to sustainable success. Other options suggest important aspects of business strategy, such as compliance with regulations and developing marketing strategies, but they do not encompass the broader ethical obligations that influence decision-making and corporate behavior. Maximizing profitability at all costs, while it might be tempting, neglects the essential balance between profitability and ethical considerations, which can lead to negative consequences in the long term.