

UNITED AIRLINES FLIGHT ATTENDANT BASIC INDUCTION PRACTICE TEST (SAMPLE) STUDY GUIDE



SAMPLE STUDY GUIDE WITH LIMITED QUESTIONS



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THE FULL VERSION STUDY GUIDE**

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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. Which color indicates an interphone Crew-To-Crew call including the Captain?**
 - A. Interphone Crew-To-Crew including Captain
 - B. Customer calling from seat
 - C. Customer calling from lavatory
 - D. Emergency signaling

- 2. CIDS stands for which cabin system?**
 - A. Cabin Information and Data Service
 - B. Cabin Intercommunication Data System
 - C. Crew Instruction Deployment Suite
 - D. Centralized Inventory Data Sheet

- 3. Which acronym refers to a system enabling intercommunication and data exchange in the cabin?**
 - A. Centers for Disease Control
 - B. Crew Advisory Telephone System
 - C. Cabin Intercommunication Data System
 - D. Computer Based Training

- 4. Which cabin classification includes United Global First?**
 - A. 3 Class Cabin
 - B. 2 Class Cabin
 - C. 1 Class Cabin
 - D. 4 Class Cabin

- 5. PDE stands for which term?**
 - A. Personal Device Entertainment
 - B. Passenger Display Equipment
 - C. Portable Digital Entertainment
 - D. Personal Data Exchange

- 6. What are the four priorities in the A.C.T. S.A.F.E. framework?**
- A. Action, Coordination, Teamwork, Safety
 - B. Awareness, Communication, Teamwork, Safety
 - C. Awareness, Communication, Courage, Safety
 - D. Awareness, Communication, Teamwork, Support
- 7. What does the acronym IPR stand for in flight operations?**
- A. Incident Preliminary Report
 - B. Integrated Performance Review
 - C. Inflight Procedure Reference
 - D. Inflight Preliminary Report
- 8. What is the final phase in the 10 Phases of Flight?**
- A. Takeoff and Inflight
 - B. Prior to Landing
 - C. Arrival
 - D. Landing and Taxi
- 9. Which of the following is included in a 3 Class Cabin?**
- A. United Global First; United Business First; United Economy
 - B. United Global First; United Economy; United Premium Economy
 - C. United Global First; United Business First; United Economy
 - D. United Global First; United Premier; United Economy
- 10. Cabin control panel functions include which items?**
- A. Cabin lighting, door entry lights, emergency lighting system, evacuation alarms, and jumpseat work lights
 - B. Cabin lighting only
 - C. Door entry lights only
 - D. Evacuation alarms only

Answers

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1. A
2. B
3. C
4. A
5. A
6. B
7. D
8. C
9. C
10. D

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Explanations

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1. Which color indicates an interphone Crew-To-Crew call including the Captain?

- A. Interphone Crew-To-Crew including Captain**
- B. Customer calling from seat
- C. Customer calling from lavatory
- D. Emergency signaling

Interphone signals use color coding to tell you who the call is for and how to respond. A Crew-To-Crew call that includes the Captain is an internal communication among the flight crew, so the color associated with that signal is reserved for messages that involve the crew and the Captain. This is why selecting the option that describes a Crew-To-Crew call including the Captain is the best choice—it indicates the internal, Captain-inclusive channel that you should answer on. The other options describe calls from customers or emergencies, which use different signals and priorities, so they aren't the signal you'd use for crew coordination with the Captain.

2. CIDS stands for which cabin system?

- A. Cabin Information and Data Service
- B. Cabin Intercommunication Data System**
- C. Crew Instruction Deployment Suite
- D. Centralized Inventory Data Sheet

Cabin Intercommunication Data System is the term that describes the network that links the cabin crew across the aircraft for calls, announcements, and data exchange. This system covers the flight attendant call system, the ability to make PA announcements, and the flow of information between the cabin and the flight deck, all of which are essential for coordinating service and safety procedures. The other phrasings don't match the established name of this onboard network. They either change the emphasis (information, deployment, inventory) or describe components that aren't used together under this standard cabin communications term.

3. Which acronym refers to a system enabling intercommunication and data exchange in the cabin?

- A. Centers for Disease Control
- B. Crew Advisory Telephone System
- C. Cabin Intercommunication Data System**
- D. Computer Based Training

Cabin intercommunication and data exchange in the cabin is enabled by a dedicated onboard network that links crew stations, allows interphone calls, and supports data transfers across cabin areas. The Cabin Intercommunication Data System is exactly this, providing the backbone for crew calls, messages, and status information between cabin locations (and often with the flight deck). The other terms refer to different things: the Centers for Disease Control is a health agency, Computer Based Training is educational software, and the Crew Advisory Telephone System is a separate communications line not used for the integrated cabin data exchange system.

4. Which cabin classification includes United Global First?

A. 3 Class Cabin

B. 2 Class Cabin

C. 1 Class Cabin

D. 4 Class Cabin

Global First is United's branded First Class product on international routes. In the training context, cabin configurations are described by how many distinct cabin types are offered. When there are three classes, the lineup is First, Business, and Economy. Global First sits at the top as the First-class option within that three-class structure, so it's included in the three-class cabin classification. (In a four-class setup, you'd add a Premium Economy cabin, but Global First still represents the First-class tier.)

5. PDE stands for which term?

A. Personal Device Entertainment

B. Passenger Display Equipment

C. Portable Digital Entertainment

D. Personal Data Exchange

PDE in the airline context refers to the option for passengers to access entertainment on their own devices. The term emphasizes the personal device as the medium for viewing content like movies, shows, music, and games during the flight, rather than relying on fixed seatback screens. This makes it the best fit because it specifically describes entertainment delivered to a passenger's personal device. The other options either point to onboard hardware (display equipment), use a generic or unrelated phrasing (portable digital entertainment), or refer to something entirely different (personal data exchange).

6. What are the four priorities in the A.C.T. S.A.F.E. framework?

A. Action, Coordination, Teamwork, Safety

B. Awareness, Communication, Teamwork, Safety

C. Awareness, Communication, Courage, Safety

D. Awareness, Communication, Teamwork, Support

A.C.T. S.A.F.E. prioritizes Awareness, Communication, Teamwork, and Safety. Awareness means staying alert to hazards, changes in the cabin or environment, and passenger needs. Communication focuses on clear, concise exchanges of information among crew and with passengers so instructions are understood quickly. Teamwork emphasizes coordinated actions with fellow crew members to execute procedures smoothly and avoid gaps. Safety sits at the core, guiding every decision and action to protect everyone on board. The other options introduce terms like Coordination, Courage, or Support, which aren't part of this framework.

7. What does the acronym IPR stand for in flight operations?

- A. Incident Preliminary Report
- B. Integrated Performance Review
- C. Inflight Procedure Reference
- D. Inflight Preliminary Report**

Inflight Preliminary Report is the label used to capture the initial details of something that happens while the aircraft is in flight. This form or entry records what was observed, what actions were taken, and what is known at that moment, so operations control and safety teams can begin a timely assessment or investigation without waiting for a post-flight report. The other phrases describe different concepts (for example, something about incidents after the flight, a management performance process, or a procedure reference), which don't match the standard meaning of IPR in flight operations.

8. What is the final phase in the 10 Phases of Flight?

- A. Takeoff and Inflight
- B. Prior to Landing
- C. Arrival**
- D. Landing and Taxi

The final phase in the 10 Phases of Flight is Arrival. This stage marks the end of the flight sequence at the destination and includes wrapping up operations: the aircraft lands, proceeds to the gate, passengers disembark, and the crew complete post-flight duties such as cabin securement and handoff to ground staff for the next flight. It's the culmination of the journey, signaling that the aircraft is no longer en route and preparations can begin for the next leg.

9. Which of the following is included in a 3 Class Cabin?

- A. United Global First; United Business First; United Economy
- B. United Global First; United Economy; United Premium Economy
- C. United Global First; United Business First; United Economy**
- D. United Global First; United Premier; United Economy

Three-class cabin configurations on United consist of Global First, United Business First, and United Economy. Premium Economy is a separate cabin and would create four classes, while United Premier is a status/fare level, not a cabin. So the set that includes Global First, United Business First, and United Economy matches the three cabin types available in a 3-class configuration.

10. Cabin control panel functions include which items?

- A. Cabin lighting, door entry lights, emergency lighting system, evacuation alarms, and jumpseat work lights
- B. Cabin lighting only
- C. Door entry lights only
- D. Evacuation alarms only

The key function being tested is the ability to trigger a cabin-wide alert in an emergency. The cabin control panel is designed so crew can initiate the evacuation warning, coordinating passengers to begin a rapid and orderly exit. This makes the evacuation alarm the essential, central control on that panel. Other items such as lighting controls or door entry lights are typically handled by different panels or subsystems, so they aren't considered primary functions of the cabin control panel in this context. So the evacuation alarm stands out as the critical feature that this panel is intended to provide.

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Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://unitedfabasicinduction.examzify.com>

We wish you the very best on your exam journey. You've got this!

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