

# TCOLE Basic Telecommunicator Licensing Course (1080) Practice Test (Sample)

## Study Guide



**Everything you need from our exam experts!**

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# Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

**Remember:** successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

# How to Use This Guide

**This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:**

## **1. Start with a Diagnostic Review**

**Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.**

## **2. Study in Short, Focused Sessions**

**Break your study time into manageable blocks (e.g. 30 - 45 minutes). Review a handful of questions, reflect on the explanations.**

## **3. Learn from the Explanations**

**After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.**

## **4. Track Your Progress**

**Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.**

## **5. Simulate the Real Exam**

**Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.**

## **6. Repeat and Review**

**Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.**

**There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!**

## Questions

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1. Vicarious liability is defined as \_\_\_\_\_.
  - A. Responsibility for the actions of the offended party
  - B. Responsibility for one person for the failure of another
  - C. Joint responsibility of two separate parties
  - D. Absolute liability of the employer
  
2. Planning nutritional success, minimizing alcohol intake, and getting enough sleep will improve what aspect of your health?
  - A. Physical health
  - B. Mental health
  - C. Social health
  - D. Spiritual health
  
3. In negligence law, which term refers to the obligation to act with reasonable care toward others?
  - A. Breach
  - B. Damages
  - C. Causation
  - D. Duty
  
4. Who issues licenses to telecommunicator applicants who meet state requirements?
  - A. The Governor
  - B. The Public Defender
  - C. The Commission
  - D. The Texas Department of Public Safety
  
5. The license of a person who fails to comply with legislative continuing education requirements may be suspended up to \_\_\_\_\_ days for first-time noncompliance?
  - A. 60
  - B. 90
  - C. 120
  - D. 30

- 6. Which of the following is a common cognitive symptom of stress?**
- A. Procrastinating**
  - B. Forgetfulness**
  - C. Pacing**
  - D. Nail biting**
- 7. Which practice best supports accurate information gathering during a call?**
- A. Calm the caller**
  - B. Rushing through questions**
  - C. Interrupting frequently**
  - D. Opening with attitude**
- 8. The \_\_\_\_\_ is a private, two-way, short-distance voice communications service.**
- A. Citizens Band Radio Service (CBRS)**
  - B. Public Mobile Radio Service**
  - C. Global Satellite Voice**
  - D. Public Safety Radio Service**
- 9. Title II of the ADA requires that telephone emergency service systems be compatible with all \_\_\_\_\_ used for TTY communications?**
- A. devices**
  - B. software**
  - C. protocols**
  - D. networks**
- 10. Which of the following is a common record medium for public information?**
- A. Paper**
  - B. Oil**
  - C. Glass**
  - D. Wood**

## Answers

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1. B
2. A
3. D
4. C
5. B
6. B
7. A
8. A
9. A
10. A

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## **Explanations**

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1. Vicarious liability is defined as \_\_\_\_\_.

- A. Responsibility for the actions of the offended party
- B. Responsibility for one person for the failure of another**
- C. Joint responsibility of two separate parties
- D. Absolute liability of the employer

Vicarious liability means one party is legally responsible for the actions of another, typically an employer for an employee, when those actions occur in the course of employment. This captures the accountability organizations have for how their staff act while performing duties. The idea here is that the agency can be held responsible for an employee's mistakes or negligence because the employee is acting on behalf of the organization and under its supervision. It isn't about being responsible for the harmed party, it isn't about two separate parties sharing liability, and it isn't absolute liability of the employer in all circumstances—the liability depends on the employee's conduct within the scope of work and other related factors.

2. Planning nutritional success, minimizing alcohol intake, and getting enough sleep will improve what aspect of your health?

- A. Physical health**
- B. Mental health
- C. Social health
- D. Spiritual health

These habits directly influence the body's physical condition. Eating a planned, nutritious diet provides the energy and building blocks the body needs for tissues, growth, and repair. Getting enough sleep supports tissue recovery, hormone regulation, and immune function, while minimizing alcohol reduces toxin exposure and strain on organs like the liver. Together, they boost energy, support healthy weight, improve immune response, and enhance your body's ability to heal and perform—key aspects of physical health. While sleep and nutrition can also affect mood and cognition, the most direct and overall impact of these actions is on physical health.

3. In negligence law, which term refers to the obligation to act with reasonable care toward others?

- A. Breach
- B. Damages
- C. Causation
- D. Duty**

The key idea is the duty—the legal obligation to act with reasonable care toward others. In a negligence claim, establishing duty is the first step: there must be a recognized responsibility to avoid harming others in the given situation. This duty can arise from how people interact in everyday life (like drivers having a duty to drive safely), professional standards, or specific laws and rules. If a duty exists, the next questions are whether it was breached (the standard of care was not met), whether that breach caused the harm (causation), and whether actual damages occurred. The other terms are related but describe different parts of the claim: breach is the failure to meet the duty, causation is the connection between the breach and the injury, and damages are the actual losses or injuries suffered.

**4. Who issues licenses to telecommunicator applicants who meet state requirements?**

- A. The Governor**
- B. The Public Defender**
- C. The Commission**
- D. The Texas Department of Public Safety**

Licensing authority for telecommunicators rests with the state's licensing Commission. This body sets the requirements, reviews applicant qualifications, and issues the license once those criteria are met. The Governor doesn't issue licenses, the Public Defender isn't involved in licensing, and while the Texas Department of Public Safety handles many public safety functions, the actual licensing decision for telecommunicators is made by the Commission.

**5. The license of a person who fails to comply with legislative continuing education requirements may be suspended up to \_\_\_\_\_ days for first-time noncompliance?**

- A. 60**
- B. 90**
- C. 120**
- D. 30**

Continuing education requirements are mandatory, and not meeting them triggers a formal penalty to protect public safety while encouraging compliance. For a first-time failure to meet legislative continuing education, the license may be suspended up to 90 days. This window gives the licensee time to complete the missed CE and have the license reinstated without an extended gap in licensure. The 90-day limit is a balanced approach: long enough to address the deficiency, but not so long as to unduly disrupt duties. Shorter suspensions like 30 or 60 days aren't the standard maximum for a first offense, and a longer period such as 120 days isn't the prescribed limit for a first noncompliance. If noncompliance happens again, penalties can be more severe.

**6. Which of the following is a common cognitive symptom of stress?**

- A. Procrastinating**
- B. Forgetfulness**
- C. Pacing**
- D. Nail biting**

When stress hits, thinking skills like memory and focus can be disrupted. Forgetfulness fits as the cognitive symptom because it reflects lapses in memory or difficulty recalling information, which happen when stress overloads working memory and distracts attention. Stress hormones can affect brain areas involved in memory and concentration, making it harder to retrieve details or stay mentally organized during a shift. The other options show behaviors or physical actions—procrastinating is a coping behavior, pacing and nail biting are arousal-driven habits—that indicate how someone is reacting rather than a cognitive change in memory or thinking.

**7. Which practice best supports accurate information gathering during a call?**

- A. Calm the caller**
- B. Rushing through questions**
- C. Interrupting frequently**
- D. Opening with attitude**

Calming the caller sets the tone for clear, cooperative communication. When the caller feels at ease, they're more likely to share precise details and take the time to think through their responses. A calm, respectful approach invites trust, which helps you gather complete information and verify specifics like names, locations, times, and the nature of the incident. You can listen actively, note inconsistencies, and ask clarifying questions without pressure, which directly improves accuracy. Rushing through questions pressures the caller and often leads to incomplete or careless answers. Interrupting frequently breaks the flow of information and can cause important details to be missed or forgotten. Opening with attitude creates defensiveness, making the caller reluctant to share or to admit uncertainty, which undermines accuracy.

**8. The \_\_\_\_\_ is a private, two-way, short-distance voice communications service.**

- A. Citizens Band Radio Service (CBRS)**
- B. Public Mobile Radio Service**
- C. Global Satellite Voice**
- D. Public Safety Radio Service**

This item is about recognizing a private, two-way, short-distance voice communications service. The Citizens Band Radio Service, known as CB radio, fits this description perfectly. It's designed for individuals and small groups to talk back and forth over short distances, without needing a license in many places, and it uses low power on nearby channels for everyday, informal communications. Public Mobile Radio Service generally serves licensed, professional operations with wider reach across larger areas and typically requires authorization. Global Satellite Voice relies on satellites, enabling long-distance or global communication rather than short-range. Public Safety Radio Service is set aside for official emergency and public safety agencies, not private or casual use. So, the private, two-way, short-distance voice communications service described here is the Citizens Band Radio Service.

**9. Title II of the ADA requires that telephone emergency service systems be compatible with all \_\_\_\_\_ used for TTY communications?**

- A. devices**
- B. software**
- C. protocols**
- D. networks**

The main idea is ensuring accessibility for people with disabilities by making emergency telephone services work with the equipment they use to communicate. TTY (teletypewriter) devices are hardware tools that Deaf and hard-of-hearing individuals rely on to send and receive text over the phone. Title II of the ADA requires that emergency systems be compatible with all such devices, so a caller can reach 911 regardless of the specific hardware they own. While software, protocols, or networks are part of the system, the requirement emphasized here is about hardware compatibility—the devices used for TTY communications.

**10. Which of the following is a common record medium for public information?**

- A. Paper**
- B. Oil**
- C. Glass**
- D. Wood**

Public records are managed in ways that keep information accessible, verifiable, and preservable over time. Paper has long been the standard medium because it is tangible, easy to reproduce, file, and share, and it fits well with retention rules and public access processes. Properly stored paper documents can be kept legible for many years and can be produced to the public without needing specialized equipment. Oil, glass, and wood aren't practical for maintaining large, legible public records. Oil is a liquid that would damage documents; glass and wood aren't suitable for scalable, durable filing and long-term preservation, and they don't support efficient searching or copying.

## Next Steps

**Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.**

**As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.**

**If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at [hello@examzify.com](mailto:hello@examzify.com).**

**Or visit your dedicated course page for more study tools and resources:**

**<https://tcole1080.examzify.com>**

**We wish you the very best on your exam journey. You've got this!**

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