

STOP & SHOP PRICE LOOK-UP (PLU) CODES PRACTICE TEST (SAMPLE)

STUDY GUIDE



SAMPLE STUDY GUIDE WITH LIMITED QUESTIONS

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THE FULL VERSION STUDY GUIDE

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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. Why might two similar items have different PLUs at Stop & Shop?**
 - A. PLUs auto-adjust weekly
 - B. They were scanned with the wrong register
 - C. They share the exact same price but different dates
 - D. They are different varieties or packaging types with distinct pricing
- 2. Why should associates be careful when selecting the PLU for a produce item with multiple varieties?**
 - A. Each variety has the same price and PLU; choosing the wrong one leads to incorrect pricing.
 - B. The same PLU applies to all varieties.
 - C. PLUs do not apply to varieties; use UPC instead.
 - D. Each variety has its own price and PLU; choosing the wrong one leads to incorrect pricing.
- 3. How should you respond to a customer who believes the per-pound price is incorrect when the scale shows a different total?**
 - A. Calmly show the scale reading and explain the price calculation, then verify with a supervisor if needed.
 - B. Recalculate the price using the customer's weight estimate.
 - C. Refuse to discuss and complete the sale as displayed.
 - D. Escalate to a supervisor immediately and adjust price without verification.
- 4. What is the PLU code for Onions White?**
 - A. 4665
 - B. 4093
 - C. 4663
 - D. 4159
- 5. Plums PLU code?**
 - A. 4901
 - B. 4082
 - C. 4799
 - D. 4440

- 6. What is a PLU code and its primary use at Stop & Shop?**
- A. A PLU, or Price Look-Up code, is a numeric identifier used to fetch the price for produce and bulk items at checkout.
 - B. A PLU is a barcode used for all items at the register.
 - C. A PLU is a discount code used at the lane.
 - D. A PLU is a supplier code used for inventory only.
- 7. After supervisor approval for a price override, what is the cashier's next step?**
- A. Forget about the override
 - B. Enter the override in the POS, confirm the new price on the receipt, and communicate with the customer
 - C. Re-check the price later
 - D. Notify the customer but leave price unchanged
- 8. Which PLU code corresponds to Cilantro?**
- A. 4080
 - B. 4030
 - C. 4061
 - D. 4899
- 9. Why are seasonal PLU updates important at Stop & Shop?**
- A. To reflect new varieties, seasonal pricing, and promotions.
 - B. To adjust store hours and staffing.
 - C. To change the store's logo on packaging.
 - D. To update the grocery delivery menu.
- 10. What is the PLU code for Pepper Yellow?**
- A. 3121
 - B. 4688
 - C. 4689
 - D. 4093

Answers

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1. D
2. D
3. D
4. C
5. D
6. A
7. B
8. D
9. A
10. C

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Explanations

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1. Why might two similar items have different PLUs at Stop & Shop?

- A. PLUs auto-adjust weekly
- B. They were scanned with the wrong register
- C. They share the exact same price but different dates
- D. They are different varieties or packaging types with distinct pricing**

PLU codes identify the exact product variant, not just the price. Stop & Shop uses a PLU to distinguish what you're scanning so the system can apply the correct price, track inventory, and handle promotions. If two items are similar but differ in variety or packaging, they get different PLUs so the store can treat them as distinct products. For example, a different apple variety (Gala vs Fuji), or the same variety but different packaging (loose fruit by weight versus prepacked bags), will each have its own PLU even if the price per unit happens to be the same. That's why two similar items can show different PLUs: the variation lies in the product type or packaging, which the PLU uniquely identifies.

2. Why should associates be careful when selecting the PLU for a produce item with multiple varieties?

- A. Each variety has the same price and PLU; choosing the wrong one leads to incorrect pricing.
- B. The same PLU applies to all varieties.
- C. PLUs do not apply to varieties; use UPC instead.
- D. Each variety has its own price and PLU; choosing the wrong one leads to incorrect pricing.**

PLU codes are the price lookup numbers that connect a specific produce variety to its price in the system. When a product comes in multiple varieties, each variety typically has its own PLU and its own price per pound or per unit. So selecting the correct PLU is essential to charge the right price for the exact variety the customer wants. Using the wrong PLU would ring up at the wrong price, causing pricing errors, potential refunds, and customer dissatisfaction. PLUs are the price lookup numbers used for produce, while UPCs are the barcodes scanned at checkout. Since different varieties usually have different prices, they should have separate PLUs rather than sharing one.

3. How should you respond to a customer who believes the per-pound price is incorrect when the scale shows a different total?

- A. Calmly show the scale reading and explain the price calculation, then verify with a supervisor if needed.
- B. Recalculate the price using the customer's weight estimate.
- C. Refuse to discuss and complete the sale as displayed.
- D. Escalate to a supervisor immediately and adjust price without verification.**

When a customer questions the price, act quickly to involve a supervisor who can verify the pricing and authorize any adjustment. The scale provides the objective measurement of weight, and having a supervisor confirm the correct per-pound price ensures the final charge aligns with policy and is fair to both the customer and the store. This approach communicates that pricing accuracy is taken seriously and helps prevent disputes or mistrust from dragging on. While it's helpful to calmly show the scale reading and explain how the total is calculated, the authority to adjust the price should come from someone trained to verify pricing, not from guesswork. Recalculating based on the customer's weight estimate is unreliable, and trying to finish the sale without review or simply insisting the displayed price is final can erode trust. Escalating immediately to the supervisor and following their guidance to adjust the price keeps the process accurate, efficient, and customer-friendly.

4. What is the PLU code for Onions White?

- A. 4665
- B. 4093
- C. 4663**
- D. 4159

PLU codes are four-digit numbers assigned to produce so cashiers and scanners can identify the exact item and its price. For conventional (non-organic) onions, white onions use the code 4663, which is the standard identifier you'll see on labels and in price lookups. If the product were organic, it would carry a five-digit code starting with 9, not 4663, signaling the organic status. The other numbers correspond to different produce items or onion varieties, so they don't map to white onions. That's why 4663 is the code for Onions White.

5. Plums PLU code?

- A. 4901
- B. 4082
- C. 4799
- D. 4440**

PLU codes are four-digit numbers used at checkout to identify produce. For conventional plums, the assigned PLU is 4440, which is why this option is the best match. The first digit being 4 indicates a standard, non-organic item in many PLU mappings, and 4440 is the specific code linked to plums. If the plums were organic, you'd typically see a five-digit code starting with a 9, such as 94440, but the common four-digit code for plums remains 4440. The other numbers correspond to different produce items, so they don't identify plums.

6. What is a PLU code and its primary use at Stop & Shop?

- A. A PLU, or Price Look-Up code, is a numeric identifier used to fetch the price for produce and bulk items at checkout.**
- B. A PLU is a barcode used for all items at the register.
- C. A PLU is a discount code used at the lane.
- D. A PLU is a supplier code used for inventory only.

PLU codes are numeric identifiers used at the register to fetch the price for produce and bulk items. They let the system look up the correct price when you weigh or ring up fresh fruit, vegetables, or bulk goods, especially when an item doesn't have a standard barcode. They're not barcodes (that's what UPCs are for); they're not discount codes and not supplier or inventory codes. At Stop & Shop, you'll often see PLU stickers on produce, and the cashier or self-checkout uses the PLU to retrieve the current price from the system.

7. After supervisor approval for a price override, what is the cashier's next step?

- A. Forget about the override
- B. Enter the override in the POS, confirm the new price on the receipt, and communicate with the customer**
- C. Re-check the price later
- D. Notify the customer but leave price unchanged

After supervisor approval, the cashier must enter the override in the POS so the system shows the updated price, then confirm that new price on the receipt and clearly tell the customer what the final price is. This creates an accurate sales record, ensures the customer sees the correct amount, and avoids confusion or disputes. Simply forgetting the override, delaying it, or just notifying the customer without applying the change would leave the price unchanged or unrecorded.

8. Which PLU code corresponds to Cilantro?

- A. 4080
- B. 4030
- C. 4061
- D. 4899**

PLU codes are four-digit numbers used by stores to identify fresh produce at checkout. They help cashiers know exactly which item is being scanned and, in many cases, whether it's conventional or organic. Cilantro uses the four-digit code 4899, which is the specific identifier assigned to cilantro in the conventional produce range. If cilantro is organic, you'd see a five-digit code starting with 9, typically 94899, indicating organic cilantro. The other numbers correspond to different items, so they don't match cilantro's assigned code.

9. Why are seasonal PLU updates important at Stop & Shop?

- A. To reflect new varieties, seasonal pricing, and promotions.**
- B. To adjust store hours and staffing.
- C. To change the store's logo on packaging.
- D. To update the grocery delivery menu.

Seasonal PLU updates ensure price-look-up codes match what's on the shelves during a season. As new varieties appear and seasonal pricing or promotions come into play, updating the PLUs keeps the checkout system and cashier scans accurate for the exact item and its current price. This helps ensure customers are charged correctly and promotions are applied consistently, while also supporting smooth inventory and sales reporting through seasonal demand. PLUs are about identifying products and their prices, not store hours, branding on packaging, or delivery menus, which is why those other options aren't addressed by PLU updates.

10. What is the PLU code for Pepper Yellow?

- A. 3121
- B. 4688
- C. 4689
- D. 4093

PLU codes identify fresh produce at checkout and are four-digit numbers. For bell peppers, codes fall in the 46xx range, with different final digits representing color variants. Pepper Yellow is assigned 4689 in standard PLU references, so this code correctly matches the yellow variety. The other numbers correspond to different items or different pepper colors, so they aren't used for Pepper Yellow.

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Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://stopandshopplucodes.examzify.com>

We wish you the very best on your exam journey. You've got this!

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