

Starbucks Cash Register Practice Test (Sample)

Study Guide



Everything you need from our exam experts!

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SAMPLE

Questions

SAMPLE

- 1. Which of the following drinks is a type of espresso?**
 - A. Cappuccino**
 - B. Hot Chocolate**
 - C. Chai Latte**
 - D. Berry Smoothie**

- 2. What base is used in a Skinny Syrup Latte?**
 - A. Milk**
 - B. Espresso**
 - C. Tea**
 - D. Whipped Cream**

- 3. For a customer seeking a meatless hot breakfast, which combination would be appropriate?**
 - A. Sausage and egg muffin**
 - B. Veggie and cheese frittata**
 - C. Spinach wrap with no meat**
 - D. Bacon breakfast sandwich**

- 4. What is the brewing method for the "Pour Over" variants listed?**
 - A. Blended**
 - B. Cold**
 - C. Brewed**
 - D. Steamed**

- 5. What is the common category for all the beverages mentioned in the text?**
 - A. Coffee**
 - B. Tea**
 - C. Juice**
 - D. Soda**

6. What kind of beverage is a Black Iced Tea?

- A. Shake**
- B. Tea**
- C. Juice**
- D. Coffee**

7. Which of the following beverages is an example of a blended drink?

- A. Classic Chai Tea Latte**
- B. Teavana Cinnamon Oprah Chai Tea Latte**
- C. Caramel Waffle Cone Frappuccino**
- D. Freshly Squeezed Juice**

8. If a customer requests a hot breakfast item without meat, which of the following can be offered?

- A. Cheese danish**
- B. Veggie and cheese frittata**
- C. Spinach and feta egg white wrap**
- D. Maple pecan oatmeal**

9. Which type of customer would be most interested in a no cheese breakfast option?

- A. Vegetarian**
- B. Lactose intolerant**
- C. Gluten-free**
- D. Vegan**

10. The beverage 'Cold Milk' is categorized under which label?

- A. Other**
- B. Hot Beverage**
- C. Refreshment**
- D. Alcoholic Beverage**

Answers

SAMPLE

1. A
2. B
3. C
4. C
5. B
6. B
7. C
8. D
9. B
10. A

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Explanations

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1. Which of the following drinks is a type of espresso?

- A. Cappuccino**
- B. Hot Chocolate**
- C. Chai Latte**
- D. Berry Smoothie**

A cappuccino is indeed a type of espresso drink. It consists mainly of equal parts espresso, steamed milk, and milk foam, which creates a rich and creamy texture while maintaining the strong flavor characteristic of espresso. The espresso base provides the drink with a deep coffee flavor, making it a popular choice for espresso lovers. Unlike the other options, which are not based on espresso or coffee at all, a cappuccino blends the essence of espresso with milk to create a balanced beverage that highlights both the strength of the coffee and the creaminess of the milk. This drink is served in various sizes, but the foundational components remain the same, solidifying its identity as an espresso-based beverage.

2. What base is used in a Skinny Syrup Latte?

- A. Milk**
- B. Espresso**
- C. Tea**
- D. Whipped Cream**

In a Skinny Syrup Latte, the primary base ingredient is espresso. This drink typically comprises a shot or more of espresso as the foundational component, giving it a strong and rich flavor that serves as the backbone for the latte. The Skinny Syrup is then added to sweeten the drink without the calories of traditional syrups, and non-fat milk is often used to maintain the "skinny" aspect of the beverage, but it's the espresso that defines the latte itself. The espresso provides the necessary caffeine and the characteristic taste associated with this type of coffee drink, while the combination with milk and flavor syrup creates a well-rounded experience.

3. For a customer seeking a meatless hot breakfast, which combination would be appropriate?

- A. Sausage and egg muffin**
- B. Veggie and cheese frittata**
- C. Spinach wrap with no meat**
- D. Bacon breakfast sandwich**

A spinach wrap with no meat is an appropriate choice for a customer seeking a meatless hot breakfast. This option caters specifically to those who want to avoid meat while still enjoying a warm, filling meal. The spinach wrap typically contains ingredients like spinach, eggs, and various cheeses, providing a nutritious and satisfying breakfast without any meat components. In contrast, the sausage and egg muffin, veggie and cheese frittata, and bacon breakfast sandwich all contain either meat products or, in the case of the frittata, may not be suitable for those strictly avoiding meats depending on its ingredients. Therefore, the spinach wrap stands out as the best option for someone looking for a meatless alternative.

4. What is the brewing method for the "Pour Over" variants listed?

- A. Blended**
- B. Cold**
- C. Brewed**
- D. Steamed**

The brewing method for the "Pour Over" variants is classified as brewed. This method involves manually pouring hot water over coffee grounds in a filter, allowing the water to extract flavors from the coffee as it passes through. The result is a clean and aromatic cup of coffee, showcasing the unique characteristics of the coffee beans used. In contrast to other methods, like blended or steamed, pour over emphasizes the brewing process where water extracts soluble compounds from the coffee grounds. The cold option refers to a different method involving brewing coffee with cold water, which is unrelated to the pour over technique. Thus, describing the pour over as brewed is accurate, as it specifically highlights the process of extracting coffee through hot water contact.

5. What is the common category for all the beverages mentioned in the text?

- A. Coffee**
- B. Tea**
- C. Juice**
- D. Soda**

The common category for the beverages mentioned is tea. This is correct as tea encompasses a wide range of drinks, including various types of brewed leaf infusions, such as black tea, green tea, herbal tea, and chai, which are commonly offered in many establishments, including Starbucks. Understanding that tea is a distinct category helps differentiate it from other beverages like coffee, juice, and soda, which are separate categories and do not encompass the same variety of drinks or preparation methods that fall under tea.

6. What kind of beverage is a Black Iced Tea?

- A. Shake**
- B. Tea**
- C. Juice**
- D. Coffee**

A Black Iced Tea is categorized as tea because it is made by brewing black tea leaves, which are fully oxidized, and then served over ice. This beverage typically has a robust and rich flavor profile that differentiates it from other types of iced beverages. Unlike shakes, which are blended with milk or ice cream, juice, which is typically a liquid extracted from fruits or vegetables, and coffee, which is brewed from coffee beans, Black Iced Tea relies solely on the infusion of tea leaves. Understanding this classification helps in identifying the nature of the beverage and its preparation method.

7. Which of the following beverages is an example of a blended drink?

- A. Classic Chai Tea Latte**
- B. Teavana Cinnamon Oprah Chai Tea Latte**
- C. Caramel Waffle Cone Frappuccino**
- D. Freshly Squeezed Juice**

The Caramel Waffle Cone Frappuccino is a prime example of a blended drink because it is made by blending ice with various ingredients to create a smooth, creamy texture. Frappuccinos are typically composed of coffee or crème base, flavored syrups, milk, and ice, which are all blended together to achieve a thick and frosty consistency. This method of preparation distinguishes it from other beverages, such as tea lattes or freshly squeezed juices, which do not involve blending but rather steeping or juicing. The blending process not only alters the texture but also allows for unique flavor combinations, making blended drinks like the Caramel Waffle Cone Frappuccino a special category within the beverage offerings at Starbucks.

8. If a customer requests a hot breakfast item without meat, which of the following can be offered?

- A. Cheese danish**
- B. Veggie and cheese frittata**
- C. Spinach and feta egg white wrap**
- D. Maple pecan oatmeal**

When a customer requests a hot breakfast item without meat, it is important to focus on options that meet the requirement for being meatless. Maple pecan oatmeal is a suitable choice because it is a warm, hearty breakfast option made primarily of oats, which can be served hot and contains no meat ingredients. This aligns perfectly with the customer's request for a meat-free option. The other choices feature ingredients that may not align with a meatless request. For example, both the veggie and cheese frittata and the spinach and feta egg white wrap contain egg and cheese, and while they might be perceived as vegetarian, they can sometimes include ingredients that some customers may not consider acceptable in a meatless context, depending on dietary preferences. The cheese danish, although a pastry, is not a hot breakfast item in the same sense as an oatmeal dish. Therefore, maple pecan oatmeal stands out as the most appropriate selection in this scenario.

9. Which type of customer would be most interested in a no cheese breakfast option?

- A. Vegetarian**
- B. Lactose intolerant**
- C. Gluten-free**
- D. Vegan**

The no cheese breakfast option would particularly appeal to a lactose intolerant customer. Individuals who are lactose intolerant have difficulty digesting lactose, the sugar found in milk and dairy products, which can lead to discomfort and digestive issues. Therefore, a breakfast option without cheese would be appealing to them as it avoids the lactose that they cannot tolerate. While vegetarians and vegans may also appreciate a no cheese option, their dietary preferences are rooted in the avoidance of certain animal products for ethical or health reasons, rather than a physiological need to avoid lactose. Likewise, a gluten-free customer is primarily concerned with avoiding gluten, which is unrelated to dairy products. Thus, the no cheese breakfast option specifically aligns with the needs of someone who is lactose intolerant, making this option the best fit.

10. The beverage 'Cold Milk' is categorized under which label?

- A. Other**
- B. Hot Beverage**
- C. Refreshment**
- D. Alcoholic Beverage**

The beverage 'Cold Milk' is categorized under the label 'Other' because it does not fit into the primary categories used for beverages typically served in a coffee shop setting. While 'Hot Beverage' would apply to items like coffee or tea, and 'Refreshment' generally refers to items like iced drinks or juices, cold milk stands alone as a standalone product that doesn't align directly with those labels. The classification under 'Other' allows for items that are not commonly categorized within the standard beverage types offered, providing flexibility in the menu's organization. Thus, 'Cold Milk' is best described by this label, reflecting its unique position among beverages served.