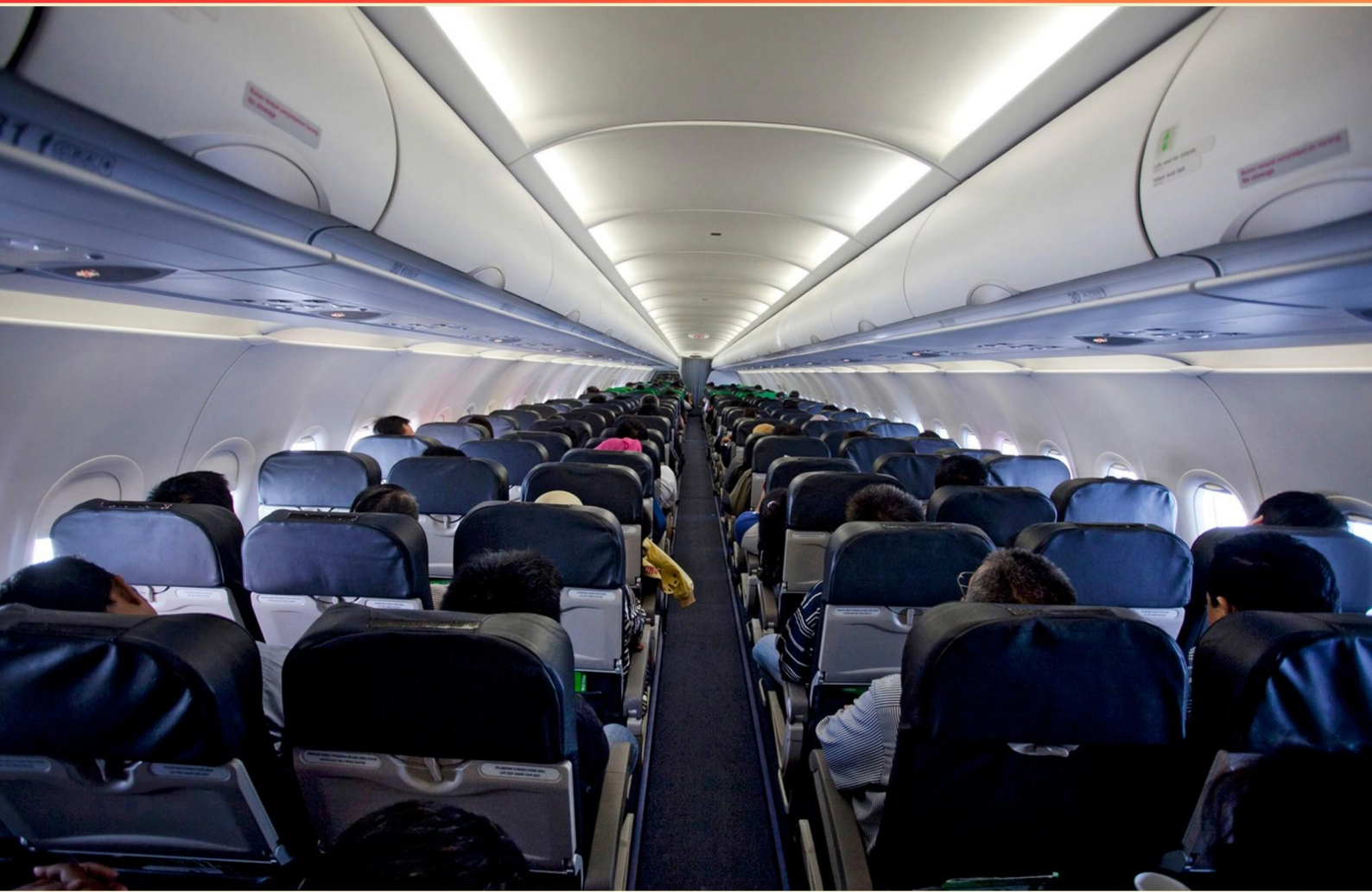


SOUTHWEST AIRLINES (SWA) FLIGHT ATTENDANT TRAINING – TEST ONE PRACTICE (SAMPLE) STUDY GUIDE



SAMPLE STUDY GUIDE WITH LIMITED QUESTIONS

**VISIT US ONLINE FOR
THE FULL VERSION STUDY GUIDE**

<https://swaflightattendanttraining1.examzify.com>



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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. What is the primary purpose of the International Station Resources?**
 - A. To outline safety procedures on domestic flights
 - B. To confirm arrival procedures for international flights
 - C. To provide customer service training
 - D. To detail in-flight service guidelines
- 2. How often are flight attendants required to undergo training?**
 - A. Once every five years
 - B. Annually or as needed, including safety training
 - C. Only when a new aircraft type is introduced
 - D. Only if involved in an incident
- 3. Which location in the aircraft should the jump seater occupy during flight?**
 - A. Front of the cabin
 - B. Back of the cabin, closest to galley
 - C. Middle section of the cabin
 - D. Next to the emergency exits
- 4. During which part of a flight is it essential for flight attendants to verify door security?**
 - A. After boarding has completed
 - B. During turbulence
 - C. Before takeoff and landing
 - D. As soon as the flight numbers are counted
- 5. Where is the preflight cabin equipment checklist located in the FAM?**
 - A. Chapter 3
 - B. Chapter 4
 - C. Chapter 5
 - D. Chapter 6
- 6. Where is the AED with fast response kit located?**
 - A. Forward right overhead bin (OHB)
 - B. Nurse's station
 - C. Main cabin
 - D. Aft of the aircraft

- 7. What are the Rows For Service for the 737-700 aircraft?**
- A. 1-8
 - B. 9-16
 - C. 17-24
 - D. All of the above
- 8. What is the primary method for maintaining a clean and organized galley area?**
- A. Regularly dispose of waste
 - B. Use decorative items
 - C. Only clean after service
 - D. Store all supplies at the back
- 9. Who assists the 'C' flight attendant with tidying and securing the cabin if time permits?**
- A. A flight attendant
 - B. B flight attendant
 - C. C flight attendant
 - D. D flight attendant
- 10. During an emergency situation, what is crucial for effective teamwork among crew members?**
- A. Prioritizing personal safety
 - B. Clear and concise communication
 - C. Ignoring emergency protocols
 - D. Focus solely on one team member

Answers

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1. B
2. B
3. B
4. A
5. C
6. A
7. D
8. A
9. B
10. B

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Explanations

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1. What is the primary purpose of the International Station Resources?

- A. To outline safety procedures on domestic flights
- B. To confirm arrival procedures for international flights**
- C. To provide customer service training
- D. To detail in-flight service guidelines

The primary purpose of the International Station Resources is to confirm arrival procedures for international flights. This resource is essential for flight attendants as it provides critical information and guidelines tailored for international operations. International flights often have different requirements compared to domestic flights, including customs regulations, immigration processes, and coordination with airport authorities upon arrival. By focusing on arrival procedures, this resource ensures that flight attendants are well-informed and can effectively assist passengers with the necessary protocols and expectations upon landing in a foreign country. This knowledge aids in the efficiency of disembarking and contributes to a smooth transition for passengers from air travel to their destination. While customer service training and in-flight service guidelines are important aspects of a flight attendant's role, they are not the primary focus of the International Station Resources. Safety procedures are also crucial, but these are generally addressed in a separate context concerning overall flight safety rather than the specific needs of an international arrival.

2. How often are flight attendants required to undergo training?

- A. Once every five years
- B. Annually or as needed, including safety training**
- C. Only when a new aircraft type is introduced
- D. Only if involved in an incident

Flight attendants are required to undergo training annually or as needed, which includes comprehensive safety training. This frequency ensures that they remain up-to-date with the latest safety regulations, operational procedures, and customer service standards. It is crucial for flight attendants to be well-prepared to handle emergencies and provide exceptional service, reflecting the critical responsibilities they have to both passengers and crew members. Regular training sessions not only reinforce existing knowledge but also introduce any updates in protocols or procedures that may arise throughout the year, ensuring that flight attendants are adequately equipped to respond to various scenarios effectively. This continual education plays a vital role in maintaining high safety and service standards within the airline industry.

3. Which location in the aircraft should the jump seater occupy during flight?

- A. Front of the cabin
- B. Back of the cabin, closest to galley**
- C. Middle section of the cabin
- D. Next to the emergency exits

The jump seater is typically positioned in the back of the cabin, closest to the galley. This location allows for effective monitoring of both the cabin environment and passengers while providing easy access to necessary crew resources, such as the galley and service equipment. Being situated near the galley also facilitates communication and coordination with the other flight attendants, which enhances overall service efficiency. In addition, positioning the jump seater at the back of the cabin helps in managing passenger interactions in a centralized manner, ensuring that the crew can collectively oversee the entire cabin area. This strategic positioning is essential in helping maintain a safe and organized environment throughout the flight. Other locations, such as the front, middle, or next to emergency exits, may not provide the same level of efficiency and control. The back of the cabin is ultimately the most practical place for the jump seater during flight operations.

4. During which part of a flight is it essential for flight attendants to verify door security?

- A. After boarding has completed**
- B. During turbulence
- C. Before takeoff and landing
- D. As soon as the flight numbers are counted

Verifying door security is a critical responsibility for flight attendants and is especially important before the aircraft departs the gate. Ensuring that all doors are securely closed and properly armed helps maintain the safety and security of the aircraft and its passengers. This checks that emergency exits are operational and ready for use in case of an emergency. Conducting this verification after boarding has completed allows flight attendants to confirm that all passengers are safely seated and that no one is left in the aisles, making the cabin secure as they prepare the aircraft for departure. While there may be other moments during the flight when door security is important, the most critical times are indeed before takeoff and landing, as these are the moments when the aircraft is most vulnerable and when quick evacuations may be necessary. However, the phrase "after boarding has completed" encompasses this essential pre-departure verification process, making it the best answer in this context.

5. Where is the preflight cabin equipment checklist located in the FAM?

- A. Chapter 3
- B. Chapter 4
- C. Chapter 5**
- D. Chapter 6

The preflight cabin equipment checklist is located in Chapter 5 of the Flight Attendant Manual (FAM). This chapter is specifically dedicated to safety procedures and equipment checks, ensuring that flight attendants have all the necessary information regarding the operational readiness of cabin equipment before takeoff. Familiarity with this specific location within the FAM is crucial for flight attendants, as it ensures they can quickly reference the checklist, prioritize safety, and complete preflight duties efficiently. Understanding the layout of the FAM and where key information is found, such as the preflight cabin equipment checklist, is essential for performing the role effectively and responding to any safety-related inquiries that may arise during flight operations.

6. Where is the AED with fast response kit located?

- A. Forward right overhead bin (OHB)**
- B. Nurse's station
- C. Main cabin
- D. Aft of the aircraft

The Automated External Defibrillator (AED) equipped with a fast response kit is strategically located in the forward right overhead bin (OHB) on Southwest Airlines aircraft. This placement is intentional, as it allows for quick accessibility in emergency situations. In case of a medical emergency requiring defibrillation, flight attendants can swiftly retrieve the AED, minimizing the response time and potentially saving lives. Other locations, such as the nurse's station, main cabin, or aft of the aircraft, are not designated for the AED because they do not offer the immediate access needed during critical moments. Quick retrieval is vital in emergencies, and the forward right overhead bin is positioned to ensure that crew members can act rapidly and efficiently.

7. What are the Rows For Service for the 737-700 aircraft?

- A. 1-8
- B. 9-16
- C. 17-24
- D. All of the above**

In the context of Southwest Airlines' service protocols regarding the 737-700 aircraft, the term "Rows For Service" refers to the specific rows in the cabin where flight attendants provide service to passengers during the flight. The correct answer indicates that service is conducted in all designated rows, encompassing rows 1 through 24. This is significant because it allows for a comprehensive understanding of the service patterns that flight attendants follow, ensuring that they cater to passengers throughout the entire cabin rather than being limited to a specific section. When serving an aircraft, it is essential for flight attendants to know which areas they are responsible for, and the inclusion of all rows emphasizes the importance of full cabin service, which is a hallmark of Southwest's customer service approach. This not only enhances the passenger experience but also promotes a coordinated effort among the crew.

8. What is the primary method for maintaining a clean and organized galley area?

- A. Regularly dispose of waste**
- B. Use decorative items
- C. Only clean after service
- D. Store all supplies at the back

Maintaining a clean and organized galley area is crucial for safety, efficiency, and sanitation during flight operations. Regularly disposing of waste is the primary method for achieving this because it prevents the accumulation of trash and food remnants, which can attract pests and create unpleasant odors. This practice ensures that the galley remains tidy, contributing to a pleasant environment for crew members and passengers alike. By prioritizing waste disposal, flight attendants can maintain a streamlined workflow, allowing them to more easily access supplies and equipment when preparing for service. Aside from waste disposal, adhering to organized storage protocols and routine cleaning processes are also important, but they hinge on the foundational task of effectively managing waste in the galley area. This proactive approach not only enhances the overall cleanliness but also supports consistent operational standards set forth by the airline.

9. Who assists the 'C' flight attendant with tidying and securing the cabin if time permits?

- A. A flight attendant
- B. B flight attendant**
- C. C flight attendant
- D. D flight attendant

The 'B' flight attendant plays a critical role in assisting the 'C' flight attendant with tidying and securing the cabin when circumstances allow for it. In flight attendant operations, teamwork is essential, especially during pre-departure and post-arrival activities. The 'B' flight attendant's primary responsibilities often include ensuring that the cabin is ready for takeoff, which may involve collecting items from passengers, checking seatbelts, and assisting with any other necessary tasks, thus enabling a more efficient and organized workflow. In addition, the 'C' flight attendant's focus can be broader, as they are responsible for managing the cabin crew's overall service flow and passenger needs. Hence, having the 'B' flight attendant support with tidying up allows the 'C' flight attendant to maintain an overview of the cabin while ensuring that all tasks are completed promptly, enhancing the overall passenger experience and maintaining safety protocols. This collaboration reflects the teamwork essential in flight operations, leading to a well-served cabin environment.

10. During an emergency situation, what is crucial for effective teamwork among crew members?

- A. Prioritizing personal safety
- B. Clear and concise communication**
- C. Ignoring emergency protocols
- D. Focus solely on one team member

Effective teamwork among crew members during an emergency situation relies heavily on clear and concise communication. This ensures that everyone is on the same page and understands their roles and responsibilities. In an emergency, rapid decision-making and precise coordination are vital to maintaining safety and managing the situation effectively. When crew members communicate clearly, they can convey important information, share updates, and respond to changing circumstances quickly, which is essential for the well-being of both passengers and crew. In contrast, prioritizing personal safety, while important, could lead to a breakdown in teamwork if it means individual crew members act without consulting or notifying one another. Ignoring emergency protocols would undermine the structured response necessary to manage an emergency scenario, while focusing solely on one team member can lead to neglect of other critical tasks, creating inefficiencies and increasing risks. Thus, clear and concise communication stands out as the foundation for effective teamwork during emergencies.

Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://swaflightattendanttraining1.examzify.com>

We wish you the very best on your exam journey. You've got this!

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