

# Software Quality Assurance Practice Exam Sample Study Guide



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## Questions

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1. What is a primary benefit of automated testing?
  - A. Elimination of all bugs
  - B. Reducing manual testing efforts
  - C. Creating documentation automatically
  - D. Requiring less skilled testers
2. What aspect of performance testing is measured by subjecting the program to heavy loads of data?
  - A. Response time
  - B. End user interaction
  - C. Throughput requirements
  - D. Error detection
3. What method checks whether a parameter causes a method to return an incorrect Boolean value?
  - A. `assertFalse()`
  - B. `main()`
  - C. `primeCheck()`
  - D. `checkArgs()`
4. What is a true or false statement about the role of requirements in programming?
  - A. Requirements are optional for programming projects
  - B. True requirements must align with initial user goals
  - C. They only need to be documented verbally
  - D. Requirements change constantly regardless of development stage
5. Which practice is often utilized to enhance the quality of software documentation?
  - A. Peer reviews
  - B. Automated testing
  - C. Debugging sessions
  - D. End-user feedback

6. Select the functionalities associated with the business layer. (choose four)
- A. User authentication
  - B. Data verification
  - C. Transaction processing
  - D. User authorizing
  - E. Application logging
  - F. Data validation
7. Indicate if the following statement about system testing is true or false: It falls under the category of black box testing.
- A. True
  - B. False
  - C. Depends on the system
  - D. Only in certain cases
8. Which of these statements about Bottom-up testing is correct?
- A. It tests from a higher level module to a lower level module.
  - B. It requires complete application before testing can begin.
  - C. It implements testing from sub modules towards the main module.
  - D. It is always faster than Top-down testing.
9. Select the categories of the completion criteria.
- A. Base completion on the use of specific test-case design methodologies
  - B. Stop after the scheduled time for testing expires
  - C. Examine the curve of number of errors found per unit time during the test phase
  - D. State the completion requirements in positive terms
10. True or False: The exit phase confirms that the application meets design specifications upon user shutdown.
- A. True
  - B. False
  - C. Depends on the application
  - D. Not applicable

## Answers

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1. B
2. C
3. A
4. B
5. A
6. C
7. A
8. C
9. A
10. A

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## Explanations

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## 1. What is a primary benefit of automated testing?

- A. Elimination of all bugs
- B. Reducing manual testing efforts
- C. Creating documentation automatically
- D. Requiring less skilled testers

Automated testing offers the primary benefit of significantly reducing manual testing efforts. By implementing automated tests, repetitive and tedious tasks can be performed by software tools, freeing testers to focus on more complex and creative aspects of testing. This efficiency not only accelerates the testing process but also enhances test coverage and consistency, as automated tests can be executed more frequently and reliably than manual tests. While automation contributes to improved efficiency, it does not guarantee the elimination of all bugs, as automated tests can only validate conditions that have been predefined. Furthermore, automated testing does not inherently create documentation automatically; it may assist in maintaining documentation, but it typically requires additional effort. Lastly, the assumption that automated testing requires less skilled testers does not hold; skilled individuals are needed to create, maintain, and analyze automated tests effectively. Thus, the reduction of manual testing efforts stands out as the key advantage of automating the testing process.

## 2. What aspect of performance testing is measured by subjecting the program to heavy loads of data?

- A. Response time
- B. End user interaction
- C. Throughput requirements
- D. Error detection

The correct choice focuses on throughput requirements, which is a crucial aspect of performance testing. Throughput measures the amount of data processed by the system over a specific period. By subjecting the program to heavy loads of data, testers can evaluate how well the system handles high volumes of requests and the efficiency with which it processes them. This helps in determining whether the application can maintain performance levels under stress, which is fundamental for ensuring it meets expected capacity and scalability needs. In contrast, response time is a measure of how quickly the system reacts to a request, which may not always be indicative of the system's overall throughput. End user interaction typically pertains to how users interact with the system from a usability perspective, rather than focusing on data loads. Error detection involves identifying faults or bugs within the program itself, but it does not specifically relate to the measurement of performance under heavy data loads. Thus, throughput requirements provide the most relevant insight when assessing performance during stress testing scenarios.

3. What method checks whether a parameter causes a method to return an incorrect Boolean value?

A. `assertFalse()`

B. `main()`

C. `primeCheck()`

D. `checkArgs()`

The method that checks whether a parameter causes a method to return an incorrect Boolean value is `assertFalse()`. This method is commonly used in unit testing frameworks, such as JUnit, to assert that a given condition is false. When a test is executed, `assertFalse()` will pass if the expression it evaluates is false, indicating that the method's output is correct for the given parameter. Conversely, if the expression evaluates to true, the assertion fails, suggesting that there is an issue with the method's implementation that needs to be addressed. In the context of testing, using `assertFalse()` allows developers to validate the behavior of their methods, particularly in scenarios where a specific input should not yield a true result. This makes it an effective tool for catching logical errors and confirming that conditions leading to false outcomes are handled appropriately. The other options do not directly relate to checking Boolean outputs of methods. For instance, the `main()` method typically serves as an entry point for program execution rather than a testing or validation method. The `primeCheck()` method suggests a specific implementation related to prime number verification, which may not inherently check for Boolean correctness in the context described. Lastly, `checkArgs()` implies a focus on argument validation, which may involve checking for valid inputs but does not

4. What is a true or false statement about the role of requirements in programming?

A. Requirements are optional for programming projects

B. True requirements must align with initial user goals

C. They only need to be documented verbally

D. Requirements change constantly regardless of development stage

The correct answer emphasizes that true requirements must align with initial user goals. This alignment is crucial because the success of a software project is largely dependent on how well the final product meets the actual needs and expectations of its users. When requirements are derived directly from user goals, they become a guiding compass for the development team, ensuring that the features and functionality being implemented serve a purpose that resonates with the users. This focus not only enhances user satisfaction but also helps in prioritizing tasks, making trade-offs, and aligning efforts with the project's vision. Additionally, in software development, documenting requirements is essential but simply recording them or doing so verbally, as suggested in another choice, may lead to misinterpretations or gaps in understanding. Moreover, while requirements may evolve during the development process, their foundational alignment with user goals should remain consistent to maintain clarity and direction in the project. Understanding that requirements are not optional reinforces their critical role in the overall development lifecycle, contrasting with the notion that they change arbitrarily regardless of development stages.

5. Which practice is often utilized to enhance the quality of software documentation?

- A. Peer reviews
- B. Automated testing
- C. Debugging sessions
- D. End-user feedback

Peer reviews are a crucial practice in enhancing the quality of software documentation because they involve a collaborative process where multiple individuals examine and critique the work of their peers. This method helps to identify inconsistencies, errors, and ambiguities in the documentation, ensuring that it is clear, accurate, and effective for its intended audience. By having others review the documentation, various perspectives can be brought into play, leading to improvements that might not have been considered by the original author. This helps maintain a higher standard of quality and can significantly reduce the chances of miscommunication or malfunctions later in the software development lifecycle. In contrast, automated testing primarily focuses on validating software functionality and ensuring that the software behaves as expected, which, while important, does not directly contribute to the documentation quality. Debugging sessions are centered around identifying and fixing code-related issues rather than enhancing documentation. End-user feedback is valuable for gauging the effectiveness of the software itself from the user's perspective, but it comes after the documentation is already in use and is less about refining the documentation itself. Therefore, peer reviews stand out as the most relevant practice for improving the quality of software documentation.

6. Select the functionalities associated with the business layer. (choose four)

- A. User authentication
- B. Data verification
- C. Transaction processing
- D. User authorizing
- E. Application logging
- F. Data validation

The business layer, also known as the service layer, is responsible for handling the application's business logic. It serves as the bridge between the user interface and the data access layer, ensuring that the application services meet business requirements. Transaction processing is a critical functionality of the business layer, as it involves managing and coordinating the operations involved in a single transaction. This includes ensuring that all parts of the transaction are completed successfully or that the system can revert to a stable state if something goes wrong (rollback functionality). Effective transaction processing maintains data integrity and consistency across the application. In addition to transaction processing, other functionalities associated with the business layer include:

- User authentication, which involves verifying the identity of a user attempting to access the system.
- User authorizing, where roles and permissions are defined to control what authenticated users can do within the application.
- Data validation, which ensures that the data being processed meets the defined criteria and standards before further action.

These functionalities work together to support the overall operation of the application, ensuring proper access control, data integrity, and compliance with business rules.

7. Indicate if the following statement about system testing is true or false: It falls under the category of black box testing.

- A. True
- B. False
- C. Depends on the system
- D. Only in certain cases

The statement that system testing falls under the category of black box testing is true. System testing is a critical phase in the software testing process, where the complete and integrated software product is evaluated. During this testing, testers focus on the external functionalities of the software, assessing its performance against specified requirements without delving into the internal workings of the system. This aligns with the principles of black box testing, which emphasizes testing from the user's perspective, thus ensuring that the software behaves as expected in its operational environment. In system testing, the goal is to validate the end-to-end system specifications and ensure that the system is ready for deployment. This validation is performed by executing test cases derived from the requirements and functionalities, rather than examining code or internal structures, which is characteristic of white box testing. Hence, system testing is a quintessential example of black box testing, validating its input/output relationships against expectations.

8. Which of these statements about Bottom-up testing is correct?

- A. It tests from a higher level module to a lower level module.
- B. It requires complete application before testing can begin.
- C. It implements testing from sub modules towards the main module.
- D. It is always faster than Top-down testing.

In Bottom-up testing, the approach focuses on testing from the lowest-level modules, or sub-modules, and gradually integrates them into higher-level modules or the main application. The rationale behind this method is to verify each individual component thoroughly before they are combined, ensuring that when the higher-level modules are eventually tested, they are built upon verified, functioning components. This strategy allows for identifying and resolving issues early in the development process, ultimately leading to a more stable final product. Testing begins with the most granular parts of the application, which means that any defects at these lower levels are caught and rectified before progressing to the integration of higher-level functionalities. This contrasts with other testing strategies, such as Top-down testing, where testing begins with higher-level modules and gradually moves to the lower levels. The assertion in the correct statement highlights the foundational principle of Bottom-up testing and its progressive approach to ensuring quality in software development. Contextually, the other options do not reflect the mechanics of Bottom-up testing accurately. The first option, suggesting that testing starts from higher to lower modules, describes the opposite of Bottom-up testing. The second option implies a requirement of complete application readiness before testing can commence, which is not a characteristic of Bottom-up testing. Lastly, while

9. Select the categories of the completion criteria.

- A. Base completion on the use of specific test-case design methodologies
- B. Stop after the scheduled time for testing expires
- C. Examine the curve of number of errors found per unit time during the test phase
- D. State the completion requirements in positive terms

The correct choice highlights the importance of using specific test-case design methodologies as a basis for completion criteria. Establishing completion criteria based on structured methodologies ensures that the testing process is rigorous, systematic, and thorough. This approach typically leads to higher-quality outcomes because it allows teams to define when enough testing has been conducted to consider the software ready for release. Utilizing specific test-case design methodologies also provides a framework for evaluating test coverage and effectiveness. By focusing on methodologies such as boundary value analysis, equivalence partitioning, or decision table testing, teams can ensure that they comprehensively address different scenarios and edge cases, which ultimately aids in building confidence in the correctness and stability of the software product. The other options—stopping testing after a scheduled time expires, examining the error curve over time, and stating requirements in positive terms—do not establish robust criteria for completion in the same manner. While they can play a role in the overall testing strategy, they do not inherently ensure that the testing is sufficient or meets the necessary quality benchmarks required for software deployment. Thus, these options lack the structured and evaluative approach that is crucial for effective test completion.

10. True or False: The exit phase confirms that the application meets design specifications upon user shutdown.

- A. True
- B. False
- C. Depends on the application
- D. Not applicable

The statement is true because the exit phase of an application's lifecycle typically involves verification and validation processes that ensure the software meets its design specifications before it is concluded or transitioned away from active use. This phase involves checking whether the application behaves as expected when users shut it down, ensuring that all functionalities work correctly, and confirming that all data processes are completed without issues. In a quality assurance context, the exit phase may involve final tests to ascertain that the application meets required specifications and guidelines, including the proper handling of user shutdown. This is crucial for ensuring the reliability and stability of the software, thus confirming adherence to expectations outlined in the design phase. While some responses suggest that the correctness may depend on the application context or specific scenarios, the fundamental aspect of the exit phase focuses on validation against design specifications, reinforcing that the application should indeed meet these standards upon user shutdown.