

SKYWEST INITIAL NEW HIRE PRACTICE EXAM (SAMPLE)

STUDY GUIDE



Prepare with structure. Pass with confidence



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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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1. CSA stands for which role?

- A. Customer Service Agent
- B. Complaint Resolution Official
- C. Dangerous Goods and Hazardous Material
- D. Delta Connection

2. Which term is used for a schedule built by the company utilizing PBS that indicates reserve availability periods, assignments, and days off?

- A. PBS Schedule
- B. Standby Plan
- C. Reserve Line
- D. Flight Schedule

3. Which statement about WX on planning documents is accurate?

- A. WX indicates wind speed only
- B. WX indicates forecast details only
- C. WX indicates weather advisories only
- D. WX denotes weather information used in planning and in-flight decisions

4. What does PSU stand for in airline terminology?

- A. Passenger Service Unit
- B. Pilot-in-Command/ Captain
- C. Passenger Index Number
- D. Quick Reference

5. Which term describes the direction toward the back of an aircraft?

- A. Forward
- B. Downward
- C. Aft
- D. Left

- 6. Which team is responsible for hiring, training, and managing flight attendants and handling the in-flight aspects of each flight?**
- A. InFlight Operations
 - B. Crew Scheduling
 - C. Flight Operations Manager
 - D. Ground Crew
- 7. Which statement about WX on flight planning documents is accurate?**
- A. WX indicates speed changes only
 - B. WX is only used on international flights
 - C. WX is not included in planning documents
 - D. WX denotes weather information used in planning and decision making
- 8. Which term is represented by the abbreviation COJ?**
- A. Canadair Regional Jet
 - B. Crew Resource Management
 - C. Aviation Safety Action Program
 - D. Cabin Observer Jumpseat
- 9. What is the collapsible seat in the cabin or flight deck used by the flight attendant in the cabin and an observer of the flight deck?**
- A. Jumpseat
 - B. Seat Tube
 - C. Gondola Seat
 - D. Observer Seat
- 10. Which abbreviation stands for First Flight of the Day?**
- A. FFOD
 - B. FO
 - C. FAK
 - D. FAR

Answers

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1. A
2. C
3. D
4. A
5. C
6. A
7. D
8. D
9. A
10. A

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Explanations

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1. CSA stands for which role?

- A. Customer Service Agent**
- B. Complaint Resolution Official
- C. Dangerous Goods and Hazardous Material
- D. Delta Connection

The important idea here is recognizing common airline job acronyms. CSA stands for Customer Service Agent, a frontline role focused on helping passengers with check-in, ticketing, seating, baggage, and general travel assistance at the airport or over the phone. This fits the duties and the naming pattern you'd expect for that position. The other options don't represent a typical job title in this context. Complaint Resolution Official isn't a standard airline role; Dangerous Goods and Hazardous Materials refers to a regulatory topic or training area, not a job title; Delta Connection is the name of a regional service/brand, not a role.

2. Which term is used for a schedule built by the company utilizing PBS that indicates reserve availability periods, assignments, and days off?

- A. PBS Schedule
- B. Standby Plan
- C. Reserve Line**
- D. Flight Schedule

In airline crew scheduling, the line that shows when a reserve crew member is available, what flights they could be assigned, and their days off is called the Reserve Line. This is produced by the PBS system and specifically handles on-call availability and potential assignments for reserves. It differs from a standard Flight Schedule, which is the published list of flights and their times for crews, and from a Standby Plan, which relates to being available without a guaranteed assignment. The Reserve Line encapsulates the reserve's on-call windows, possible duties, and time off in one schedule.

3. Which statement about WX on planning documents is accurate?

- A. WX indicates wind speed only
- B. WX indicates forecast details only
- C. WX indicates weather advisories only
- D. WX denotes weather information used in planning and in-flight decisions**

WX on planning documents represents weather information used to plan the flight and to support in-flight decision making. It isn't limited to just wind speed, forecasts, or advisories alone. It includes current conditions, forecast data, and significant weather that can affect routing, altitude, fuel planning, and operations—such as winds aloft, visibility, cloud cover, precipitation, icing, turbulence, and convective activity as indicated by weather reports and advisories. Having WX on planning documents lets crews anticipate weather impacts before departure and adjust the flight path and decisions while en route.

4. What does PSU stand for in airline terminology?

- A. Passenger Service Unit**
- B. Pilot-in-Command/ Captain
- C. Passenger Index Number
- D. Quick Reference

In airline terminology, PSU stands for Passenger Service Unit—the panel above each passenger's seat that groups together controls and amenities like the reading light, air vent, and the call button, and also houses the oxygen mask stowage. This is the standard cabin term crews and manuals use, so it's the best match for the acronym. The other options refer to roles or items not connected to the cabin unit itself: a pilot-in-command or captain describes the flight crew, while passenger index number and quick reference aren't recognized cabin components. In practice, you'll often notice the oxygen masks stored in the PSU, designed to deploy during depressurization, underscoring why this particular meaning is correct.

5. Which term describes the direction toward the back of an aircraft?

- A. Forward
- B. Downward
- C. Aft**
- D. Left

In aviation, directions along the fuselage are named with precise terms, and the direction toward the back of the aircraft is called aft. This word designates the tailward end of the plane and is used to describe locations or movements toward the rear, such as the aft cabin or aft galley. It's the opposite of forward, which points toward the nose. The other directions don't describe rearward movement: forward means toward the nose, downward means toward the floor, and left refers to the left side of the aircraft. So aft is the correct term for the rearward direction.

6. Which team is responsible for hiring, training, and managing flight attendants and handling the in-flight aspects of each flight?

- A. InFlight Operations**
- B. Crew Scheduling
- C. Flight Operations Manager
- D. Ground Crew

InFlight Operations is the team that handles the cabin crew—the flight attendants—throughout the flight journey. This group is responsible for recruiting and hiring the attendants, training them to meet safety and service standards, and managing their performance and assignments. They also coordinate in-flight elements like service delivery, safety briefings, and adherence to procedures on each flight, ensuring the crew is prepared and aligned with airline policies before and during flight. Crew Scheduling focuses on building and adjusting crew rosters to cover flights, ensuring compliance with rest and qualification requirements. Ground Crew works on airport-side operations like baggage handling, aircraft marshalling, and ramp tasks. A Flight Operations Manager oversees broader flight operations, including planning, dispatch, and overall safety oversight, but the specific duties of hiring, training, and managing the in-flight crew belong to InFlight Operations.

7. Which statement about WX on flight planning documents is accurate?

- A. WX indicates speed changes only
- B. WX is only used on international flights
- C. WX is not included in planning documents
- D. WX denotes weather information used in planning and decision making**

WX on flight planning documents represents weather information used in planning and decision making. It includes current conditions and forecasts such as winds aloft, visibility, cloud cover, precipitation, icing and turbulence predictions, and significant weather advisories (METARs/TAFs, SIGMETs, AIRMETs). Pilots rely on this data to choose routes and altitudes that optimize safety and efficiency, estimate fuel requirements, determine if an alternate is needed, and plan contingencies for changing conditions. It's not about speed changes alone, and it's not limited to international flights—weather data is included for all flights because it directly affects safety and planning effectiveness.

8. Which term is represented by the abbreviation COJ?

- A. Canadair Regional Jet
- B. Crew Resource Management
- C. Aviation Safety Action Program
- D. Cabin Observer Jumpseat**

COJ denotes a Cabin Observer Jumpseat, a special jumpseat used by an observer to monitor cabin operations during flight or for training and QA. This is a specific term in crew operations, and it's distinct from Canadair Regional Jet (CRJ), Crew Resource Management (CRM), or Aviation Safety Action Program (ASAP). So COJ stands for Cabin Observer Jumpseat.

9. What is the collapsible seat in the cabin or flight deck used by the flight attendant in the cabin and an observer of the flight deck?

- A. Jumpseat**
- B. Seat Tube
- C. Gondola Seat
- D. Observer Seat

A jumpseat is a collapsible, fold-down seat located in the cabin or on the flight deck that crew members use when on duty. Flight attendants sit in the jumpseat to perform cabin duties and to observe the flight deck, while an observer of the flight deck can occupy it to monitor cockpit activity. When not in use, the seat folds away to keep the area clear. This is the standard term for that seating arrangement in airline operations.

10. Which abbreviation stands for First Flight of the Day?

A. FFOD

B. FO

C. FAK

D. FAR

Recognizing aviation acronyms used in crew scheduling. FFOD stands for First Flight Of the Day, the term used to label the earliest departure in a crew's duty period. This designation helps with fatigue management, rest planning, and daily rosters, and you'll commonly see it on crew schedules, line orders, or trip reports to mark the start of flying. FO typically means First Officer, the co-pilot, which is a role rather than a timing label; FAR stands for Federal Aviation Regulations, which govern operations; FAK isn't used to denote the first flight of the day. So FFOD is the correct abbreviation for the First Flight of the Day.

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Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://skywestinitialnewhire.examzify.com>

We wish you the very best on your exam journey. You've got this!

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