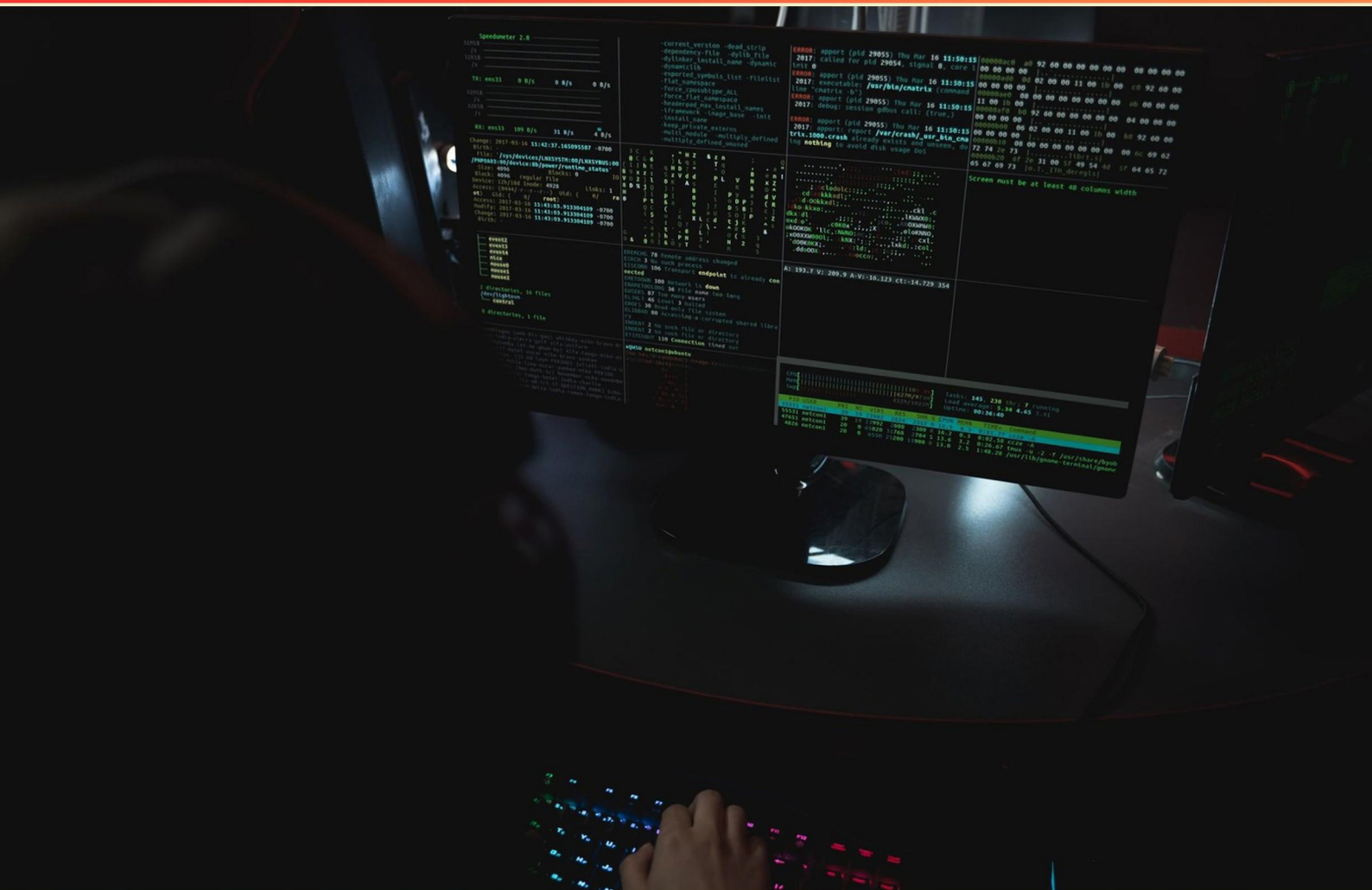


SERVICENOW CERTIFIED APPLICATION DEVELOPER (CAD) TRAINING PRACTICE TEST (SAMPLE)

STUDY GUIDE



Prepare with structure. Pass with confidence



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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. What role is required to edit access controls?**
 - A. Security Admin
 - B. security_admin and elevated privileges
 - C. Admin and Access Manager
 - D. System Administrator
- 2. True or False: Adding a user to the notification recipients section guarantees delivery.**
 - A. True
 - B. False
 - C. Not Applicable
 - D. Depends on Preferences
- 3. Which of the following is a role available in ATF?**
 - A. atf_test_admin
 - B. atf_user
 - C. atf_designer
 - D. atf_runner
- 4. In general, which responsibilities are assigned to server-side vs client-side?**
 - A. Server side manages Databases and Backend; Client side manages Forms and Form Fields
 - B. Server side manages Forms and Form Fields
 - C. Client side manages Backend
 - D. Server side manages UI Rendering
- 5. True or false: When moving code changes to a private application scope, you must add the scope namespace qualifier to each function call.**
 - A. True
 - B. False
 - C. Not Applicable
 - D. Depends on the function

- 6. Which of the following is NOT a UI action type?**
- A. form choice
 - B. form button
 - C. form link
 - D. list action
- 7. What is not required to link a ServiceNow application to a GIT repository?**
- A. application name
 - B. repository URL
 - C. credentials
 - D. repository type
- 8. Which of the following is a certificate-based authentication method that can be enabled for the Service Portal?**
- A. Personal Identity Verification
 - B. Common Access Card
 - C. Smart Card
 - D. Password
- 9. Which API provides methods to customize forms?**
- A. Glideform API
 - B. GlideUI API
 - C. Form API
 - D. FormBuilder API
- 10. What is true about reports in ServiceNow?**
- A. They can be a graphical representation of data
 - B. They can be scheduled to be run and distributed by email
 - C. They can be both graphical and scheduled to be run and distributed by email
 - D. They cannot be exported

Answers

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1. B
2. B
3. A
4. A
5. A
6. A
7. A
8. A
9. A
10. C

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Explanations

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1. What role is required to edit access controls?

- A. Security Admin
- B. security_admin and elevated privileges**
- C. Admin and Access Manager
- D. System Administrator

Editing access controls is a security-sensitive task. The Security Admin role grants access to security-related configuration objects, including ACLs, so you can manage who has access to what. However, the action of changing ACLs is guarded by elevated privileges, which must be activated to perform sensitive admin tasks. So, to edit access controls you need both the security_admin role and elevated privileges. This combination ensures only authorized admins can modify ACLs, providing proper governance. Other roles may not guarantee the elevated rights required, even if they include broad admin capabilities.

2. True or False: Adding a user to the notification recipients section guarantees delivery.

- A. True
- B. False**
- C. Not Applicable
- D. Depends on Preferences

In ServiceNow, putting a user in the notification recipients list means the system will try to send the notification to that user when the trigger criteria are met. However, delivery is not guaranteed. A user might not receive it if their notification channel is disabled or they've opted out of that type of notification, if there's no valid contact method on file (such as a missing or invalid email address), or if the channel (email, SMS, push) cannot deliver due to an outage, a bounce, or spam filtering. The system can still attempt delivery, but external factors can prevent actual receipt. You can check the notification history to see whether delivery succeeded, failed, or was suppressed.

3. Which of the following is a role available in ATF?

- A. atf_test_admin**
- B. atf_user
- C. atf_designer
- D. atf_runner

In ATF, roles control what a user can do with automated tests—who can author tests, run them, or view results. The role that provides administrative capabilities for ATF is the one designed to manage the whole testing environment: it allows creating, editing, and deleting tests and test suites, configuring test settings, and reviewing test results. That combination of permissions is what makes it the appropriate role for administering ATF. The other names aren't standard ATF roles or don't grant the necessary admin permissions, so they wouldn't be the available role for broad ATF administration.

4. In general, which responsibilities are assigned to server-side vs client-side?

- A. Server side manages Databases and Backend; Client side manages Forms and Form Fields**
- B. Server side manages Forms and Form Fields
- C. Client side manages Backend
- D. Server side manages UI Rendering

The main idea is that responsibilities are divided by where the work happens: data storage and the logic that processes requests live on the server, while the user interface and interaction live on the client. The server handles databases and the backend functionality that reads, writes, and enforces rules on data. The client handles what the user sees and interacts with—forms and form fields in the browser, plus collecting input to send back to the server. While you can render UI on the server in some setups, and you can render on the client in others, the general division described here is that databases and backend work reside on the server, and forms and form fields reside on the client. The other options mix these roles or assign backend tasks to the client, which doesn't reflect the typical separation.

5. True or false: When moving code changes to a private application scope, you must add the scope namespace qualifier to each function call.

- A. True**
- B. False
- C. Not Applicable
- D. Depends on the function

When code is moved into a private application scope, it lives in its own namespace separate from the global one. Because of that isolation, function calls that belong to that scope should be qualified with the scope's namespace to ensure you're invoking the intended function and not a symbol with the same name from another scope. This explicit scoping prevents collisions and keeps dependencies clear, which is exactly why you generally need to prefix function calls when operating within a private scope. If you're calling a function defined in that same private scope from code in that scope, you'll typically use the scope qualifier to maintain consistency and avoid ambiguity.

6. Which of the following is NOT a UI action type?

- A. form choice**
- B. form button
- C. form link
- D. list action

UI actions are controls you add to forms or lists to run scripts or perform tasks. On a form, you can have a button or a link that people click to execute something; in a list, you can have actions that operate on list items. A choice on a form is a field type used to select a value, not an action you trigger, so there isn't a UI action type called "form choice." The options that are actual UI actions—form button, form link, and list action—are the recognized ways to add interactive behaviors to the UI.

7. What is not required to link a ServiceNow application to a GIT repository?

A. application name

B. repository URL

C. credentials

D. repository type

When connecting a ServiceNow application to a Git repository, you must provide details that locate and authorize access to the code and tell ServiceNow how to talk to the repository provider. The repository URL tells ServiceNow where the code lives, credentials are needed to authenticate (especially for private repos), and the repository type informs the integration about the provider's specifics and API. The name of the ServiceNow application itself isn't part of how the repository is accessed or linked; it's just the local app's identity within the instance. So the app name isn't a required piece of the Git linkage, while the URL, credentials, and repository type are.

8. Which of the following is a certificate-based authentication method that can be enabled for the Service Portal?

A. Personal Identity Verification

B. Common Access Card

C. Smart Card

D. Password

Certificate-based authentication relies on presenting a digital certificate to prove identity, typically issued by a PKI and stored on a smart card or token. Personal Identity Verification (PIV) is the government standard that uses such certificates for authentication, especially for federal employees and contractors. In the Service Portal, you can enable this form of login by configuring a PIV-based certificate authenticator, allowing users to sign in with the certificate on their PIV card (or compatible token) instead of a password. Common Access Card and Smart Card describe the hardware devices that can hold certificates, but they are the physical tokens, not the certificate-based authentication method itself. Password is not certificate-based. Thus, the PIV option best represents the certificate-based authentication method that can be enabled for the Service Portal.

9. Which API provides methods to customize forms?

A. Glideform API

B. GlideUI API

C. Form API

D. FormBuilder API

GlideForm API is what you use to customize a form on the client side. It exposes the `g_form` object, which lets you dynamically control form fields as the user interacts with the page—show or hide fields, make a field mandatory, set a value, make a field read-only, and display messages. This kind of runtime, per-form behavior is exactly what GlideForm API is designed for, typically used in UI scripts and client scripts that run in the context of a specific form. Other options aren't tailored to manipulating an individual form's fields in real time. GlideUI covers UI components more broadly and is less about per-form field customization. Form API and FormBuilder API refer to form design and tooling rather than the runtime methods you need to adjust a form's fields and behavior.

10. What is true about reports in ServiceNow?

- A. They can be a graphical representation of data
- B. They can be scheduled to be run and distributed by email
- C. They can be both graphical and scheduled to be run and distributed by email
- D. They cannot be exported

ServiceNow reports are designed to present data visually and to automate delivery. You can create graphical reports that display data as charts or graphs, such as bar charts or pie charts. You can also schedule a report to run at a specific time and have the results emailed to designated users, enabling regular distribution without manual effort. Because you can both display data graphically and schedule distribution, the statement that combines both aspects is the true one. Additionally, reports can be exported to formats like PDF, CSV, or Excel, so claiming they cannot be exported is false. For example, you could have a bar chart of open incidents by assignment group, schedule it to run daily, and email the PDF to the on-call managers.

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Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://servicenowcadtraining.examzify.com>

We wish you the very best on your exam journey. You've got this!

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