

SEPTA REVENUE CLASS PRACTICE TEST (SAMPLE)

STUDY GUIDE



SAMPLE STUDY GUIDE WITH LIMITED QUESTIONS

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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. How long is the key card valid before expiration?**
 - A. 1 year
 - B. 2 years
 - C. 3 years
 - D. 4 years
- 2. Which of the following items is part of the procedure when preparing to remit tickets at the CRO Clerk Window?**
 - A. Delete transactions
 - B. Prepare receipts
 - C. Correction notice
 - D. Issue new fares
- 3. Amtrak Tickets are valid for travel between which of the following stations?**
 - A. 30th Street, Suburban, and Jefferson
 - B. 30th Street and 69th Street
 - C. Suburban and 69th Street
 - D. Jefferson and 69th Street
- 4. How are SEPTA's bus routes organized or numbered?**
 - A. By a random allocation system
 - B. By a system that categorizes routes into regional and city-wide divisions
 - C. Based on the names of the streets they service
 - D. Alphabetically by route name
- 5. How much does a key card cost?**
 - A. \$2.95
 - B. \$3.95
 - C. \$4.95
 - D. \$5.95

- 6. What type of training do SEPTA employees undergo?**
- A. Training focused solely on operational efficiency
 - B. Comprehensive training programs including safety protocols and customer service
 - C. Training that allows them to work independently
 - D. Online training courses without practical application
- 7. What are the minimum and maximum limits for the Travel Wallet on a Standard Key Card?**
- A. Min - \$5, Max - \$50
 - B. Min - \$0, Max - \$30
 - C. Min - \$5, Max - \$30
 - D. Min - \$10, Max - \$20
- 8. How is SEPTA primarily funded?**
- A. Through donations from private entities
 - B. Through fares, state and federal grants, and local government support
 - C. Only through ticket sales
 - D. By funding from local universities
- 9. What must you have to start your day while working?**
- A. Work Plan
 - B. HSD
 - C. Daily Report
 - D. Meeting Notes
- 10. During a final lift at Levittown, if you tap a senior's key card to close their trip, what additional action is required?**
- A. No action needed
 - B. Sell/issue a new regular ticket
 - C. Sell/issue them a QT at an upcharge price
 - D. Refund the original fare

Answers

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1. C
2. C
3. A
4. B
5. C
6. B
7. C
8. B
9. B
10. C

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Explanations

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1. How long is the key card valid before expiration?

- A. 1 year
- B. 2 years
- C. 3 years**
- D. 4 years

The key card is valid for a duration of 3 years before it expires. This means that once a key card is issued, the user can utilize it for travel or other services associated with the card for this specified period. Understanding the expiration policy is crucial for users, as it directly impacts their ability to access services or travel on SEPTA transit reliably. Knowing this timeframe also helps users manage their card renewals, ensuring they maintain uninterrupted access to transit services and any associated benefits.

2. Which of the following items is part of the procedure when preparing to remit tickets at the CRO Clerk Window?

- A. Delete transactions
- B. Prepare receipts
- C. Correction notice**
- D. Issue new fares

The procedure for remitting tickets at the CRO Clerk Window includes preparing a correction notice when necessary. A correction notice is essential because it documents any discrepancies or errors that have occurred during ticket sales and ensures that the records are accurate before the remittance process takes place. This step helps maintain accountability and aids in thorough financial documentation. The other options do not fit within the standard procedures for ticket remittance at the CRO Clerk Window. Deleting transactions could potentially lead to errors in reporting and accountability. Preparing receipts is typically part of the ticket selling process rather than specifically related to remittance, and issuing new fares is a separate operational function that does not pertain to the remittance process itself. Overall, the correction notice plays a crucial role in ensuring that all transactions are accurately represented, thus facilitating a smoother remittance process.

3. Amtrak Tickets are valid for travel between which of the following stations?

- A. 30th Street, Suburban, and Jefferson**
- B. 30th Street and 69th Street
- C. Suburban and 69th Street
- D. Jefferson and 69th Street

The correct choice is focused on the validity of Amtrak tickets for travel. Amtrak operates intercity rail services and typically issues tickets that can be utilized for journeys between significant train stations. In the context of the choices presented, 30th Street Station is known as a primary hub in Philadelphia where Amtrak services operate, making it a central point for traveling to other key stations. Suburban Station and Jefferson Station are also essential stops along Amtrak routes, confirming that tickets are indeed valid for travel connecting these stations with 30th Street Station. This connectivity highlights the collaborative transit network that connects various forms of transport within the region, allowing seamless travel for passengers. The other options do not emphasize the critical stations that are involved in Amtrak's operational routes, making them less suitable as valid choices for travel based on the ticketing agreements and Amtrak's service structure. Understanding which stations are major hubs is vital for navigating Amtrak's offerings effectively.

4. How are SEPTA's bus routes organized or numbered?

- A. By a random allocation system
- B. By a system that categorizes routes into regional and city-wide divisions**
- C. Based on the names of the streets they service
- D. Alphabetically by route name

The organization of SEPTA's bus routes into regional and city-wide divisions provides a clear and structured system that makes navigation simpler for riders. This method allows passengers to easily identify which areas are served by specific routes. For instance, routes may be designated for suburban areas or more central urban locations, helping users understand where each bus travels and how it fits into the larger transit network. By categorizing routes in this way, SEPTA enhances operational efficiency while also improving the overall commuting experience for passengers. In contrast, the other options do not reflect the actual system used by SEPTA. Random allocation lacks a logical framework for route organization and would likely confuse riders. Naming routes after the streets they service might seem practical, but it would not provide the same clarity in distinguishing between different service areas. An alphabetical organization by route name could be cumbersome for users trying to navigate based on geographic location rather than name order. Hence, the categorization into regional and city-wide divisions stands out as the most logical and user-friendly approach.

5. How much does a key card cost?

- A. \$2.95
- B. \$3.95
- C. \$4.95**
- D. \$5.95

The cost of a key card is \$4.95. This price reflects the standard fee for the production and issuance of a smart card used for electronic fare collection on various transit services. Key cards are designed to simplify and expedite the fare payment process, allowing users to load funds electronically for convenient travel. Understanding this cost is essential for users who need to budget for their transit expenses, ensuring they have the right amount to cover their fare needs while using the transit system. In this context, other pricing options do not accurately represent the current cost of obtaining a key card from the transit authority.

6. What type of training do SEPTA employees undergo?

- A. Training focused solely on operational efficiency
- B. Comprehensive training programs including safety protocols and customer service**
- C. Training that allows them to work independently
- D. Online training courses without practical application

SEPTA employees undergo comprehensive training programs that encompass various important aspects, including safety protocols and customer service. This broad scope of training ensures that employees are well-equipped to handle the diverse challenges they may encounter in their roles. Safety is paramount in public transportation, and employees receive thorough training in safety procedures to protect themselves and the passengers. Additionally, customer service training is crucial, as employees interact with the public regularly and need to provide a positive experience. This comprehensive approach prepares employees not just for operational tasks but for the wider context of their role within the community and the importance of their responsibilities. Emphasizing both safety and customer interaction reflects SEPTA's commitment to providing a reliable and customer-friendly service, enhancing overall service quality and public safety.

7. What are the minimum and maximum limits for the Travel Wallet on a Standard Key Card?

- A. Min - \$5, Max - \$50
- B. Min - \$0, Max - \$30
- C. Min - \$5, Max - \$30**
- D. Min - \$10, Max - \$20

The minimum and maximum limits for the Travel Wallet on a Standard Key Card are indeed set at a minimum of \$5 and a maximum of \$30. This means that to utilize the Travel Wallet feature effectively, users must load at least \$5 onto their cards, but they cannot exceed the limit of \$30. This structure allows for flexibility in managing funds while also encouraging users to keep their balances within a reasonable range for frequent transit use, preventing overloading the card with excess funds that might not be used frequently. Understanding this limit is crucial for users as it affects how they plan their travel budgets and manage their daily transit expenses effectively. Being aware of these restrictions ensures that users can maximize their use of the Travel Wallet feature while aligning with SEPTA's policies.

8. How is SEPTA primarily funded?

- A. Through donations from private entities
- B. Through fares, state and federal grants, and local government support**
- C. Only through ticket sales
- D. By funding from local universities

SEPTA, or the Southeastern Pennsylvania Transportation Authority, is primarily funded through a combination of fares collected from riders, state and federal grants, and local government support. This multifaceted approach to funding allows SEPTA to maintain a reliable public transportation system for the region. Fares collected from passengers are an essential revenue stream, as they directly reflect the usage of the services provided. However, ticket sales alone are not sufficient to cover all operational and capital expenses, which is why state and federal grants are vital. These grants often come from transportation budgets and are allocated to support public transit systems, enabling SEPTA to sustain infrastructure and ensure service continuity. Local government support also plays a significant role in SEPTA's funding structure. Municipal contributions help to bridge the gap between operational costs and fare revenues. This collaborative funding strategy ensures that SEPTA can effectively serve its community by making public transport accessible and affordable. Other options, such as relying solely on donations, ticket sales, or funding from local universities, do not encompass the full range of funding sources necessary for a robust public transportation system like SEPTA. These alternatives may provide some level of financial support but would not be sufficient to cover all operational needs.

9. What must you have to start your day while working?

- A. Work Plan
- B. HSD**
- C. Daily Report
- D. Meeting Notes

To start your day while working, having an HSD (Workplace Health and Safety Directive) is essential, as it ensures that you are up to date with safety protocols and guidelines critical to maintaining a safe working environment. The HSD typically includes important health and safety information that helps employees understand their responsibilities and the procedures to follow throughout their workday. This foundation is vital not only for individual safety but also for the overall safety culture within the organization. While the work plan, daily report, and meeting notes are all important documents that contribute to various aspects of the job's efficiency and communication, they do not directly establish the necessary safety parameters that an HSD provides. Ensuring that all team members are aware of and adhere to health and safety directives is a fundamental requirement before engaging in any work-related activities.

10. During a final lift at Levittown, if you tap a senior's key card to close their trip, what additional action is required?

- A. No action needed
- B. Sell/issue a new regular ticket
- C. Sell/issue them a QT at an upcharge price**
- D. Refund the original fare

When tapping a senior's key card to close their trip during a final lift, it is necessary to sell or issue them a Quick Trip (QT) at an upcharge price. This is because seniors often have specific fare structures in place, and while their initial trip may be covered by the key card, any additional rides or extensions typically require a different ticketing process. An upcharge is sometimes applied to accommodate policy adjustments or to reflect the unique fare related to additional segments or services beyond the senior fare. Thus, handling the transaction as a QT allows for proper fare collection and ensures compliance with SEPTA's revenue policies. This approach helps maintain accurate revenue records and provides the necessary fare structure for any additional travel needs the senior may have.

Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://septarevenueclass.examzify.com>

We wish you the very best on your exam journey. You've got this!

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