

# SailPoint Identity Security Cloud (ISC) Engineer Practice Test (Sample)

## Study Guide



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**SAMPLE**

## **Questions**

- 1. When integrating a JDBC source, what connector configuration is deemed invalid?**
  - A. Defining table and column mappings**
  - B. Securing the connection with SSL settings**
  - C. Using a JDBC template without validating schema**
  - D. Checking endpoint accessibility**
- 2. Are network topology changes relevant when encountering connectivity errors?**
  - A. Yes, they can affect connections**
  - B. No, they are irrelevant**
  - C. Only if external networks are involved**
  - D. Only if it's a new configuration**
- 3. What type of certification is based on direct reports?**
  - A. Peer-based certification**
  - B. Manager-based certification**
  - C. Role-based certification**
  - D. Self-certification**
- 4. Is it correct that multi-tenant mode shares roles and identities across clients?**
  - A. Yes**
  - B. No**
  - C. Only for admin roles**
  - D. Only between linked tenants**
- 5. Is it advisable to disable email setup for certification campaigns?**
  - A. Yes, it reduces complexity**
  - B. No, it's essential for communication**
  - C. Yes, it avoids spam**
  - D. No, it is only optional for audits**

- 6. Which statement about troubleshooting a workflow execution failure is valid?**
- A. Avoid investigating before making changes**
  - B. Reconfigure the workflow based on assumptions**
  - C. Investigate the error messages before making changes**
  - D. Copy workflows without reviewing their configurations**
- 7. What is a valid solution for restricting identity state changes?**
- A. Implement a policy to block transitions without a status flag**
  - B. Allow state changes based on user request**
  - C. Automatically transition based on time**
  - D. Use only manual overrides for changes**
- 8. Which statement is true regarding multi-tenant behavior?**
- A. Tenant configurations share resources across customers**
  - B. Configurations are isolated per customer**
  - C. All customers have identical access permissions**
  - D. Data cannot be isolated by tenant permissions**
- 9. What is an essential characteristic of multi-tenant architecture in SailPoint?**
- A. It allows data isolation between tenants**
  - B. It mandates shared identities**
  - C. It requires constant user tracking**
  - D. It forces role duplication across tenants**
- 10. What is an appropriate lifecycle state for access provisioning before a new hire's start date?**
- A. PreHire**
  - B. Onboard**
  - C. Active**
  - D. Terminated**

## **Answers**

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1. C
2. B
3. B
4. B
5. B
6. C
7. A
8. B
9. A
10. A

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## **Explanations**

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**1. When integrating a JDBC source, what connector configuration is deemed invalid?**

- A. Defining table and column mappings**
- B. Securing the connection with SSL settings**
- C. Using a JDBC template without validating schema**
- D. Checking endpoint accessibility**

When integrating a JDBC source, the use of a JDBC template without validating the schema is considered an invalid configuration. Validating the schema is critical because it ensures that the system understands the structure of the database it is interacting with, including the tables and their relationships, data types, and constraints. Without this verification step, there could be mismatches between the expected data structure and the actual database schema, leading to errors during data operations or integration processes. In contrast, defining table and column mappings is a necessary step for successful integration, as it specifies how data within the JDBC source corresponds to the data structures used in Identity Security Cloud. Securing the connection with SSL settings is also a best practice to ensure data security during transfers, which makes it a valid configuration requirement. Similarly, checking endpoint accessibility is essential to ensure that the integration can reach and interact with the JDBC source, confirming that the connection can be established successfully. Thus, validating the schema is a crucial step that, if omitted, compromises the reliability of the integration.

**2. Are network topology changes relevant when encountering connectivity errors?**

- A. Yes, they can affect connections**
- B. No, they are irrelevant**
- C. Only if external networks are involved**
- D. Only if it's a new configuration**

When dealing with connectivity errors, network topology changes can be highly relevant. Changes in the network topology, such as adding or removing devices, altering connections, or modifying the arrangement of subnets, can significantly affect how data is routed and how devices communicate with each other. For instance, if a new router or switch is introduced into the topology, it can impact the paths that network traffic takes, potentially leading to new connectivity issues or performance degradation. Similarly, if devices are moved to different subnets or if VLAN configurations change, it can introduce additional layers of complexity in communication, which can result in connectivity errors. While some might argue that such changes would matter only if external networks are involved or if it's a new configuration, the fact remains that any change in the established network layout can influence connectivity. Therefore, recognizing the relevance of network topology changes is crucial for troubleshooting connectivity errors effectively.

### 3. What type of certification is based on direct reports?

- A. Peer-based certification
- B. Manager-based certification**
- C. Role-based certification
- D. Self-certification

Manager-based certification is a formal process where the evaluation of an individual's performance, skills, or compliance is conducted by their direct supervisor or manager. This type of certification relies on the insights and assessments provided by someone who has a direct supervisory role over the individual, ensuring that the feedback is relevant and based on actual job performance and capabilities observed in a work context. This process enhances the credibility of the assessment as it comes from those who have first-hand knowledge of the employee's work and contributions. Manager-based certification can be particularly beneficial in environments where compliance, performance metrics, and skill validations are critical, such as in identity and access management systems like SailPoint, where accurate evaluations of employee roles and responsibilities are essential to maintaining security standards. In contrast, peer-based certification would rely on colleagues at a similar level, role-based certification might focus on specific job functions and alignments rather than direct report relationships, and self-certification is based on individual assessment by the employee themselves, which may not always present an objective view of their competencies.

### 4. Is it correct that multi-tenant mode shares roles and identities across clients?

- A. Yes
- B. No**
- C. Only for admin roles
- D. Only between linked tenants

In multi-tenant architecture, each client operates in its own isolated environment while still utilizing a shared infrastructure. This design ensures that clients can manage their identities, roles, and policies independently, maintaining data privacy and security. Therefore, roles and identities are not shared across different clients; each tenant has its own unique setup, which allows them to define their specific roles and access controls without influencing or compromising the settings of other tenants. This separation of tenants is a critical feature of multi-tenancy, emphasizing that any customization or configuration made in one tenant does not affect others. Thus, if a particular client creates or modifies roles, those changes are contained within that client's environment and do not propagate to other tenants in the system. The options that imply shared roles or identities, such as "only for admin roles" or "only between linked tenants," suggest scenarios where some level of sharing or linking exists, which contradicts the fundamental principles of multi-tenancy in identity management systems. Each tenant remains distinct to ensure robust security and compliance with various governance standards.

**5. Is it advisable to disable email setup for certification campaigns?**

- A. Yes, it reduces complexity**
- B. No, it's essential for communication**
- C. Yes, it avoids spam**
- D. No, it is only optional for audits**

Disabling email setup for certification campaigns is not advisable as it plays a critical role in ensuring effective communication among stakeholders. Certification campaigns are designed to validate access rights and permissions, and notifications via email are crucial for engaging users in the review process. By keeping email notifications enabled, participants receive timely reminders, updates, and information about their specific roles in the certification process. This communication helps ensure that reviews are completed on time and that issues are addressed promptly, ultimately leading to better compliance and security outcomes. Without email notifications, users may overlook their responsibilities or fail to respond in a timely manner, which can jeopardize the effectiveness of the certification campaign. Therefore, maintaining an open line of communication via email is essential for keeping the certification process transparent, inclusive, and efficient.

**6. Which statement about troubleshooting a workflow execution failure is valid?**

- A. Avoid investigating before making changes**
- B. Reconfigure the workflow based on assumptions**
- C. Investigate the error messages before making changes**
- D. Copy workflows without reviewing their configurations**

Investigating the error messages before making changes is fundamental to effective troubleshooting of workflow execution failures. By examining the error messages, you can gain insights into what went wrong and where, which can significantly narrow down potential problems. This understanding allows you to approach the issue methodically, ensuring that any adjustments you make are based on informed decisions rather than assumptions. Making changes without first understanding the underlying issue could lead to further complications or unresolved problems. Additionally, relying on assumptions without a proper investigation can perpetuate the failure or even exacerbate it. Understanding the specifics of the error ensures that any corrective measures you implement are targeted and relevant. This approach fosters a more reliable troubleshooting process, ultimately saving time and resources by addressing the root cause rather than merely applying fixes that may not address the actual problem.

**7. What is a valid solution for restricting identity state changes?**

- A. Implement a policy to block transitions without a status flag**
- B. Allow state changes based on user request**
- C. Automatically transition based on time**
- D. Use only manual overrides for changes**

Implementing a policy to block transitions without a status flag is an effective solution for restricting identity state changes. This approach ensures that any change in the identity's state is deliberately monitored and controlled, requiring specific flags or indicators to be set before any transitions can occur. By enforcing such a policy, organizations can maintain tighter security protocols and minimize the risk of unauthorized state changes. This solution helps in ensuring that changes are only made when they meet predefined criteria, promoting accountability and traceability. It also allows for easier audit and compliance processes, as every transition must adhere to the stipulated policy. Allowing state changes based on user request could lead to potential security issues, as it places trust in the users' rationale without sufficient checks. Automatically transitioning based on time may not consider the nuances of each identity and their respective state requirements, potentially leading to inappropriate access or privilege escalations. Relying solely on manual overrides for changes can introduce delays and human error, as well as weaken the overall governance structure by creating inconsistencies in the execution of changes. Thus, implementing a policy that specifically blocks transitions without appropriate status flags forms a structured and secure basis for managing identity state changes effectively.

**8. Which statement is true regarding multi-tenant behavior?**

- A. Tenant configurations share resources across customers**
- B. Configurations are isolated per customer**
- C. All customers have identical access permissions**
- D. Data cannot be isolated by tenant permissions**

The statement that configurations are isolated per customer is accurate in the context of multi-tenant behavior. In a multi-tenant architecture, each customer (or tenant) has its own configurations and data that are kept separate from those of other customers. This isolation ensures that the unique needs of each tenant can be met without interference from or exposure to others. This approach enhances security, as sensitive information remains protected, reduces the risk of data breaches, and allows for customized configurations to suit varying customer requirements. Furthermore, it enables administrators to manage each tenant's environment independently, ensuring that changes or updates in one tenant do not affect others. Regarding the other options: sharing resources across customers would defeat the purpose of multi-tenancy, where isolation is crucial. Identical access permissions across all customers would undermine the customization typically necessary for different organizations. Lastly, the inability to isolate data by tenant permissions contradicts the core principle of a multi-tenant architecture, which relies on robust isolation mechanisms to safeguard tenant data.

**9. What is an essential characteristic of multi-tenant architecture in SailPoint?**

- A. It allows data isolation between tenants**
- B. It mandates shared identities**
- C. It requires constant user tracking**
- D. It forces role duplication across tenants**

An essential characteristic of multi-tenant architecture, particularly in the context of SailPoint, is that it allows for data isolation between tenants. This means that although multiple tenants (or customers) share the same underlying infrastructure and application, their data is kept separate and secure from one another. This isolation is crucial for privacy and compliance reasons, as it ensures that each tenant's information is accessible only to that tenant and protected from unauthorized access by others. Isolating data among tenants helps organizations maintain the necessary security standards, as well as fulfill regulatory requirements that dictate how data should be managed and stored. Therefore, the ability to ensure that tenant data remains distinct and secure while still benefiting from shared resources is a fundamental aspect of effective multi-tenant environments in identity governance and security solutions like SailPoint.

**10. What is an appropriate lifecycle state for access provisioning before a new hire's start date?**

- A. PreHire**
- B. Onboard**
- C. Active**
- D. Terminated**

The appropriate lifecycle state for access provisioning before a new hire's start date is identified as "PreHire." This state signifies the period when the employee is not yet officially part of the organization but is in the process of being onboarded. During this PreHire phase, it is essential to initiate access provisioning to ensure that all necessary accounts, permissions, and resources are ready by the time the new hire begins their role. This proactive approach allows for a smoother transition and ensures that the employee can start working efficiently from day one, without delays in setting up accounts and access. In contrast, the "Onboard" state typically refers to the period when the new hire has officially started working, and access provisioning is in full effect. The "Active" state indicates that an employee is currently employed and active in their role, while "Terminated" applies to individuals who have left the organization and should not have any access. Understanding these lifecycle states is crucial for effective identity and access management.