

RYANAIR SPECIAL SERVICE REQUEST (SSR) PRACTICE TEST (SAMPLE)

STUDY GUIDE



SAMPLE STUDY GUIDE WITH LIMITED QUESTIONS

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THE FULL VERSION STUDY GUIDE

<https://ryanairssr.examzify.com>



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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. In Ryanair's special services, what type of items does BULK® typically include?**
 - A. Sports equipment like surfboards
 - B. Personal electronic devices
 - C. Additional clothing items
 - D. Family travel necessities
- 2. What does the term SPEQ refer to concerning travel equipment?**
 - A. Specially Packed Equipment
 - B. Sports Equipment
 - C. Special Transport Equipment
 - D. Supreme Personal Equipment
- 3. Which of the following is true regarding SSR requests for passengers traveling with pets?**
 - A. SSR requests are not applicable to pet travel
 - B. All SSR requests must be made through a veterinarian
 - C. Passengers can request assistance with pet travel during SSR submission
 - D. Pet travel is not permitted on any Ryanair flights
- 4. What type of assistance can Ryanair provide for passengers with hearing impairments?**
 - A. Visual information support and assistance with boarding announcements
 - B. Personal communication devices for communication
 - C. Mandatory use of sign language interpreters
 - D. Priority boarding for all passengers
- 5. What does the BLND SSR code represent?**
 - A. Blind pax needing emotional support
 - B. Blind passenger without a dog
 - C. Blind pax in need of extra luggage
 - D. Blind passenger traveling with a child

6. What does the BPR SSR code indicate regarding the boarding pass?

- A. Boarding pass requested for check-in
- B. Boarding pass printed for a fee
- C. Boarding pass reserved online
- D. Boarding pass required for luggage

7. How does Ryanair typically confirm SSR requests?

- A. Through a phone call
- B. By sending a confirmation via email
- C. They do not confirm requests
- D. Using a text message only

8. How far in advance should SSR requests ideally be submitted?

- A. At least a few minutes before boarding
- B. 24 hours prior to the flight
- C. As soon as possible, preferably before booking
- D. Only when at the airport

9. What does the BBG SSR code stand for?

- A. Pax carrying 1 checked bag
- B. Pax traveling with a bicycle
- C. Pax booking a bulk group fare
- D. Pax booking a business grade

10. What is important for passengers to confirm regarding SSRs?

- A. That the SSR will be automatically applied
- B. That their request is confirmed directly with Ryanair
- C. That they have submitted it online
- D. That all passengers in their party have SSRs

Answers

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1. A
2. B
3. C
4. A
5. B
6. B
7. B
8. C
9. A
10. B

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Explanations

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1. In Ryanair's special services, what type of items does BULK® typically include?

- A. Sports equipment like surfboards**
- B. Personal electronic devices
- C. Additional clothing items
- D. Family travel necessities

The BULK® service in Ryanair's special services typically encompasses sports equipment, which includes items like surfboards, golf clubs, and bicycles. This service allows passengers to travel with larger or more specialized items that go beyond the standard baggage allowances. By categorizing these types of items under BULK®, Ryanair ensures that passengers can transport their sports gear without the worry of exceeding luggage limits, thus catering to the needs of travelers who engage in leisure activities that require specific equipment. The other options provided do not fall under the BULK® category as defined by Ryanair. Personal electronic devices are usually included within standard luggage allowances and do not require special handling. Clothing items similarly fall into standard baggage categories, and family travel necessities, while important, do not pertain specifically to the BULK® service, which is tailored for larger equipment rather than general personal items.

2. What does the term SPEQ refer to concerning travel equipment?

- A. Specially Packed Equipment
- B. Sports Equipment**
- C. Special Transport Equipment
- D. Supreme Personal Equipment

The term SPEQ refers specifically to Sports Equipment in the context of travel equipment for airlines such as Ryanair. This designation is important because it encompasses various types of gear that sports travelers might wish to bring along, including items like bicycles, skis, golf clubs, and other specialized sporting goods. Recognizing this term ensures that both travelers and airline staff understand the specific protocols and regulations regarding the handling, packing, and potential additional fees associated with transporting sports equipment. This clarity helps streamline the check-in process and informs travelers about the requirements necessary to successfully transport their sports gear. Other choices do not accurately represent the meaning of the acronym in the airline context, focusing instead on broader or inaccurate descriptions.

3. Which of the following is true regarding SSR requests for passengers traveling with pets?

- A. SSR requests are not applicable to pet travel
- B. All SSR requests must be made through a veterinarian
- C. Passengers can request assistance with pet travel during SSR submission**
- D. Pet travel is not permitted on any Ryanair flights

The statement that passengers can request assistance with pet travel during SSR submission is accurate because Ryanair allows for the inclusion of pet travel as part of the special service requests. This means that when a passenger is in the process of submitting their SSR, they can specify their intention to travel with a pet and request any necessary arrangements or assistance. This may include information on pet carrier requirements, documentation needed, or any specific arrangements that need to be made for the traveling pet. This understanding is crucial for passengers who wish to travel with their pets since the process can involve specific guidelines that must be followed, making the SSR submission an important step in ensuring a smooth travel experience. The other options either misrepresent the policies regarding pet travel or incorrectly specify the procedures associated with SSR requests, highlighting the importance of clarity on this subject matter.

4. What type of assistance can Ryanair provide for passengers with hearing impairments?

- A. Visual information support and assistance with boarding announcements**
- B. Personal communication devices for communication
- C. Mandatory use of sign language interpreters
- D. Priority boarding for all passengers

Ryanair can offer visual information support and assistance with boarding announcements to passengers with hearing impairments. This includes providing information through screens or written materials, allowing these passengers to stay informed about their flight status and any important instructions during boarding. The focus on visual aids helps ensure that those who may struggle with auditory announcements can receive the necessary information in an accessible format. The other options do not align with Ryanair's policies or standard practices. While personal communication devices could be helpful, they are not specifically provided by the airline. The mandatory use of sign language interpreters is not a standard service offered, as the need for such interpretation varies greatly among individuals and is not universally applicable. Priority boarding for all passengers does not specifically address the unique needs of those with hearing impairments, as it applies to a broader range of conditions rather than targeted assistance for a specific disability.

5. What does the BLND SSR code represent?

- A. Blind pax needing emotional support
- B. Blind passenger without a dog**
- C. Blind pax in need of extra luggage
- D. Blind passenger traveling with a child

The BLND SSR code represents a blind passenger without a guide dog. This is significant in the context of airline travel because it alerts airline staff to the specific needs of passengers who are visually impaired. By utilizing this code, airlines can provide appropriate assistance, ensuring that the passenger's journey is comfortable and safe. This includes assistance with boarding, deplaning, and navigating the airport, as well as ensuring that any communication about safety procedures is clear and accessible. The other options, while they may appear relevant at first glance, do not accurately describe the purpose of the BLND SSR code. It specifically denotes the absence of a guide dog, rather than emotional support needs, luggage requirements, or travel with a child. Understanding this distinction is crucial for both airline personnel and passengers to ensure proper accommodations are made.

6. What does the BPR SSR code indicate regarding the boarding pass?

- A. Boarding pass requested for check-in
- B. Boarding pass printed for a fee**
- C. Boarding pass reserved online
- D. Boarding pass required for luggage

The BPR SSR code specifically indicates that a boarding pass has been printed for a fee. In the context of Ryanair's services, this means that the passenger has opted to pay for the printing of their boarding pass, typically at the airport or through specific kiosk services. This can be a crucial aspect for airlines that offer low-cost flying options and might charge for extra services, such as boarding pass printing, which is usually available at no additional cost if done online prior to arriving at the airport. In contrast, other codes or circumstances do not denote this particular service. For instance, a request for a boarding pass at check-in or a reservation made online would not suggest that there has been a fee associated. Additionally, the requirement of a boarding pass for luggage handling would not pertain to the fee aspect outlined by the BPR code. Understanding the specifics of the BPR code helps clarify the services and options available to passengers within the Ryanair system.

7. How does Ryanair typically confirm SSR requests?

- A. Through a phone call
- B. By sending a confirmation via email**
- C. They do not confirm requests
- D. Using a text message only

Ryanair typically confirms SSR requests by sending a confirmation via email. This method is efficient and allows passengers to keep a record of their requests and any relevant information regarding the services they have requested. Email confirmation serves to ensure that the passenger is aware of the status of their request and can refer back to it if needed. Utilizing email for confirmation also minimizes the potential for misunderstandings and provides a written assurance that the request has been received and processed. In contrast, relying solely on phone calls or text messages as means of confirmation could lead to lapses in communication or loss of important details. Moreover, not confirming requests at all would leave passengers uncertain about whether their needs have been adequately accommodated, which is not aligned with customer service best practices.

8. How far in advance should SSR requests ideally be submitted?

- A. At least a few minutes before boarding
- B. 24 hours prior to the flight
- C. As soon as possible, preferably before booking**
- D. Only when at the airport

The ideal timeframe for submitting Special Service Request (SSR) requests is as soon as possible, preferably before booking the flight. This approach allows the airline sufficient time to prepare and accommodate any special needs or requirements passengers may have, such as assistance for mobility issues, dietary preferences, or other personalized services. Booking these requests early increases the chances of successfully securing the necessary arrangements and ensures that any specific needs can be met without complications. Submitting requests closer to the travel date, such as 24 hours before the flight or only when arriving at the airport, may limit the airline's ability to act upon them effectively. Furthermore, waiting until the last minute, like just before boarding, reduces the likelihood of a satisfactory response to the request due to time constraints. Therefore, making SSR requests as early as possible establishes a better opportunity for smooth travel experiences.

9. What does the BBG SSR code stand for?

- A. Pax carrying 1 checked bag**
- B. Pax traveling with a bicycle
- C. Pax booking a bulk group fare
- D. Pax booking a business grade

The BBG SSR code stands for "Pax booking a bulk group fare." This code is used in the airline industry to identify passengers who have made arrangements for group travel at bulk pricing. These fares are typically associated with larger parties traveling together, whether for leisure or business, and often come with specific terms and conditions. Understanding the use of SSR codes is crucial for airline operations, as they help staff manage specific passenger needs and ensure that appropriate services are provided. The correct identification of the BBG code aids in the efficient handling of group bookings, helping airlines organize their schedules and resources accordingly.

10. What is important for passengers to confirm regarding SSRs?

- A. That the SSR will be automatically applied
- B. That their request is confirmed directly with Ryanair**
- C. That they have submitted it online
- D. That all passengers in their party have SSRs

It's essential for passengers to confirm that their request for a Special Service Request (SSR) is directly confirmed with Ryanair. This confirmation ensures that the airline has received the request and is prepared to accommodate any specific needs or requirements the passenger may have, such as assistance for reduced mobility, medical needs, or any other special considerations. Direct confirmation provides peace of mind that the necessary arrangements are made and avoids any potential misunderstandings on the day of travel. Other considerations may include confirming the submission of SSRs online or ensuring that all passengers in a party have made similar requests, but without direct confirmation from Ryanair, there remains uncertainty that the service will be provided as needed. Automatic application of SSRs is also not guaranteed; passengers must ensure they have received confirmation to validate their requests.

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Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://ryanairssr.examzify.com>

We wish you the very best on your exam journey. You've got this!

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