# Residential Builder's Salesperson Practice Exam (Sample)

**Study Guide** 



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#### **Questions**



- 1. How many days' advance notice is required before an investigative conference is held?
  - A. 5 days
  - **B. 10 days**
  - **C. 15 days**
  - **D. 20 days**
- 2. Which of the following is NOT a category protected under fair housing laws?
  - A. Race
  - B. Height
  - C. Sex
  - D. Familial status
- 3. What is the effect of location on property values?
  - A. It significantly influences desirability and prices
  - B. It has minimal impact on market trends
  - C. It is only significant in urban areas
  - D. It does not affect property sales
- 4. Is it true that a salesperson can be in violation of the Truth in Advertising Laws if they misrepresent the delivery of goods?
  - A. True
  - B. False
  - C. It depends on context
  - D. Only if proven
- 5. Which of the following is considered a violation of Truth in Advertising?
  - A. Providing accurate information
  - B. Mislead or deceive a consumer
  - C. Overpromising services
  - D. Underestimating costs

- 6. Who is typically hired by mortgage companies and lenders to assist with closing a loan?
  - A. Real estate agents
  - **B.** Home inspectors
  - C. Title companies
  - D. Contractors
- 7. What is the primary purpose of property disclosure forms?
  - A. To estimate the selling price of a home
  - B. To inform potential buyers of any known issues with the property
  - C. To outline the details of the mortgage
  - D. To list the selling points of the property
- 8. Which financing option allows buyers to purchase a home with lower upfront costs?
  - A. Conventional loans that require higher down payments
  - B. FHA loans, which include low down payment options
  - C. Interest-only loans that minimize initial payments
  - D. Adjustable-rate mortgages with no upfront costs
- 9. What is the term for the funds withheld from a contractor until the project is completed?
  - A. Retainage
  - **B.** Deposit
  - C. Contingency
  - D. Escrow
- 10. How many days must a telemarketer or seller search the National Do Not Call Registry?
  - **A. 21 Days**
  - **B. 31 Days**
  - **C. 41 Days**
  - **D. 51 Days**

#### **Answers**



- 1. B 2. B 3. A 4. A 5. B 6. C 7. B 8. B

- 9. A 10. B



#### **Explanations**



## 1. How many days' advance notice is required before an investigative conference is held?

- A. 5 days
- **B. 10 days**
- C. 15 days
- **D. 20 days**

The requirement for 10 days' advance notice before an investigative conference is held is in line with typical regulatory and legal procedures that ensure transparency and fairness in the process. This notice period allows all parties involved sufficient time to prepare for the conference. Having a standardized notice period helps ensure that both sides can gather necessary documentation, formulate questions or responses, and possibly seek legal or professional counsel if needed. This practice supports the integrity of the investigative process and helps maintain a level playing field for everyone involved. In contrast, shorter or longer notice periods might not provide adequate preparation time or could unnecessarily prolong the process. Thus, the 10-day requirement strikes a balance between enabling adequate preparation and not delaying the investigative proceedings unduly.

## 2. Which of the following is NOT a category protected under fair housing laws?

- A. Race
- **B.** Height
- C. Sex
- D. Familial status

Height is not a category protected under fair housing laws. The Fair Housing Act, established in 1968, is designed to prevent discrimination in housing based on specific characteristics, which include race, color, religion, sex, national origin, disability, and familial status. These categories are vital in promoting equal housing opportunities and eliminating bias in real estate transactions. Discrimination based on height does not fall under these federally recognized protected classes, meaning that individuals can face discrimination related to their height without legal recourse under fair housing laws. Other options, such as race, sex, and familial status, are explicitly protected, underscoring the importance of these categories in ensuring fair treatment in housing practices. Understanding which characteristics are protected helps in advocating for fair housing and recognizing potential violations.

- 3. What is the effect of location on property values?
  - A. It significantly influences desirability and prices
  - B. It has minimal impact on market trends
  - C. It is only significant in urban areas
  - D. It does not affect property sales

Location plays a crucial role in determining property values, primarily because it directly affects the desirability of a property. Factors such as proximity to amenities like schools, shopping centers, public transportation, and recreational areas can significantly enhance a property's appeal. Additionally, neighborhoods with lower crime rates, good schools, and a strong sense of community tend to attract more buyers, leading to higher prices. Furthermore, location can influence future development and economic growth in an area, impacting demand and, subsequently, property values. For example, if an area is projected to experience growth due to job creation or infrastructural improvements, property values in that location are likely to rise. Conversely, properties in less desirable locations may struggle to maintain value or could see depreciation. This understanding underlines why location is widely regarded as one of the most essential aspects in real estate, emphasizing its significant influence on both desirability and prices.

- 4. Is it true that a salesperson can be in violation of the Truth in Advertising Laws if they misrepresent the delivery of goods?
  - A. True
  - **B.** False
  - C. It depends on context
  - D. Only if proven

The assertion that a salesperson can be in violation of the Truth in Advertising Laws if they misrepresent the delivery of goods is accurate. Truth in Advertising Laws are designed to protect consumers from false or misleading information about products and services. When a salesperson provides inaccurate information regarding the delivery timelines or availability of products, it constitutes a violation of these laws because it can lead consumers to make decisions based on misleading representations. Salespeople have a responsibility to ensure that claims they make about a product or service are truthful and based on factual information. Misrepresenting aspects such as delivery times can mislead potential buyers, affect their purchasing decisions, and ultimately harm their trust in the market. Therefore, adherence to these laws is critical not only for ethical business practices but also for legal compliance within the industry. In this context, other options may suggest scenarios where the violation is not straightforward, but the essence of Truth in Advertising remains that any misrepresentation can have legal ramifications, thereby upholding the indicated answer as fundamentally true.

## 5. Which of the following is considered a violation of Truth in Advertising?

- A. Providing accurate information
- B. Mislead or deceive a consumer
- C. Overpromising services
- **D.** Underestimating costs

The violation of Truth in Advertising is characterized by any practice that misleads or deceives a consumer. This principle is rooted in the need for consumers to make informed decisions based on truthful representation of products or services. When a business intentionally provides misleading information or creates false impressions, it undermines consumer trust and violates ethical advertising standards. For instance, misleading claims can range from false price comparisons to exaggerated benefits of a product, which can lead consumers to feel deceived about the value they are receiving. The focus of truth in advertising regulations is to ensure that consumers can rely on the advertising claims they encounter, promoting fair competition and protecting consumers from false or misleading practices. On the other hand, simply providing accurate information, making ambitious promises without crossing the line into deception, or offering estimates that may vary are not inherently violations of truth in advertising rules. These practices can still align with ethical advertising as long as they do not involve providing misinformation or inducing a misunderstanding in potential customers.

## 6. Who is typically hired by mortgage companies and lenders to assist with closing a loan?

- A. Real estate agents
- **B.** Home inspectors
- C. Title companies
- **D. Contractors**

Title companies are typically hired by mortgage companies and lenders to assist with closing a loan because they play a crucial role in the closing process. Their primary function is to facilitate the transfer of ownership from the seller to the buyer while ensuring that all legal and financial obligations are met. This includes conducting title searches to verify that the title to the property is clear of any liens or encumbrances, preparing the closing documents, and ensuring that the funds for the purchase are properly disbursed. By handling the title aspect of the transaction, these companies ensure that the buyer receives a clear title to the property, which is essential for securing the lender's investment. Their involvement helps to mitigate risks for both buyers and lenders during the complex closing process. In contrast, real estate agents primarily help buyers and sellers navigate the property market and facilitate negotiations but do not directly handle the closing process. Home inspectors focus on assessing the condition of the property for potential buyers but are not involved in the loan closing. Contractors provide construction services and repairs, which are unrelated to the mortgage process. Therefore, title companies are the appropriate choice for assisting with the closing of a loan.

#### 7. What is the primary purpose of property disclosure forms?

- A. To estimate the selling price of a home
- B. To inform potential buyers of any known issues with the property
- C. To outline the details of the mortgage
- D. To list the selling points of the property

The primary purpose of property disclosure forms is to inform potential buyers of any known issues with the property. These forms are critical in the real estate transaction process because they provide transparency about the condition of the home and any potential defects or concerns that could affect the buyer's decision-making process. By disclosing known problems, sellers meet legal obligations and help protect themselves from future liability regarding undisclosed issues. This transparency fosters trust in the transaction, as buyers can make informed decisions based on the information provided about the property. Other options, while relevant in the real estate context, do not capture the essence of what property disclosure forms are fundamentally designed to achieve. Estimating a selling price and outlining mortgage details are separate aspects of the buying process that involve market analysis and financing considerations, respectively. Similarly, listing selling points is more focused on marketing the property rather than ensuring that buyers are fully aware of its condition.

## 8. Which financing option allows buyers to purchase a home with lower upfront costs?

- A. Conventional loans that require higher down payments
- B. FHA loans, which include low down payment options
- C. Interest-only loans that minimize initial payments
- D. Adjustable-rate mortgages with no upfront costs

FHA loans are specifically designed to make homeownership more accessible, especially for first-time homebuyers or those with limited financial resources. One of the primary advantages of FHA loans is the low down payment requirement, which is typically around 3.5%. This significantly reduces the upfront costs needed to purchase a home compared to conventional loans, which usually require higher down payments that can range from 5% to 20% or more of the purchase price. Moreover, FHA loans are backed by the federal government, allowing lenders to offer favorable terms and lower lending standards, making it easier for buyers to qualify. This aspect is crucial for buyers who may not have substantial savings or who wish to preserve cash for other expenses related to home buying, such as closing costs or moving expenses. In contrast, while interest-only loans can lower initial monthly payments, they do not necessarily reduce the upfront costs associated with purchasing a home. Adjustable-rate mortgages may offer lower initial interest rates, but they often come with varying payment amounts over time, which can introduce uncertainty. Thus, the low down payment options of FHA loans distinctly position them as a beneficial choice for buyers seeking to minimize upfront home purchasing costs.

- 9. What is the term for the funds withheld from a contractor until the project is completed?
  - A. Retainage
  - B. Deposit
  - C. Contingency
  - D. Escrow

The term for the funds withheld from a contractor until the project is completed is retainage. Retainage is commonly used in construction contracts to ensure that the contractor has a financial incentive to complete the project according to the agreed-upon specifications and timeline. By withholding a percentage of the payment, typically a small amount of the total contract value, the owner or project manager can ensure that the contractor remains invested in the quality and timely completion of the work. Once the project is satisfactorily completed and any necessary inspections are passed, the retained funds are then released to the contractor. In contrast, a deposit refers to an upfront payment made before work begins, a contingency is often a budgeted amount set aside for unexpected costs, and escrow involves holding funds by a third party until certain conditions are met, which is different from the specific context of retainage in construction projects. Each of these financial mechanisms plays distinct roles in contractual agreements, but retainage specifically pertains to the withholding of payment until project completion.

- 10. How many days must a telemarketer or seller search the National Do Not Call Registry?
  - A. 21 Days
  - **B. 31 Days**
  - **C. 41 Days**
  - **D. 51 Days**

In order to comply with the Telemarketing Sales Rule (TSR), telemarketers or sellers are required to search the National Do Not Call Registry to ensure they do not contact individuals who have opted out of receiving telemarketing calls. This search must be conducted at least 31 days prior to making calls. This time frame is established to give telemarketers sufficient opportunity to review and comply with the requests from consumers who wish to limit unsolicited calls. Adhering to this requirement is crucial for maintaining compliance and avoiding potential penalties for infringing on consumers' privacy rights.