

New CED - Social Psychology Practice Test (Sample)

Study Guide



Everything you need from our exam experts!

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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 - 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. Which attributional style is characterized by internal, stable attributions for negative events?**
 - A. Optimistic explanatory style**
 - B. Pessimistic explanatory style**
 - C. Defensive attribution**
 - D. Situational attribution**

- 2. Which of the following best describes the role of empathy in social behavior according to the empathy-altruism hypothesis?**
 - A. It discourages helping behavior**
 - B. It is irrelevant to social interactions**
 - C. It can motivate altruistic actions towards others**
 - D. It only benefits the empathizer**

- 3. Which branch of psychology focuses on human behavior in work environments?**
 - A. Clinical psychology**
 - B. Developmental psychology**
 - C. Industrial-organizational psychology**
 - D. Social psychology**

- 4. What is the perception that one has less of a desired resource compared to a standard?**
 - A. Relative deprivation**
 - B. Social comparison**
 - C. Resource scarcity**
 - D. Underprivilege**

- 5. Which concept refers to the tendency to favor one's own group over others?**
 - A. Out-group bias**
 - B. In-group bias**
 - C. Social loafing**
 - D. Groupthink**

- 6. Which phenomenon occurs when members of a group are pressured to conform to the group's norms?**
- A. Social facilitation**
 - B. Groupthink**
 - C. Role conflict**
 - D. Social loafing**
- 7. What is defined as the processes by which people understand and make sense of others in a social environment?**
- A. Social influence**
 - B. Social cognition**
 - C. Social identity**
 - D. Social comparison**
- 8. What describes an individual's unique manner of interpreting events or personal history?**
- A. Worldview**
 - B. Explanatory Style**
 - C. Cognitive Appraisal**
 - D. Perceptual Set**
- 9. Which of the following describes the influence of the media on societal attitudes?**
- A. Media has a neutral impact on societal beliefs**
 - B. Media mainly serves to entertain the public**
 - C. Media can shape and influence societal norms**
 - D. Media primarily focuses on factual reporting**
- 10. What does "emotional labor" refer to in social contexts?**
- A. The natural expression of feelings in any situation**
 - B. The management of emotions to meet job requirements**
 - C. A role in teamwork to balance different emotions**
 - D. A method of coping with stress**

Answers

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1. B
2. C
3. C
4. A
5. B
6. B
7. B
8. B
9. C
10. B

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Explanations

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1. Which attributional style is characterized by internal, stable attributions for negative events?

- A. Optimistic explanatory style**
- B. Pessimistic explanatory style**
- C. Defensive attribution**
- D. Situational attribution**

The pessimistic explanatory style is characterized by making internal and stable attributions for negative events. This means individuals with this style tend to believe that negative outcomes are due to personal factors that they perceive as unchangeable and permanent, such as their own abilities or traits. This attribution style often leads to feelings of helplessness and may contribute to anxiety or depression, as individuals see themselves as the cause of negative events that will persist over time. In contrast, an optimistic explanatory style typically involves attributing negative events to external, unstable factors, allowing individuals to maintain a more positive self-view and recover more easily from setbacks. Defensive attribution focuses on a psychological mechanism where individuals attribute blame to others to protect themselves from feeling vulnerable, and situational attribution emphasizes external circumstances that influence outcomes rather than personal characteristics.

2. Which of the following best describes the role of empathy in social behavior according to the empathy-altruism hypothesis?

- A. It discourages helping behavior**
- B. It is irrelevant to social interactions**
- C. It can motivate altruistic actions towards others**
- D. It only benefits the empathizer**

The empathy-altruism hypothesis posits that empathy plays a significant role in motivating altruistic behavior, meaning actions taken to help others without any expectation of personal gain. According to this hypothesis, when individuals feel empathy toward someone in need, they are more likely to engage in helping behaviors. This emotional response enhances the likelihood of selfless actions, as the empathizer can genuinely understand and resonate with the suffering or needs of others. The hypothesis emphasizes that empathy fosters a connection with others, prompting individuals to take actions that benefit someone else, often driven by the desire to alleviate their distress. This concept underlines the idea that our social behavior can stem from compassionate motives, reinforcing the notion that empathy has a constructive role in societal interactions and relationships.

3. Which branch of psychology focuses on human behavior in work environments?

- A. Clinical psychology**
- B. Developmental psychology**
- C. Industrial-organizational psychology**
- D. Social psychology**

The branch of psychology that specifically focuses on human behavior in work environments is industrial-organizational psychology. This field examines a wide range of topics related to the workplace, including employee productivity, motivation, job satisfaction, recruitment, and training. Industrial-organizational psychologists apply psychological principles and research methods to develop solutions to workplace issues, thereby helping organizations enhance performance and improve the well-being of their employees. This area of psychology is distinct from clinical psychology, which is concerned with diagnosing and treating mental health disorders, and developmental psychology, which focuses on the psychological growth and changes that occur throughout a person's life. Social psychology, on the other hand, studies how individuals' thoughts, feelings, and behaviors are influenced by the real or imagined presence of others, but it does not specifically target work environments in the same way industrial-organizational psychology does.

4. What is the perception that one has less of a desired resource compared to a standard?

- A. Relative deprivation**
- B. Social comparison**
- C. Resource scarcity**
- D. Underprivilege**

The perception of having less of a desired resource compared to a standard is accurately described as relative deprivation. This concept refers to the feeling that one is worse off compared to others or when measuring oneself against societal standards or norms. Relative deprivation emphasizes a subjective experience where individuals assess their situation in relation to others, leading to feelings of dissatisfaction and awareness of inequality. For instance, a person might feel deprived of wealth if they compare their financial situation to that of wealthier peers, even if their actual resources are sufficient. In contrast, social comparison is more about the process of evaluating oneself in relation to others, which may or may not lead to feelings of deprivation. Resource scarcity refers to a general lack of resources in a situation, while underprivilege focuses more on structural disadvantages rooted in social conditions rather than personal perception. Relative deprivation specifically captures the emotional and psychological response to perceived inequality in resource distribution.

5. Which concept refers to the tendency to favor one's own group over others?

- A. Out-group bias**
- B. In-group bias**
- C. Social loafing**
- D. Groupthink**

The concept that refers to the tendency to favor one's own group over others is known as in-group bias. This psychological phenomenon occurs when individuals perceive their own group—the "in-group"—as superior or more favorable compared to other groups, which are termed "out-groups." In-group bias can manifest in various ways, such as preferential treatment of in-group members, positive assumptions about them, and a stronger emotional connection to them. Social identity theory supports this idea by stating that individuals derive part of their identity from the groups they belong to, leading to a natural inclination to evaluate their group positively and to exhibit favoritism towards its members. This behavior is a fundamental aspect of social psychology and illustrates how group dynamics can influence perceptions, attitudes, and behaviors in social contexts. It is important to recognize in-group bias, as it can contribute to prejudicial attitudes and behaviors toward those who belong to out-groups.

6. Which phenomenon occurs when members of a group are pressured to conform to the group's norms?

- A. Social facilitation**
- B. Groupthink**
- C. Role conflict**
- D. Social loafing**

The phenomenon that occurs when members of a group are pressured to conform to the group's norms is known as groupthink. Groupthink arises when the desire for harmony and conformity within a group leads to irrational or dysfunctional decision-making outcomes. In situations characterized by groupthink, individuals often suppress their dissenting viewpoints and fail to critically analyze alternatives because they prioritize cohesion over individual opinion or critical evaluation. This can ultimately lead to poor decision-making as the group's consensus may not reflect the best or most rational solution. In contrast, social facilitation refers to the tendency for individuals to perform better on simple tasks when in the presence of others. Role conflict occurs when an individual faces competing demands from different roles in their life, leading to stress or uncertainty. Social loafing describes the tendency for individuals to exert less effort when working in a group compared to when they are working alone. Each of these phenomena highlights different aspects of group dynamics and behavior.

7. What is defined as the processes by which people understand and make sense of others in a social environment?

- A. Social influence**
- B. Social cognition**
- C. Social identity**
- D. Social comparison**

The correct choice is social cognition, which refers to the mental processes involved in acquiring, processing, and storing information about other people and social situations. This encompasses how we perceive others, interpret their behaviors, and how those perceptions influence our judgments and interactions. Social cognition plays a crucial role in shaping our understanding of social dynamics, including forming impressions, making attributions about behavior, and interpreting social cues. In contrast, social influence focuses on how individuals change their behavior or attitudes based on the presence or actions of others, rather than on the processes of understanding them. Social identity is about how individuals define themselves in relation to groups and how that identification affects their behaviors and perceptions. Social comparison involves evaluating oneself against others, which can impact self-esteem and self-perception, but does not directly pertain to the general understanding of others in a social context.

8. What describes an individual's unique manner of interpreting events or personal history?

- A. Worldview**
- B. Explanatory Style**
- C. Cognitive Appraisal**
- D. Perceptual Set**

The correct choice emphasizes the concept of how individuals interpret and make sense of events and their personal experiences. Explanatory style refers to the consistent way in which a person tends to explain the causes of events, particularly good or bad outcomes. This can significantly influence their emotional responses and overall outlook on life. Individuals with an optimistic explanatory style attribute positive events to internal, stable, and global factors, while they might view negative outcomes as external, unstable, and specific. In contrast, those with a pessimistic explanatory style may do the opposite, leading to different emotional repercussions and coping mechanisms. Thus, explanatory style is integral to understanding individual differences in interpreting various life situations. Worldview encompasses broader philosophical beliefs and values that shape how individuals perceive and engage with the world around them, but it doesn't focus specifically on personal event interpretation. Cognitive appraisal refers to the assessment of how people evaluate and respond emotionally to a particular situation, but it typically does not capture the enduring nature of how someone explains events over time. Perceptual set is related to the readiness to perceive stimuli in a certain way, focusing more on perception rather than the interpretation of past experiences.

9. Which of the following describes the influence of the media on societal attitudes?

- A. Media has a neutral impact on societal beliefs**
- B. Media mainly serves to entertain the public**
- C. Media can shape and influence societal norms**
- D. Media primarily focuses on factual reporting**

The media plays a critical role in shaping and influencing societal norms. Through various forms of content such as news, television shows, movies, and social media, the media disseminates information and perspectives that can alter public opinion and cultural values. For instance, media representation of different social groups can affect attitudes towards those groups, influencing public perception and acceptance. Campaigns addressing social issues, like mental health awareness or social justice, often rely on media to shift societal attitudes toward those topics. In contrast, media is not neutral; it often reflects the biases and viewpoints of its creators, which can contribute to the reinforcement of existing stereotypes or the promotion of new norms. While entertainment is a significant aspect of media, its impact on societal beliefs extends far beyond mere amusement to include shaping the collective consciousness about various issues. Moreover, while factual reporting is important, it does not encompass the full range of the media's influence, which often intertwines factual information with narrative and emotional appeal to affect societal attitudes.

10. What does "emotional labor" refer to in social contexts?

- A. The natural expression of feelings in any situation**
- B. The management of emotions to meet job requirements**
- C. A role in teamwork to balance different emotions**
- D. A method of coping with stress**

Emotional labor refers specifically to the process of managing emotions in order to fulfill the emotional requirements of a job. This concept, introduced by sociologist Arlie Hochschild, highlights how individuals may need to suppress or enhance their feelings to conform to workplace expectations, particularly in professions that require interacting with clients or customers. For example, a flight attendant may need to exhibit warmth and friendliness, regardless of their true feelings at any moment. This management of emotions is crucial in maintaining a positive atmosphere and ensuring effective customer service, making it a vital aspect of many service-oriented roles. While the other options touch on related themes such as emotional expression, teamwork, and coping mechanisms, they do not capture the specific workplace context and expectation that define emotional labor. Thus, the focus on managing emotions to meet job requirements is what solidifies the understanding of emotional labor in social psychology.

Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://newcedsocialpsych.examzify.com>

We wish you the very best on your exam journey. You've got this!

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