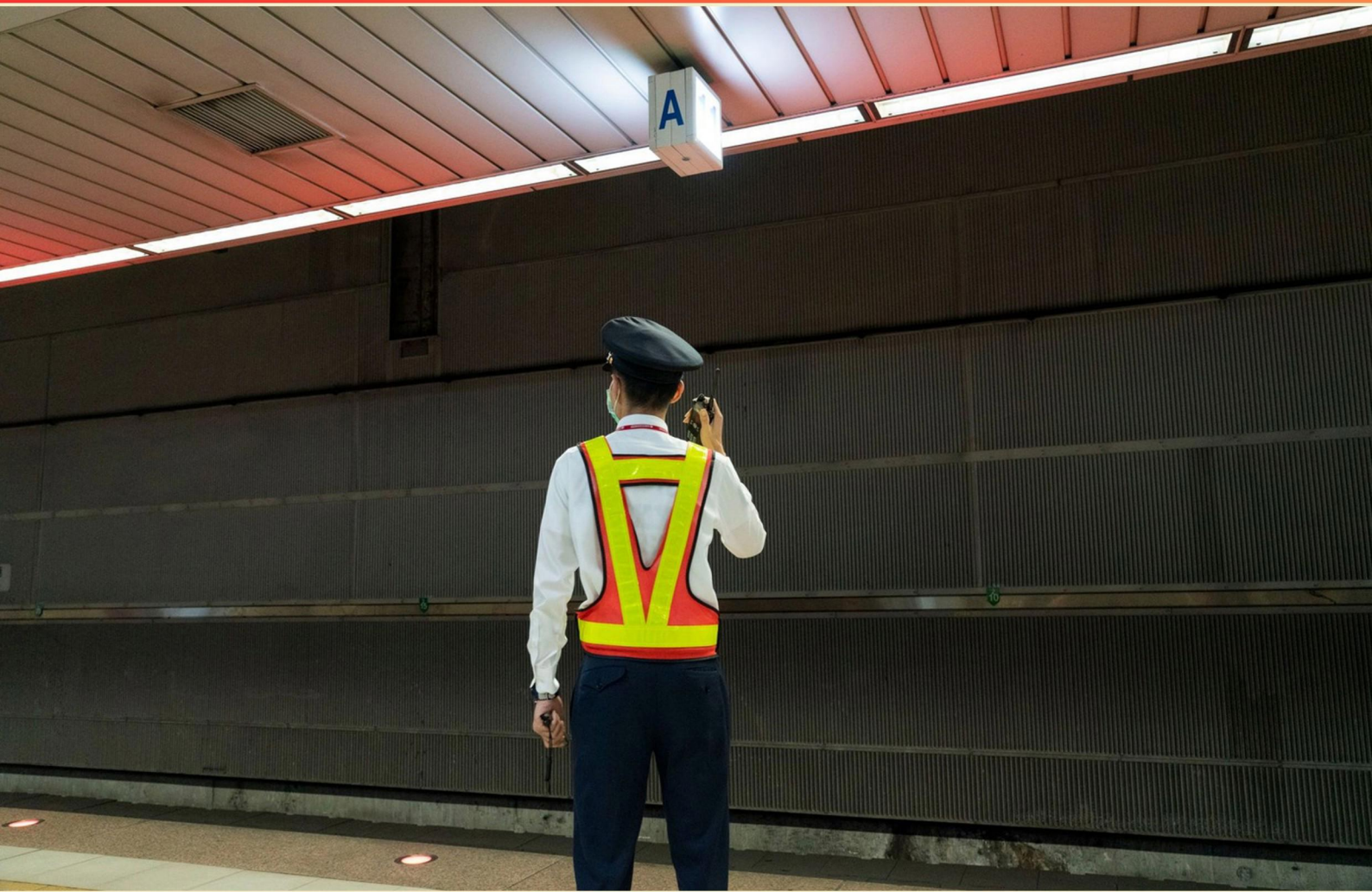


# NEW BRUNSWICK SECURITY GUARD LICENSE PRACTICE EXAM (SAMPLE)

**STUDY GUIDE**



**SAMPLE STUDY GUIDE  
WITH LIMITED QUESTIONS**

**VISIT US ONLINE FOR  
THE FULL VERSION STUDY GUIDE**

<https://newbrunswicksecurity.examzify.com>



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# Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

# How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

## 1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

## 2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

## 3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

## 4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

## 5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

## 6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

## Questions

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- 1. In the event of a medical emergency, what should a security guard do first?**
  - A. Try to diagnose the situation
  - B. Call emergency services and provide necessary first aid if trained
  - C. Ignore the situation
  - D. Wait for others to take action
  
- 2. How should a security guard handle a minor incident without escalating it?**
  - A. Encouraging bystanders to take charge
  - B. Addressing the issue directly and calmly
  - C. Ignoring it to avoid confrontation
  - D. Reporting it to a manager and taking no further action
  
- 3. Why should guards be aware of mental health issues?**
  - A. To maintain a strict distance from individuals in distress
  - B. To respond appropriately and empathetically to individuals in distress
  - C. To avoid engaging with anyone showing distress
  - D. To enforce rules without considering personal circumstances
  
- 4. Which action is inappropriate for a security guard when dealing with the public?**
  - A. Providing information about safety protocols
  - B. Maintaining a professional demeanor
  - C. Engaging in confrontational behavior
  - D. Assisting in an emergency situation
  
- 5. What does the term "patrol" refer to in security operations?**
  - A. The act of setting up surveillance cameras
  - B. An investigation into criminal activities
  - C. The act of regularly walking or driving through an area to deter and identify suspicious activities
  - D. Monitoring alarms and responding to alerts



- 6. What are security guards prohibited from doing?**
- A. Conducting thorough investigations
  - B. Making arrests or carrying firearms unless specially trained and authorized
  - C. Providing first aid services to individuals
  - D. Speaking to the media about incidents
- 7. How is "loitering" defined in a security context?**
- A. Walking around aimlessly
  - B. Remaining in a public place for a protracted time without apparent purpose
  - C. Gathering in large groups in public areas
  - D. Exiting premises without authorization
- 8. Why is customer service important for security personnel?**
- A. It is not important
  - B. It enhances the image of security presence and fosters cooperation
  - C. It distracts from security duties
  - D. It only matters in retail settings
- 9. What should a security guard do upon noticing a suspicious package?**
- A. Ignore it to avoid panic
  - B. Report it to authorities and avoid touching it
  - C. Open it to check what is inside
  - D. Leave the area immediately
- 10. What is a potential legal consequence for a security guard using excessive force?**
- A. Promotion within the security company
  - B. Criminal charges, civil liability, and potential loss of license
  - C. Increased authority and respect
  - D. Mandatory training sessions



## **Answers**

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1. B
2. B
3. B
4. C
5. C
6. B
7. B
8. B
9. B
10. B

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## **Explanations**

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## 1. In the event of a medical emergency, what should a security guard do first?

- A. Try to diagnose the situation
- B. Call emergency services and provide necessary first aid if trained**
- C. Ignore the situation
- D. Wait for others to take action

*In a medical emergency, the first critical step is to call emergency services while also providing necessary first aid if trained to do so. This approach ensures that professional help is on the way as quickly as possible, which can be vital for the health and safety of the individual in distress. By calling emergency services, the security guard activates the appropriate response from medical professionals who can handle the situation effectively. Offering first aid, if trained, can make a significant difference in the outcome for the person experiencing the emergency. This action can help stabilize the individual until professional responders arrive, potentially saving lives or preventing further injury. The choice to diagnose the situation is inappropriate, as it can lead to delays and risks during a critical time when urgent medical attention is needed. Ignoring the situation or waiting for others to take action would also be irresponsible and could have dire consequences for the person in need. Taking immediate action by contacting emergency services and providing aid demonstrates a proactive and responsible response during a medical crisis.*

## 2. How should a security guard handle a minor incident without escalating it?

- A. Encouraging bystanders to take charge
- B. Addressing the issue directly and calmly**
- C. Ignoring it to avoid confrontation
- D. Reporting it to a manager and taking no further action

*Addressing the issue directly and calmly is essential for a security guard managing a minor incident effectively. This approach involves assessing the situation, engaging with the involved parties, and communicating clearly to resolve any misunderstandings or conflicts. By maintaining a calm demeanor, the guard can help de-escalate tension, encouraging compliance and cooperation from those involved. This direct engagement fosters trust and demonstrates authority, allowing the situation to be managed smoothly without unnecessary confrontation. In contrast, relying on bystanders to take charge might not provide the necessary control and could lead to further chaos, as those without training may not handle the situation appropriately. Ignoring the incident risks allowing it to grow, potentially leading to a larger problem or conflict. Finally, reporting it to a manager while taking no further action removes the opportunity for immediate resolution, which is often crucial in preventing escalation. Thus, the correct approach is one of calm, direct engagement to ensure safety and order.*

### 3. Why should guards be aware of mental health issues?

- A. To maintain a strict distance from individuals in distress
- B. To respond appropriately and empathetically to individuals in distress**
- C. To avoid engaging with anyone showing distress
- D. To enforce rules without considering personal circumstances

*Being aware of mental health issues allows security guards to respond appropriately and empathetically to individuals in distress. Understanding the signs of mental health challenges equips guards to recognize when someone may be struggling and helps them approach such situations with sensitivity. This empathetic response can de-escalate potential conflicts and create a safer environment for everyone involved. Engaging with individuals who may be experiencing mental health struggles in a compassionate manner promotes trust and communication, which are crucial in maintaining safety and order. Moreover, it helps to address the situation without exacerbating it, thereby fulfilling the guards' responsibilities effectively while being respectful of the individuals' personal circumstances. This awareness fosters a more supportive approach, contrary to maintaining strict distances or avoiding engagement altogether. Empathy is essential in ensuring that responses to individuals in distress are informed and constructive.*

### 4. Which action is inappropriate for a security guard when dealing with the public?

- A. Providing information about safety protocols
- B. Maintaining a professional demeanor
- C. Engaging in confrontational behavior**
- D. Assisting in an emergency situation

*Engaging in confrontational behavior is deemed inappropriate for a security guard when interacting with the public because it can escalate a situation and create additional conflict rather than resolving it. Security guards are trained to manage conflicts calmly and effectively, maintaining a safe environment for everyone involved. Their role includes de-escalating potential disruptions and addressing issues in a manner that ensures safety and order. In contrast, providing information about safety protocols, maintaining a professional demeanor, and assisting in emergency situations are all actions aligned with the responsibilities of a security guard. These actions demonstrate a commitment to public safety and effective communication, essential elements of a security guard's role in the community. Promoting safety and professionalism helps build trust with the public, which is crucial for effective security management.*

## 5. What does the term "patrol" refer to in security operations?

- A. The act of setting up surveillance cameras
- B. An investigation into criminal activities
- C. The act of regularly walking or driving through an area to deter and identify suspicious activities**
- D. Monitoring alarms and responding to alerts

The term "patrol" in security operations refers to the act of regularly walking or driving through an area with the primary purpose of deterring and identifying suspicious activities. This proactive engagement allows security personnel to maintain a visible presence, which serves as a deterrent to potential criminal activity. During patrols, security guards are attuned to their surroundings and are better positioned to notice anything out of the ordinary, such as unauthorized individuals, unusual behavior, or environmental changes that may pose security risks. Patrols can be conducted on foot, which allows for a more thorough observation of the area, or by vehicle, which enables the coverage of larger spaces effectively. The routine nature of patrols creates familiarity with the environment and its regular occupants, making it easier for security personnel to identify anomalies. Moreover, this regular presence can foster a sense of safety among the public and deter criminal activity simply through visibility. In contrast, setting up surveillance cameras is more about monitoring specific areas rather than the proactive engagement involved in patrols. Investigation into criminal activities requires a different focus, typically involving collecting evidence or interviewing witnesses after an incident has occurred. Monitoring alarms and responding to alerts is a reactive measure, addressing situations once they arise rather than preventing them through a regular presence.

## 6. What are security guards prohibited from doing?

- A. Conducting thorough investigations
- B. Making arrests or carrying firearms unless specially trained and authorized**
- C. Providing first aid services to individuals
- D. Speaking to the media about incidents

The option that states security guards are prohibited from making arrests or carrying firearms unless specially trained and authorized is correct because, in many jurisdictions, including New Brunswick, security guards are not law enforcement officers. They have specific roles primarily focused on monitoring, protecting property, and maintaining safety, but they do not possess the same legal authority that a police officer has. Making arrests often involves complex legal responsibilities and potential for confrontation, which requires specialized training. Furthermore, firearm usage is heavily regulated and typically only permitted for those who have received proper training and authorization in order to ensure public safety and compliance with the law. The other options touch on roles that security guards might still be allowed to perform in certain contexts. While conducting thorough investigations is typically outside their primary responsibilities, security guards may engage in observations and reporting rather than formal investigation processes. Providing first aid services is often within their purview, especially if they are trained in first response, and speaking to the media about incidents may be restricted by company policy but is not universally prohibited.

## 7. How is "loitering" defined in a security context?

- A. Walking around aimlessly
- B. Remaining in a public place for a protracted time without apparent purpose**
- C. Gathering in large groups in public areas
- D. Exiting premises without authorization

*In a security context, loitering is defined as remaining in a public place for an extended period without an apparent purpose. This definition emphasizes not just the act of being in a location but also the lack of legitimate reason for being there. Security personnel need to be vigilant about loitering because it may indicate suspicious behavior or intent to commit a crime, such as theft or vandalism. By identifying individuals who are loitering, security can take appropriate steps to assess the situation and ensure safety within the premises or public area. Other options, while they describe behaviors associated with being in a public space, do not capture the essence of loitering as it is understood in the security context. Walking around aimlessly may suggest a lack of direction but does not inherently imply a suspicious purpose. Gathering in large groups can sometimes be a legitimate activity, depending on the context, and exiting premises without authorization pertains more to trespassing or security breaches rather than loitering. Therefore, the most accurate definition within the realm of security is indeed the one capturing the prolonged presence without a clear purpose.*

## 8. Why is customer service important for security personnel?

- A. It is not important
- B. It enhances the image of security presence and fosters cooperation**
- C. It distracts from security duties
- D. It only matters in retail settings

*Customer service is crucial for security personnel because it enhances the overall image of their presence and fosters cooperation with the community they serve. When security professionals engage positively with individuals, they build trust and establish a rapport, which can lead to improved communication and collaboration. This relationship is vital, especially in situations where security personnel need to gather information or help manage incidents. A friendly and approachable demeanor not only reassures the public but also can deter undesirable behavior, reinforcing a safe environment. Moreover, effective customer service skills enable security personnel to handle conflicts or issues more effectively. Instead of escalating situations, they can de-escalate tensions through good communication, making their role more about safety and support than merely enforcement. In various environments, from corporate settings to public events, the integration of strong customer service principles helps create a more positive perception of the security presence, demonstrating that security personnel are there not just to impose rules, but to provide assistance and ensure safety for everyone involved. This approach aligns well with the overall objectives of security operations and contributes to a sense of community well-being.*



## 9. What should a security guard do upon noticing a suspicious package?

- A. Ignore it to avoid panic
- B. Report it to authorities and avoid touching it**
- C. Open it to check what is inside
- D. Leave the area immediately

*When a security guard encounters a suspicious package, the most appropriate and responsible action is to report it to authorities and avoid touching it. This approach is crucial for several reasons. Firstly, a suspicious package could potentially contain harmful substances or explosives, and tampering with it could escalate the situation. By refraining from touching or opening the package, the security guard minimizes the risk to their own safety and to those in the vicinity. Secondly, notifying the appropriate authorities ensures that trained professionals can assess the situation. They have the expertise and resources to properly handle potentially dangerous items, including the deployment of bomb squads or hazardous materials teams if necessary. This organized response is vital for ensuring public safety. While ignoring the package may seem like a way to prevent panic, it could lead to far greater consequences if the package poses a genuine threat. Leaving the area immediately is not a comprehensive solution, as it does not address the need for proper investigation and handling of the suspicious item. In summary, the correct action of reporting the package while avoiding contact aligns with established safety protocols and prioritizes the safety of both the security guard and the general public.*

## 10. What is a potential legal consequence for a security guard using excessive force?

- A. Promotion within the security company
- B. Criminal charges, civil liability, and potential loss of license**
- C. Increased authority and respect
- D. Mandatory training sessions

*Using excessive force as a security guard can lead to serious legal consequences, including criminal charges, civil liability, and the potential loss of one's license. When a security guard employs excessive force, they can be held criminally responsible for actions that may constitute assault or battery, depending on the severity and nature of the force used. This not only subjects the individual to potential jail time or fines, but also places the security company at risk of being sued for damages resulting from the incident. In addition to criminal repercussions, civil liability arises when individuals who are harmed as a result of excessive force choose to pursue legal action against the guard and possibly the employer. This could result in compensatory damages awarded to the victim, further impacting the security guard both financially and professionally. Moreover, the security guard risks losing their license, which is critical for maintaining their capacity to work in security roles. Regulatory bodies overseeing the licensing of security personnel have strict standards that must be adhered to, and incidents of excessive force often invoke a review or revocation of the guard's license. These legal consequences highlight the importance of adhering to protocols related to the use of force and understanding the implications of one's actions in the field. It emphasizes the need for training and clear guidelines to prevent such situations.*

## Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at [hello@examzify.com](mailto:hello@examzify.com).

Or visit your dedicated course page for more study tools and resources:

<https://newbrunswicksecurity.examzify.com>

We wish you the very best on your exam journey. You've got this!

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