

# New Brunswick Security Guard License Practice Exam (Sample)

## Study Guide



**Everything you need from our exam experts!**

**This is a sample study guide. To access the full version with hundreds of questions,**

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# Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

**Remember:** successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

# How to Use This Guide

**This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:**

## **1. Start with a Diagnostic Review**

**Skim through the questions to get a sense of what you know and what you need to focus on. Don't worry about getting everything right, your goal is to identify knowledge gaps early.**

## **2. Study in Short, Focused Sessions**

**Break your study time into manageable blocks (e.g. 30 - 45 minutes). Review a handful of questions, reflect on the explanations, and take breaks to retain information better.**

## **3. Learn from the Explanations**

**After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.**

## **4. Track Your Progress**

**Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.**

## **5. Simulate the Real Exam**

**Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.**

## **6. Repeat and Review**

**Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning.**

## **7. Use Other Tools**

**Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.**

**There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly — adapt the tips above to fit your pace and learning style. You've got this!**

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## Questions

- 1. Why is report writing essential for security guards?**
  - A. It serves no significant purpose**
  - B. It provides a record of events for future reference and legal protection**
  - C. It increases workload unnecessarily**
  - D. It is only needed during investigations**
- 2. What should a guard do if an alarm goes off?**
  - A. Ignore it unless someone complains**
  - B. Assess the situation, determine the cause, and notify authorities if needed**
  - C. Silence the alarm immediately**
  - D. Wait for instructions from a supervisor**
- 3. What should a security guard prioritize when working in a public area?**
  - A. Maintaining personal comfort**
  - B. Invading people's privacy**
  - C. Being visible and approachable**
  - D. Strictly enforcing rules**
- 4. What should security guards be mindful of regarding their personal conduct?**
  - A. They can behave as they wish**
  - B. They represent the security firm and must act ethically**
  - C. They should prioritize personal interests**
  - D. They are not accountable for their actions**
- 5. What training is essential for a security guard before working?**
  - A. Supervised field training only**
  - B. A security guard training program**
  - C. Online training materials only**
  - D. Self-study of laws**



- 6. What is the purpose of customer service within a security context?**
- A. To maintain strict security measures**
  - B. To enhance the experience of individuals**
  - C. To manage costs**
  - D. To reduce staff workload**
- 7. If a security guard finds a lost item, what should they do?**
- A. Keep it for personal use**
  - B. Leave it where it is**
  - C. Secure the item and report it**
  - D. Ignore it**
- 8. If a security guard suspects a fraud case, what actions should they take?**
- A. Document findings and inform their supervisor**
  - B. Discuss it with co-workers**
  - C. Ignore the suspicion**
  - D. Confront the suspect directly**
- 9. In the event of a medical emergency, what should a security guard do first?**
- A. Try to diagnose the situation**
  - B. Call emergency services and provide necessary first aid if trained**
  - C. Ignore the situation**
  - D. Wait for others to take action**
- 10. In terms of new technology, what area must security personnel be trained in?**
- A. Basic first aid**
  - B. Advanced security systems**
  - C. Public speaking**
  - D. Emergency response only**

## **Answers**

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1. B
2. B
3. C
4. B
5. B
6. B
7. C
8. A
9. B
10. B

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## **Explanations**

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## 1. Why is report writing essential for security guards?

- A. It serves no significant purpose
- B. It provides a record of events for future reference and legal protection**
- C. It increases workload unnecessarily
- D. It is only needed during investigations

Report writing is essential for security guards because it provides a documented record of events that can be referred to in the future for various purposes, including investigations, legal proceedings, and organizational accountability. When incidents occur, having a detailed report ensures that there is a reliable recollection of what transpired, which is critical for addressing any disputes, clarifying incidents, or enhancing security protocols. Additionally, reports can serve as legal protection for both the guard and the employer. In the event of litigation or liability issues, a well-written report is a valuable asset that can support the narrative of events and demonstrate that appropriate measures were taken. This aspect underscores the importance of thorough and accurate documentation as part of a security guard's responsibilities. In contrast, some might misconstrue report writing as unnecessary or burdensome; however, its role in maintaining security and providing critical information cannot be overstated. It goes beyond simple documentation for investigations, as all incidents, even minor ones, can contribute to a larger understanding of security dynamics and help prevent future issues.

## 2. What should a guard do if an alarm goes off?

- A. Ignore it unless someone complains
- B. Assess the situation, determine the cause, and notify authorities if needed**
- C. Silence the alarm immediately
- D. Wait for instructions from a supervisor

When an alarm goes off, the appropriate action for a guard to take is to assess the situation, determine the cause, and notify authorities if necessary. This response is crucial for several reasons. Firstly, alarms are informational signals indicating that something may be wrong, whether it's unauthorized access, a fire, or an emergency needing attention. A guard must not ignore the alarm, as this could lead to a delay in responding to a potential threat or emergency situation. By assessing the situation, the guard can gather information about what triggered the alarm. This might involve checking the area, looking for signs of forced entry, or identifying if it's a false alarm due to maintenance work or another non-threatening situation. If the assessment reveals that there is indeed a cause for concern, then notifying the appropriate authorities ensures that a trained response team can handle whatever situation is at hand. This proactive approach is fundamental to maintaining safety and security. Silencing the alarm without understanding the cause may lead to further complications, as it would not address the underlying issue. Similarly, waiting for instructions from a supervisor, while sometimes necessary, can delay action in an urgent situation where immediate assessment and response are vital. Therefore, assessing the alarm and determining the appropriate course of action is essential for maintaining security.

### **3. What should a security guard prioritize when working in a public area?**

- A. Maintaining personal comfort**
- B. Invading people's privacy**
- C. Being visible and approachable**
- D. Strictly enforcing rules**

A security guard's primary role in a public area involves ensuring the safety and security of the environment and the people within it. Being visible and approachable serves several important functions in this context. Visibility ensures that any potential wrongdoing is deterred simply by the presence of the security personnel. When individuals know that a security guard is present, they may be less likely to engage in inappropriate or criminal behavior, thereby contributing to a safer environment. Approachability is equally crucial because it fosters a sense of trust between the security guard and the public. When people feel comfortable approaching a security guard, they are more likely to report concerns, ask for assistance, or provide information about suspicious activities. This open line of communication can enhance situational awareness and allow the guard to respond more effectively to incidents as they arise. Prioritizing visibility and approachability ultimately aligns with the fundamental duties of a security guard, reinforcing their role as a protective presence in public areas, rather than as enforcers of strict rules or personal comfort.

### **4. What should security guards be mindful of regarding their personal conduct?**

- A. They can behave as they wish**
- B. They represent the security firm and must act ethically**
- C. They should prioritize personal interests**
- D. They are not accountable for their actions**

Security guards operate in a professional capacity and are often seen as representatives of their security firm and the clients they serve. Because of this representative role, it is essential for guards to maintain high ethical standards in their conduct. Acting ethically ensures that they uphold the trust placed in them by the public and their employers. This includes adhering to laws, regulations, and the code of conduct set forth by the security firm. By demonstrating professionalism, integrity, and respect in all interactions, security guards foster a positive reputation for themselves and their organization. This ethical behavior not only influences how they are perceived by others but also impacts the effectiveness and credibility of the security services provided. Prioritizing personal interests, behaving without constraints, or evading accountability can lead to unprofessionalism, potential legal issues, and damage to the security firm's reputation. Therefore, acting ethically is fundamental for security guards in maintaining the integrity of their role.

**5. What training is essential for a security guard before working?**

- A. Supervised field training only**
- B. A security guard training program**
- C. Online training materials only**
- D. Self-study of laws**

A security guard training program is essential for a security guard before beginning their work for several reasons. This type of training provides comprehensive knowledge that covers various aspects of security, including legal responsibilities, emergency response procedures, conflict resolution, and the use of equipment. Moreover, a structured training program ensures that security personnel are well-versed in the policies and procedures specific to their employer and the environments in which they will operate. It often includes both theoretical knowledge and practical skills application, which are crucial for effectively carrying out responsibilities in real-world scenarios. Such programs not only help in understanding the laws and regulations that pertain to security but also promote safety awareness and professional conduct, both of which are paramount in maintaining a secure environment. As a result, this foundational training prepares security guards to act confidently and competently in various situations they may encounter during their duties.

**6. What is the purpose of customer service within a security context?**

- A. To maintain strict security measures**
- B. To enhance the experience of individuals**
- C. To manage costs**
- D. To reduce staff workload**

In a security context, the purpose of customer service primarily revolves around enhancing the experience of individuals. This is vital because security personnel often interact with the public and employees in various settings, including retail, events, and corporate environments. Providing excellent customer service helps to create a safe and welcoming atmosphere, which can significantly impact the perception of safety and security among those present. When security personnel engage positively with individuals, they not only fulfill their primary duty of maintaining safety but also help to alleviate anxiety or apprehension that guests or patrons may feel. Effective communication and a courteous approach can foster trust and cooperation, encouraging individuals to report suspicious activities or seek assistance, thus contributing to overall safety. In addition, strong customer service skills can improve the relationship between security personnel and the community they serve, ultimately leading to a more collaborative environment where security measures can be implemented more efficiently and with greater compliance. The focus on enhancing individual experiences aligns with the broader goal of not just ensuring safety, but also providing peace of mind, which is a critical component in any security role.

**7. If a security guard finds a lost item, what should they do?**

- A. Keep it for personal use**
- B. Leave it where it is**
- C. Secure the item and report it**
- D. Ignore it**

When a security guard finds a lost item, the appropriate course of action is to secure the item and report it. This response is based on both ethical considerations and the responsibility that comes with the role of a security guard. Securing the item ensures that it is protected from theft or damage while the rightful owner is being located. This action reflects the guard's duty to maintain order and ensure the safety of property. Reporting the item allows for the lost property to be logged correctly and returned to the owner, thus fulfilling the guard's obligation to act in the best interest of the public and the property they serve. By following these steps, security guards uphold the principles of integrity and professionalism, ensuring that all lost items are managed appropriately and transparently. This process additionally helps build trust within the community, demonstrating that the security staff is attentive and responsible in their duties.

**8. If a security guard suspects a fraud case, what actions should they take?**

- A. Document findings and inform their supervisor**
- B. Discuss it with co-workers**
- C. Ignore the suspicion**
- D. Confront the suspect directly**

When a security guard suspects a case of fraud, the appropriate action to take is to document their findings and inform their supervisor. This response is crucial because it ensures that there is an official record of the observed suspicious activity, which can be used for further investigation. Documentation provides a clear account of the facts, dates, times, and any relevant evidence, which is important for any follow-up actions or reports that may be necessary later. Informing a supervisor is equally important because it escalates the situation to someone with the authority and expertise to handle the issue appropriately. Supervisors may have established protocols for responding to fraud suspicions and can coordinate a response or investigation involving the appropriate personnel. Addressing these suspicions formally, rather than discussing them with co-workers or ignoring them, helps to maintain the integrity of the process and avoids potential misinformation or unnecessary alarm among staff. Additionally, confronting the suspect directly could compromise the investigation or escalate the situation, making it essential to leave such actions to trained professionals or law enforcement.



- 9. In the event of a medical emergency, what should a security guard do first?**
- A. Try to diagnose the situation**
  - B. Call emergency services and provide necessary first aid if trained**
  - C. Ignore the situation**
  - D. Wait for others to take action**

In a medical emergency, the first critical step is to call emergency services while also providing necessary first aid if trained to do so. This approach ensures that professional help is on the way as quickly as possible, which can be vital for the health and safety of the individual in distress. By calling emergency services, the security guard activates the appropriate response from medical professionals who can handle the situation effectively. Offering first aid, if trained, can make a significant difference in the outcome for the person experiencing the emergency. This action can help stabilize the individual until professional responders arrive, potentially saving lives or preventing further injury. The choice to diagnose the situation is inappropriate, as it can lead to delays and risks during a critical time when urgent medical attention is needed. Ignoring the situation or waiting for others to take action would also be irresponsible and could have dire consequences for the person in need. Taking immediate action by contacting emergency services and providing aid demonstrates a proactive and responsible response during a medical crisis.

- 10. In terms of new technology, what area must security personnel be trained in?**
- A. Basic first aid**
  - B. Advanced security systems**
  - C. Public speaking**
  - D. Emergency response only**

The focus on advanced security systems is essential for security personnel due to the increasing reliance on technology in the field of security. Modern security measures often incorporate sophisticated systems such as surveillance cameras, access control systems, alarm systems, and cybersecurity protocols. Being well-versed in these technologies allows security personnel to effectively monitor, manage, and respond to potential threats in real time. Understanding how to operate and troubleshoot advanced security systems is crucial for ensuring safety and security in various environments. This knowledge not only enhances their ability to protect property and individuals but also fosters better communication and coordination with other security personnel and law enforcement agencies. While basic first aid, public speaking, and emergency response are certainly important skills for security personnel, advanced security systems form the cornerstone of modern security operations and are vital in adapting to the evolving landscape of threats and security challenges.

# Next Steps

**Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.**

**As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.**

**If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at [hello@examzify.com](mailto:hello@examzify.com).**

**Or visit your dedicated course page for more study tools and resources:**

**<https://newbrunswicksecurity.examzify.com>**

**We wish you the very best on your exam journey. You've got this!**