

# MULTIFAMILY HOUSING SPECIALIST CERTIFICATION PRACTICE TEST (SAMPLE) STUDY GUIDE



## SAMPLE STUDY GUIDE WITH LIMITED QUESTIONS

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<https://multifamilyhousingspecialist.examzify.com>



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# Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

# How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

## 1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

## 2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

## 3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

## 4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

## 5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

## 6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

## Questions

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- 1. Which of the following statements is not true regarding owner-adopted preferences?**
  - A. Owners are required to adopt preferences
  - B. Preferences must comply with applicable fair housing and civil rights laws
  - C. Preferences can't supersede any program-specific preferences
  - D. They are subordinate to income targeting and statutory preferences
- 2. A new lease must be executed when a resident transfers to a new unit.**
  - A. True
  - B. False
- 3. Can an owner refuse to allow an assistance animal if it has not been trained?**
  - A. Yes, if it is not trained
  - B. No, they must allow it
  - C. Only if it causes issues
  - D. Only if it is not registered
- 4. Is it explicitly required for owners to establish policies governing the security and use of EIV?**
  - A. True
  - B. False
- 5. If the underpayment to the owner was caused by owner error, what must the resident still do?**
  - A. Repay the owner
  - B. Not repay the owner
  - C. Report the error to HUD
  - D. Wait for the owner's decision
- 6. What must the owner maintain to ensure timely completion of all recertifications?**
  - A. Tracking system
  - B. Financial records
  - C. Tenant feedback
  - D. Inspection logs

- 7. Not all Multifamily properties are eligible to have their rents increased by the OCAF annually?**
- A. True
  - B. False
- 8. What action must be taken if welfare income is being received due to fraud?**
- A. The owner can calculate imputed values
  - B. Count only the amount being received
  - C. Refer to government guidelines
  - D. Inform the welfare office immediately
- 9. What is the maximum time frame for a property to renew its contract under OCAF?**
- A. Annually
  - B. Biannually
  - C. Every three years
  - D. Every five years
- 10. Can the owner verify a person's age using family-provided documents?**
- A. Yes, using documents like a birth certificate
  - B. No, only government-issued ID is accepted
  - C. Only through official state records
  - D. Documentation is not needed to verify age

## **Answers**

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1. A
2. A
3. B
4. B
5. B
6. A
7. A
8. B
9. A
10. A

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## **Explanations**

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**1. Which of the following statements is not true regarding owner-adopted preferences?**

- A. Owners are required to adopt preferences**
- B. Preferences must comply with applicable fair housing and civil rights laws
- C. Preferences can't supersede any program-specific preferences
- D. They are subordinate to income targeting and statutory preferences

*The statement that owners are required to adopt preferences is not true. In multifamily housing, while owners may choose to adopt certain preferences for their property, such as targeting specific populations based on certain criteria, they are not legally mandated to do so. This flexibility allows owners to tailor their housing offerings to meet the needs of their specific markets. The other statements are accurate because preferences adopted by owners must align with fair housing laws to ensure that no discrimination occurs based on protected classes. Additionally, these preferences cannot override pre-existing program-specific preferences which are often set by regulatory bodies to fulfill specific housing goals. Finally, any owner-adopted preferences must also take a backseat to income targeting and statutory preferences, which are legal requirements in many instances to ensure affordable housing availability for low-income individuals and families. Hence, statement A correctly reflects the non-mandatory nature of owner-adopted preferences.*

**2. A new lease must be executed when a resident transfers to a new unit.**

- A. True**
- B. False

*In a multifamily housing context, when a resident transfers to a new unit within the same property or management portfolio, a new lease must typically be executed. This requirement is crucial for several reasons. First, a lease is a legal document that outlines the terms and conditions of the tenancy, including rent, security deposits, and rules of the property. When a resident moves to a different unit, the specifics of their previous lease may not apply to the new unit, particularly if it has different rent amounts, amenities, or policies. Additionally, executing a new lease ensures that both the landlord and tenant are on the same page regarding the obligations and rights associated with the new unit. This process helps maintain clear communication and legal terms for the new tenancy. It protects both parties by formally documenting the agreements related to the new living arrangement, which may differ from those in the previous unit. In contrast, if a new lease were not executed, it could lead to confusion over terms and conditions, misunderstandings about rental obligations, and potential disputes regarding property rules. Thus, requiring a new lease for unit transfers is a standard and necessary practice in multifamily housing management.*

**3. Can an owner refuse to allow an assistance animal if it has not been trained?**

- A. Yes, if it is not trained
- B. No, they must allow it**
- C. Only if it causes issues
- D. Only if it is not registered

*An owner must allow an assistance animal regardless of whether it has been trained. Under the Fair Housing Act, assistance animals, including emotional support animals, are not required to have specialized training to perform tasks specific to disabilities. The law recognizes these animals as an important part of the accommodation process for individuals with disabilities, and their presence must be allowed in housing situations. This means that even if the assistance animal is not formally trained, the owner is still obligated to make reasonable accommodations for individuals needing these types of animals to help manage their conditions. Therefore, refusal to allow the animal solely based on its lack of training would not comply with fair housing regulations. The focus of the law is on the individual's need for assistance rather than the animal's training status.*

**4. Is it explicitly required for owners to establish policies governing the security and use of EIV?**

A. True

**B. False**

*The correct understanding regarding the necessity for owners to establish policies governing the security and use of the Enterprise Income Verification (EIV) system is that it is not explicitly mandated. While best practices and guidelines recommend that owners and management entities implement their own policies for handling EIV data, there is no federal law that explicitly requires them to do so. Instead, it is encouraged for program participants to ensure proper use and security of the information, which may vary depending on specific organizational needs and local regulations. This option reflects an understanding of the flexibility afforded to owners in how they handle EIV policies, rather than imposing a strict requirement. Thus, the reasoning aligns with the broader context of compliance and risk management in multifamily housing rather than necessitating explicit policies.*

**5. If the underpayment to the owner was caused by owner error, what must the resident still do?**

A. Repay the owner

**B. Not repay the owner**

C. Report the error to HUD

D. Wait for the owner's decision

*In situations where the underpayment to the owner arises from an owner error, the resident is not obligated to repay the owner. This is because the responsibility for the error lies with the owner, meaning the resident should not suffer the consequences of a mistake they did not make. Under the guidelines for housing assistance programs, it is important to ensure that residents are treated fairly and not held liable for errors they did not cause. This concept protects residents from being required to correct mistakes made by others, thereby promoting a more equitable system. Given that the owner is accountable for their errors, the resident's financial obligations remain intact, unaffected by the owner's mistake. In contrast, reporting the error to HUD or waiting for the owner's decision are not required of the resident in this scenario, as the resolution of the error should properly be managed by the owner. Thus, the resident is justified in not repaying the owner under these circumstances.*

**6. What must the owner maintain to ensure timely completion of all recertifications?**

**A. Tracking system**

B. Financial records

C. Tenant feedback

D. Inspection logs

*A tracking system is essential for owners to ensure timely completion of all recertifications. This system allows the owner to organize and monitor important dates, documentation requirements, and deadlines associated with tenant recertifications. By maintaining a robust tracking system, owners can effectively manage their processes, minimize delays, and ensure that all necessary actions are taken in compliance with housing regulations. While financial records play a critical role in the overall management of a multifamily property, they are not directly related to the recertification process itself. Similarly, tenant feedback can provide insights into tenant satisfaction and areas for improvement but does not support the operational efficiency required for handling recertifications. Inspection logs are important for property maintenance and compliance but do not directly assist in tracking recertification deadlines and requirements. Therefore, a tracking system is vital for streamlining the recertification process and ensuring that it is completed on time.*

**7. Not all Multifamily properties are eligible to have their rents increased by the OCAF annually?**

**A. True**

**B. False**

*The statement is true because not all multifamily properties automatically qualify for annual rent increases under the Operating Cost Adjustment Factor (OCAF). The OCAF is primarily used in properties that are subject to specific regulations, such as those receiving federal assistance through programs like the Section 8 program. Properties that do not participate in such programs, or those that may be governed by different regulations or local laws, may not be eligible for OCAF increases. Additionally, properties that are newly constructed or those undergoing significant changes may have different guidelines pertaining to rent adjustments. Therefore, it's crucial for property managers and owners to understand their specific circumstances and eligibility to determine whether they can apply the OCAF for annual rent increases. This understanding ensures compliance with the relevant housing regulations and helps in strategic financial planning for multifamily properties.*

**8. What action must be taken if welfare income is being received due to fraud?**

**A. The owner can calculate imputed values**

**B. Count only the amount being received**

**C. Refer to government guidelines**

**D. Inform the welfare office immediately**

*The correct course of action when welfare income is received due to fraud is to count only the amount being received. This aligns with the principle that the current financial situation must be accurately reported. Even in cases where welfare income stems from fraudulent activity, the amount that is actually received should be considered in the tenant's income for the purposes of determining eligibility and rent calculations. It ensures that the reporting reflects the real resources available to the household at that moment, allowing for accurate assessment under the guidelines governing multifamily housing. In contrast, other options suggest actions that do not align with the immediate requirement of accurately reflecting current income. For example, calculating imputed values doesn't address the specific circumstances of income derived from fraud, which can misrepresent the tenant's actual earnings. Referring to government guidelines might be useful for understanding broader regulatory frameworks, but it does not provide a direct solution for managing the income reported due to fraudulent circumstances. Finally, informing the welfare office might be a necessary step in addressing the fraud, but it does not directly address how to handle the income for housing purposes.*

**9. What is the maximum time frame for a property to renew its contract under OCAF?**

- A. Annually**
- B. Biannually
- C. Every three years
- D. Every five years

*Under the Operating Cost Adjustment Factor (OCAF) guidelines, the maximum time frame for a property to renew its contract is annually. This means that properties participating in the program can adjust their rental rates based on operating cost changes each year. This annual adjustment allows for timely reflection of economic shifts, such as increases in utilities, maintenance, and other operating costs, ensuring that property owners can maintain financial viability while still providing affordable housing. Properties are encouraged to renew their contracts annually to accurately align rental rates with current market conditions and operational expenses. This frequent adjustment cycle helps ensure that both property owners and tenants remain in a balanced and sustainable rental environment. In contrast, longer time frames, such as biannually, every three years, or every five years, could lead to significant mismatches between rental prices and actual operating costs, which may not be conducive to maintaining quality housing service.*

**10. Can the owner verify a person's age using family-provided documents?**

- A. Yes, using documents like a birth certificate**
- B. No, only government-issued ID is accepted
- C. Only through official state records
- D. Documentation is not needed to verify age

*The correct answer is based on the understanding that family-provided documents can be valid forms of verification for an individual's age, especially in the context of multifamily housing. Documents such as a birth certificate, which directly states a person's date of birth, are not only reliable but also commonly accepted in various scenarios, including housing applications. Utilizing family-provided documents expands the scope of acceptable verification methods beyond just government-issued identification. While government IDs are indeed important and often required, they are not the sole means by which one can verify age. This is particularly significant in situations where individuals may not possess governmental forms of identification, or in cases where obtaining such identification is burdensome. The other options limit the methods of verification in ways that are not supported by common practices in multifamily housing settings. For instance, stating that only government-issued IDs are accepted disregards the validity of other forms of documentation that can confirm a person's age. Similarly, suggesting that age can only be verified through official state records overlooks the practicality and accessibility of birth certificates and other family documents. Lastly, indicating that documentation is not needed at all neglects the necessity of verifying age, which is often a legal requirement in housing applications to ensure compliance with age-restricted regulations.*

## Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at [hello@examzify.com](mailto:hello@examzify.com).

Or visit your dedicated course page for more study tools and resources:

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We wish you the very best on your exam journey. You've got this!

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