

# Missouri Insurance Adjuster Practice Exam (Sample)

## Study Guide



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**SAMPLE**

## **Questions**

- 1. What would fuel tanks stored in a garage represent to an insurance company?**
  - A. A risk**
  - B. A loss**
  - C. A hazard**
  - D. An asset**
- 2. In the subrogation example provided, who does Sue's insurer demand payment from for the indemnified amount?**
  - A. Ed**
  - B. Sarah**
  - C. Beth**
  - D. Kevin**
- 3. What does the term 'replacement cost' refer to in an insurance context?**
  - A. The current purchase price of a new item.**
  - B. The original purchase price minus depreciation.**
  - C. The estimated cost of repairing the old item.**
  - D. The market value of an old item.**
- 4. What characteristic must a risk have for it to be considered insurable?**
  - A. High premiums**
  - B. Definable conditions**
  - C. Completely preventable**
  - D. Unpredictable events**
- 5. In the event of a partial loss of \$10,000, what formula is used to calculate the insurer's payout?**
  - A. Payout = 100% of loss**
  - B. Payout = Actual coverage / Coinsurance requirement**
  - C. Payout = 50% of loss based on coinsurance penalty**
  - D. Payout = Loss minus deductible**

- 6. Which of the following best describes a physical hazard?**
- A. A behavior that increases risk due to financial security**
  - B. A physical condition that increases the chance of a loss**
  - C. Increased risk due to a legal system**
  - D. An intentional act to defraud an insurer**
- 7. What does Agreed Value in an insurance policy mean?**
- A. The insured is paid the actual cash value**
  - B. The insured is paid the agreed amount, regardless of ACV**
  - C. The insurer can change the payout based on depreciation**
  - D. The insured must prove loss to receive payment**
- 8. What defines an 'occurrence' in insurance terms?**
- A. A series of unfortunate events**
  - B. An event that causes damage**
  - C. A person's driving behavior**
  - D. A moral action related to insurance**
- 9. What does an insurer require to view a risk as "insurable"?**
- A. A well-defined risk**
  - B. A high likelihood of loss avoidance**
  - C. Minimized premiums**
  - D. Substantial property value**
- 10. Which of the following is NOT typically included in the Conditions section of an insurance policy?**
- A. The responsibilities of the insured.**
  - B. The maximum liability of the insurer.**
  - C. The obligations of the insurer in claims handling.**
  - D. The process for policy renewal.**

## **Answers**

SAMPLE

1. C
2. A
3. A
4. B
5. C
6. B
7. B
8. B
9. A
10. D

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## **Explanations**

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**1. What would fuel tanks stored in a garage represent to an insurance company?**

- A. A risk**
- B. A loss**
- C. A hazard**
- D. An asset**

Fuel tanks stored in a garage represent a hazard to an insurance company because they pose a potential danger that can increase the likelihood of a loss occurring. Hazards are specific conditions or situations that increase the chance of an accident or injury, and in this case, the presence of fuel tanks can lead to fire risks or explosions, especially if not stored properly. Insurance companies assess hazards to evaluate the potential for future claims. The existence of fuel tanks means that there is a greater risk of property damage or liability should an incident occur; thus, the company may consider additional safety measures or modifications to the policy based on this hazard. The distinction lies in understanding that a hazard indicates a potential danger (like fuel tanks), whereas a risk refers to the chance of loss occurring. A loss would refer to an event that has already caused damage, and an asset typically denotes something of value rather than a risk factor. Therefore, identifying these fuel tanks as a hazard is crucial for insurance providers when assessing overall property risks and determining appropriate coverage.

**2. In the subrogation example provided, who does Sue's insurer demand payment from for the indemnified amount?**

- A. Ed**
- B. Sarah**
- C. Beth**
- D. Kevin**

In the context of subrogation, the insurer steps into the shoes of the insured to seek recovery for losses that the insurer has already paid out. This legal right to pursue another party for the indemnified amount typically applies when the insured's loss was due to the actions or negligence of another party. In this example, Sue's insurer would be demanding payment from Ed because he is likely considered the party responsible for the damages that Sue incurred. By pursuing Ed for the indemnified amount, the insurer seeks to recover the costs of the payout it made to Sue. This reinforces the principle of subrogation, where the insurer can hold the liable party accountable after covering the insured's claim. The insurer's action serves both to recover payments and to discourage wrongful conduct by third parties. The other individuals mentioned, such as Sarah, Beth, and Kevin, are not identified as being liable for the damages incurred in Sue's case, which is why the insurer is not seeking recovery from them. They likely do not have any direct connection to the incident that caused Sue's loss, making Ed the correct answer.

**3. What does the term 'replacement cost' refer to in an insurance context?**

- A. The current purchase price of a new item.**
- B. The original purchase price minus depreciation.**
- C. The estimated cost of repairing the old item.**
- D. The market value of an old item.**

In an insurance context, 'replacement cost' refers to the current purchase price of a new item that is of similar kind and quality to the damaged or lost item, without factoring in depreciation. This means that if an insured item is damaged, the insurance will cover the cost to replace it with a new item, rather than providing compensation based on the item's value at the time of damage, which would take depreciation into account. This approach ensures that policyholders can replace their lost or damaged items without suffering a financial loss due to depreciation; they receive the full cost of a new equivalent item. It's important in property and casualty insurance as it helps in maintaining the insured's standard of living or business operations without financial setbacks caused by depreciation of assets. The other options reflect alternative concepts in insurance and property valuation—such as deducted depreciation, repair costs, or market values—each serving different purposes but not aligning with the definition of 'replacement cost'.

**4. What characteristic must a risk have for it to be considered insurable?**

- A. High premiums**
- B. Definable conditions**
- C. Completely preventable**
- D. Unpredictable events**

A risk is considered insurable when it has definable conditions that can be clearly understood and evaluated. This means that the insurer can identify the risk, understand its nature, and assess the likelihood of its occurrence. Definable conditions allow for accurate underwriting and pricing of insurance policies. Furthermore, defining the conditions surrounding a risk enables both the insurer and the insured to understand what is covered by the policy, and under what specific circumstances a claim might arise. This clarity helps create fair and workable insurance agreements, where both parties know their roles and responsibilities. While factors like high premiums may affect affordability, they do not determine whether a risk can be insured. Risks that are completely preventable do not fit the insurable nature because they can be eliminated rather than transferred. Lastly, while insurers manage unpredictable events, the essence of insurability relies on the ability to define and evaluate those risks effectively.

**5. In the event of a partial loss of \$10,000, what formula is used to calculate the insurer's payout?**

- A. Payout = 100% of loss**
- B. Payout = Actual coverage / Coinsurance requirement**
- C. Payout = 50% of loss based on coinsurance penalty**
- D. Payout = Loss minus deductible**

The correct method to calculate the insurer's payout in the event of a partial loss involves understanding the coinsurance principle. When a policy includes a coinsurance clause, it requires the policyholder to maintain a certain level of insurance relative to the property's value. If the insured fails to meet this requirement and suffers a loss, the payout may be reduced to reflect that shortfall, resulting in a coinsurance penalty. In this scenario, option C states that the payout is based on 50% of the loss, reflecting the application of a coinsurance penalty. This means that the policyholder's failure to adhere to the required level of coverage directly affects the compensation they receive for their loss. The coinsurance penalty serves as a means to encourage policyholders to insure their property to a percentage of its value. If the loss occurs and the coverage is deemed insufficient, the payout is reduced proportionately according to the coverage carried versus the coverage required. Thus, in a situation where a 50% loss based on the coinsurance penalty is appropriate, this formula correctly reflects the payout calculation. This understanding is crucial in insurance practices as it emphasizes the importance of maintaining adequate coverage and the potential financial implications of failing to do so.

**6. Which of the following best describes a physical hazard?**

- A. A behavior that increases risk due to financial security**
- B. A physical condition that increases the chance of a loss**
- C. Increased risk due to a legal system**
- D. An intentional act to defraud an insurer**

A physical hazard refers to a tangible condition or scenario that elevates the probability of loss or damage occurring. This can include factors such as poor wiring in a building, icy sidewalks creating a slip hazard, or having a faulty heating system. These conditions are closely tied to the physical environment and actively contribute to the likelihood of an accident, injury, or damage, impacting insurance assessments and outcomes. The other options do not accurately define physical hazards. A behavior that increases risk emphasizes actions taken by individuals rather than physical conditions surrounding them. Increased risk due to a legal system is more relevant to legal hazards, focusing on the ramifications of laws rather than the physical state. Lastly, an intentional act to defraud an insurer describes moral hazards, which relate to dishonest behavior rather than physical conditions associated with increased risk.

## 7. What does Agreed Value in an insurance policy mean?

- A. The insured is paid the actual cash value
- B. The insured is paid the agreed amount, regardless of ACV**
- C. The insurer can change the payout based on depreciation
- D. The insured must prove loss to receive payment

Agreed Value in an insurance policy signifies that the insurer and the insured have predetermined a specific dollar amount that will be paid in the event of a total loss, independent of the actual cash value (ACV) of the property at the time of the loss. This means that the insured will receive the agreed-upon amount without the typical considerations for depreciation or other factors that would typically influence the payout amount. This arrangement provides clear expectations for both parties, ensuring that in the event of a claim, the insured can confidently know the payout they will receive, which can be particularly beneficial for valuable items where valuation can be uncertain. This eliminates disputes over value at the time of loss and ensures that the insured is not at a financial disadvantage due to depreciation or fluctuations in market value. Thus, choosing Agreed Value provides a greater sense of security regarding coverage amounts.

## 8. What defines an 'occurrence' in insurance terms?

- A. A series of unfortunate events
- B. An event that causes damage**
- C. A person's driving behavior
- D. A moral action related to insurance

An 'occurrence' in insurance terms is defined as an event that causes damage. This is a foundational concept in many types of insurance policies, particularly liability insurance. An occurrence refers to an event that triggers the coverage provided by the insurance policy, resulting in bodily injury or property damage to a third party. Understanding 'occurrence' is crucial because it sets the framework for when an insurer is obligated to pay a claim. Each occurrence typically includes single, distinct incidents, such as a car accident, a fire, or another instance leading to a loss. Policies often detail various occurrences and how they are treated under the coverage, affecting limits and deductibles. While a series of unfortunate events might seem plausible, it lacks the specificity required to meet the insurance definition since individual occurrences are usually counted separately. Driving behavior or moral actions do not constitute occurrences, as they do not directly refer to a specific damaging event that would result in a claim against an insurance policy. Thus, defining an occurrence strictly through the lens of event-driven causation provides clarity and aligns with standard insurance practices.

**9. What does an insurer require to view a risk as "insurable"?**

- A. A well-defined risk**
- B. A high likelihood of loss avoidance**
- C. Minimized premiums**
- D. Substantial property value**

An insurer considers a risk "insurable" primarily when it is well-defined. A well-defined risk allows the insurer to assess and evaluate the potential for loss accurately. This involves clear parameters around the risk, such as the nature of the risk, the likelihood of occurrence, and the potential impact. With a well-defined risk, insurers can use statistical data and historical information to make informed decisions about coverage, premiums, and conditions. In contrast, options like high likelihood of loss avoidance, minimized premiums, or substantial property value do not solely determine insurability. While these factors might influence the insurer's decision-making process, they do not encompass the fundamental requirement of clarity and definition in understanding the risk involved. An insurable risk must be quantifiable and manageable, leading to the conclusion that having a well-defined risk is essential for it to be considered insurable.

**10. Which of the following is NOT typically included in the Conditions section of an insurance policy?**

- A. The responsibilities of the insured.**
- B. The maximum liability of the insurer.**
- C. The obligations of the insurer in claims handling.**
- D. The process for policy renewal.**

The Conditions section of an insurance policy outlines the responsibilities and obligations of both the insured and the insurer regarding the terms of the coverage. This section typically includes the responsibilities of the insured, such as reporting claims in a timely manner and paying premiums, as well as the obligations of the insurer related to claims handling and the policy's maximum liability. While the process for policy renewal is important, it is generally addressed in a different section of the insurance policy, often referred to as the Renewal Terms or Premiums section. This distinction helps clarify the different aspects of the policy, ensuring that each part is organized according to its relevance to the insurance coverage provided. Therefore, the renewal process not being included in the Conditions section aligns with how insurance policies are structured, where the Conditions focus more on the requirements and duties associated with the coverage rather than the renewal process itself.