

Microsoft Power Platform Fundamentals (PL-900) Practice Test (Sample)

Study Guide



Everything you need from our exam experts!

Copyright © 2026 by Examzify - A Kaluba Technologies Inc. product.

ALL RIGHTS RESERVED.

No part of this book may be reproduced or transferred in any form or by any means, graphic, electronic, or mechanical, including photocopying, recording, web distribution, taping, or by any information storage retrieval system, without the written permission of the author.

Notice: Examzify makes every reasonable effort to obtain accurate, complete, and timely information about this product from reliable sources.

SAMPLE

Table of Contents

Copyright	1
Table of Contents	2
Introduction	3
How to Use This Guide	4
Questions	5
Answers	8
Explanations	10
Next Steps	16

SAMPLE

Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 - 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

SAMPLE

- 1. What is included in the summary report for monitoring overall bot performance?**
 - A. Chat duration and number of users**
 - B. Overall engagement, resolution, and escalation rate**
 - C. User feedback and ratings**
 - D. Technical issues and resolutions**

- 2. What kind of portal is designated for vendors accessing data stored in the Common Data Service?**
 - A. Customer portal**
 - B. Partner portal**
 - C. Community portal**
 - D. Employee portal**

- 3. Can a custom entity be created with business-owned ownership?**
 - A. Yes, always**
 - B. No, only user/teams owned or org-owned**
 - C. It depends on the settings**
 - D. Yes, but only with admin rights**

- 4. Where can you control security roles and privileges in a CDS environment?**
 - A. PowerAutomate Portal**
 - B. Power Platform Admin Center**
 - C. Power BI Service**
 - D. SharePoint Admin Center**

- 5. What type of tasks can employees perform using the Employer self-service portal?**
 - A. Submit complaints**
 - B. Obtain training materials**
 - C. Manage common tasks**
 - D. Access external resources**

- 6. What is a common use case for Power Apps?**
- A. Building cloud services**
 - B. Creating custom solutions for data entry**
 - C. Writing advanced coding algorithms**
 - D. Developing graphics design software**
- 7. How does Power Automate enhance productivity for organizations?**
- A. By increasing the number of employees**
 - B. By automating repetitive tasks**
 - C. By simplifying data analysis**
 - D. By providing real-time collaboration tools**
- 8. In a scenario where tax rates are calculated based on locality and region, which solution should be recommended?**
- A. Create a custom app**
 - B. Run a Power BI report**
 - C. Configure a business rule**
 - D. Utilize a Power Automate flow**
- 9. What is the definition of an Entity in Dataverse?**
- A. A type of user permission**
 - B. A set of records used to store data**
 - C. A workflow automation**
 - D. A data visualization method**
- 10. Which portal can be utilized by staff to consult internal procedures and perform routine tasks?**
- A. Employee self-service portal**
 - B. Community portal**
 - C. Support portal**
 - D. Admin portal**

Answers

SAMPLE

1. B
2. B
3. B
4. B
5. C
6. B
7. B
8. B
9. B
10. A

SAMPLE

Explanations

SAMPLE

1. What is included in the summary report for monitoring overall bot performance?

A. Chat duration and number of users

B. Overall engagement, resolution, and escalation rate

C. User feedback and ratings

D. Technical issues and resolutions

The summary report for monitoring overall bot performance encompasses key metrics that reflect how effectively the bot is interacting with users and addressing their queries. The inclusion of overall engagement, resolution, and escalation rate provides a comprehensive view of the bot's performance. Overall engagement indicates how many users are interacting with the bot and can reflect user interest or satisfaction with the bot's capabilities. The resolution rate shows the percentage of issues that the bot successfully addresses without the need for human intervention, which is critical for assessing the bot's efficiency and effectiveness. The escalation rate illustrates how often the bot has to pass queries to human agents when it cannot resolve them itself, which can highlight areas for improvement in the bot's design and its training data. Understanding these metrics allows organizations to evaluate the bot's performance comprehensively and identify opportunities for enhancements, ensuring the bot continues to meet user needs effectively. This focus on engagement, resolution, and escalation is crucial for optimizing the overall user experience with the bot.

2. What kind of portal is designated for vendors accessing data stored in the Common Data Service?

A. Customer portal

B. Partner portal

C. Community portal

D. Employee portal

The correct choice reflects the purpose of a partner portal, which is specifically designed to facilitate access for vendors or partners to data that is stored within the Common Data Service (now known as Microsoft Dataverse). This type of portal is intended to enable collaboration and interaction between a business and its partners, allowing them to access necessary data, share information, and engage in transactions or communications related to their business relationship. In contrast, a customer portal primarily caters to individuals who are purchasing or using the products/services of a company, offering a different set of capabilities focused on customer support and engagement. A community portal typically serves a broader audience, often allowing user-generated content and community interactions, while an employee portal is tailored for internal use, providing employees access to company resources, HR information, and internal communications. Each of these portals is designed with distinct user groups and use cases in mind, with the partner portal being uniquely suited for vendor interaction with the organization's data.

3. Can a custom entity be created with business-owned ownership?

- A. Yes, always
- B. No, only user/teams owned or org-owned**
- C. It depends on the settings
- D. Yes, but only with admin rights

A custom entity in Microsoft Dataverse cannot be created with business-owned ownership. This ownership type is meant for entities that require a business-centric approach, mainly used for out-of-the-box entities that come with the platform, like accounts and contacts. In Microsoft Dataverse, entities can be categorized by ownership types: user-owned, organization-owned, and organizational entities. User-owned entities allow individual users to manage records, while organization-owned entities facilitate a shared approach across the entire organization without individual ownership by users or teams. Business-owned ownership is not an option for custom entities, making the assertion that it is restricted to user/team owned or organization-owned entities accurate. Thus, the statement is accurate in highlighting the limitation regarding custom entity creation and emphasizes the structure within which custom entities operate.

4. Where can you control security roles and privileges in a CDS environment?

- A. PowerAutomate Portal
- B. Power Platform Admin Center**
- C. Power BI Service
- D. SharePoint Admin Center

In a Common Data Service (CDS) environment, security roles and privileges are managed within the Power Platform Admin Center. This platform acts as a central hub for administrators to configure and monitor various aspects of their Power Platform environments. When managing security, it's essential to define user roles that stipulate the level of access individuals have to data and functionality within the environment. The Power Platform Admin Center specifically facilitates the creation of security roles, allowing admins to set permissions related to data access, record creation, and sharing capabilities, among other things. The other options do not serve this purpose. The PowerAutomate Portal focuses on automating workflows and is not intended for security management. The Power BI Service is primarily aimed at data visualization and reporting, lacking features for managing CDS-specific security roles. The SharePoint Admin Center manages SharePoint resources and does not play a role in configuring security for CDS environments. Thus, the Power Platform Admin Center is the correct choice for controlling security roles and privileges in this context.

5. What type of tasks can employees perform using the Employer self-service portal?

- A. Submit complaints**
- B. Obtain training materials**
- C. Manage common tasks**
- D. Access external resources**

Employees can perform various common tasks using the Employer self-service portal, making option C the most appropriate choice. These tasks typically include updating personal information, reviewing pay slips, managing time off requests, and accessing their benefits information. The portal is designed to empower employees, allowing them to handle routine HR-related functions independently without needing to contact HR personnel directly, which enhances efficiency and accessibility. Submitting complaints, obtaining training materials, and accessing external resources may be part of an organization's broader offerings, but they are not the primary focus of a self-service portal. The self-service portal is intended to streamline common employee-related tasks and facilitate better management of personal employment data, which is why managing common tasks stands out as the most relevant function of such a portal.

6. What is a common use case for Power Apps?

- A. Building cloud services**
- B. Creating custom solutions for data entry**
- C. Writing advanced coding algorithms**
- D. Developing graphics design software**

Creating custom solutions for data entry is a fundamental use case for Power Apps. This platform enables users, including those with minimal coding experience, to develop tailored applications that facilitate data collection and management. Businesses often require specific data entry forms to capture information unique to their operations. Power Apps provides a range of templates and integration capabilities that allow users to design user-friendly interfaces linked to various data sources, such as SharePoint, Microsoft Dataverse, or other cloud services. This simplifies the process of gathering and managing data, making it more efficient and reducing the chances of errors that can occur with manual data entry. In contrast, options related to building cloud services or developing graphics design software fall outside the primary focus of Power Apps, which is centered around application development for data management rather than cloud architecture or graphic design. Additionally, writing advanced coding algorithms typically requires a level of programming expertise that Power Apps aims to minimize, as the platform is designed to empower users to create applications without the need for extensive coding knowledge.

7. How does Power Automate enhance productivity for organizations?

- A. By increasing the number of employees
- B. By automating repetitive tasks**
- C. By simplifying data analysis
- D. By providing real-time collaboration tools

Power Automate enhances productivity for organizations primarily by automating repetitive tasks. This is significant because it allows employees to redirect their efforts from mundane, time-consuming tasks to more strategic and value-added activities. By automating processes such as data entry, approvals, notifications, and other routine workflows, organizations can streamline operations, reduce human error, and improve overall efficiency. This automation capability helps ensure that tasks are completed consistently and promptly, which can lead to faster decision-making and improved workflow management. Moreover, it enables organizations to scale their operations without needing to proportionately increase their workforce. In contrast, while increasing the number of employees might seem like a way to boost productivity, it often leads to higher costs and may not effectively address bottlenecks in workflow. Simplifying data analysis is useful for decision-making but does not directly relate to automating tasks that reduce manual effort. Providing real-time collaboration tools is important for communication, but it does not specifically address the automation of repetitive tasks.

8. In a scenario where tax rates are calculated based on locality and region, which solution should be recommended?

- A. Create a custom app
- B. Run a Power BI report**
- C. Configure a business rule
- D. Utilize a Power Automate flow

The recommended solution of running a Power BI report is appropriate for calculating tax rates based on locality and region because Power BI is designed for data analysis and visualization. It allows users to create complex reports and dashboards that can integrate data from multiple sources, analyze it, and present insights in a user-friendly manner. In this scenario, one could create a report that pulls in data regarding different tax rates associated with specific localities and regions, enabling stakeholders to make informed decisions based on accurate visual data representation. Power BI can handle large datasets and perform calculations, making it suitable for scenarios that involve comparisons and trends over time. Other options, while useful in specific contexts, do not align as effectively with the requirement for robust data analysis and visualization needed in tax rate calculations. A custom app might require significant resources and development time without a guarantee of the depth of analysis Power BI can provide. Configuring a business rule typically automates processes but may not be capable of the complex calculations necessary for handling varied tax rates. Utilizing a Power Automate flow would enable automation of tasks but would still require an analytical overview of data that Power BI can deliver better.

9. What is the definition of an Entity in Dataverse?

- A. A type of user permission
- B. A set of records used to store data**
- C. A workflow automation
- D. A data visualization method

An entity in Dataverse is defined as a set of records used to store data. This concept is fundamental to understanding how data is structured and managed within Dataverse. An entity functions like a table in a traditional database; it consists of columns (fields) that define the data type and characteristics, and rows (records) that hold the actual data entries. Each entity represents a specific type of information, such as contacts, accounts, or products, allowing for organized data management and easy retrieval. Entities provide a way to categorize and interrelate different pieces of information, which is essential for building applications and automation processes in the Power Platform. By using entities, users can create relationships between different types of data, ensuring a cohesive system where data can be effectively utilized across various applications, such as Power Apps and Power Automate. Understanding the role of entities in Dataverse is crucial for leveraging the capabilities of the Microsoft Power Platform effectively, enabling users to create more robust data-driven applications.

10. Which portal can be utilized by staff to consult internal procedures and perform routine tasks?

- A. Employee self-service portal**
- B. Community portal
- C. Support portal
- D. Admin portal

The answer is the Employee self-service portal, as this type of portal is specifically designed to empower staff members by allowing them to access internal procedures and perform routine tasks independently. These portals typically provide resources, such as company policies, guidelines, and forms that employees can reference at any time. An Employee self-service portal enhances efficiency by enabling employees to find the information they need without having to go through multiple layers of management or administrative processes. This leads to quicker decision-making and fosters a sense of autonomy among staff. In contrast, the other types of portals serve different purposes. A community portal generally facilitates interaction and collaboration among users or customers rather than focusing on internal procedures for staff. A support portal is aimed at assisting users with troubleshooting and customer service inquiries, which does not align with the goal of consulting internal procedures. An admin portal is primarily intended for administrators to manage configurations, user accounts, and permissions rather than serving as a resource for staff to consult on routine tasks.

Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://microsoftpl900.examzify.com>

We wish you the very best on your exam journey. You've got this!

SAMPLE