Microsoft Certified: Dynamics 365 Supply Chain Management, Manufacturing (MB-320) Practice Test (Sample)

Study Guide

BY EXAMZIFY

Everything you need from our exam experts!

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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

• Practice answering questions under realistic conditions,
• Improve accuracy and speed,
• Review explanations to strengthen weak areas, and
• Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

1. **How do you track the quality of finished goods in Dynamics 365?**

   A. Through Inventory Management processes

   B. Through Supply Chain Analytics

   C. Through Quality Management processes

   D. Through Supplier Quality Assurance

2. **How can teams collaborate effectively within Dynamics 365 for Supply Chain Management?**

   A. By conducting weekly meetings

   B. By using third-party communication tools

   C. By utilizing integrated workflows and communication tools

   D. By sending emails for every update

3. **Which location type is used to replenish a picking location?**

   A. Production input location

   B. Bulk location

   C. Picking location

   D. Inbound dock

4. **What does the Scheduled Start date indicate in a production order?**

   A. The actual date when materials are received

   B. The planned date when production activities are set to begin

   C. The deadline for completing the production order

   D. The date of the last quality check

5. **What methodology might a company use in Dynamics 365 for mitigating risks associated with inventory management?**

   A. Just-in-Time Inventory

   B. Sales Forecasting

   C. Fixed Order Quantity

   D. Outsourcing Production

6. **What is the function of a Resource Group in Dynamics 365?**

   A. To schedule production workflows

   B. To categorize resources utilized in production processes

   C. To manage supplier relationships

   D. To track inventory movements

7. **Which of the following statements about mobile integrations is true?**

   A. All menu options are customizable

   B. Limited access restricts feature availability

   C. Mobile devices improve speed but complicate processes

   D. Functions can only be performed offline

8. **To amend an overcounted quantity for a shipment of shirts, which journal should you use?**

   A. Counting

   B. Movement

   C. Transfer

   D. Adjustment

9. **What is the primary purpose of anchoring in supply chain management?**

   A. Overriding the staging or loading location

   B. Making it impossible to override a staging or loading location

   C. Ensuring that sales orders do not leave the dock without authorization

   D. None of the above

10. **How does Dynamics 365 handle cross-docking operations?**

    A. By storing goods for a short period

    B. By allowing goods to be transferred without storage

    C. By creating central warehousing facilities

    D. By batching shipments for cost reduction

Answers

1. C
2. C
3. B
4. B
5. A
6. B
7. B
8. A
9. A
10. B

Explanations

1. **How do you track the quality of finished goods in Dynamics 365?**

   A. Through Inventory Management processes

   B. Through Supply Chain Analytics

   C. Through Quality Management processes

   D. Through Supplier Quality Assurance

   Tracking the quality of finished goods in Dynamics 365 is effectively done through Quality Management processes. This approach involves the establishment of guidelines and procedures for assessing the quality of products before they are deemed fit for sale or delivery. Quality Management in Dynamics 365 allows organizations to define quality control parameters, set inspection criteria, and automate the testing processes that ensure finished products meet established standards. It involves inspecting goods at various stages, documenting findings, and implementing corrective actions if necessary. This comprehensive framework provides organizations with the tools to maintain high standards and address any quality issues proactively. In contrast, while Inventory Management processes focus on managing stock levels and ensuring the right quantities are available, they do not specifically address quality tracking. Supply Chain Analytics is more geared toward analyzing data for insights on performance and trends within the supply chain, rather than directly measuring product quality. Supplier Quality Assurance pertains more to assessing and maintaining quality standards within the supply chain related to suppliers and the materials they provide, rather than on the quality of finished goods themselves.

2. **How can teams collaborate effectively within Dynamics 365 for Supply Chain Management?**

   A. By conducting weekly meetings

   B. By using third-party communication tools

   C. By utilizing integrated workflows and communication tools

   D. By sending emails for every update

   Effective collaboration within Dynamics 365 for Supply Chain Management is primarily achieved by utilizing integrated workflows and communication tools. The platform is designed to streamline processes and facilitate real-time communication among team members, ensuring that everyone is on the same page regarding project updates and tasks. Integrated workflows help to automate processes, reducing the need for manual input and increasing efficiency. This means that as tasks are completed, notifications and updates are automatically communicated to the relevant parties without delays or misunderstandings. Additionally, built-in communication tools allow team members to interact directly within the system, making it easier to troubleshoot issues, share insights, and provide feedback in context. While conducting weekly meetings, using third-party tools, and sending emails can support teamwork, they do not leverage the full capabilities of the Dynamics 365 platform. Weekly meetings may not always capture real-time changes, third-party tools might create data silos or communication barriers, and relying on email can result in missed updates or important messages not being seen promptly. Therefore, option C represents the most effective and cohesive approach to collaboration in this environment.

3. Which location type is used to replenish a picking location?

    A. Production input location

    B. Bulk location

    C. Picking location

    D. Inbound dock

The bulk location is designed specifically to hold a large quantity of inventory that can be used to replenish picking locations. In supply chain management, picking locations are typically where items are stored for easy access by pickers for order fulfillment. These locations require a steady supply of stock to function effectively.   By utilizing bulk locations for replenishment, businesses ensure that picking locations remain adequately stocked without direct reordering from suppliers for every missing item. The bulk locations serve as the source from which inventory is transferred to picking locations whenever they start to run low.   This process is essential for maintaining high efficiency in warehousing and ensuring that order fulfillment is not interrupted due to stock shortages in picking areas. Other location types like production input locations, which are used for materials required in production processes, or inbound docks, where goods are received before being processed into inventory, do not serve this specific replenishment function effectively.

4. What does the Scheduled Start date indicate in a production order?

    A. The actual date when materials are received

    B. The planned date when production activities are set to begin

    C. The deadline for completing the production order

    D. The date of the last quality check

The Scheduled Start date in a production order signifies the planned date when production activities are expected to commence. This date plays a critical role in production planning and scheduling, as it helps align resources, materials, and labor required to initiate the manufacturing process. Understanding the Scheduled Start date allows businesses to better manage their inventory levels, coordinate with suppliers, and ensure that all necessary preparations are in place before the actual production begins. This date is crucial for maintaining efficient workflow and meeting delivery timelines, as it establishes a timeline for subsequent production phases. Having a clear Scheduled Start date enables planning for the procurement of raw materials and scheduling of labor, thereby optimizing the overall production process.

5. What methodology might a company use in Dynamics 365 for mitigating risks associated with inventory management?

A. Just-in-Time Inventory

B. Sales Forecasting

C. Fixed Order Quantity

D. Outsourcing Production

The Just-in-Time (JIT) Inventory methodology is an effective approach for mitigating risks associated with inventory management within Dynamics 365. This inventory management strategy focuses on minimizing inventory levels by coordinating the arrival of materials with production schedules, thus reducing excess stock, storage costs, and waste from obsolescence. By adopting JIT, companies can respond more agilely to customer demands and changes in market conditions, which helps in lowering the risks associated with holding large inventories that may become outdated or tied up in stock costs.   The JIT approach encourages better supplier relationships and fosters a streamlined supply chain, ultimately equipping companies to adapt quickly to new challenges. This adaptability is crucial in today's fast-paced business environment, making JIT a solid choice for organizations aiming to enhance efficiency and responsiveness in their inventory management practices.

6. What is the function of a Resource Group in Dynamics 365?

A. To schedule production workflows

B. To categorize resources utilized in production processes

C. To manage supplier relationships

D. To track inventory movements

The function of a Resource Group in Dynamics 365 is primarily to categorize resources utilized in production processes. Resource Groups provide a way to organize similar resources, such as machinery, labor, or tools, which makes it easier to manage these resources collectively during production planning and operations. By grouping resources, businesses can streamline resource allocation, improve scheduling efforts, and enhance overall efficiency within the supply chain and production environments. Understanding the categorization of resources helps organizations optimize resource usage, manage costs, and improve productivity. For instance, when resources are grouped effectively, it facilitates better visibility in production management and aids in balancing workloads across different teams or machinery types. The other options, while related to broader functionalities within Dynamics 365, do not specifically represent the primary role of a Resource Group. Scheduling workflows and managing relationships or tracking inventory involve different modules and functionalities within the platform. Thus, the emphasis on categorizing resources distinctly outlines the importance of Resource Groups in the context of production processes.

7. Which of the following statements about mobile integrations is true?

A. All menu options are customizable

B. Limited access restricts feature availability

C. Mobile devices improve speed but complicate processes

D. Functions can only be performed offline

The statement that limited access restricts feature availability is accurate as mobile integrations often come with restrictions based on user roles and permissions. In a mobile environment, certain functionalities may not be available to all users due to security, compliance, or workflow considerations. This means that users may find that they cannot access every feature available on the desktop application. The goal is to provide a streamlined experience that aligns with the user's needs while also maintaining the integrity of the data and ensuring that sensitive information remains secure. Thus, the limited access inherent in mobile integrations plays a crucial role in determining which features are available to a user based on their specific context and permissions. The other statements address common misconceptions about mobile integrations. Customizability in mobile menu options can vary and is not universally applicable, meaning that not all menu options are fully customizable. While it is true that mobile devices can enhance speed and accessibility, they can also simplify processes through intuitive design rather than complicating them. Lastly, many applications are designed to function both online and offline, allowing users to remain productive even without a continuous internet connection.

8. To amend an overcounted quantity for a shipment of shirts, which journal should you use?

A. Counting

B. Movement

C. Transfer

D. Adjustment

Using the Counting journal to amend an overcounted quantity for a shipment of shirts is appropriate because this journal is specifically designed for managing inventory counts. When discrepancies arise from physical inventory counts—such as an overcount—the Counting journal allows for adjustments to be recorded directly into the inventory system.   A Counting journal entry would capture the difference between the recorded inventory and the actual inventory, ensuring that the system reflects the true quantity on hand. This not only helps maintain accurate inventory levels but also provides traceability and reporting capabilities on inventory adjustments. The other journals mentioned serve different purposes: the Movement journal is typically used to track inventory when items are moved from one location to another, the Transfer journal deals with transferring stock between warehouses or locations, and the Adjustment journal might refer to more general adjustments that do not specifically relate to physical counts. Therefore, for the scenario of amending an overcount specifically related to a shipment, the Counting journal is the correct and most relevant choice.

9. What is the primary purpose of anchoring in supply chain management?

A. Overriding the staging or loading location

B. Making it impossible to override a staging or loading location

C. Ensuring that sales orders do not leave the dock without authorization

D. None of the above

The primary purpose of anchoring in supply chain management is to provide stability and control over inventory handling processes. This involves designating specific locations for staging or loading materials during the fulfillment process. By allowing for the overriding of these locations, the organization maintains flexibility in managing its logistics and inventory flow. This flexibility is crucial for adapting to changes in demand, unforeseen disruptions, or optimizing space utilization. In scenarios where specific inventory is designated for certain sales orders, the ability to override the staging or loading location gives supply chain managers the power to ensure that the right products are being shipped from the most efficient area, which can lead to improved operational efficiency and customer satisfaction. Anchoring also helps in maintaining accurate inventory records and ensuring that workflows are adhered to, without compromising the ability to make adjustments when necessary. Thus, this choice highlights the balance between control and adaptability in managing supply chain logistics.

10. How does Dynamics 365 handle cross-docking operations?

A. By storing goods for a short period

B. By allowing goods to be transferred without storage

C. By creating central warehousing facilities

D. By batching shipments for cost reduction

Dynamics 365 effectively manages cross-docking operations by allowing goods to be transferred directly from inbound to outbound transportation without the need for storage. This approach optimizes the supply chain by minimizing handling and storage costs, as items are moved swiftly through the warehouse to fulfill orders. In cross-docking, the focus is on speed and efficiency, ensuring that products arrive from suppliers and are dispatched to customers in the shortest possible time. This process aligns with the objectives of modern supply chain management, which aims to reduce lead times and streamline operations. Other choices, such as temporarily storing goods, creating large warehousing facilities, or batching shipments, do not align with the fundamental principles of cross-docking, which emphasizes direct transfer and swift movement of goods.

Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

https://microsoftcertifiedmb320.examzify.com

We wish you the very best on your exam journey. You've got this!