

Mesa Airline Basic Indoctrination (BI) Practice Exam (Sample)

Study Guide



Everything you need from our exam experts!

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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 - 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. Which form is distributed before landing in Cuba that indicates Cuban immigration?**
 - A. Cuban Immigration form**
 - B. Welcome to Cuba form**
 - C. Health Declaration form**
 - D. Bahamas Immigration Landing Card**

- 2. What is the role of FA2 after boarding is completed?**
 - A. To assist passengers and monitor the cabin**
 - B. To direct all boarding traffic**
 - C. To count the passengers again in each section**
 - D. To operate the interphone**

- 3. Which statement best describes the policy for exit row seating for cabin pets?**
 - A. Pets may sit in Exit Row Seats if they are trained**
 - B. Pets may sit in Exit Row Seats if the aircraft is small**
 - C. Pets may sit in Exit Row Seats if they are large**
 - D. Pets may not sit in Exit Row Seats**

- 4. A passenger with a cabin pet asks to move out of the exit row. Is reason disclosure required?**
 - A. Yes**
 - B. No**
 - C. Only for international flights**
 - D. Only if the crew asks**

- 5. Which program is associated with Manual#195?**
 - A. Carryon Baggage Program (Manual#195)**
 - B. Exit Seat Program**
 - C. Flight Attendant Manual**
 - D. Known Crewmember barcode program**

- 6. PED procedures for domestic and international flights are the same?**
- A. Yes**
 - B. No**
 - C. They differ by aircraft type**
 - D. Only for certain routes**
- 7. Can a crewmember use a valid driver's license or birth certificate instead of a passport for international flight work?**
- A. No**
 - B. Yes**
 - C. Only driver's license**
 - D. Only birth certificate**
- 8. Can a passenger use their laptop (over two pounds) during taxi?**
- A. Yes**
 - B. Only with permission**
 - C. No**
 - D. Yes, if in airplane mode**
- 9. How do flight attendants indicate they have read a memorandum?**
- A. By clicking the confirmation link**
 - B. By signing a paper acknowledgment**
 - C. By replying to the memo email**
 - D. By noting in the logbook**
- 10. In the event of a full flight, what should be solicited from a passenger willing to exchange seats?**
- A. An ABA**
 - B. A volunteer**
 - C. A standby**
 - D. A child**

Answers

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1. A
2. A
3. D
4. B
5. A
6. A
7. A
8. C
9. A
10. A

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Explanations

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1. Which form is distributed before landing in Cuba that indicates Cuban immigration?

- A. Cuban Immigration form**
- B. Welcome to Cuba form**
- C. Health Declaration form**
- D. Bahamas Immigration Landing Card**

When you're about to land in Cuba, you're given a specific immigration form to fill out. This Cuban Immigration form is designed to capture your basic personal details, passport information, the purpose of your visit, and where you'll be staying in Cuba. It acts as the entry record that Cuban authorities use to process you at immigration, and you'll typically present it along with your passport when you reach the desk. Other forms listed aren't the standard document used for Cuban entry: a Bahamas immigration card is for Bahamas travel, a health declaration is for health screening in some destinations, and a welcome form isn't the documented arrival form for Cuba.

2. What is the role of FA2 after boarding is completed?

- A. To assist passengers and monitor the cabin**
- B. To direct all boarding traffic**
- C. To count the passengers again in each section**
- D. To operate the interphone**

After boarding is complete, the cabin crew focus on safety, comfort, and service in the cabin. The second flight attendant's main duty is to circulate through the cabin to assist passengers, answer questions, help them with seating or locating belongings, and keep an eye on overall cabin safety. This presence helps address requests quickly, spots any issues (like blocked aisles or unfastened restraints), and supports the lead crew in preparing the cabin for taxi and takeoff. Directing all boarding traffic is something that happens during boarding, not after. Counting passengers again is typically done during boarding or checks, not as a post-boarding duty. Operating the interphone is a routine task, but it isn't the primary role emphasized after boarding is finished. The best focus after boarding is ensuring the cabin environment is safe and ready for the next phase of flight.

3. Which statement best describes the policy for exit row seating for cabin pets?

- A. Pets may sit in Exit Row Seats if they are trained**
- B. Pets may sit in Exit Row Seats if the aircraft is small**
- C. Pets may sit in Exit Row Seats if they are large**
- D. Pets may not sit in Exit Row Seats**

Exit rows are set aside for passengers who can help with an emergency and who can move quickly to assist or operate a door if needed. That means the aisle and the area around the exit must be completely clear and the person sitting there must be able to understand and follow safety instructions. Even a well-behaved pet can complicate evacuation: it could move into the aisle, distract the passenger or crew, or require attention that slows people down. Carriers for cabin pets typically fit under the seat and are not compatible with the requirements of exit-row seating, where unobstructed access to the exit is essential. So, the policy is that pets may not sit in exit row seats to keep the exit path clear and ensure safe, rapid evacuation.

4. A passenger with a cabin pet asks to move out of the exit row. Is reason disclosure required?

- A. Yes**
- B. No**
- C. Only for international flights**
- D. Only if the crew asks**

Exit-row seating is governed by safety criteria that determine whether a passenger can assist in an evacuation. When someone requests to move out of the exit row, the crew's role is to confirm they still meet those safety requirements for the new seat and that the move won't compromise evacuation readiness. The passenger isn't required to disclose the reason for the request. The presence of a cabin pet or the request itself does not compel the disclosure of personal motives. In short, reason disclosure is not required.

5. Which program is associated with Manual#195?

- A. Carryon Baggage Program (Manual#195)**
- B. Exit Seat Program**
- C. Flight Attendant Manual**
- D. Known Crewmember barcode program**

Manual numbers identify specific policy sets, and you match the number shown to the option that includes that exact designation. Here, only the Carryon Baggage Program includes Manual#195, so it's the association. The other programs don't carry that manual number, so they aren't linked to Manual#195.

6. PED procedures for domestic and international flights are the same?

- A. Yes**
- B. No**
- C. They differ by aircraft type**
- D. Only for certain routes**

PED procedures are standardized across flight types, so the same rules for portable electronic devices apply on both domestic and international trips. This means passengers should follow the same steps—such as setting devices to airplane mode, keeping devices stowed when required, and complying with any device-use restrictions—no matter the route. Airlines align their SOPs with regulatory guidance to keep crew and passenger expectations consistent and to maintain safety across all flights. Typically, there aren't route- or aircraft-type-specific differences in the basic PED procedures; any variations would come from a particular airline policy or regulatory constraint, not from the flight being domestic versus international.

7. Can a crewmember use a valid driver's license or birth certificate instead of a passport for international flight work?

A. No

B. Yes

C. Only driver's license

D. Only birth certificate

International flight work requires crossing borders, so you must have a passport that serves as proof of identity and nationality recognized by border authorities and airlines. A valid driver's license proves state-level identity for domestic use, but it is not accepted for international border crossing because it does not establish nationality and isn't a travel document. A birth certificate shows where you were born but has no photo and no proof of identity suitable for border controls, so it cannot substitute for a passport either. For crew traveling internationally, carrying a passport is essential; even with other company credentials, they do not replace the passport for international operations. Hence, you cannot rely on a driver's license or birth certificate instead of a passport for international flight work.

8. Can a passenger use their laptop (over two pounds) during taxi?

A. Yes

B. Only with permission

C. No

D. Yes, if in airplane mode

During taxi, safety on the ground is the priority, so passengers must keep the cabin secure and unobstructed. A laptop over two pounds can become a hazard if the aircraft makes a sudden movement or stops abruptly, potentially turning into a projectile or snagging a cord and creating a tripping or injury risk. Because of that risk, heavy devices should be stowed and not used on a passenger's lap during taxi. The rule is about physical safety in movement on the ground, not about radio signals, so airplane mode doesn't change the restriction. The correct stance is to refrain from using the laptop during taxi.

9. How do flight attendants indicate they have read a memorandum?

- A. By clicking the confirmation link**
- B. By signing a paper acknowledgment**
- C. By replying to the memo email**
- D. By noting in the logbook**

In airline memo systems, acknowledgment is tracked electronically to ensure a verifiable, time-stamped record that the reader has opened and read the message. Clicking the confirmation link within the memo is the standard way to signal completion because it directly logs who acknowledged it and when, keeping the process fast, paperless, and easily auditable for compliance or training audits. Signing a paper acknowledgment is impractical in a digital, fast-moving operation and can be easily misplaced or delayed. Replying to the memo email might clutter inboxes and doesn't always provide a clean, auditable proof of the reader's acknowledgment. Noting the memo in a logbook isn't designed for administrative communications and wouldn't offer reliable tracking or verification.

10. In the event of a full flight, what should be solicited from a passenger willing to exchange seats?

- A. An ABA**
- B. A volunteer**
- C. A standby**
- D. A child**

On a full flight, safety-driven seat exchanges rely on asking for an able-bodied adult (ABA). This is because the person who might swap seats needs to be capable of understanding and following safety instructions and, if necessary, assisting the crew in an emergency. A child cannot be relied upon for that role, and a standby isn't even a passenger on board. While a volunteer could be any passenger, the standard practice is to seek an ABA to ensure the person can meet the safety requirements and perform needed duties.

Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://mesairlinebi.examzify.com>

We wish you the very best on your exam journey. You've got this!

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