

MASTER DISPATCH PRACTICE TEST (SAMPLE)

STUDY GUIDE



SAMPLE STUDY GUIDE WITH LIMITED QUESTIONS

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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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1. What color is indicated by the abbreviation 'Lgr'?
 - A. light green
 - B. orange
 - C. pink
 - D. silver
2. What does the code 10-33 mean?
 - A. Check mobile data
 - B. Emergency, units not involved- maintain radio silence
 - C. Silent run
 - D. Major crime alert
3. Which communication command is used to ensure clarity and accuracy of information?
 - A. Stand by
 - B. Relay
 - C. Acknowledgement
 - D. Repeat last transmission
4. Which of the following is NOT an action taken during an incident report?
 - A. Paperwork
 - B. Personal break
 - C. Citation issued
 - D. Warning issued
5. What car brand corresponds to the abbreviation "Olds"?
 - A. Oldsmobile
 - B. Plymouth
 - C. Subaru
 - D. Range Rover
6. What luxury automaker is indicated by the abbreviation "Mase"?
 - A. Mazda
 - B. Mitsubishi
 - C. Maserati
 - D. Mercury

- 7. In a situation needing an ambulance, which factor is crucial?**
- A. Patient's preferred hospital
 - B. Number of vehicles involved in the accident
 - C. The severity of injuries sustained
 - D. The weather condition at the accident scene
- 8. What type of break may be reported that does not involve any negative consequences?**
- A. Coffee break
 - B. Warning issued
 - C. Citation issued
 - D. Personal break
- 9. What does the abbreviation "Unable to copy" refer to in a communication context?**
- A. Code 10-3
 - B. Code 10-2
 - C. Code 10-0
 - D. Code 10-1
- 10. What action is indicated by the term 'on scene' in dispatch communication?**
- A. Vehicle has been identified
 - B. Officers are present at the site
 - C. Assignment has been acknowledged
 - D. Emergency services are en route

Answers

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1. A
2. B
3. D
4. B
5. A
6. C
7. C
8. A
9. D
10. B

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Explanations

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1. What color is indicated by the abbreviation 'Lgr'?

A. light green

B. orange

C. pink

D. silver

The abbreviation 'Lgr' stands for 'light green,' which is a widely recognized color coding convention in various fields, including dispatch and logistics. Understanding color abbreviations is crucial in effective communication, as it allows for quick and accurate identification of specific colors without ambiguity. In this case, 'Lgr' simplifies the description of light green, ensuring that everyone involved in a dispatch context can easily and efficiently refer to that shade without confusion. Knowledge of such abbreviations enhances clarity and speeds up operations, making it an essential part of the communication toolkit in various professional environments.

2. What does the code 10-33 mean?

A. Check mobile data

B. Emergency, units not involved- maintain radio silence

C. Silent run

D. Major crime alert

The code 10-33 is used in communication protocols to indicate an emergency situation where units that are not directly involved in the incident should maintain radio silence. This is crucial during emergencies as it helps to minimize communication interference, allowing responders to coordinate effectively and focus on the situation at hand. By ensuring that only relevant personnel are communicating, it increases operational efficiency and enhances safety for both the responders and the community they serve. This code is particularly vital in scenarios where urgent action is needed, as it helps facilitate a clear and concise communication channel for those directly responding to the emergency, preventing misunderstandings or delays that could arise from extraneous chatter on the radio.

3. Which communication command is used to ensure clarity and accuracy of information?

A. Stand by

B. Relay

C. Acknowledgement

D. Repeat last transmission

The command that is used to ensure clarity and accuracy of information is to "Repeat last transmission." This command prompts the individual to restate the most recent communication, allowing both the sender and the receiver to verify that the information was understood correctly. This practice is crucial in situations where precise information is necessary, such as in emergency dispatch or operational settings. Repeating the transmission can help eliminate misunderstandings, ensuring that all parties have the same information and can act accordingly. Other commands provided, such as "Stand by," primarily indicate waiting for further instructions and do not actively confirm or clarify information. "Relay" refers to passing along information to another party, which may not involve verifying its accuracy with the original sender. "Acknowledgement" simply indicates that a message has been received but does not inherently provide a mechanism for verifying the content's clarity. Thus, repeating the last transmission stands out as the most effective command for ensuring clarity and accuracy.

4. Which of the following is NOT an action taken during an incident report?

- A. Paperwork
- B. Personal break**
- C. Citation issued
- D. Warning issued

An incident report serves as a formal record of an event that has occurred, typically involving an accident or an unusual occurrence that necessitates documentation for safety, liability, or administrative reasons. The actions typically taken during the incident report process include filling out paperwork to document the details of the incident, issuing citations if regulations have been violated, and giving warnings as necessary to inform individuals of potential consequences or to correct behavior. Taking a personal break is not related to the formal process of documenting an incident. While individuals involved may need breaks, this action does not contribute to the incident reporting itself and does not fall under the realm of actions taken by personnel in response to an incident. Understanding that incident reporting focuses primarily on documentation, responses, and accountability helps clarify why taking a personal break is not considered an action taken during this process.

5. What car brand corresponds to the abbreviation "Olds"?

- A. Oldsmobile**
- B. Plymouth
- C. Subaru
- D. Range Rover

The abbreviation "Olds" corresponds to the car brand Oldsmobile. Oldsmobile was one of the oldest automotive brands in the United States, known for its innovation and long history in the car industry, producing popular models for many decades until its discontinuation in 2004. The name "Olds" is derived from the founder, Ransom Eli Olds, who established the brand. The other options represent distinct brands that do not connect to the abbreviation "Olds." Plymouth was a make of automobiles produced by Chrysler, Subaru is a Japanese manufacturer known for its all-wheel-drive vehicles, and Range Rover is a luxury SUV brand under Land Rover, which is part of the Jaguar Land Rover company. None of these brands have a historical or direct connection to the abbreviation "Olds" as Oldsmobile does.

6. What luxury automaker is indicated by the abbreviation "Mase"?

- A. Mazda
- B. Mitsubishi
- C. Maserati**
- D. Mercury

The abbreviation "Mase" corresponds to the luxury automaker Maserati. Maserati is known for its high-performance sports cars and luxury vehicles that are characterized by their Italian craftsmanship, prestigious design, and advanced engineering. The name itself has become synonymous with luxury in the automotive industry, making it a fitting match for the abbreviation in question. Maserati has a long history of producing exclusive vehicles that blend performance with elegance, setting it apart from brands that may focus on mass-market vehicles or less luxurious offerings. Understanding the distinction between luxury and non-luxury brands is crucial, and Maserati's reputation clearly aligns with the luxury segment, which the abbreviation "Mase" suggests.

7. In a situation needing an ambulance, which factor is crucial?

- A. Patient's preferred hospital
- B. Number of vehicles involved in the accident
- C. The severity of injuries sustained**
- D. The weather condition at the accident scene

In a situation requiring an ambulance, the severity of injuries sustained is the most crucial factor because it directly influences the urgency and type of medical care required. When assessing an emergency situation, medical responders need to prioritize those who are most severely injured to ensure they receive timely and appropriate treatment. This could involve critical life-saving measures that need to be administered en route to the hospital or within a specific time frame. While the other factors may play a role in the overall context of the situation, they do not determine the immediate need for an ambulance as effectively as the severity of injuries. For instance, knowing a patient's preferred hospital might matter for transport logistics but does not have an impact on the immediacy of care needed. Similarly, while the number of vehicles involved can indicate the scale of the incident, it doesn't directly reflect the level of injury that the victims may have sustained. Weather conditions might also influence the safety of transport, but again, it is the patient's condition that takes precedence in emergency response scenarios.

8. What type of break may be reported that does not involve any negative consequences?

- A. Coffee break**
- B. Warning issued
- C. Citation issued
- D. Personal break

A coffee break may be reported without any negative consequences because it is typically recognized as a scheduled, informal pause taken during work hours. These breaks are usually encouraged to improve employee morale and refresh the mind, allowing workers to return to tasks more focused and productive. Unlike warnings or citations, which are often associated with violations of policies or regulations and can lead to disciplinary action, a coffee break is a standard practice that contributes positively to workplace culture. A personal break could also be intended to be neutral; however, it may depend more on context and the reason for the break, making coffee breaks more universally understood as harmless downtime.

9. What does the abbreviation "Unable to copy" refer to in a communication context?

- A. Code 10-3
- B. Code 10-2
- C. Code 10-0
- D. Code 10-1**

The abbreviation "Unable to copy" is commonly associated with Code 10-1 in communication contexts, particularly within law enforcement and emergency services. This code indicates that the receiver is unable to receive or comprehend the transmitted message correctly, whether due to poor signal quality, interference, or other communication barriers. It serves as a standard protocol to acknowledge that the message cannot be effectively communicated and requires repetition or clarification. In the context of communication codes, each code is designed to convey specific situations succinctly. While other codes around communication may involve acknowledgment or signal clarity, "Unable to copy" specifically directs attention to difficulties in message reception, making 10-1 the correct and relevant choice.

10. What action is indicated by the term 'on scene' in dispatch communication?

- A. Vehicle has been identified
- B. Officers are present at the site**
- C. Assignment has been acknowledged
- D. Emergency services are en route

The term 'on scene' in dispatch communication specifically indicates that officers or responders are physically present at the location of an incident or emergency. This terminology is essential in emergency response systems, as it conveys that personnel are now able to assess the situation, take necessary actions, or provide assistance at the scene. Knowing that personnel are on site helps dispatchers coordinate ongoing operations and informs other responding units about the status of the situation. While other terms like vehicle identification, assignment acknowledgment, and en route status are crucial in dispatching, they do not convey the same immediacy and relevance of presence at the incident site as 'on scene' does. This distinction emphasizes the critical nature of situational awareness and the ability to respond directly to emergencies or incidents.

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Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://masterdispatch.examzify.com>

We wish you the very best on your exam journey. You've got this!

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