

# Keyboarding and Formatting Practice Test (Sample)

## Study Guide



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**SAMPLE**

## **Questions**

- 1. How can you remove formatting from text?**
  - A. By selecting the text and choosing 'Remove All'**
  - B. By highlighting the text and changing the font color**
  - C. By selecting the text and clicking the 'Clear Formatting' button**
  - D. By copying the text into a plain text editor**
- 2. What does the 'Use Drive to Organize Files' course teach you to create for tracking assignments?**
  - A. A file organization chart**
  - B. A digital calendar**
  - C. A timeline**
  - D. A file naming convention**
- 3. What is one advantage of using touch typing?**
  - A. It allows you to type while looking away from the keyboard**
  - B. It only uses the left hand**
  - C. It supports slower typing speeds**
  - D. It is primarily suited for secretaries only**
- 4. What does 'R' stand for in the 'PERC' acronym for email etiquette?**
  - A. Response**
  - B. Respect**
  - C. Readability**
  - D. Reciprocation**
- 5. According to email etiquette, how long should you wait for a teacher to reply to your email?**
  - A. 12 hours**
  - B. 24 hours**
  - C. 48 hours**
  - D. 1 week**

- 6. What is another name for the 'Closing' section of an email?**
- A. Header**
  - B. Footer**
  - C. Signature block**
  - D. Body**
- 7. Why is it important to specify the 'Audience' when crafting a good AI prompt?**
- A. To clarify who the response is for, which influences the tone and complexity**
  - B. To determine the length of the response needed**
  - C. To identify the main topic of the response**
  - D. To prioritize the format of the answer**
- 8. What document feature does using headings in 'Google Workspace: Docs - Part 1' help create?**
- A. A summary**
  - B. A citation page**
  - C. A bibliography**
  - D. A table of contents**
- 9. How should you position your hands when typing?**
- A. Hands should be flat on the keyboard**
  - B. Hands should be positioned above the home row with fingers slightly curved**
  - C. Hands should be positioned below the keyboard**
  - D. Hands should be resting on the desk**
- 10. According to Email Tip #12, how many sentences should you aim for to be concise?**
- A. Three sentences or less**
  - B. A few sentences or less**
  - C. One sentence only**
  - D. Five sentences or less**

## **Answers**

SAMPLE

1. C
2. D
3. A
4. B
5. B
6. C
7. A
8. D
9. B
10. B

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## **Explanations**

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## 1. How can you remove formatting from text?

- A. By selecting the text and choosing 'Remove All'
- B. By highlighting the text and changing the font color
- C. By selecting the text and clicking the 'Clear Formatting' button**
- D. By copying the text into a plain text editor

Removing formatting from text is typically accomplished by using a specific function designed for that purpose, making the choice to select the text and click the 'Clear Formatting' button the most efficient and straightforward method. This function resets the text to its default formatting—such as font type, size, and color—allowing the user to start fresh without any previous styles applied. Utilizing the 'Clear Formatting' button streamlines the process by eliminating the need to individually adjust or remove each formatting feature, which can be time-consuming. It's particularly useful when you want to revert to a consistent, base style across selected text. While other methods can serve similar purposes, they may not be as effective or comprehensive. For example, copying the text into a plain text editor will strip all formatting, but it also limits the user's ability to easily reapply or modify the original text styles afterward. Thus, the 'Clear Formatting' button provides a more direct and user-friendly approach to managing text appearance.

## 2. What does the 'Use Drive to Organize Files' course teach you to create for tracking assignments?

- A. A file organization chart
- B. A digital calendar
- C. A timeline
- D. A file naming convention**

The course on 'Use Drive to Organize Files' focuses on teaching effective methods for managing and tracking assignments. A file naming convention is essential for systematically organizing documents and files, as it provides a consistent way to name files that can make documents easy to identify and retrieve later. By establishing a particular format or structure for file names, students learn to incorporate key elements such as dates, project names, and version numbers, which aids in locating specific assignments quickly and reduces confusion. This method not only promotes better file management but also enhances collaboration when sharing files with others, as they can easily understand the contents based on the naming structure used.

### 3. What is one advantage of using touch typing?

**A. It allows you to type while looking away from the keyboard**

**B. It only uses the left hand**

**C. It supports slower typing speeds**

**D. It is primarily suited for secretaries only**

Using touch typing offers significant advantages, one of which is the ability to type while looking away from the keyboard. This skill enables a person to maintain eye contact with the text they are working on, such as a document or a screen, enhancing productivity and reducing the need to frequently shift focus back and forth. This is especially beneficial in tasks that require concentrated reading or writing, allowing for a more fluid workflow and minimizing distractions that can occur while looking at the keyboard. The other options do not present valid advantages of touch typing. Focusing only on one hand is not representative of touch typing, as this technique utilizes all fingers for efficiency. Supporting slower typing speeds contradicts the fundamental purpose of touch typing, which is to increase speed and accuracy. Finally, the assertion that touch typing is primarily suited for secretaries is incorrect, as this skill is valuable across various professions and tasks, making it an essential skill in many fields.

### 4. What does 'R' stand for in the 'PERC' acronym for email etiquette?

**A. Response**

**B. Respect**

**C. Readability**

**D. Reciprocation**

The 'R' in the 'PERC' acronym for email etiquette stands for 'Respect.' This principle emphasizes the importance of maintaining a respectful tone and demeanor in all email communications. Demonstrating respect in emails includes being considerate of the recipient's time, acknowledging their viewpoints, and using polite language. Respectful communication fosters positive relationships, enhances professionalism, and encourages constructive interactions, all of which are vital in both personal and professional correspondence. By adhering to this principle, individuals can ensure that their emails convey a sense of courtesy and thoughtfulness, which is crucial for effective communication.

**5. According to email etiquette, how long should you wait for a teacher to reply to your email?**

- A. 12 hours**
- B. 24 hours**
- C. 48 hours**
- D. 1 week**

In the context of email etiquette, waiting 24 hours before expecting a reply from a teacher is considered appropriate. This timeframe allows the recipient to address incoming messages efficiently while acknowledging that they may have other commitments, including classes and meetings. During a school week, teachers often receive numerous emails from students and staff, so providing them with a full day to respond demonstrates patience and respect for their time. It's important to keep in mind that various factors, such as workload or personal obligations, can influence their response time. In contrast, shorter waiting periods might imply impatience or urgency that isn't warranted in a typical educational setting, while longer periods could suggest a lack of follow-up. Hence, the 24-hour guideline strikes a considerate balance, ensuring that one remains respectful while still promoting effective communication.

**6. What is another name for the 'Closing' section of an email?**

- A. Header**
- B. Footer**
- C. Signature block**
- D. Body**

The 'Closing' section of an email is commonly referred to as the signature block. This part of the email typically includes a friendly closing remark such as "Sincerely," or "Best regards," followed by the sender's name, and often additional contact information or titles. The signature block serves to formally conclude the email and provides the recipient with information about who sent the message, which enhances communication clarity and establishes a professional tone. In contrast, other sections vary in their purposes: the header contains the sender's and recipient's addresses and the subject line, the body is where the main message resides, and the footer might include disclaimers or additional notes but is not specifically tied to the closing of the communication. The designation of 'signature block' highlights its unique role in email etiquette and format.

**7. Why is it important to specify the 'Audience' when crafting a good AI prompt?**

**A. To clarify who the response is for, which influences the tone and complexity**

**B. To determine the length of the response needed**

**C. To identify the main topic of the response**

**D. To prioritize the format of the answer**

Specifying the 'Audience' when crafting an AI prompt is crucial because it clarifies who the response is intended for, which significantly influences the tone and complexity of the information provided. Different audiences have varying levels of knowledge, interests, and expectations. For instance, a prompt directed at professionals in a specific field would require a more technical and sophisticated response compared to one intended for a general audience. Additionally, understanding the audience allows the AI to adjust the style and language, ensuring that the content resonates with the intended recipients and meets their needs effectively. This attention to audience helps in delivering more relevant and impactful communication.

**8. What document feature does using headings in 'Google Workspace: Docs - Part 1' help create?**

**A. A summary**

**B. A citation page**

**C. A bibliography**

**D. A table of contents**

Using headings in 'Google Workspace: Docs - Part 1' primarily aids in the creation of a table of contents. Headings are hierarchical text styles that signify the structure of a document, allowing readers to navigate easily to different sections. When headings are applied correctly, they can automatically be picked up by Google Docs to generate a table of contents, making it easy to organize and access various parts of the document. This feature streamlines the reader's experience, especially in longer documents, by providing a quick reference guide to the content's organization. In contrast, while summaries, citations, and bibliographies are important elements of document formatting, they do not directly benefit from the heading structure in the same way that a table of contents does. A summary encapsulates the main points of the document, citations reference sourced material, and a bibliography lists the works consulted, but none of these features rely on the use of headings for their format or functionality.

**9. How should you position your hands when typing?**

- A. Hands should be flat on the keyboard
- B. Hands should be positioned above the home row with fingers slightly curved**
- C. Hands should be positioned below the keyboard
- D. Hands should be resting on the desk

When typing, the proper hand position is essential for efficiency and comfort. Positioning your hands above the home row with fingers slightly curved allows for better access to all the keys while maintaining a natural hand posture. This position enables you to rest your fingertips on the middle row of the keyboard, specifically on the keys asd for the left hand and jkl for the right hand, which optimizes the typing motion and minimizes strain. Additionally, this posture supports a relaxed grip on the keys, preventing fatigue over extended typing sessions. It also allows for quicker transitions between keys and helps in maintaining proper technique, which is crucial for touch typists. Keeping the fingers slightly curved tracks the movement across the keyboard effectively without excess tension. Other positions such as flat on the keyboard, below the keyboard, or resting on the desk could compromise ergonomics, resulting in discomfort or inefficient typing habits. Therefore, positioning the hands above the home row with a slight curve is the most effective method for proper typing technique.

**10. According to Email Tip #12, how many sentences should you aim for to be concise?**

- A. Three sentences or less
- B. A few sentences or less**
- C. One sentence only
- D. Five sentences or less

In the context of Email Tip #12, aiming for a few sentences or less promotes conciseness in communication. This approach encourages the sender to distill their message to its essential points, making it easier for the recipient to read, understand, and respond. The goal of concise emails is to convey necessary information without excessive detail, thereby enhancing clarity and maintaining the recipient's attention. This standard also recognizes that while some messages may be straightforward and require only a single sentence or two, others that handle more complex topics may adequately necessitate a few sentences but still fit within the guideline of being succinct. Therefore, aiming for a few sentences strikes a balance, allowing for sufficient explanation while still prioritizing brevity.