

EpicCare Link Practice Test (Sample)

Study Guide



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Questions

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- 1. Which options can a user select to associate a diagnosis with an order?**
 - A. Recent diagnoses, Quick Pick diagnoses, Add a new Diagnosis field**
 - B. Patient history, Current medications, Previous orders**
 - C. User comments, Administrative notes, Complications**
 - D. Standard diagnoses, Laboratory results, Vital signs**
- 2. True or False: In order to list an event in an Event Profile, it must first be listed in the Enabled Community Events record.**
 - A. True**
 - B. False**
 - C. Only for specific events**
 - D. It can be added after the event occurs**
- 3. How is notification of test results managed in EpicCare Link?**
 - A. Test results are only available upon request**
 - B. Test results are posted on a bulletin board**
 - C. Test results are electronically sent to appropriate providers for action**
 - D. Providers must wait for physical copies of test results**
- 4. What type of access does the Pt Lists button provide in EpicCare Link?**
 - A. Access to external patients**
 - B. Access to all hospital patients only**
 - C. Access to both all patients and admitted patients**
 - D. Access to previously discharged patients**
- 5. What feedback mechanism is available to EpicCare Link users?**
 - A. Direct chat with the software developers**
 - B. Submission through support channels**
 - C. Emailing their feedback**
 - D. Public forums for discussion**

- 6. What does having access to the 'Clinical Summary' enable healthcare providers?**
- A. To initiate billing processes**
 - B. To access only appointment schedules**
 - C. To quickly understand a patient's healthcare history**
 - D. To manage all patient procedures**
- 7. What benefit does timely access to patient information provide in EpicCare Link?**
- A. Increases patient wait time**
 - B. Improves informed decision-making**
 - C. Reduces clinician workload**
 - D. Promotes unverified access to data**
- 8. Can users customize their EpicCare Link dashboard?**
- A. No, it is a static interface**
 - B. Yes, users can modify their dashboard to suit their preferences**
 - C. Only administrators can customize the dashboard**
 - D. Customization is only available for mobile users**
- 9. Can you override the default event profile in the provider group?**
- A. True**
 - B. False**
 - C. Only for selected groups**
 - D. Only with administrative permissions**
- 10. Which of the following is NOT a type of message a community provider can send from EpicCare Link?**
- A. Referral**
 - B. Customer Service Request**
 - C. Update Notification**
 - D. Upload Document**

Answers

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1. A
2. A
3. C
4. C
5. B
6. C
7. B
8. B
9. B
10. C

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Explanations

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1. Which options can a user select to associate a diagnosis with an order?

A. Recent diagnoses, Quick Pick diagnoses, Add a new Diagnosis field

B. Patient history, Current medications, Previous orders

C. User comments, Administrative notes, Complications

D. Standard diagnoses, Laboratory results, Vital signs

Selecting the option that includes "Recent diagnoses," "Quick Pick diagnoses," and "Add a new Diagnosis field" is correct because these selections directly relate to how a user can efficiently associate diagnoses with orders in the EpicCare system. "Recent diagnoses" allows users to quickly access and select from diagnoses that have recently been added to the patient's record, ensuring that the most relevant and current information is used. "Quick Pick diagnoses" provides a streamlined option for users to select from a predefined list of common diagnoses, facilitating faster order entry. The "Add a new Diagnosis field" option enables users to enter a diagnosis that may not already be in the system, ensuring that all potential conditions can be captured even if they're not previously documented. Contextually, the other options do not pertain to the action of linking a diagnosis to an order. The second option focuses on patient history, medications, and previous orders, which are important clinical aspects but do not assist in associating a diagnosis with a specific order. The third option mentions comments and notes that are related to care documentation but do not serve as selectable diagnoses for order association. The fourth option lists laboratory results and vital signs, which are crucial for clinical decision-making but are not diagnosis associations themselves.

2. True or False: In order to list an event in an Event Profile, it must first be listed in the Enabled Community Events record.

A. True

B. False

C. Only for specific events

D. It can be added after the event occurs

The statement is true because for an event to be included in an Event Profile within EpicCare Link, it must first be registered in the Enabled Community Events record. This ensures that only authorized and recognized events are highlighted in the system, maintaining the integrity and accuracy of the events displayed to users. The Enabled Community Events record serves as a foundational list from which the Event Profile can draw its content. Events not included in this record cannot be populated in the Event Profile, which underscores the importance of the prior step to ensure the event can be properly managed and utilized within the community.

3. How is notification of test results managed in EpicCare Link?

- A. Test results are only available upon request**
- B. Test results are posted on a bulletin board**
- C. Test results are electronically sent to appropriate providers for action**
- D. Providers must wait for physical copies of test results**

The management of test results in EpicCare Link is effectively streamlined through an electronic system designed to enhance communication and efficiency among healthcare providers. When results are ready, they are automatically and electronically sent to the appropriate providers who need to take action. This ensures that results are available to healthcare professionals in a timely manner, minimizing delays in patient care and improving the overall workflow. This process eliminates the need for providers to actively request results or wait for physical copies, both of which could slow down patient management and lead to inefficiencies. The electronic transmission of test results allows for immediate access, enabling providers to make informed decisions regarding patient care much more swiftly. Additionally, this method reduces paper waste and storage issues associated with physical records. In contrast, other options like requiring results to be requested or relying on physical copies would hinder the immediate availability and responsiveness needed in a virtual healthcare environment.

4. What type of access does the Pt Lists button provide in EpicCare Link?

- A. Access to external patients**
- B. Access to all hospital patients only**
- C. Access to both all patients and admitted patients**
- D. Access to previously discharged patients**

The Pt Lists button in EpicCare Link grants users access to a comprehensive view that includes both all patients and those currently admitted. This functionality is essential for healthcare providers who need to monitor a wider patient base, as it allows them to manage both ongoing care for admitted patients and continuity of care for other patients. Having access to all patients facilitates coordinated care and helps providers make informed decisions based on the complete patient picture, which is crucial for effective treatment planning. The inclusion of admitted patients specifically allows for real-time monitoring of those in the hospital, thus enhancing communication and collaboration among the care team.

5. What feedback mechanism is available to EpicCare Link users?

- A. Direct chat with the software developers**
- B. Submission through support channels**
- C. Emailing their feedback**
- D. Public forums for discussion**

EpicCare Link users have the option to submit feedback through support channels, which is a structured and effective way to communicate issues, suggestions, or concerns regarding the system. This feedback mechanism is designed to ensure that all user input is collected systematically, allowing for appropriate tracking and response by the support team. Utilizing established support channels helps to streamline the feedback process, providing users with a reliable method to express their needs while also facilitating better organization and prioritization of responses from the development team. While other methods like chat with developers offer direct interaction or public forums allow for broader discussion, these routes may not guarantee that feedback reaches the appropriate stakeholders or gets addressed in an organized manner. Submitting feedback through established support channels creates a clear line of communication tailored for user feedback, ensuring that all contributions are documented and considered for future updates or improvements.

6. What does having access to the 'Clinical Summary' enable healthcare providers?

- A. To initiate billing processes**
- B. To access only appointment schedules**
- C. To quickly understand a patient's healthcare history**
- D. To manage all patient procedures**

Having access to the 'Clinical Summary' enables healthcare providers to quickly understand a patient's healthcare history. This summary typically includes essential information such as the patient's diagnoses, medications, allergies, laboratory results, and previous encounters with healthcare providers. By reviewing this comprehensive overview, clinicians can gain a clearer picture of the patient's health status and make informed decisions regarding diagnosis and treatment. This tool helps facilitate better patient care and enhances communication among providers, ultimately leading to improved health outcomes. In contrast, the other options do not accurately reflect the purpose of the 'Clinical Summary.' For instance, initiating billing processes pertains to administrative functions rather than clinical assessment, while access to appointment schedules is focused on logistical details rather than medical history. Finally, managing patient procedures refers to operational tasks within healthcare delivery but does not encompass the holistic view of a patient's medical background that the 'Clinical Summary' provides.

7. What benefit does timely access to patient information provide in EpicCare Link?

- A. Increases patient wait time**
- B. Improves informed decision-making**
- C. Reduces clinician workload**
- D. Promotes unverified access to data**

Timely access to patient information in EpicCare Link significantly improves informed decision-making. When healthcare providers have immediate access to up-to-date and comprehensive patient data, they can better understand the patient's medical history, current conditions, and treatment plans. This access enables clinicians to make quicker and more accurate decisions regarding patient care, leading to enhanced outcomes. Informed decision-making is critical in healthcare as it allows providers to evaluate treatment options efficiently, anticipate complications, and communicate effectively with patients about their care. This access can lead to a more collaborative approach to healthcare, where patients are involved in discussions about their treatment based on real-time information. While other options suggest varying impacts on patient care, timely access fundamentally empowers clinicians with the information they need to make well-informed choices, ensuring that patient care is both effective and safe.

8. Can users customize their EpicCare Link dashboard?

- A. No, it is a static interface**
- B. Yes, users can modify their dashboard to suit their preferences**
- C. Only administrators can customize the dashboard**
- D. Customization is only available for mobile users**

Users can indeed customize their EpicCare Link dashboard to suit their individual preferences. This functionality allows users to adjust the layout and selected tools or widgets displayed on their dashboard, making navigation more intuitive and tailored to their workflow. The customization options enhance usability by enabling users to prioritize the information and functionalities that are most relevant to their specific roles within the healthcare environment. This flexibility is particularly beneficial in a clinical setting where different users might require different data or shortcuts, depending on their specific tasks or responsibilities. The ability to personalize the dashboard significantly improves efficiency and user satisfaction, as it allows for a more streamlined experience within the EpicCare Link platform.

9. Can you override the default event profile in the provider group?

A. True

B. False

C. Only for selected groups

D. Only with administrative permissions

In EpicCare Link, the default event profile for a provider group is designed to maintain consistency in how events are managed across the group, ensuring that all providers follow the same protocols for care coordination and communication. This standardization is crucial for simplifying administrative processes and minimizing confusion among providers. Since the event profile serves as a guideline for managing patient events, it is set up to be uniform across the group. Therefore, overriding this default setting is not permitted for other users to maintain the integrity of the workflows and practices established within the provider group. This ensures that all patient interactions and procedures remain standardized, allowing for better tracking and quality assurance. Given this structure, the assertion that it is not possible to override the default event profile is correct. The default settings act as a fundamental framework that reinforces uniformity and reliability in care processes among the providers in a group setting.

10. Which of the following is NOT a type of message a community provider can send from EpicCare Link?

A. Referral

B. Customer Service Request

C. Update Notification

D. Upload Document

A community provider using EpicCare Link can engage in various forms of communication to enhance patient care and coordinate with other healthcare professionals. While referral messages, customer service requests, and the ability to upload documents are integral components of communication within the platform, the concept of an update notification does not align with the types of messages specifically facilitated through EpicCare Link. Referrals are essential for coordinating care between providers, while customer service requests are necessary for operational support and addressing issues that may arise during patient management. The capability to upload documents further enhances the information-sharing capacity between community providers and healthcare facilities. In contrast, update notifications typically refer to automated messages or alerts generated by the system to convey changes, rather than a direct communication action initiated by the provider. Therefore, this option stands out as the one that does not represent an actionable message format that a community provider can directly send within the EpicCare Link interface.