

# EpicCare Ambulatory Core (AMB 100) Curriculum Practice Exam (Sample)

## Study Guide



**Everything you need from our exam experts!**

**This is a sample study guide. To access the full version with hundreds of questions,**

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# Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

**Remember:** successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

# How to Use This Guide

**This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:**

## **1. Start with a Diagnostic Review**

**Skim through the questions to get a sense of what you know and what you need to focus on. Don't worry about getting everything right, your goal is to identify knowledge gaps early.**

## **2. Study in Short, Focused Sessions**

**Break your study time into manageable blocks (e.g. 30 - 45 minutes). Review a handful of questions, reflect on the explanations, and take breaks to retain information better.**

## **3. Learn from the Explanations**

**After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.**

## **4. Track Your Progress**

**Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.**

## **5. Simulate the Real Exam**

**Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.**

## **6. Repeat and Review**

**Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning.**

## **7. Use Other Tools**

**Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.**

**There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly — adapt the tips above to fit your pace and learning style. You've got this!**

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## **Questions**

- 1. What does EpicCare utilize to ensure effective communication about patient care?**
  - A. Mobile phone notifications**
  - B. The Inbox feature for managing messages and tasks**
  - C. Weekly team meetings**
  - D. Monthly reports**
- 2. How can Dr. Mica request the EMC FM Nurses to call the patient after receiving a result message?**
  - A. Forward the result message to EMC FM Nurses**
  - B. Send a Patient Call Back message**
  - C. Write a result note and route it to the pool**
  - D. Use a result note QuickAction with text**
- 3. In terms of patient reporting, what does the term "criteria" refer to?**
  - A. The standard regulations for patient data.**
  - B. The parameters or filters used to define the report.**
  - C. A summary of patient information for each report.**
  - D. The demographic details of patients included in the report.**
- 4. Can different specialists see different Yes/No choices for medical history diagnoses in the History section?**
  - A. True**
  - B. False**
  - C. Only in emergencies.**
  - D. Only if the patient requests.**
- 5. How do you open a pre-selected progress note item within a SmartSet?**
  - A. Go to the Notes activity.**
  - B. Click the link next to it.**
  - C. Click the Documentation section's heading.**
  - D. Access the SmartSet configuration menu.**

- 6. Which of the following is a recommended practice when reviewing patient medication lists?**
- A. Look for discrepancies only in the current month.**
  - B. Consult with the patient for any missed medications.**
  - C. Review medication history without patient input.**
  - D. Update the medication list once a month only.**
- 7. Does the system send an Rx Response message only when the physician refuses to sign for a prescription?**
- A. True**
  - B. False**
  - C. Only for controlled substances**
  - D. Only if the patient requests it**
- 8. What potential impact does mobile access have on patient outcomes?**
- A. It may lead to increased hospital readmission rates.**
  - B. It has no correlation with patient outcomes.**
  - C. It is expected to improve overall patient satisfaction and care quality.**
  - D. It primarily serves administrative purposes only.**
- 9. When a SmartBlock macro is created, is it applied automatically when using NoteWriter?**
- A. True**
  - B. False**
  - C. Only if configured**
  - D. Depends on the user's settings**
- 10. What is likely a component of mobile access within EpicCare?**
- A. Real-time billing information.**
  - B. Immediate clinical decision support.**
  - C. Enhanced telemedicine capabilities.**
  - D. Ability to view educational resources.**

## **Answers**

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1. B
2. C
3. B
4. A
5. B
6. B
7. B
8. C
9. B
10. B

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## **Explanations**

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**1. What does EpicCare utilize to ensure effective communication about patient care?**

- A. Mobile phone notifications**
- B. The Inbox feature for managing messages and tasks**
- C. Weekly team meetings**
- D. Monthly reports**

EpicCare employs the Inbox feature as a central tool for managing messages and tasks related to patient care. This feature serves as a communication hub where healthcare professionals can send and receive messages, manage patient-related tasks, and keep track of important notifications regarding patient status and care. By consolidating communications in one location, EpicCare enhances collaboration among the care team, ensuring that everyone is informed about pertinent patient information and updates. The Inbox allows users to prioritize tasks, respond promptly to messages, and access a clear view of their responsibilities. This streamlined approach is essential in busy clinical settings where timely and accurate communication can greatly influence patient outcomes and the efficiency of care delivery. Utilizing such a dedicated feature strengthens coordination within the healthcare team, facilitating a more cohesive approach to patient management. In contrast, mobile phone notifications, while useful in certain contexts, do not provide the same depth of task management and message organization as the Inbox feature. Weekly team meetings and monthly reports may serve as effective methods of communication in some scenarios, but they inherently lack the immediacy and accessibility that the Inbox offers for day-to-day patient care interactions.

**2. How can Dr. Mica request the EMC FM Nurses to call the patient after receiving a result message?**

- A. Forward the result message to EMC FM Nurses**
- B. Send a Patient Call Back message**
- C. Write a result note and route it to the pool**
- D. Use a result note QuickAction with text**

The correct method for Dr. Mica to request the EMC FM Nurses to call the patient after receiving a result message is to write a result note and route it to the pool. This approach effectively communicates the request directly related to the patient's result to the necessary nursing staff. By creating a result note, Dr. Mica ensures that the context of the result and the specific action needed (a callback to the patient) is clearly documented and accessible to the nursing team. Routing the note to the appropriate pool ensures that the responsible nurses are made aware of the task promptly and can prioritize it in their workflow. This method also maintains a clear trail of communication regarding patient care, which is essential in a busy clinical environment. Utilizing this approach aligns with best practices in healthcare communication, ensuring that tasks are assigned transparently and efficiently, thus supporting optimal patient care.

**3. In terms of patient reporting, what does the term "criteria" refer to?**

**A. The standard regulations for patient data.**

**B. The parameters or filters used to define the report.**

**C. A summary of patient information for each report.**

**D. The demographic details of patients included in the report.**

The term "criteria" in the context of patient reporting specifically refers to the parameters or filters used to define the report. This means that when generating a report, the criteria outline the specific details or conditions that must be met for the data to be included. For example, criteria might include specific date ranges, types of treatments, or patient demographics that help in narrowing down the dataset to what's relevant for the report's purpose. This is essential in report creation because it determines what information will be gathered and presented, ensuring that the report meets the needs of its intended audience and provides meaningful insights. The use of criteria enhances the clarity and utility of the report by allowing for targeted data analysis. Understanding this concept is crucial for effectively utilizing reporting tools within EpicCare to extract valuable information from patient data.

**4. Can different specialists see different Yes/No choices for medical history diagnoses in the History section?**

**A. True**

**B. False**

**C. Only in emergencies.**

**D. Only if the patient requests.**

Different specialists can indeed see different Yes/No choices for medical history diagnoses in the History section due to the customizable nature of the Epic system. This allows each specialist to view and document relevant information tailored to their specialty and the specific needs of the patient. For instance, a cardiologist may focus more on cardiovascular history, while an endocrinologist might prioritize endocrine-related conditions. The system can be set up to filter and display the information that is most pertinent to each specialist's practice, thus enhancing the relevance of the data they are working with. Moreover, this capability promotes more accurate and effective patient care, as specialists can track and assess the medical history that directly impacts their treatment decisions. Additionally, it supports the continuity of care by ensuring that each clinician has access to the information they need without being overwhelmed by irrelevant details. This specialized view facilitates better clinical outcomes and fosters improved communication among healthcare providers.

**5. How do you open a pre-selected progress note item within a SmartSet?**

- A. Go to the Notes activity.**
- B. Click the link next to it.**
- C. Click the Documentation section's heading.**
- D. Access the SmartSet configuration menu.**

When using a SmartSet in the EpicCare Ambulatory system, pre-selected progress notes are designed for quick and efficient access. The most direct and intuitive way to open a specific item within a SmartSet is by clicking the link next to it. This action takes you straight to the documentation interface for that progress note, allowing you to begin documenting immediately. The alternative options would not provide the same level of direct access. For instance, going to the Notes activity would require additional navigation rather than directly accessing the note itself. Clicking the Documentation section's heading typically brings you to an overview or a list, rather than opening the specific note. Accessing the SmartSet configuration menu involves altering or managing the SmartSet, which is unrelated to opening a specific item for documentation. Thus, clicking the link beside the pre-selected note is the most efficient approach.

**6. Which of the following is a recommended practice when reviewing patient medication lists?**

- A. Look for discrepancies only in the current month.**
- B. Consult with the patient for any missed medications.**
- C. Review medication history without patient input.**
- D. Update the medication list once a month only.**

Consulting with the patient for any missed medications is a vital practice when reviewing patient medication lists. This approach ensures that the information is accurate and reflects the patient's current medication regimen. By engaging with the patient, you can clarify any discrepancies, understand their adherence to prescribed medications, and identify any that may have been overlooked or that they have chosen not to take. This collaborative method promotes better patient safety and enhances the quality of care by ensuring that the medication list is comprehensive and up-to-date, taking into account the patient's own experiences and challenges with their medications. In contrast, looking for discrepancies only in the current month limits the review period, potentially missing important medication changes from previous months. Reviewing medication history without patient input excludes valuable insights that the patient can provide, which can lead to incomplete or inaccurate lists. Updating the medication list monthly without considering ongoing changes fails to capture real-time adjustments that may occur due to various factors like new prescriptions or discontinuations. Therefore, consulting with the patient is the most effective practice for maintaining an accurate and thorough medication list.

**7. Does the system send an Rx Response message only when the physician refuses to sign for a prescription?**

- A. True**
- B. False**
- C. Only for controlled substances**
- D. Only if the patient requests it**

The correct understanding of this question lies in recognizing that the Rx Response message is part of the electronic prescribing process and it serves multiple functions. The Rx Response message is generated not just when a physician refuses to sign a prescription, but also in various other scenarios related to prescriptions, including confirmations of signed prescriptions, adjustments, or updates regarding the prescription status. The system typically sends an Rx Response message when there is any change in the status of a prescription, thereby providing necessary feedback to healthcare providers and ensuring that all parties involved—such as pharmacists and patients—are informed about the current status of the prescriptions. This mechanism is critical in maintaining clear communication within the electronic health record (EHR) system. Given this purpose, the assumption that an Rx Response message is sent only in the specific case of physician refusal is overly narrow and does not encompass the broader functionality of the messaging system. Therefore, stating that the system does not limit RX Response messages to just instances of prescription refusal accurately justifies the choice, confirming that it is indeed false.

**8. What potential impact does mobile access have on patient outcomes?**

- A. It may lead to increased hospital readmission rates.**
- B. It has no correlation with patient outcomes.**
- C. It is expected to improve overall patient satisfaction and care quality.**
- D. It primarily serves administrative purposes only.**

Mobile access in healthcare offers patients the ability to interact with their health information and care providers in real time, which can significantly influence patient outcomes. The expectation of improving overall patient satisfaction and care quality arises from several key factors associated with mobile access. First, mobile access enables patients to easily schedule appointments, access test results, and communicate with healthcare providers. This convenience can lead to more engaged patients who are proactive about their health care. As patients become more involved and informed, they are more likely to adhere to treatment plans, follow up on necessary care, and reach out for assistance when needed. Furthermore, mobile tools often provide educational resources and reminders for medication adherence or upcoming preventive care measures. This support helps patients manage their own health conditions more effectively, which can lead to better health outcomes over time. Additionally, the ability to monitor chronic conditions in real-time through mobile applications allows for timely interventions by healthcare providers, potentially preventing complications that could result in hospitalizations or emergency care. In contrast, the other options present scenarios that do not align with the established benefits of mobile access in healthcare settings. Therefore, improving overall patient satisfaction and care quality is the most accurate assessment of the impact mobile access can have on patient outcomes.

**9. When a SmartBlock macro is created, is it applied automatically when using NoteWriter?**

- A. True**
- B. False**
- C. Only if configured**
- D. Depends on the user's settings**

When a SmartBlock macro is created within Epic, it does not automatically apply itself when using NoteWriter. Instead, users have the option to manually insert or utilize these macros as needed during their documentation process. This approach provides flexibility, ensuring that macros are only used when relevant to the specific note being created. Automatic application could lead to undesired entries in notes, as not every macro may be applicable to every patient encounter. The design encourages user discretion and accuracy in clinical documentation. Users may need to configure their settings or manually select macros they would like to incorporate into their notes, allowing for tailored documentation that reflects the specifics of each clinical situation.

**10. What is likely a component of mobile access within EpicCare?**

- A. Real-time billing information.**
- B. Immediate clinical decision support.**
- C. Enhanced telemedicine capabilities.**
- D. Ability to view educational resources.**

The likely component of mobile access within EpicCare is immediate clinical decision support. This feature is particularly important in mobile healthcare environments, where clinicians may need quick access to critical patient information and evidence-based guidelines. Immediate clinical decision support allows healthcare providers to make informed decisions at the point of care, improving patient outcomes and efficiency in clinical workflows. The ability to quickly consult clinical pathways, alerts, and recommendations directly on a mobile device is designed to enhance the provider's ability to deliver high-quality care, even when away from traditional workstations. Mobile access to clinical decision support is essential in promoting real-time, informed decision-making in various settings, including hospitals, clinics, and telehealth visits. In contrast, while other options like real-time billing information, enhanced telemedicine capabilities, and the ability to view educational resources are useful features of EpicCare, they do not represent the core functionality associated specifically with mobile access in the same way that immediate clinical decision support does.

## Next Steps

**Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.**

**As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.**

**If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at [hello@examzify.com](mailto:hello@examzify.com).**

**Or visit your dedicated course page for more study tools and resources:**

**<https://epicareamb100.examzify.com>**

**We wish you the very best on your exam journey. You've got this!**