# EpicCare Ambulatory Core (AMB 100) Curriculum Practice Exam (Sample)

## Study Guide

BY EXAMZIFY

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# **Questions**

1. **Which method can you use to filter patient visits effectively?**
   A. Focus on patient's gender
   B. Include family history notes
   C. Price range of treatments
   D. Provider's name

2. **Can "early childhood" be entered in the Date field for medical and surgical history items?**
   A. True
   B. False
   C. Only in specific fields.
   D. Depends on the format used.

3. **What function allows for filtering patient usage of MyChart in a report?**
   A. Options menu
   B. Filters menu
   C. Bulk Communications feature
   D. List Management tool

4. **Which of the following is accurate regarding the reason for visit speed buttons?**
   A. They can only be used for emergency visits
   B. Users can set them up specific to the patient
   C. Users cannot rename speed buttons
   D. Speed buttons are automatically created by the system

5. **When adding a medication to your user preference list, will both the user preference and system preference appear when looking up that medication?**
   A. True
   B. False

6. **When sending a task-based message to a group, should you use a pool or a class?**

    A. Use a pool.

    B. Use a class.

    C. Both can be used interchangeably.

    D. Neither can be used for groups.

7. **What could be the reason for not seeing an Rx Request folder?**

    A. I have an active Out of Contact Occasion set up.

    B. I rearranged my folder list.

    C. There are no Rx Request messages in my In Basket.

    D. I need to refresh my inbox.

8. **Which of the following features can you personalize?**

    A. Activity tabs for encounters

    B. Buttons on the Hyperspace toolbar

    C. Favorites on the Epic button menu

    D. All of the above

9. **What tool should you use to copy information from a Chart Review report into a letter?**

    A. PasteBoard.

    B. Letter template.

    C. SmartLink.

    D. Personalization wrench.

10. **True or False: Only registration and scheduling staff can run queries for outside records.**

    A. True.

    B. False.

    C. Only management staff can run them.

    D. Only nursing staff can run them.

# Answers

**1. D**
**2. A**
**3. B**
**4. B**
**5. A**
**6. A**
**7. C**
**8. D**
**9. A**
**10. B**

# Explanations

## 1. Which method can you use to filter patient visits effectively?

A. Focus on patient's gender

B. Include family history notes

C. Price range of treatments

**D. Provider's name**

Using the provider's name to filter patient visits is an effective method because it allows users to narrow down the data set to specific healthcare providers. This can be particularly useful in identifying patterns in patient visits associated with certain providers, tracking the volume of patients seen by each provider, or assessing the providers' performance. It helps in managing patient flow, understanding provider workloads, and ensuring that the necessary follow-up care is aligned with the respective provider's schedule. Filtering by patient gender, family history notes, or price range of treatments may provide some insights, but they do not target the structure of visit management as effectively as filtering by the provider's name. Gender might not be relevant for all visit types, family history notes could be incomplete or vary widely depending on documentation standards, and price range might not directly correlate with specific patient visits. Therefore, focusing on the provider's name offers a more direct and actionable way to analyze visits.

## 2. Can "early childhood" be entered in the Date field for medical and surgical history items?

**A. True**

B. False

C. Only in specific fields.

D. Depends on the format used.

Entering "early childhood" in the Date field for medical and surgical history items is appropriate because this terminology allows for the documentation of significant events or conditions that occurred during that specific developmental period, rather than limiting entries to only conventional date formats. It recognizes that certain medical histories are not always defined by specific dates but can instead be characterized by broader time frames that are clinically relevant. This flexibility is important in a medical record system, as it accommodates a variety of patient histories and provides a comprehensive view of their medical background. This practice enhances the narrative aspect of patient care, allowing healthcare providers to better understand the context of a patient's health.

## 3. What function allows for filtering patient usage of MyChart in a report?

**A. Options menu**

**B. Filters menu**

**C. Bulk Communications feature**

**D. List Management tool**

The correct answer is the Filters menu, which plays a crucial role in data management and reporting within EpicCare Ambulatory. This function enables users to customize their reports by applying various criteria, allowing them to narrow down the data presented to only what is relevant for their needs. For instance, when analyzing patient usage of MyChart, healthcare professionals can use the Filters menu to select specific patient demographics, usage dates, or types of interactions within MyChart. This targeted approach not only enhances the clarity of the reports but also aids in making data-driven decisions regarding patient engagement and outreach strategies. The other options do not serve the specific purpose of filtering reports. The Options menu is typically used for general settings but does not focus on data filtering. The Bulk Communications feature usually pertains to sending messages or communications to multiple patients and does not involve report generation or data filtering. The List Management tool is designed for creating and managing patient lists but does not specifically filter data in reports. Therefore, the Filters menu is the essential tool for refining report data effectively.

## 4. Which of the following is accurate regarding the reason for visit speed buttons?

**A. They can only be used for emergency visits**

**B. Users can set them up specific to the patient**

**C. Users cannot rename speed buttons**

**D. Speed buttons are automatically created by the system**

The reason for visit speed buttons are designed to enhance efficiency and save time during patient encounters by providing quick access to commonly used visit reasons. The correct answer reflects that users can customize these speed buttons according to individual patient needs or preferences. This customization is important because it allows for greater flexibility in managing patient visits, enabling users to adapt the buttons to reflect the specific types of issues or concerns that are most relevant to a particular patient. In practice, this feature of user-defined speed buttons helps improve workflow since care teams can streamline the documentation process, making it easier to select the appropriate reason for visit during patient check-ins. Overall, the ability to tailor speed buttons to each patient enhances the user experience and effectiveness of the electronic health record system.

## 5. When adding a medication to your user preference list, will both the user preference and system preference appear when looking up that medication?

**A. True**

B. False

When adding a medication to your user preference list, it is indeed true that both the user preference and the system preference will appear when looking up that medication. This design feature allows users to have quick access to personalized medication options while still being informed of the standard preferences set by the system. By displaying both preferences, it promotes consistency in medication management and encourages users to consider not only their individual selections but also the established protocols and guidelines that might have been determined based on broader clinical considerations. This comprehensive view is beneficial for informed decision-making in clinical workflows.

## 6. When sending a task-based message to a group, should you use a pool or a class?

**A. Use a pool.**

B. Use a class.

C. Both can be used interchangeably.

D. Neither can be used for groups.

Using a pool when sending a task-based message to a group is correct because pools are specifically designed to manage interactions and facilitate communication at a higher level, which encompasses multiple participants or entities. In the context of task management, a pool allows messages to be sent to all members within that designated group collectively. This structure is ideal for collaborative tasks, as it ensures that the information is centralized, promoting visibility and action among all group members. In contrast, classes are more tailored towards specific categorizations or individual entities rather than collective communication. They don't provide the same level of interaction and visibility for a group setting that a pool does. Thus, when effective and cohesive communication is essential, especially in a task-oriented environment, utilizing a pool serves as the most efficient option. Additionally, while both structures serve important functions, they are not interchangeable, as they are designed for distinct purposes within the messaging framework.

## 7. What could be the reason for not seeing an Rx Request folder?

   **A. I have an active Out of Contact Occasion set up.**

   **B. I rearranged my folder list.**

   **C. There are no Rx Request messages in my In Basket.**

   **D. I need to refresh my inbox.**

The answer indicates that the absence of an Rx Request folder could be attributed to there being no Rx Request messages currently present in the In Basket. This situation is plausible because the software typically displays folders based on the types of messages available. If there are no messages to display, the associated folder may not appear in the list.  The visibility of folders within the In Basket is often contingent upon having relevant messages. For instance, if no Rx Request messages have been sent or received, the system may automatically hide the folder to streamline the user interface, allowing for a clearer view of the folders that are active and relevant.  Active Out of Contact Occasions, rearranging folder lists, or needing to refresh the inbox could also influence the message visibility or folder arrangement, but they do not directly explain the absence of the Rx Request folder in the same way that the absence of messages does. Thus, understanding that message presence directly correlates with folder display is crucial for troubleshooting issues in the EpicCare system.

## 8. Which of the following features can you personalize?

   **A. Activity tabs for encounters**

   **B. Buttons on the Hyperspace toolbar**

   **C. Favorites on the Epic button menu**

   **D. All of the above**

Personalizing the EpicCare Ambulatory interface enhances user efficiency and satisfaction, making it easier to navigate and access frequently used features. Each of the items listed can be tailored to meet individual preferences.  The activity tabs for encounters can be customized to prioritize the most relevant tabs for the user's workflow, allowing for quicker access to the information that is most often needed during patient interactions.   Buttons on the Hyperspace toolbar are another aspect that can be personalized, enabling users to add or remove buttons according to their frequently used tools and functions, streamlining their experience.  Likewise, the favorites on the Epic button menu can be configured to include preferred activities or reports, ensuring users can quickly find and use those specific features without sifting through the entire menu.  Thus, the option that includes all of these elements is the correct choice. Each feature offers a way for users to tailor their environment to their workflow, which ultimately contributes to a more productive and user-friendly experience in the Epic system.

**9. What tool should you use to copy information from a Chart Review report into a letter?**

**A. PasteBoard.**

B. Letter template.

C. SmartLink.

D. Personalization wrench.

The PasteBoard is an integral tool in Epic that allows users to easily copy and transfer information from different parts of the system. When working with a Chart Review report, the PasteBoard enables you to select specific pieces of information and store them temporarily for quick access. This is particularly useful for incorporating relevant data into a letter, ensuring that the most pertinent details can be easily included without the need for retyping or manually searching for the information again.  The functionality of the PasteBoard streamlines the process, making it efficient to pull data from various sources within Epic into a cohesive document. By facilitating easy copying and pasting, it enhances productivity and reduces the likelihood of errors that might occur if the information was re-entered manually.

**10. True or False: Only registration and scheduling staff can run queries for outside records.**

A. True.

**B. False.**

C. Only management staff can run them.

D. Only nursing staff can run them.

The statement is false because the ability to run queries for outside records is not limited solely to the registration and scheduling staff. In many healthcare systems, various roles, including clinical staff, nurses, and potentially other authorized personnel, may have the tools and permissions to access and query outside records. This capability can enhance patient care by allowing more comprehensive access to patient information, irrespective of specific job roles.   In practice, roles that are involved in patient care or who need to access comprehensive medical history can typically run queries to facilitate better decision-making. Thus, the assertion that only registration and scheduling staff can perform this action is inaccurate, underscoring the collaborative nature of healthcare environments where multiple team members can contribute to accessing necessary patient information.