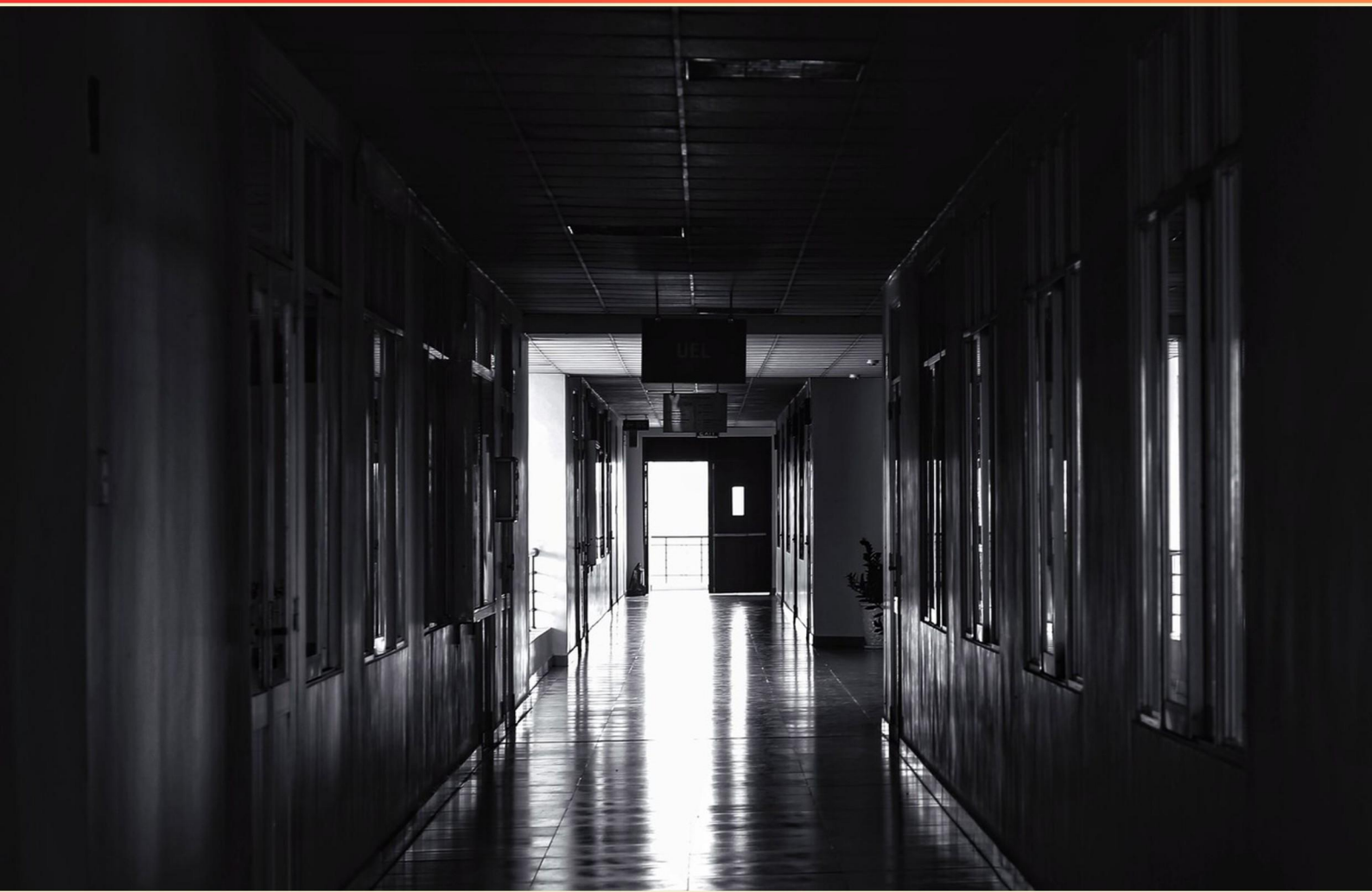


EPICCARE AMBULATORY ADMINISTRATION (AMB 400) PRACTICE EXAM (SAMPLE) STUDY GUIDE



SAMPLE STUDY GUIDE WITH LIMITED QUESTIONS

**VISIT US ONLINE FOR
THE FULL VERSION STUDY GUIDE**

<https://epiccareamb400.examzify.com>



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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. How do specialty comments differ from family comments in a departmental setting?**
 - A. Specialty comments are visible to only the current session
 - B. Specialty comments stay with the dept logged into; family comments cross encounters
 - C. Family comments are short while specialty comments are long
 - D. Family comments must be approved before use
- 2. What are the types of items displayed in Occ Controls?**
 - A. Summary items and narrative items
 - B. Items requiring signatures and non-signature items
 - C. Display items, summary items, and controlled items
 - D. Completed items and in-progress items
- 3. What does the database preference list tab specifically display?**
 - A. All available medication records
 - B. Orders on the procedure and medication master files
 - C. System-wide user settings
 - D. An overview of user transactions
- 4. What is included in the SmartSet functionality of OrderSets?**
 - A. Only outpatient mode orders
 - B. Tasks related to patient education
 - C. Inpatient mode orders
 - D. Only laboratory test orders
- 5. When creating a preference list, what is the appropriate type and subtype for procedures?**
 - A. List type 'medications'; subtype 'prescriptions'
 - B. List type 'procedures'; subtype 'procedures'
 - C. List type 'orders'; subtype 'general'
 - D. List type 'services'; subtype 'outpatient'

- 6. Where can the Synopsis View Report Build be accessed?**
- A. Within patient charts
 - B. Clin Admin > Reports
 - C. In the billing section
 - D. Under user settings
- 7. What key combination is used to access the navigator claw?**
- A. CTRL+ALT+SHIFT, then F12, F10
 - B. CTRL+SHIFT+ALT, then F10, F12
 - C. ALT+SHIFT+CTRL, then F11, F12
 - D. SHIFT+CTRL+ALT, then F10, F11
- 8. Where are Procedures linked to a result component accessed from?**
- A. Patient history screen
 - B. Lab and Result Entry Information Screen
 - C. Order summary page
 - D. Referral management screen
- 9. What is the status of editable contact information in SmartGroup Test Release?**
- A. Editable by all users
 - B. Editable only by users with proper security
 - C. Editable with no restrictions
 - D. Completely locked once released
- 10. Which contexts are required for non-dynamic referral procedures?**
- A. Ambulatory context only
 - B. Internal and External Referral contexts
 - C. Ambulatory context; Referral-Ambulatory
 - D. Referral context only

Answers

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1. B
2. C
3. B
4. C
5. B
6. B
7. A
8. B
9. B
10. C

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Explanations

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1. How do specialty comments differ from family comments in a departmental setting?

- A. Specialty comments are visible to only the current session
- B. Specialty comments stay with the dept logged into; family comments cross encounters**
- C. Family comments are short while specialty comments are long
- D. Family comments must be approved before use

Specialty comments are designed to be specific to a particular department or specialty and are typically associated with the care provided during that session. They do not carry over between different encounters or visits, which means that once the session is completed, the specialty comments may not be referenced or visible in subsequent encounters for that patient unless they are reentered. On the other hand, family comments are intended to provide ongoing context or information that is relevant across multiple encounters. These comments stay with the patient's record and are available to all departments and throughout different visits. They serve as a means of continuity in care, allowing all providers involved with the patient to access essential family history or notes that may influence the development of the treatment plan. This distinction is crucial in understanding how information is accessed and utilized within different departments, which enhances the collaborative care model in healthcare settings.

2. What are the types of items displayed in Occ Controls?

- A. Summary items and narrative items
- B. Items requiring signatures and non-signature items
- C. Display items, summary items, and controlled items**
- D. Completed items and in-progress items

The correct choice highlights that the types of items displayed in Occ Controls include display items, summary items, and controlled items. In the EpicCare Ambulatory module, Occ Controls are specifically designed to help users manage and interact with various clinical and administrative workflows. Display items refer to those that are visually presented for easy reference or interaction, often providing immediate access to important information. Summary items encapsulate essential data in a concise format, giving a quick overview of relevant details, while controlled items systematically track and manage specific elements of care or administrative processes. Together, these categories are integral to ensuring that users of the Epic system can efficiently navigate the complexities of patient information and administrative tasks, thereby enhancing workflow and decision-making. The other options do not accurately capture the broad scope of Occ Controls as defined in the Epic system's functionality.

3. What does the database preference list tab specifically display?

- A. All available medication records
- B. Orders on the procedure and medication master files**
- C. System-wide user settings
- D. An overview of user transactions

The database preference list tab specifically displays orders that are drawn from the procedure and medication master files. This tab is crucial for healthcare providers as it allows them to view and select from a comprehensive list of procedures and medications that are available within the system. By accessing this information, users can efficiently manage patient care orders, ensuring that they are relying on the most current and relevant data from the organization's clinical database. The other options do not accurately represent the focus of the database preference list tab. While available medication records and user transaction overviews are important components of the overall system, they are not the primary focus of this specific tab. Similarly, system-wide user settings pertain to configuration and preferences on a broader scale rather than the specifics of orders within clinical workflows. The database preference list tab is designed explicitly for handling orders as they pertain to clinical procedures and medications, making it a vital tool in the operational efficiency of patient care.

4. What is included in the SmartSet functionality of OrderSets?

- A. Only outpatient mode orders
- B. Tasks related to patient education
- C. Inpatient mode orders**
- D. Only laboratory test orders

The SmartSet functionality of OrderSets in EpicCare is designed to streamline the ordering process within the electronic health record system, and it encompasses a variety of order types to enhance clinical efficiency. Specifically, the inclusion of inpatient mode orders in SmartSets allows healthcare providers to efficiently access and manage orders that are pertinent during a patient's inpatient stay. This means that clinicians can quickly select appropriate orders based on the specific treatment and care needs of patients who are hospitalized. In addition to inpatient mode orders, SmartSets can also include various order categories such as outpatient orders and other clinical documentation, but the key here is that its functionality is robust enough to support the complexity of inpatient orders which might involve multiple specialties and require coordination among various healthcare team members. Other options mention more limited scopes, such as just outpatient or specific task-related functionalities, but these do not reflect the comprehensive nature of what the SmartSet functionality offers in relation to inpatient care. This wider integration is critical for ensuring seamless patient care in a hospital setting, making the recognition of inpatient mode orders as a part of SmartSet functionality particularly relevant.

5. When creating a preference list, what is the appropriate type and subtype for procedures?

- A. List type 'medications'; subtype 'prescriptions'
- B. List type 'procedures'; subtype 'procedures'**
- C. List type 'orders'; subtype 'general'
- D. List type 'services'; subtype 'outpatient'

The correct choice involves using the list type designated as 'procedures' with a subtype of 'procedures'. This categorization is specifically designed for the management and organization of procedure-related data within the EpicCare system. By selecting this appropriate combination, users can maintain a structured and easily navigable preference list that focuses specifically on procedures, ensuring that any entries made are accurately contextualized and aligned with the clinical workflows that involve procedural orders. This classification helps in streamlining the process of ordering and documenting procedures, enhancing efficiency and clarity for those interacting with the system. Thus, by using the proper type and subtype for procedures, users can ensure that the data they work with is consistently categorized and readily accessible for both patient care and administrative purposes.

6. Where can the Synopsis View Report Build be accessed?

- A. Within patient charts
- B. Clin Admin > Reports**
- C. In the billing section
- D. Under user settings

The Synopsis View Report Build can be accessed through the Clin Admin > Reports section. This area is specifically designed for administrative users to manage and generate various reports related to clinical data, patient outcomes, and operational performance. It provides a centralized location where users can not only build new reports but also access pre-existing ones, making it an efficient tool for data analysis and decision-making in an ambulatory care setting. Accessing report-building features from other areas like patient charts, the billing section, or user settings would not be practical for administrative reporting tasks. These sections focus more on patient-specific information, billing processes, or personal user configurations, rather than on broader reporting functionalities.

7. What key combination is used to access the navigator claw?

- A. CTRL+ALT+SHIFT, then F12, F10**
- B. CTRL+SHIFT+ALT, then F10, F12
- C. ALT+SHIFT+CTRL, then F11, F12
- D. SHIFT+CTRL+ALT, then F10, F11

The key combination used to access the navigator claw in EpicCare Ambulatory is CTRL+ALT+SHIFT, followed by F12 and F10. This specific sequence activates the interface tools that enhance navigation within the Epic software environment. Understanding this key combination is crucial as it allows users to efficiently access important functionalities, improving workflow and user experience. The activation sequence provides the necessary shortcuts that streamline processes within the system, making it easier to navigate patient records and access various modules in the application. Mastering such shortcuts can significantly enhance productivity in clinical settings where time is essential.

8. Where are Procedures linked to a result component accessed from?

- A. Patient history screen
- B. Lab and Result Entry Information Screen**
- C. Order summary page
- D. Referral management screen

The correct answer is the Lab and Result Entry Information Screen, as this screen is specifically designed to manage and display laboratory results, including any procedures linked to those results. When working with results in EpicCare, this screen allows healthcare providers to view detailed information related to lab orders, tests, and specific procedural actions that might have been taken. It serves as the central hub for accessing relevant data about the outcomes of procedures and associated diagnostics. In contrast, the other options do not serve the same purpose. The Patient history screen primarily shows a summary of the patient's medical history, including previous encounters and diagnoses, rather than focusing specifically on procedures and their results. The Order summary page is oriented towards the details of orders placed for labs, medications, or referrals, rather than the results generated from those orders. The Referral management screen deals specifically with referrals to specialists and does not provide direct access to lab results or procedures linked to those results. Therefore, the Lab and Result Entry Information Screen is the appropriate location for accessing linked procedures and their outcomes.

9. What is the status of editable contact information in SmartGroup Test Release?

- A. Editable by all users
- B. Editable only by users with proper security**
- C. Editable with no restrictions
- D. Completely locked once released

The correct response highlights that editable contact information in the SmartGroup Test Release is restricted to users with the appropriate security permissions. This protocol ensures that sensitive or critical information can be modified only by authorized personnel, maintaining data integrity and security within the system. The design choice to limit editing privileges helps prevent unauthorized changes that could lead to misinformation or errors within the contact details. It aligns with standard data governance practices, ensuring that only those who have been vetted and granted specific role-based access can make alterations, thus upholding the accuracy and reliability of contact information throughout the SmartGroup. In contrast, the other answer options either suggest excessive openness in editing rights or imply no ability for modification at all, which would not serve the vital need for controlled updates in a healthcare context where accurate contact information is crucial for communication and continuity of care.

10. Which contexts are required for non-dynamic referral procedures?

- A. Ambulatory context only
- B. Internal and External Referral contexts
- C. Ambulatory context; Referral-Ambulatory**
- D. Referral context only

Non-dynamic referral procedures necessitate specific contexts to function correctly within the EpicCare system. The correct answer highlights that both the Ambulatory context and the Referral-Ambulatory context are essential for these procedures. The Ambulatory context is fundamental because it encompasses all the components related to outpatient care, where most referrals would originate. This context ensures that the patients' journeys through various aspects of their healthcare are tracked and managed effectively. The Referral-Ambulatory context specifically addresses the processes related to making referrals in an ambulatory setting. By integrating this context, the system can manage the nuances of referrals—such as appointment scheduling, communication between providers, and tracking patient progress—effectively. Together, these contexts ensure that non-dynamic referrals are processed accurately, with all necessary information and workflows in place, thereby enhancing the overall efficiency and quality of care provided to patients.

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Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://epiccareamb400.examzify.com>

We wish you the very best on your exam journey. You've got this!

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