

# EAQ- QESN Teamwork Practice Test (Sample)

## Study Guide



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## **Questions**

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- 1. Which statement best illustrates an attribute of a transformational leader based on team feedback?**
  - A. "He/she is authoritative."**
  - B. "He/she is charismatic."**
  - C. "He/she is indifferent."**
  - D. "He/she is reluctant to adapt."**
- 2. What behavior is the nurse most likely practicing if they avoid taking a stand to escape risk?**
  - A. Rarely using competing**
  - B. Actively promoting conflict**
  - C. Embracing risk-taking**
  - D. Consistently collaborating with others**
- 3. What action must the nurse take to prevent a charge of patient abandonment after transferring a client?**
  - A. Document the client's visit**
  - B. Report the client's condition to the responsible staff member**
  - C. Ensure the client has necessary supplies**
  - D. Conduct a follow-up check**
- 4. In a case involving a client with epilepsy, which task indicates active delegation by the registered nurse (RN)?**
  - A. Instructing the unlicensed assistive personnel (UAP) to place the oxygen mask**
  - B. Instructing the licensed practical nurse (LPN) to monitor the vital signs**
  - C. Instructing the LPN to administer medication**
  - D. Instructing the UAP to record the client's weight**
- 5. Which skill is essential for developing new competencies among nursing team members during a change process?**
  - A. Encouraging the team members to develop new skills**
  - B. Restricting the team's training opportunities**
  - C. Focusing solely on past practices**
  - D. Limiting communication**

- 6. What role does effective feedback play in a team setting?**
- A. Creates tension and competition among team members**
  - B. Promotes continuous improvement and learning**
  - C. Leads to defensiveness and resentment**
  - D. Encourages a focus solely on individual performance**
- 7. Which nursing action is vital when educating clients about lifestyle changes related to health?**
- A. Ignoring client feedback**
  - B. Listening to clients' concerns and questions**
  - C. Presenting information rapidly to cover more topics**
  - D. Providing information only through written materials**
- 8. What action indicates effective supervision of a delegatee by a registered nurse?**
- A. Guiding the delegatee while he or she is performing the task**
  - B. Observing from a distance without interference**
  - C. Allowing the delegatee to work independently**
  - D. Assigning multiple tasks at once**
- 9. What factor is most essential for a nursing manager's success in a project involving direct care nurses?**
- A. Strict adherence to timelines**
  - B. Reducing the number of participants**
  - C. Allowing the direct care nurse to share ideas**
  - D. Setting clear job descriptions**
- 10. What instruction should the nurse give staff to ensure safety for a client with Alzheimer disease exhibiting hyperorality?**
- A. Monitor for attempts at eating inedible objects**
  - B. Encourage increased fluid intake**
  - C. Restrict all food access**
  - D. Provide frequent snacks**

## **Answers**

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1. B
2. A
3. B
4. B
5. A
6. B
7. B
8. A
9. C
10. A

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## **Explanations**

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**1. Which statement best illustrates an attribute of a transformational leader based on team feedback?**

- A. "He/she is authoritative."**
- B. "He/she is charismatic."**
- C. "He/she is indifferent."**
- D. "He/she is reluctant to adapt."**

A transformational leader is characterized by their ability to inspire and motivate their team to achieve higher levels of performance and personal development. The attribute of charisma plays a significant role in this leadership style. Charismatic leaders are often seen as engaging and able to connect with their team on an emotional level, fostering a sense of trust and commitment. This connection encourages collaboration and innovation, making team members feel valued and empowered to contribute their ideas. In contrast, being authoritative tends to indicate a top-down leadership approach where decisions are made unilaterally, which may stifle creativity and input from team members. Indifference suggests a lack of concern or interest in the team's needs or development, which is contrary to the supportive nature of transformational leadership. Lastly, reluctance to adapt reflects an unwillingness to embrace change, which is vital for fostering growth and progress in a dynamic team environment. Therefore, the attribute of being charismatic aligns directly with the essence of transformational leadership, as it highlights the ability to inspire and motivate others effectively.

**2. What behavior is the nurse most likely practicing if they avoid taking a stand to escape risk?**

- A. Rarely using competing**
- B. Actively promoting conflict**
- C. Embracing risk-taking**
- D. Consistently collaborating with others**

When a nurse avoids taking a stand to escape risk, they are engaging in behavior characterized by a reluctance to compete or assert their opinions or decisions. This often manifests as a tendency to prioritize harmony or consensus over direct engagement and confrontation, which aligns with rarely using competitive strategies in decision-making or conflict resolution. By opting for this approach, the nurse may be trying to navigate complex situations without provoking conflict or bearing the potential consequences of assertiveness. This behavior can be seen as an effort to maintain a safer, less confrontational environment, albeit at the potential cost of not effectively addressing important issues or advocating for necessary changes in patient care or team dynamics. This reaction is common in settings where individuals might fear repercussions or negative feedback from colleagues or superiors. The other behaviors presented in the options suggest scenarios that do not correlate with avoiding risk. Actively promoting conflict indicates a willingness to engage in disputes, while embracing risk suggests a tendency to take chances, and consistently collaborating with others implies a proactive engagement rather than avoidance. Thus, the response aligns with a nursing behavior that reflects caution in the face of potential disputes or challenges.

**3. What action must the nurse take to prevent a charge of patient abandonment after transferring a client?**

- A. Document the client's visit**
- B. Report the client's condition to the responsible staff member**
- C. Ensure the client has necessary supplies**
- D. Conduct a follow-up check**

To prevent a charge of patient abandonment after transferring a client, the nurse must report the client's condition to the responsible staff member. This action ensures that the new caregiver is informed about the client's health status, needs, and any pertinent information that may impact their care. By appropriately communicating and handing off responsibility, the nurse demonstrates accountability and continuity of care, which are essential to safe nursing practice. This is a critical step in maintaining professional standards and protecting both the patient and the nurse's legal standing. In contrast, documenting the client's visit, ensuring necessary supplies, or conducting a follow-up check, while important in their own right, do not address the immediate need for proper communication and responsibility transfer to another qualified caregiver. These actions do not sufficiently ensure that the new staff member is informed about the client's condition, which could lead to a gap in care and a potential charge of abandonment.

**4. In a case involving a client with epilepsy, which task indicates active delegation by the registered nurse (RN)?**

- A. Instructing the unlicensed assistive personnel (UAP) to place the oxygen mask**
- B. Instructing the licensed practical nurse (LPN) to monitor the vital signs**
- C. Instructing the LPN to administer medication**
- D. Instructing the UAP to record the client's weight**

The task that indicates active delegation by the registered nurse (RN) involves instructing the licensed practical nurse (LPN) to monitor the vital signs. Active delegation occurs when the RN assigns a task that requires the application of knowledge and skills, which is appropriate for the LPN's scope of practice. Monitoring vital signs includes assessing for changes that may indicate complications and requires clinical judgment for interpretation, making it a responsibility suited for a licensed nurse. In the case of the other options, while delegation can occur, they may not represent the same level of active decision-making or complexity. For example, instructing unlicensed assistive personnel (UAP) to place an oxygen mask and record weight are tasks that can typically be performed without significant clinical judgment. Additionally, directing an LPN to administer medication is more a matter of assignment rather than true delegation of responsibility, as this role is expected to perform such tasks routinely without the RN's direct oversight for each instance. Hence, the task involving vital signs best exemplifies active delegation, as it engages the LPN's expertise in a dynamic clinical context.

**5. Which skill is essential for developing new competencies among nursing team members during a change process?**

- A. Encouraging the team members to develop new skills**
- B. Restricting the team's training opportunities**
- C. Focusing solely on past practices**
- D. Limiting communication**

Encouraging the team members to develop new skills is essential in fostering growth and adaptability within a nursing team during a change process. This approach empowers individuals to embrace new competencies and enhances their ability to respond effectively to changes in the healthcare environment. When team members are motivated to learn and develop skills, they increase their confidence and capability to implement changes, which ultimately benefits patient care and team dynamics. Promoting skill development also creates a culture of continuous improvement and learning, where team members feel valued and supported. This is particularly important during times of transition, as it allows the team to adapt more readily to new practices, technologies, or methodologies. Other options would hinder progress: restricting training opportunities would limit skill development, focusing on past practices would prevent innovation and adaptation, and limiting communication would create barriers to collaboration and learning, which are vital for mastering new competencies. Emphasizing skill development helps ensure that the team can thrive amid changes and challenges.

**6. What role does effective feedback play in a team setting?**

- A. Creates tension and competition among team members**
- B. Promotes continuous improvement and learning**
- C. Leads to defensiveness and resentment**
- D. Encourages a focus solely on individual performance**

Effective feedback plays a pivotal role in team settings by promoting continuous improvement and learning. When team members provide constructive feedback to one another, it encourages an open dialogue about performance and fosters an environment where everyone can learn from their successes and failures. This process not only helps individuals grow within their roles but also enhances the overall performance of the team as they adapt and refine their strategies collectively. In productive team dynamics, feedback is not seen as a criticism but rather as a tool for growth. It aids in clarifying expectations, aligning goals, and addressing potential issues before they escalate, thus creating a supportive atmosphere where collaboration thrives. Feedback contributes to building trust among team members, as they feel valued and understood, which ultimately leads to better teamwork and shared achievements.

**7. Which nursing action is vital when educating clients about lifestyle changes related to health?**

**A. Ignoring client feedback**

**B. Listening to clients' concerns and questions**

**C. Presenting information rapidly to cover more topics**

**D. Providing information only through written materials**

Listening to clients' concerns and questions is a vital nursing action when educating them about lifestyle changes related to health. This approach fosters an open line of communication, ensuring that clients feel heard and understood. Acknowledging their insights and inquiries allows the nurse to tailor the education process to meet the client's individual needs and circumstances. By actively engaging with clients, nurses can clarify misunderstandings, provide relevant information, and motivate clients to take ownership of their health changes. This collaborative dialogue builds trust and enhances the overall effectiveness of the education process. In contrast, neglecting client feedback would lead to a one-sided conversation that could overlook important issues affecting the client. Rapidly presenting information may overwhelm clients or leave them confused, preventing successful retention of essential health advice. Solely providing written materials without engaging in dialogue does not address clients' immediate concerns or questions, limiting their ability to clarify information pertinent to their lifestyle changes.

**8. What action indicates effective supervision of a delegatee by a registered nurse?**

**A. Guiding the delegatee while he or she is performing the task**

**B. Observing from a distance without interference**

**C. Allowing the delegatee to work independently**

**D. Assigning multiple tasks at once**

Effective supervision of a delegatee by a registered nurse is demonstrated by guiding the delegatee while they are performing the task. This involves actively supporting and overseeing the delegatee's actions to ensure that tasks are completed correctly and safely. By providing guidance, the nurse not only assists the delegatee in understanding the expectations and methods for performing the task but also allows for immediate feedback and correction if necessary. This approach fosters a learning environment, enhances communication, and ultimately contributes to better patient care outcomes. The other actions do not reflect effective supervision. Observing from a distance without interference may lead to safety concerns or mistakes going unnoticed, making it less effective in providing the necessary oversight. Allowing the delegatee to work independently may be appropriate in certain contexts, but it also places the burden of responsibility solely on the delegatee without support or guidance, particularly if they are less experienced. Assigning multiple tasks at once can overwhelm the delegatee and may compromise the quality of care provided, as they might not be able to focus adequately on each task. Hence, guiding the delegatee is the most effective method of supervision.

**9. What factor is most essential for a nursing manager's success in a project involving direct care nurses?**

- A. Strict adherence to timelines**
- B. Reducing the number of participants**
- C. Allowing the direct care nurse to share ideas**
- D. Setting clear job descriptions**

The most essential factor for a nursing manager's success in a project involving direct care nurses is allowing the direct care nurse to share ideas. Empowering nurses to express their thoughts and suggestions fosters a collaborative environment that values their expertise and insights. This approach not only encourages ownership and accountability among the nursing staff but also enhances creativity and innovation in care practices. Nurses on the front lines often have unique perspectives on patient care processes, and involving them in discussions about project implementation or improvements can lead to more effective solutions and better outcomes. When nurses feel heard and valued, their engagement increases, which is crucial for successful project implementation and improves staff morale. This kind of participatory management is fundamental in healthcare settings, as effective teamwork relies heavily on open communication and collaboration among all members of the care team.

**10. What instruction should the nurse give staff to ensure safety for a client with Alzheimer disease exhibiting hyperorality?**

- A. Monitor for attempts at eating inedible objects**
- B. Encourage increased fluid intake**
- C. Restrict all food access**
- D. Provide frequent snacks**

Instructing staff to monitor for attempts at eating inedible objects is essential for ensuring safety in a client with Alzheimer disease exhibiting hyperorality. Hyperorality refers to a behavior characterized by an increased urge to put objects in the mouth, which can lead to choking, ingestion of harmful substances, or other safety hazards. By emphasizing the need to monitor the client, staff can be vigilant in identifying risky behaviors and intervening when necessary. This proactive approach helps to mitigate dangers associated with hyperorality, ensuring that the client is safe from potential accidents or health risks related to inappropriate eating behaviors. While providing frequent snacks might seem supportive, it doesn't directly address the safety concerns that arise with hyperorality, such as the risk of eating non-food items. Encouraging increased fluid intake or restricting food access may not effectively handle the hyperoral tendencies that lead to safety issues, highlighting the importance of focused monitoring instead.