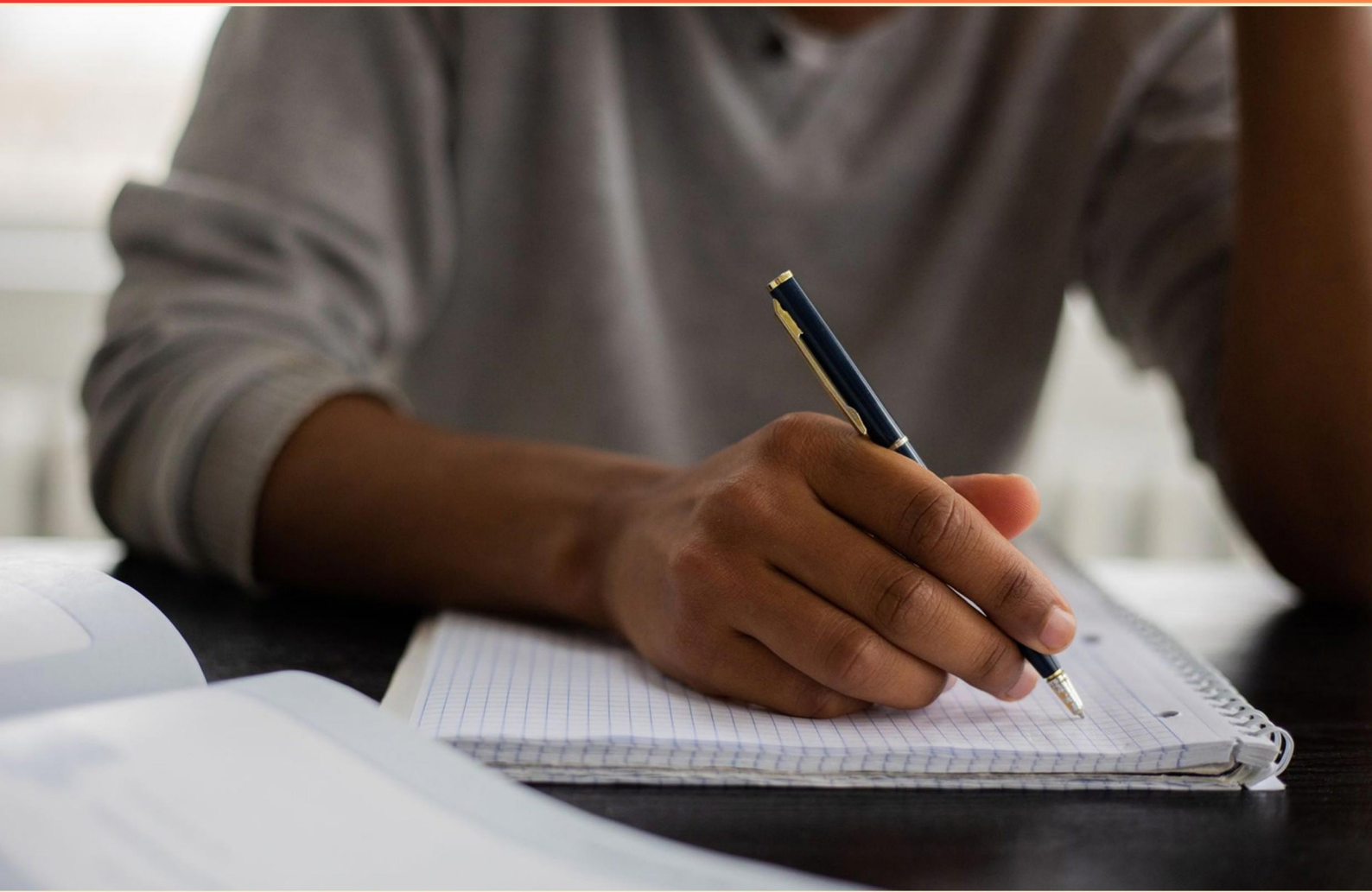


DCI MODULE 1 – GENERAL INQUIRIES PRACTICE TEST (SAMPLE)

STUDY GUIDE



Prepare with structure. Pass with confidence



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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. What is the security code maintained by each certified operator?**
 - A. Password
 - B. PIN
 - C. Secret
 - D. Passphrase
- 2. Which sequence correctly outlines the general steps of incident response relevant to inquiries?**
 - A. Contain, identify, recover, eradicate, and review.
 - B. Identify, contain, eradicate, recover, and review.
 - C. Identify, contain, eradicate, recover, and review.
 - D. Identify, contain, eradicate, review, and recover.
- 3. A response from NCIC Missing Persons file could indicate which of the following?**
 - A. The missing person is missing
 - B. The missing person is located
 - C. No information
 - D. All of the above
- 4. When is it appropriate to use template responses?**
 - A. For routine or frequently asked questions; customize as needed to fit the user and context.
 - B. Never use templates.
 - C. Use templates for all responses without customization.
 - D. Only in complex inquiries.
- 5. To get a Wanted Person spin off when running Out-Of-State Drivers Issuance inquiry, you must use at least which fields?**
 - A. Name and Address
 - B. Name, DOB, and Sex
 - C. Name
 - D. Name, SSN, and Address

- 6. A full Domestic Violence Protection Order may only be issued after a domestic violence court hearing has been conducted.**
- A. True
 - B. False
 - C. Not Specified
 - D. Not Applicable
- 7. A direct inquiry on the CHP file is not available on mobile units.**
- A. Sometimes
 - B. True
 - C. Not sure
 - D. False
- 8. What is data integrity and how is it maintained in inquiries?**
- A. Data accuracy and consistency throughout its lifecycle; maintained by validation, audits, and secure systems.
 - B. Data integrity is achieved by deleting old data regularly.
 - C. Data integrity is irrelevant to inquiries.
 - D. Data integrity can be ensured by random guessing.
- 9. For how many days are NCIC inquiries stored and compared against entries and modifications?**
- A. 3 days
 - B. 5 days
 - C. 7 days
 - D. 10 days
- 10. When inquiring for a Canadian Driver Issuance, you must indicate the reason for the inquiry and if the person is in sight.**
- A. False
 - B. True
 - C. Not Specified
 - D. Not Applicable

Answers

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1. A
2. C
3. D
4. A
5. B
6. A
7. B
8. A
9. B
10. B

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Explanations

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1. What is the security code maintained by each certified operator?

- A. Password**
- B. PIN
- C. Secret
- D. Passphrase

In authentication, the credential kept by each certified operator to prove who they are is a password. A password is a secret string that the user creates and guards, used to log into systems and verify identity. It fits the phrase "security code maintained by each certified operator" because it denotes a personal, confidential login credential. A PIN is typically a short numeric code used for devices or payment cards, not the general login credential for system access. A secret is too vague to be a formal credential, and while a passphrase is a longer form of password, the standard term described here is the traditional password.

2. Which sequence correctly outlines the general steps of incident response relevant to inquiries?

- A. Contain, identify, recover, eradicate, and review.
- B. Identify, contain, eradicate, recover, and review.
- C. Identify, contain, eradicate, recover, and review.**
- D. Identify, contain, eradicate, review, and recover.

This sequence reflects the incident response flow from spotting an issue to learning from it. Start by identifying what happened so you can determine scope, affected assets, and the actions needed. Once you understand the incident, contain it to stop any further damage or spread. After containment, eradicate the threat and remove malicious artifacts to ensure the system is clean. With the threat gone, proceed to recover—restore services, data, and operations to normal functioning, validating that systems are safe. Finally, review what occurred to capture lessons learned and improve defenses and response plans for future incidents. Starting with containment or attempting recovery before eradication can lead to misjudging the scope or reintroducing the threat, and reviewing too early won't address restoration or root causes.

3. A response from NCIC Missing Persons file could indicate which of the following?

- A. The missing person is missing
- B. The missing person is located
- C. No information
- D. All of the above**

Responses from the NCIC Missing Persons file can reflect different outcomes for a case. The system may confirm the person is still missing, indicate that the person has been located, or return no new information to report at this time. Because any of these updates can occur, the best choice is that all of the above are possible. NCIC is a nationwide information-sharing system used by law enforcement to track missing persons and update records as new information comes in, so the status can change from missing to located or simply show no new information.

4. When is it appropriate to use template responses?

- A. For routine or frequently asked questions; customize as needed to fit the user and context.
- B. Never use templates.
- C. Use templates for all responses without customization.
- D. Only in complex inquiries.

Templates are most appropriate for routine or frequently asked questions. They let you respond quickly and keep information consistent, while you customize parts to fit the user and context—personalizing the greeting, adding relevant details, and adjusting steps as needed. Do not overapply them: for truly unique or sensitive issues, or highly nuanced requests, you'll want to craft a tailored response. And templates aren't only for complex inquiries; they're especially useful for simple, repetitive tasks like password resets or order status updates.

5. To get a Wanted Person spin off when running Out-Of-State Drivers Issuance inquiry, you must use at least which fields?

- A. Name and Address
- B. Name, DOB, and Sex
- C. Name
- D. Name, SSN, and Address

The minimum set of identifying information needed to generate a Wanted Person spin-off in an Out-Of-State Drivers Issuance inquiry is name, date of birth, and sex. This combination helps uniquely identify someone across jurisdictions: a name alone can match multiple individuals, so adding the birth date narrows the pool to people born on a specific date, and sex further distinguishes between individuals who might share the same name and birth date. While other fields like address or SSN can enhance precision, they aren't required for the spin-off to be created.

6. A full Domestic Violence Protection Order may only be issued after a domestic violence court hearing has been conducted.

- A. True
- B. False
- C. Not Specified
- D. Not Applicable

A full DVPO is issued after a court hearing to ensure due process and careful consideration of evidence. While an immediate danger can require a temporary or ex parte protective order to protect the petitioner right away, that order is short-lived and designed to hold until a fuller review can occur. The hearing allows both sides to present evidence—police reports, photographs, medical records, witness testimony—and lets the judge assess the credibility and significance of the information. The decision rests on weighing whether continued protection is warranted, based on the applicable standard of proof in that jurisdiction. Because a lasting protection order should be grounded in a full opportunity for the respondent to respond and the court to evaluate risk, the statement that a full DVPO is issued only after a hearing is true.

7. A direct inquiry on the CHP file is not available on mobile units.

- A. Sometimes
- B. True**
- C. Not sure
- D. False

Direct access to CHP records from field devices isn't available. Access to sensitive CHP files is restricted for security and network reasons, so mobile units use limited, approved interfaces or route requests through secure central systems rather than performing direct, real-time inquiries on the device itself. When field personnel need CHP information, they follow established procedures that involve secure channels and authorized access, often requiring a dispatcher or in-office terminal. So, the statement is true: direct inquiry on the CHP file isn't available on mobile units.

8. What is data integrity and how is it maintained in inquiries?

- A. Data accuracy and consistency throughout its lifecycle; maintained by validation, audits, and secure systems.**
- B. Data integrity is achieved by deleting old data regularly.
- C. Data integrity is irrelevant to inquiries.
- D. Data integrity can be ensured by random guessing.

Data integrity means keeping information accurate, complete, and consistent throughout its lifecycle so inquiries yield trustworthy results. It's maintained by validating data at entry and during processing to catch mistakes, conducting audits to detect unauthorized or unintended changes, and using secure systems and access controls to prevent tampering or corruption. This combination ensures data remains reliable when it's retrieved and used. Deleting old data, claiming integrity is irrelevant, or guessing values does not preserve accuracy or consistency.

9. For how many days are NCIC inquiries stored and compared against entries and modifications?

- A. 3 days
- B. 5 days**
- C. 7 days
- D. 10 days

NCIC uses a short, defined window to store inquiries so they can be checked against any entries or modifications that occur soon after. The five-day window is chosen because it gives enough time for new or updated records to appear and be compared to the original inquiry, ensuring you don't miss a match or surface outdated results. A shorter period could miss later changes, while a longer period adds unnecessary overhead without significantly improving timeliness. So five days best balances catching late modifications with efficient processing, making it the correct choice.

10. When inquiring for a Canadian Driver Issuance, you must indicate the reason for the inquiry and if the person is in sight.

A. False

B. True

C. Not Specified

D. Not Applicable

When you're handling an inquiry about a Canadian Driver Issuance, you're operating under privacy and information-handling rules that require accountability and purpose limitation. You must state the reason for the inquiry to show why the information is being sought and to keep the request within a legitimate, defined purpose. You also need to indicate whether the person is in sight, which helps verify identity directly and reduces the risk of misidentification or improper disclosure. Together, these requirements ensure the inquiry is justified, traceable, and respectful of privacy. That's why indicating both the purpose and whether the person is in sight is the correct approach. The other options would imply there's no such requirement or that it's unspecified, which doesn't align with these privacy-control practices.

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Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://dcimodule1geninquiries.examzify.com>

We wish you the very best on your exam journey. You've got this!

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