

# Costco Optical Department Practice Test (Sample)

## Study Guide



**Everything you need from our exam experts!**

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# Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

**Remember:** successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

# How to Use This Guide

**This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:**

## **1. Start with a Diagnostic Review**

**Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.**

## **2. Study in Short, Focused Sessions**

**Break your study time into manageable blocks (e.g. 30 - 45 minutes). Review a handful of questions, reflect on the explanations.**

## **3. Learn from the Explanations**

**After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.**

## **4. Track Your Progress**

**Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.**

## **5. Simulate the Real Exam**

**Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.**

## **6. Repeat and Review**

**Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.**

**There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!**

## Questions

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- 1. What is the purpose of cleaning dunk tanks as part of the opening procedure?**
  - A. To maintain sanitary conditions**
  - B. To prepare for inventory audits**
  - C. To fulfill shipping requirements**
  - D. To update product catalogs**
  
- 2. How long can two-week disposable lenses generally be worn?**
  - A. Up to one week**
  - B. Up to two weeks**
  - C. Up to one month**
  - D. Up to three weeks**
  
- 3. Which coatings are included on Costco lenses?**
  - A. Scratch Resistant Coating only**
  - B. Only Anti-Reflective Coating**
  - C. Anti-Reflective, Scratch Resistant, and UV Protective Coatings**
  - D. Only UV Protective Coating**
  
- 4. What is the primary function of the AS400 system in the optical department?**
  - A. Track Optical Redo Percentage**
  - B. Manage Employee Scheduling**
  - C. Calculate Employee Payroll**
  - D. Process Customer Payments**
  
- 5. Why is it important to consult with an optical staff member?**
  - A. To finalize a purchase quickly**
  - B. To obtain an accurate measurement for frame size and PD**
  - C. To receive the best fashion advice**
  - D. To maximize potential discounts**

- 6. What is a characteristic of CR-39 lens material?**
- A. Thinner and lighter than average**
  - B. Most scratch resistant**
  - C. Cheaper, thicker, heavier, and less scratch resistant**
  - D. Only suited for high prescriptions**
- 7. Which tab in AS400 is used to make notes in a member's file?**
- A. F-19**
  - B. F-14**
  - C. F-24**
  - D. F-10**
- 8. How much does it cost to have lenses cut at Costco?**
- A. \$10**
  - B. \$25**
  - C. \$50**
  - D. \$15**
- 9. Which environmental factor can lead to eye irritation?**
- A. Low humidity**
  - B. Air conditioning**
  - C. Bright lighting**
  - D. None of the above**
- 10. What is the significance of the "PD" measurement in eyeglasses?**
- A. It ensures lenses are properly centered in the frame for optimal vision**
  - B. It determines the type of lens material used**
  - C. It measures the thickness of the lenses**
  - D. It calculates the prescription strength**

## Answers

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1. A
2. B
3. C
4. A
5. B
6. C
7. A
8. B
9. B
10. A

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## **Explanations**

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**1. What is the purpose of cleaning dunk tanks as part of the opening procedure?**

- A. To maintain sanitary conditions**
- B. To prepare for inventory audits**
- C. To fulfill shipping requirements**
- D. To update product catalogs**

The purpose of cleaning dunk tanks as part of the opening procedure is primarily to maintain sanitary conditions. In an optical department setting, ensuring that all equipment, including dunk tanks used for storing clean lenses or frames, is clean and hygienic is essential to prevent contamination and ensure the safety of the customers. Proper sanitation practices help in complying with health regulations and contribute to the overall quality of service provided in the optical department. Cleaning the dunk tanks serves to eliminate any potential pathogens or dirt that might affect the products used for customers. It establishes a clean working environment, which is vital for fostering customer trust and satisfaction. By prioritizing cleanliness, the department adheres to best practices in health and safety standards, which is crucial for any retail setting, especially one handling personal items like eyewear.

**2. How long can two-week disposable lenses generally be worn?**

- A. Up to one week**
- B. Up to two weeks**
- C. Up to one month**
- D. Up to three weeks**

Two-week disposable lenses are designed to be worn for an extended period, typically ranging from one to two weeks, based on daily wear. The correct answer reflects the intended use of these lenses, which is to be worn continuously for up to two weeks before needing to be discarded. This timeframe is critical because wearing them longer than recommended can lead to an increased risk of developing eye infections or experiencing discomfort due to protein buildup or reduced oxygen flow to the cornea. In contrast, other options suggest wearing the lenses for a duration that exceeds or does not reach the manufacturer's guidelines. One week would be too short considering some individuals might be able to comfortably wear them for that entire two-week period. A month exceeds the safe wear duration, as extended use beyond two weeks can compromise ocular health. Three weeks also surpasses the recommended timeline, risking potential complications. Therefore, maintaining adherence to the two-week usage guideline ensures optimal eye health and comfort.

### 3. Which coatings are included on Costco lenses?

- A. Scratch Resistant Coating only
- B. Only Anti-Reflective Coating
- C. Anti-Reflective, Scratch Resistant, and UV Protective Coatings**
- D. Only UV Protective Coating

Costco lenses include multiple coatings to enhance their durability and performance, specifically Anti-Reflective, Scratch Resistant, and UV Protective coatings. The Anti-Reflective coating helps to reduce glare from light sources, improving visual clarity and comfort, especially when using digital devices or driving at night. The Scratch Resistant coating provides an additional layer of protection to the lenses, making them more resilient against everyday wear and tear. This is particularly valuable for individuals who lead active lifestyles or have children, as it helps maintain the clarity and functionality of the lenses over time. Lastly, the UV Protective coating is crucial for safeguarding the eyes against harmful ultraviolet rays from the sun, which can contribute to eye health issues over time. The incorporation of all three coatings provides a comprehensive solution for lens protection and visual quality, ensuring customers receive high-quality eyewear that meets a range of visual needs.

### 4. What is the primary function of the AS400 system in the optical department?

- A. Track Optical Redo Percentage**
- B. Manage Employee Scheduling
- C. Calculate Employee Payroll
- D. Process Customer Payments

The primary function of the AS400 system in the optical department is to track Optical Redo Percentage. This metric is crucial for quality control and helps the department assess the performance of its products and services. By monitoring the percentage of optical redo cases, the optical department can identify trends, improve product offerings, enhance customer satisfaction, and ensure that the quality of the work meets the required standards. In contrast, while managing employee scheduling, calculating employee payroll, and processing customer payments are important operational tasks, they are typically handled by different systems or software specifically designed for those functions. The focus of the AS400 system on tracking redo percentages highlights its role in supporting the optical department's quality assurance efforts, making it integral to maintaining the overall standard of care and service provided to customers.

**5. Why is it important to consult with an optical staff member?**

**A. To finalize a purchase quickly**

**B. To obtain an accurate measurement for frame size and PD**

**C. To receive the best fashion advice**

**D. To maximize potential discounts**

Consulting with an optical staff member is crucial for obtaining accurate measurements for frame size and pupillary distance (PD). These measurements are essential for ensuring that prescription eyewear fits correctly and provides optimal vision correction. When frames are sized properly and PD is accurately measured, it helps in positioning the lenses in the correct location in relation to the eyes. This is particularly important for those with specific prescription needs, which can significantly affect both comfort and visual clarity. Accuracy in measurements can prevent issues such as eyestrain or headaches, which can occur if the lenses are not aligned properly with the pupils. While factors like making a quick purchase, receiving fashion advice, or maximizing discounts are valuable aspects of the shopping experience, they do not hold as much weight in terms of patient health and comfort as ensuring that the eyewear fits well and functions properly.

**6. What is a characteristic of CR-39 lens material?**

**A. Thinner and lighter than average**

**B. Most scratch resistant**

**C. Cheaper, thicker, heavier, and less scratch resistant**

**D. Only suited for high prescriptions**

CR-39 lens material is known for being a type of plastic that is generally more affordable and can be thicker and heavier compared to other lens materials, particularly high-index plastics or polycarbonate lenses. This characteristic often leads to it being considered a budget-friendly option, making it popular for standard prescriptions but not the best choice for those requiring thinner, lighter lenses especially at higher prescriptions. While it does have some benefits, such as good optical quality and UV protection, it is less scratch resistant compared to other materials like polycarbonate or high-index lenses, which are designed to be more durable. Thus, the description of CR-39 as cheaper, thicker, heavier, and less scratch resistant encapsulates the essence of what this lens material is known for.

**7. Which tab in AS400 is used to make notes in a member's file?**

- A. F-19**
- B. F-14**
- C. F-24**
- D. F-10**

The correct choice is based on the functionality provided by the AS400 system for managing member files. In this case, the F-19 tab is specifically designated for making notes within a member's file. This feature is crucial for keeping detailed records or reminders relevant to a member's specific needs or history. When using F-19, users are able to access a designated space where they can enter and save notes, ensuring that important information is easily accessible for future reference. This can include updates on member status, preferences, or any other pertinent details that might assist in providing the best possible service. The other options do not correspond to the function of entering notes in a member's file, indicating that they serve different purposes within the AS400 system's interface. Understanding the specific functions of each tab is essential for efficient navigation and data management in the system.

**8. How much does it cost to have lenses cut at Costco?**

- A. \$10**
- B. \$25**
- C. \$50**
- D. \$15**

The cost of having lenses cut at Costco is typically \$25. This fee can cover the labor and equipment necessary to ensure that the lenses are shaped and fitted correctly into the eyewear frames selected by customers. Pricing can vary based on specific requests and additional services, but the standard charge for this service is around \$25, making it the recognized and reasonable option for customers needing lens fitting. Understanding the pricing structure helps customers plan their optical purchases effectively and ensures they are aware of the potential costs involved in upgrading or customizing their eyewear.

**9. Which environmental factor can lead to eye irritation?**

- A. Low humidity**
- B. Air conditioning**
- C. Bright lighting**
- D. None of the above**

Air conditioning is a significant environmental factor that can lead to eye irritation. The process of cooling air often involves removing moisture, which can reduce humidity levels in indoor environments. When humidity is low, it can cause the tear film that protects and lubricates the eyes to evaporate more quickly. This can lead to symptoms of dryness and irritation, making individuals feel uncomfortable. In contrast, low humidity, while indeed a factor that might contribute to dry eyes, is most often a direct consequence of air conditioning rather than an independent cause in this context. Bright lighting could result in discomfort or temporary visual disturbances, but it is not commonly associated with persistent eye irritation in the same manner as reduced humidity from air conditioning. Therefore, focusing on the specific implications of air conditioning makes it the more accurate choice for the context of eye irritation.

**10. What is the significance of the "PD" measurement in eyeglasses?**

- A. It ensures lenses are properly centered in the frame for optimal vision**
- B. It determines the type of lens material used**
- C. It measures the thickness of the lenses**
- D. It calculates the prescription strength**

The significance of the "PD" measurement, which stands for pupillary distance, lies in its role in ensuring that the optical centers of the lenses are aligned with the wearer's pupils. This alignment is crucial because any misalignment can lead to distorted vision, discomfort, or headaches as the eyes are forced to work harder to focus properly. Accurately measuring the PD helps in crafting lenses that allow for optimal vision by ensuring that the prescribed corrective lenses are positioned correctly within the frames. This results in better visual acuity and overall comfort for the wearer. The other choices do not align with the primary importance of the PD measurement. While lens material, thickness, and prescription strength are essential elements in creating prescription glasses, they do not pertain to the specific role of the pupillary distance in relation to lens positioning and vision quality.

## Next Steps

**Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.**

**As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.**

**If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at [hello@examzify.com](mailto:hello@examzify.com).**

**Or visit your dedicated course page for more study tools and resources:**

**<https://costcoopticaldept.examzify.com>**

**We wish you the very best on your exam journey. You've got this!**

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