

CISSP Domain 7 Compliance Maintenance Practice Test (Sample)

Study Guide



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Questions

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- 1. Which concept is emphasized in ISO/IEC 27005?**
 - A. Organizational governance**
 - B. Information security risks management**
 - C. Quality improvement processes**
 - D. Employee performance metrics**
- 2. What could be a negative outcome of neglecting usability testing?**
 - A. Increased operational costs**
 - B. Poor user experience and dissatisfaction**
 - C. Fewer software updates**
 - D. Increased number of software licenses**
- 3. Which document type usually helps provide an overview of recent system errors?**
 - A. System maintenance report**
 - B. System security report**
 - C. System error report**
 - D. System inventory list**
- 4. What is the focus of regression testing?**
 - A. To introduce new features in the system**
 - B. To ensure existing functionality is not affected by maintenance**
 - C. To evaluate system performance under stress**
 - D. To modify system components**
- 5. ISO 31000 offers guidance primarily on which topic?**
 - A. Quality management**
 - B. Risk management**
 - C. Information security**
 - D. Software maintenance**

- 6. Why is regular management review important for an ISMS?**
- A. To increase the organization's staff strength**
 - B. To ensure regulatory compliance**
 - C. To evaluate adequacy and identify improvement opportunities**
 - D. To set financial goals for the IT department**
- 7. Which of the following is a visual tool that helps track change progress?**
- A. Change log**
 - B. Change report**
 - C. Change dashboard**
 - D. Change summary**
- 8. What does NIST SP 800-53 Rev. 5 provide guidance on?**
- A. Media sanitization methods**
 - B. Security and privacy controls for information systems**
 - C. Database management practices**
 - D. Network security assessments**
- 9. What key aspects are evaluated by system maintenance reports?**
- A. User experiences and system errors**
 - B. Technical specifications and configurations**
 - C. Performance and quality metrics**
 - D. Market share and competition analysis**
- 10. Usability testing helps to inform what kind of system improvements?**
- A. Visual aesthetic enhancements**
 - B. Technological upgrades only**
 - C. User experience and functionality enhancements**
 - D. Database optimization strategies**

Answers

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- 1. B**
- 2. B**
- 3. C**
- 4. B**
- 5. B**
- 6. C**
- 7. C**
- 8. B**
- 9. C**
- 10. C**

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Explanations

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1. Which concept is emphasized in ISO/IEC 27005?

- A. Organizational governance
- B. Information security risks management**
- C. Quality improvement processes
- D. Employee performance metrics

ISO/IEC 27005 specifically addresses the management of information security risks within an organization. This standard provides guidelines for implementing a systematic approach to identify, assess, and treat information security risks, ensuring that an organization can effectively protect its information assets. The emphasis on information security risk management within ISO/IEC 27005 is critical because it helps organizations understand the potential threats to their data and systems and implement measures to mitigate those risks. This proactive approach not only enhances the security posture but also ensures compliance with relevant legal and regulatory requirements, fostering a culture of continual improvement in managing security risks. In contrast, the other options focus on different areas of organizational operations. Organizational governance relates to overall management structures and decision-making processes, while quality improvement processes pertain to achieving better outcomes in delivering products or services. Employee performance metrics involve evaluating an individual's contributions to the organization, which, while important, do not directly tie into risk management in the context of information security. Thus, the selection of information security risks management accurately reflects the core concept highlighted by ISO/IEC 27005.

2. What could be a negative outcome of neglecting usability testing?

- A. Increased operational costs
- B. Poor user experience and dissatisfaction**
- C. Fewer software updates
- D. Increased number of software licenses

Neglecting usability testing can lead to a poor user experience and dissatisfaction among users. Usability testing is crucial for identifying how real users interact with a system or application. When this process is overlooked, it can result in software that is difficult to navigate, understand, or use effectively. Consequently, users may become frustrated, which can lead to a decline in productivity, increased errors, and an overall negative perception of the software. This dissatisfaction can ultimately harm the organization's reputation and may even lead to increased turnover if users seek out more user-friendly alternatives. While other outcomes may relate to operational costs or software updates, the direct impact of usability neglect primarily manifests through user experience, making option B the most relevant negative outcome in this context.

3. Which document type usually helps provide an overview of recent system errors?

- A. System maintenance report**
- B. System security report**
- C. System error report**
- D. System inventory list**

The system error report is specifically designed to capture and outline recent errors that have occurred within a system. Its primary function is to document faults that may affect system performance or security, allowing IT personnel to identify trends, diagnose issues, and implement corrective actions. This report often includes detailed information about each error event, such as timestamps, error codes, and descriptions. By providing a concise overview of recent system errors, it aids in operational monitoring and helps ensure the reliability and security of the system. In contrast, the other document types serve different purposes. A system maintenance report focuses on the overall status of maintenance activities, which may include scheduled updates, patches, and hardware checks, but does not specifically highlight errors. A system security report addresses vulnerabilities, threats, and compliance with security policies, rather than detailing system errors directly. A system inventory list catalogs hardware and software assets but does not record operational issues or errors, making it less relevant for understanding recent system performance problems. Therefore, the distinction lies in the targeted approach and content provided by the system error report, which is explicitly tailored to capturing the nuances of recent system errors.

4. What is the focus of regression testing?

- A. To introduce new features in the system**
- B. To ensure existing functionality is not affected by maintenance**
- C. To evaluate system performance under stress**
- D. To modify system components**

Regression testing primarily aims to verify that recent changes or enhancements in a software application do not adversely impact its existing functionalities. This is crucial after software maintenance activities, such as bug fixes, upgrades, or modifications, to ensure that previously working features remain functional. By running regression tests, developers and testers can identify any unintended side effects caused by the new code. While introducing new features, evaluating performance under stress, and modifying system components are important aspects of software development and quality assurance, they do not specifically align with the primary goal of regression testing, which centers on maintaining the integrity of existing functionalities. Therefore, ensuring that existing functionality is unaffected by maintenance efforts is the correct emphasis of regression testing.

5. ISO 31000 offers guidance primarily on which topic?

- A. Quality management**
- B. Risk management**
- C. Information security**
- D. Software maintenance**

ISO 31000 provides a comprehensive framework for effective risk management. Its primary focus is on helping organizations understand and manage risks to achieve their objectives. This standard outlines the principles and guidelines for creating a risk management framework and process, ensuring that risks are identified, assessed, communicated, and monitored effectively. The guidance of ISO 31000 is applicable across various sectors and industries, making it a versatile tool for integrating risk management into strategic decision-making. It emphasizes the importance of customizing risk management practices to fit the organizational context, culture, and stakeholders. Understanding ISO 31000's emphasis on risk management is crucial for professionals seeking to establish a solid foundation in managing uncertainties and making informed decisions based on risk assessments.

6. Why is regular management review important for an ISMS?

- A. To increase the organization's staff strength**
- B. To ensure regulatory compliance**
- C. To evaluate adequacy and identify improvement opportunities**
- D. To set financial goals for the IT department**

Regular management review is crucial for an Information Security Management System (ISMS) because it serves as a systematic process for evaluating the effectiveness and efficiency of the ISMS. This review allows management to assess whether the security controls and processes in place are adequately protecting information assets against risks. During these reviews, management can identify areas that are performing well and those that may need improvement. By doing so, they can leverage insights gained from performance metrics, security incidents, and audit findings to enhance the overall security posture of the organization. This continuous evaluation fosters a culture of improvement, ensuring that the ISMS adapts to changes in the threat landscape and organizational needs. Such regular assessments also help in aligning the ISMS with organizational objectives, ensuring that it continues to provide value in managing risks and protecting information. This aspect of identifying improvement opportunities is a critical part of maintaining the relevance and effectiveness of the ISMS over time.

7. Which of the following is a visual tool that helps track change progress?

- A. Change log**
- B. Change report**
- C. Change dashboard**
- D. Change summary**

A change dashboard is a visual tool that provides a clear view of the status and progress of changes within an organization. It typically displays key metrics, progress indicators, and important data in a visually appealing format, such as graphs or charts. This allows stakeholders to quickly assess how different changes are progressing, identify any bottlenecks, and make data-driven decisions. In the context of compliance and change management, a change dashboard serves as an effective communication tool, helping teams and management monitor ongoing changes and communicate their status transparently. This visibility supports better coordination among teams and can enhance the overall change management process, ensuring that changes are implemented effectively and efficiently while maintaining compliance with relevant regulations and standards.

8. What does NIST SP 800-53 Rev. 5 provide guidance on?

- A. Media sanitization methods**
- B. Security and privacy controls for information systems**
- C. Database management practices**
- D. Network security assessments**

NIST SP 800-53 Rev. 5 offers comprehensive guidance on security and privacy controls for federal information systems and organizations. This framework is essential as it helps agencies meet their requirements under the Federal Information Security Modernization Act (FISMA) and establish consistent security practices. It covers a broad range of controls that address various aspects of security, including access controls, incident response, risk assessment, and system and communications protection, among others. Moreover, it emphasizes the integration of privacy considerations into system design and operational practices, aligning with the growing emphasis on data protection and individual privacy rights. This dual focus on security and privacy ensures that organizations can safeguard sensitive information while complying with relevant regulations and standards. By following the guidance provided in NIST SP 800-53 Rev. 5, organizations can systematically assess and improve their security and privacy posture, making it a vital resource for compliance and risk management.

9. What key aspects are evaluated by system maintenance reports?

- A. User experiences and system errors**
- B. Technical specifications and configurations**
- C. Performance and quality metrics**
- D. Market share and competition analysis**

Performance and quality metrics are critical aspects evaluated by system maintenance reports because they provide insights into how well a system is functioning after updates or maintenance activities. These metrics can include system uptime, response times, error rates, and resource utilization. By focusing on these performance indicators, administrators can assess the efficiency and reliability of the system, helping to identify areas that require further attention or improvement. In addition, monitoring quality metrics is essential for ensuring that the system meets the predefined standards and user expectations. This ongoing assessment is vital for maintaining compliance with regulatory requirements and for informing future maintenance planning and decision-making processes. The other options, while relevant in different contexts, do not encompass the primary focus of system maintenance reports. User experiences and system errors pertain more to direct user feedback rather than systematic maintenance evaluations. Technical specifications and configurations are generally more static and are essential during the design phase rather than during ongoing maintenance. Market share and competition analysis are external factors that have little direct relevance to the internal maintenance of a system, focusing instead on business strategy and positioning.

10. Usability testing helps to inform what kind of system improvements?

- A. Visual aesthetic enhancements**
- B. Technological upgrades only**
- C. User experience and functionality enhancements**
- D. Database optimization strategies**

Usability testing plays a crucial role in enhancing user experience and functionality within a system. By observing how real users interact with a product, stakeholders can identify pain points and areas of confusion. This feedback leads to improvements that make the interface more intuitive, efficient, and user-friendly, directly impacting overall user satisfaction and engagement. The insights gathered from usability testing can reveal issues related to navigation, readability, and task completion rates. Enhancements driven by these findings may involve simplifying workflows, better organizing information, or adjusting the design to align with user expectations. In contrast, while options such as visual aesthetic enhancements, technological upgrades, and database optimization may also be important, they do not primarily stem from the insights gained through usability testing. Usability testing focuses more on how users experience and interact with the system rather than solely on technology or aesthetic aspects. Therefore, the answer highlights the core purpose of usability testing in improving user interaction and functionality.