

AT&T INFORMATION PRACTICE TEST (SAMPLE)

STUDY GUIDE



**SAMPLE STUDY GUIDE
WITH LIMITED QUESTIONS**

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THE FULL VERSION STUDY GUIDE**

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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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1. What is the minimum trade-in value to participate in the IPHONE PREMIUM TRADE-IN OFFER?
 - A. \$100
 - B. \$25
 - C. \$35
 - D. \$50
2. What is the next number in the sequence 3, 6, 9, 12, ?
 - A. 18
 - B. 21
 - C. 15
 - D. 12
3. A \$75 purchase has an 8% sales tax. What is the total price?
 - A. \$73
 - B. \$81
 - C. \$75
 - D. \$79
4. How much hotspot is included in Unlimited Extra EL?
 - A. 30GB
 - B. 10GB
 - C. 60GB
 - D. 0GB
5. A promotional campaign yields a 4% conversion rate with 2,000 visitors. How many conversions occur?
 - A. 60
 - B. 80
 - C. 100
 - D. 160

6. Complete the sentence: The engineer's explanation was _____ enough for non-technical staff to understand.
- A. clear
 - B. concise
 - C. vague
 - D. ambiguous
7. Which resource(s) provide information to review promotion requirements?
- A. The Tower only
 - B. MST only
 - C. SalesPro App only
 - D. MST, The Tower, SalesPro App
8. In a form, the time field displays 14:60. Is this a valid time?
- A. No
 - B. Yes
 - C. Maybe
 - D. Unsure
9. A bag contains 3 red and 2 blue balls. If one ball is drawn at random, what is the probability the ball is red?
- A. 0.4
 - B. 0.5
 - C. 0.6
 - D. 0.7
10. What is the restocking fee charged for a return or exchange?
- A. \$55 per device returned or exchanged
 - B. \$0
 - C. \$25 per device
 - D. \$10 per device

Answers

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1. C
2. C
3. B
4. A
5. B
6. A
7. D
8. A
9. C
10. A

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Explanations

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1. What is the minimum trade-in value to participate in the IPHONE PREMIUM TRADE-IN OFFER?

- A. \$100
- B. \$25
- C. \$35**
- D. \$50

The key idea is the eligibility threshold for the iPhone Premium Trade-In Offer. You must have a trade-in value of at least thirty-five dollars to participate. This means devices valued at thirty-five dollars or more qualify for the premium offer, while values below thirty-five do not. Values higher than thirty-five would also qualify, but thirty-five is the minimum amount that meets the requirement.

2. What is the next number in the sequence 3, 6, 9, 12, ?

- A. 18
- B. 21
- C. 15**
- D. 12

This is an arithmetic sequence where each term increases by a constant amount. The difference between consecutive terms is 3 ($6-3=3$, $9-6=3$, $12-9=3$). To continue the pattern, add 3 to the last term: $12+3=15$. So the next number is 15. Choices like 18 or 21 would skip steps, and 12 would not advance the sequence.

3. A \$75 purchase has an 8% sales tax. What is the total price?

- A. \$73
- B. \$81**
- C. \$75
- D. \$79

The key idea is to apply the tax to the purchase price and then add it to the price. With an 8% tax on \$75, the tax amount is $0.08 \times 75 = 6$. Add that to the original price: $75 + 6 = 81$. Equivalently, multiply by 1.08: $75 \times 1.08 = 81$. So the total price is \$81. The other numbers come from not adding the tax or misapplying the percentage, but the correct approach is to increase the price by the tax amount.

4. How much hotspot is included in Unlimited Extra EL?

- A. 30GB**
- B. 10GB
- C. 60GB
- D. 0GB

Hotspot data is the amount of mobile data you can share from your phone to other devices. For Unlimited Extra EL, that hotspot allowance is 30GB. This means you can tether up to 30GB of data to hotspots or devices like a laptop or tablet each billing cycle. If you go beyond that, you'd be subject to throttling or additional charges per AT&T's policy. The other options don't fit because they reflect less or no hotspot data, whereas this plan includes 30GB.

5. A promotional campaign yields a 4% conversion rate with 2,000 visitors. How many conversions occur?

- A. 60
- B. 80**
- C. 100
- D. 160

Conversion rate is the percentage of visitors who take the desired action. A 4% rate means 4 out of every 100 visitors convert. With 2,000 visitors, that makes twenty groups of 100, and each group yields 4 conversions, so $20 \times 4 = 80$ conversions. In decimal form, 0.04×2000 also equals 80. The other options correspond to percentages of 2000 that are 3%, 5%, and 8%, respectively, which would give 60, 100, and 160 conversions.

6. Complete the sentence: The engineer's explanation was _____ enough for non-technical staff to understand.

- A. clear**
- B. concise
- C. vague
- D. ambiguous

Clarity is what makes information accessible to someone without a technical background. The goal here is for non-technical staff to understand the explanation, so using a word that means the message is easy to grasp with straightforward language and no confusing terms is essential. While being concise can help, brevity alone doesn't guarantee understanding if the content isn't clear. The other options imply problems that would hinder understanding: vague means lacking detail, and ambiguous means open to more than one interpretation. So the word that best fits the intent is clear, because it directly signals ease of comprehension.

7. Which resource(s) provide information to review promotion requirements?

- A. The Tower only
- B. MST only
- C. SalesPro App only
- D. MST, The Tower, SalesPro App**

Understanding promotion requirements comes from checking all the official resources that publish policy details, criteria, and steps. The Tower, MST, and SalesPro App each play a part: The Tower often houses updated promotion policies and guidelines, MST provides the detailed criteria and progression steps, and the SalesPro App offers convenient access to eligibility checks and role-specific requirements. By consulting all three, you get the most complete and current view, reducing the chance of missing a criterion or an update. Relying on a single source can leave gaps if that resource hasn't been updated or doesn't cover all roles or conditions.

8. In a form, the time field displays 14:60. Is this a valid time?

- A. No**
- B. Yes
- C. Maybe
- D. Unsure

Time is shown in hours and minutes, with the minutes part allowed to be 00 through 59. Seeing 14:60 means 14 hours and 60 minutes, but there are only 60 minutes in an hour, so that value isn't valid as a time representation. If a system encounters 60 minutes, it would typically roll over to the next hour and show 15:00, or it would flag the input as incorrect. Leap seconds can affect seconds (not minutes), but they don't make a minutes value of 60 valid in standard time input. So this is not a valid time.

9. A bag contains 3 red and 2 blue balls. If one ball is drawn at random, what is the probability the ball is red?

- A. 0.4
- B. 0.5
- C. 0.6**
- D. 0.7

When you draw one ball at random from a bag, each ball is equally likely to be chosen. The probability of getting red is the number of red balls divided by the total number of balls. There are 3 red balls and 5 balls total, so the probability is $3/5$, which equals 0.6. The other numbers don't fit because they'd require a different count of red balls among the five total (0.4 would be 2 red out of 5, 0.5 would imply a 2.5 red out of 5 which isn't possible, and 0.7 would imply 3.5 red out of 5, which also isn't possible). Therefore, the probability of drawing a red ball is 0.6.

10. What is the restocking fee charged for a return or exchange?

- A. \$55 per device returned or exchanged**
- B. \$0
- C. \$25 per device
- D. \$10 per device

Restocking fees in a return or exchange cover the costs of processing the device back into inventory, including inspection, repackaging, and handling. The policy charges this fee per device being returned or exchanged, so the amount is \$55 for each device. That makes the \$55 per device option the correct choice. The other amounts would imply either no fee or a smaller per-device charge, which doesn't match the policy.

Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://atandtinformation.examzify.com>

We wish you the very best on your exam journey. You've got this!

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