

AT&T Information Practice Test (Sample)

Study Guide



Everything you need from our exam experts!

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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 - 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. In the phrase 'The system will be updated on December 15', which word indicates the month?**
 - A. December**
 - B. on**
 - C. 15**
 - D. The**

- 2. A client with a Samsung S20ultra-current is eligible for which models?**
 - A. S24plus, ultra, any Z phones**
 - B. S23plus, ultra, any Z phones**
 - C. S24plus, Ultra, any Z Phones**
 - D. S24plus, ultra, Galaxy Z phones**

- 3. From the data showing January 100, February 120, March 90, which value represents the median of the three months?**
 - A. 90**
 - B. 110**
 - C. 120**
 - D. 100**

- 4. True or False: New lines have a full month of service billed in advance on the first bill they appear on?**
 - A. False**
 - B. True**
 - C. Depends on plan**
 - D. Not billed until second bill**

- 5. If today is Monday and you add 45 days, what day will it be?**
 - A. Thursday**
 - B. Friday**
 - C. Saturday**
 - D. Sunday**

- 6. Which promotion is exclusive to customers shopping with you?**
- A. Tiered offer**
 - B. Switch offer**
 - C. Appreciation Offer**
 - D. Port-in switcher offer**
- 7. A discount coupon reduces price by 15%, followed by tax of 6%. If the original price is \$100, what is the final price?**
- A. \$94.00**
 - B. \$90.10**
 - C. \$85.00**
 - D. \$92.60**
- 8. How are AT&T national device promotion credits applied to an AT&T wireless bill?**
- A. Over the installment**
 - B. As a one-time credit**
 - C. As a discount on device price**
 - D. On service charges**
- 9. What does IP stand for?**
- A. Internet Protocol**
 - B. Internal Process**
 - C. Interface Protocol**
 - D. Internet Provider**
- 10. A Samsung S10-S20plus owner can choose which models?**
- A. S24plus, ultra, any Z phones**
 - B. S23plus, ultra, any Z phones**
 - C. S24plus, Ultra, any Z Phones**
 - D. S24plus, ultra, Galaxy Z phones**

Answers

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1. A
2. D
3. D
4. B
5. A
6. D
7. B
8. A
9. A
10. A

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Explanations

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1. In the phrase 'The system will be updated on December 15', which word indicates the month?

A. December

B. on

C. 15

D. The

Identify which word names the month in this date phrase. December is the month name here, and it tells you which calendar month the update is scheduled for. The other words serve different roles: "on" is a preposition indicating time, "15" is the day of the month, and "The" is a definite article at the start of the noun phrase. Month names are capitalized and specific, so December is the correct choice.

2. A client with a Samsung S20ultra-current is eligible for which models?

A. S24plus, ultra, any Z phones

B. S23plus, ultra, any Z phones

C. S24plus, Ultra, any Z Phones

D. S24plus, ultra, Galaxy Z phones

Upgrade eligibility follows the current product lineup and device families offered by the carrier. For a customer using the S20 Ultra, the usual eligible options are the latest S-series models and the Galaxy Z foldables, since these are the models the program supports in the current cycle. The best choice lists S24 Plus and S24 Ultra plus Galaxy Z phones. This aligns with upgrading to the newest S-series models and the entire Galaxy Z foldable lineup, which is why it's the correct option. It avoids older generations like the S23, which typically aren't included in the current upgrade window, and it correctly describes the foldables as Galaxy Z phones rather than a mixed or outdated category.

3. From the data showing January 100, February 120, March 90, which value represents the median of the three months?

A. 90

B. 110

C. 120

D. 100

The median is the middle value when numbers are arranged from smallest to largest. Line up the three months' values: 90, 100, and 120. The middle one is 100, so the median is 100. The other two—90 and 120—are the smallest and largest values, not the middle.

4. True or False: New lines have a full month of service billed in advance on the first bill they appear on?

- A. False
- B. True**
- C. Depends on plan
- D. Not billed until second bill

New lines start a new billing cycle, so the first bill after activation includes the full monthly service charge for that line billed in advance. This upfront charge ensures the line is paid for and service begins without delay, aligning the new line with the ongoing monthly billing schedule. While promos or device payments may appear separately, the base monthly access for the new line is billed for the upcoming month on the first bill.

5. If today is Monday and you add 45 days, what day will it be?

- A. Thursday**
- B. Friday
- C. Saturday
- D. Sunday

Days of the week repeat every seven days, so add 45 days by using 45 modulo 7. That leaves 3 days (since $45 - 42 = 3$). Starting from Monday, three days forward is Monday → Tuesday → Wednesday → Thursday. Six full weeks bring you back to Monday, then three more days lands on Thursday.

6. Which promotion is exclusive to customers shopping with you?

- A. Tiered offer
- B. Switch offer
- C. Appreciation Offer
- D. Port-in switcher offer**

The key idea is targeting people who are actively bringing their number to your network. A port-in switcher offer is designed specifically for customers who are switching carriers and porting their existing phone number over to your service. Because it requires the customer to port in their number, it's fundamentally exclusive to shoppers who are making the move to you. Other promotions aren't limited to those switching with a ported number. Tiered offers depend on plan levels or thresholds and can be available to various buyers; a general switch offer might apply to any new customer switching carriers (not necessarily porting a number); and an appreciation offer is typically for existing customers to reward loyalty. So the port-in switcher promotion uniquely targets the porting switcher scenario.

7. A discount coupon reduces price by 15%, followed by tax of 6%. If the original price is \$100, what is the final price?
- A. \$94.00
 - B. \$90.10**
 - C. \$85.00
 - D. \$92.60

This tests applying a percentage discount and then tax in sequence. Start with \$100. A 15% discount reduces the price to $100 \times (1 - 0.15) = \85 . Then a 6% tax is added on that discounted amount: $85 \times (1 + 0.06) = \$90.10$. So the final price is \$90.10.

8. How are AT&T national device promotion credits applied to an AT&T wireless bill?
- A. Over the installment**
 - B. As a one-time credit
 - C. As a discount on device price
 - D. On service charges

National device promotion credits are applied to the monthly device installment portion of your AT&T wireless bill, spreading the credit evenly over the term of the device financing. This reduces the amount you pay each month for the device, rather than offering a one-time deduction or reducing the upfront device price or service charges. For example, if the device is financed for 24 months and the promotion provides a monthly credit, that amount reduces the monthly device payment each month throughout the term, totaling the full promotional credit by the end of the financing period.

9. What does IP stand for?
- A. Internet Protocol**
 - B. Internal Process
 - C. Interface Protocol
 - D. Internet Provider

IP stands for Internet Protocol. This is the set of rules that governs how data is addressed and routed across networks. Each device gets an IP address, like a mailing address, so routers can forward packets toward their destination. IP operates at the network layer and uses routing to move packets through multiple networks; it's a best-effort system, meaning it doesn't guarantee delivery—that's handled by higher-layer protocols like TCP. IPv4 uses 32-bit addresses, while IPv6 uses 128-bit addresses to expand the address space. The other terms aren't used to name the protocol responsible for addressing and routing. An Internet Provider is a service you subscribe to, not the protocol itself, and the other two phrases aren't standard names for this foundational networking concept.

10. A Samsung S10-S20plus owner can choose which models?

A. S24plus, ultra, any Z phones

B. S23plus, ultra, any Z phones

C. S24plus, Ultra, any Z Phones

D. S24plus, ultra, Galaxy Z phones

This question is about which devices are eligible choices for an upgrade from an S10-S20 Plus in this scenario. The allowed picks are the current S-series generation (the S24 lineup) and the Galaxy Z family, since the plan typically offers the newest S-series options and the foldable Z models as alternatives. So you'd be able to choose the S24 Plus or the S24 Ultra, and you can also pick any Galaxy Z phone (Fold or Flip), giving you flexibility across the two lines. The S23 Plus isn't included because it belongs to the previous generation, which isn't offered in this upgrade set. The option that lists the S24 Plus, S24 Ultra, and any Galaxy Z phone captures exactly those eligible choices.

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Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://atandtinformation.examzify.com>

We wish you the very best on your exam journey. You've got this!

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