

AscendTMS Operations Practice Test (Sample)

Study Guide



Everything you need from our exam experts!

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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 - 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. Which feature sends a tracking text containing a web link that pins the driver's GPS location on the load map without requiring an app download?**
 - A. Logging a Check Call**
 - B. Post Loads**
 - C. Check Call Status Descriptions**
 - D. Tracking via Text**

- 2. How do you assign a co-driver for team driving operations?**
 - A. Use the Add Team Driver button in the Driver section**
 - B. Click the green 'Add Team Driver' button on the Carrier tab**
 - C. Drag and drop to add a co-driver**
 - D. Email support to add a co-driver**

- 3. Which set of fields can you adjust in Load Board Search Customization?**
 - A. Driver name, license number**
 - B. Origin city, search radius, equipment type, and date range**
 - C. Terminal name, city**
 - D. Load color, priority**

- 4. Which option corresponds to the Externally Posted Loads tab for reposting stale load board listings?**
 - A. Tracking via Text**
 - B. Logging a Check Call**
 - C. Last Contact Column**
 - D. Externally Posted Loads tab**

- 5. Branches in AscendTMS are the departments or divisions within your account, with what default branch visible to all users?**
 - A. A department or division within your account**
 - B. A restricted network**
 - C. A shipping lane**
 - D. A user role**

- 6. Which practice helps ensure you don't lose data while editing a load?**
- A. Always save manually after each change**
 - B. Rely on the program's memory without saving**
 - C. Rely on auto-save to preserve changes**
 - D. Export data before editing**
- 7. Which UI element provides quick-action links that offer the same functionality as the Shortcuts Menu?**
- A. Load Actions Bar**
 - B. Planning Tab**
 - C. Customer Tab**
 - D. Post to Load Boards**
- 8. Which of the following sets lists the supported load boards for posting?**
- A. None of the above**
 - B. DAT, TruckStop, 123 Load Board**
 - C. TruckStop, 123 Load Board, NextLoad**
 - D. DAT, TruckStop, 123 Load Board, Trucker Path, Post Everywhere, Cargo Chief/C4, NextLoad, and Smart Capacity**
- 9. What happens when you click Search Load Boards on a load?**
- A. AscendTMS auto-builds a search based on the driver's empty location, date, and equipment type, integrating with multiple boards**
 - B. It posts the load to all boards immediately**
 - C. It flags the load for review**
 - D. It opens a chat with the driver**
- 10. Where do reference numbers entered print on confirmation documents?**
- A. Load Basics Tab**
 - B. Customer Tab**
 - C. Income & Expense**
 - D. Edit Stops**

Answers

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1. D
2. B
3. B
4. D
5. A
6. C
7. A
8. D
9. A
10. A

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Explanations

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1. Which feature sends a tracking text containing a web link that pins the driver's GPS location on the load map without requiring an app download?

- A. Logging a Check Call**
- B. Post Loads**
- C. Check Call Status Descriptions**
- D. Tracking via Text**

Tracking via Text provides real-time location visibility without needing an app. It sends a text message that includes a web link; when the driver taps that link, a browser opens a map and pins the driver's GPS location on the load's map. No app download is required, so visibility is quick and accessible from any smartphone. This is different from logging a check call (which just records a communication event), posting loads (which is about adding freight to the system), or check call status descriptions (which describe the states of a check call). Tracking via Text is specifically about delivering location data via a simple text link.

2. How do you assign a co-driver for team driving operations?

- A. Use the Add Team Driver button in the Driver section**
- B. Click the green 'Add Team Driver' button on the Carrier tab**
- C. Drag and drop to add a co-driver**
- D. Email support to add a co-driver**

In AscendTMS, assigning a co-driver for team driving is done by using the Carrier tab. You click the green Add Team Driver button there to designate a co-driver for the team. This location is specifically for managing team driving relationships at the carrier level, ensuring the co-driver is linked to the correct carrier and can access shared resources like schedules and logs. The Driver section isn't where co-driver relationships are created, so that option isn't correct. Dragging and dropping isn't the intended method for this task, and emailing support is unnecessary for standard setup. The Carrier tab button is the designed, quickest way to assign a co-driver.

3. Which set of fields can you adjust in Load Board Search Customization?

- A. Driver name, license number**
- B. Origin city, search radius, equipment type, and date range**
- C. Terminal name, city**
- D. Load color, priority**

Load Board Search Customization is about filtering loads with practical criteria that determine which results you see. The fields to adjust—origin city, the distance you're willing to search (search radius), equipment type, and date range—directly control geography, truck compatibility, and timing. Origin city and search radius set the geographic scope so you only view loads within a feasible area. Equipment type ensures you match loads to the kind of trailer or vehicle you operate. The date range narrows results to jobs that fit your scheduling window. Other fields like driver name or license number relate to the carrier or driver rather than the search filters, while terminal location and attributes like load color or priority are not standard criteria used to filter the load board results.

4. Which option corresponds to the Externally Posted Loads tab for reposting stale load board listings?

- A. Tracking via Text**
- B. Logging a Check Call**
- C. Last Contact Column**
- D. Externally Posted Loads tab**

This item tests recognizing the user interface element designed to handle reposting loads that were posted on external boards. The best choice is the Externally Posted Loads tab, because its label directly describes its purpose: it exists for managing loads that originated outside and for refreshing or reposting those listings when they go stale. The other options refer to tracking communications or viewing contact history, not to the action of reissuing external postings. Using the Externally Posted Loads tab is the straightforward way to revive those external postings and keep them active on the load board.

5. Branches in AscendTMS are the departments or divisions within your account, with what default branch visible to all users?

- A. A department or division within your account**
- B. A restricted network**
- C. A shipping lane**
- D. A user role**

Branches are the departments or divisions within your AscendTMS account, and the default branch is the one visible to all users by default. This setup gives everyone a common starting point, ensuring consistent data and workflows across the team unless someone switches to a different branch. The other options don't describe a branch—restricted network isn't about organizational structure, a shipping lane relates to routing, and a user role controls permissions rather than which branches are visible.

6. Which practice helps ensure you don't lose data while editing a load?

- A. Always save manually after each change**
- B. Rely on the program's memory without saving**
- C. Rely on auto-save to preserve changes**
- D. Export data before editing**

Auto-save protects edits by saving your work automatically at regular intervals or after certain actions, so you have a recent version to recover even if something unexpected happens. This reduces the chance you'll lose recent changes if you forget to save or if the program crashes, closes unexpectedly, or loses power. Manually saving after every change relies on you remembering to do it, and it's easy to miss a step during busy edits. Relying on the program's memory means unsaved edits can be lost entirely if the software crashes or the system fails. Exporting data before editing creates a separate backup of the current state but doesn't preserve the in-progress edits inside the program, so you'd still risk losing any changes since the last export. With auto-save enabled, you get continuous protection and a higher likelihood of preserving your work throughout the editing process.

7. Which UI element provides quick-action links that offer the same functionality as the Shortcuts Menu?

- A. Load Actions Bar**
- B. Planning Tab**
- C. Customer Tab**
- D. Post to Load Boards**

Accessing common actions quickly is the goal here. The UI element that provides quick-action links with the same functionality as the Shortcuts Menu is the Load Actions Bar. It sits in the load view and gives you immediate, one-click access to the most frequently used actions, streamlining your workflow without navigating through multiple menus. The other options don't serve that fast-access purpose: the Planning Tab is for scheduling and planning, the Customer Tab organizes customer information, and Post to Load Boards is a specific publishing function rather than a general quick-action hub.

8. Which of the following sets lists the supported load boards for posting?

- A. None of the above**
- B. DAT, TruckStop, 123 Load Board**
- C. TruckStop, 123 Load Board, NextLoad**
- D. DAT, TruckStop, 123 Load Board, Trucker Path, Post Everywhere, Cargo Chief/C4, NextLoad, and Smart Capacity**

Understanding where you can publish your loads from AscendTMS is key. The system supports posting to a broad set of load boards to maximize visibility and speed up matches. The full, current list includes eight boards: DAT, TruckStop, 123 Load Board, Trucker Path, Post Everywhere, Cargo Chief/C4, NextLoad, and Smart Capacity. This is the most complete set, reflecting the platform's integrations, so it's the best choice because it aligns with the actual capabilities you can access. The other options omit several boards or claim none, which doesn't reflect the real, broader posting reach.

9. What happens when you click Search Load Boards on a load?

- A. AscendTMS auto-builds a search based on the driver's empty location, date, and equipment type, integrating with multiple boards**
- B. It posts the load to all boards immediately**
- C. It flags the load for review**
- D. It opens a chat with the driver**

Searching load boards uses the load's details to build a targeted query and check multiple connected boards at once. When you click this, the system uses the empty location, date, and equipment type to assemble a search and then runs it across several boards to find matching loads. You'll see potential opportunities gathered in one place, without posting anything yet. This is different from posting the load, which would push it to boards, or flagging for review or opening a chat with the driver, which are separate actions.

10. Where do reference numbers entered print on confirmation documents?

A. Load Basics Tab

B. Customer Tab

C. Income & Expense

D. Edit Stops

Where a reference number prints on the confirmation document is determined by where the value is stored in the load record. The Load Basics area contains the core load identifiers that the confirmation template uses, so entering the reference number there ensures it appears on the printed document. The other tabs—Customer, Income & Expense, and Edit Stops—serve different purposes (who the shipment is for, financials, and routing details, respectively) and do not feed the reference number into the confirmation template. So, putting the reference number in Load Basics makes sure it prints correctly on confirmations.

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Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://ascendtmsops.examzify.com>

We wish you the very best on your exam journey. You've got this!

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