

Arkansas Health Insurance Practice Exam (Sample)

Study Guide



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SAMPLE

Questions

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- 1. Which type of insurance company is commonly associated with policyholders benefiting from profit distribution?**
 - A. Stock insurance company**
 - B. Mutual insurance company**
 - C. Cooperative insurance company**
 - D. Reciprocal insurance company**
- 2. Which type of insurance typically offers coverage for mental health treatment?**
 - A. Property insurance**
 - B. Life insurance**
 - C. Health insurance**
 - D. Disability insurance**
- 3. Under a contract of adhesion, how must the terms be treated by the parties involved?**
 - A. Negotiated and agreed upon**
 - B. Accepted or rejected in full**
 - C. Revised at any time**
 - D. Left open for debate**
- 4. Which type of insurance is designed to provide services that are necessary or appropriate in alternative settings to acute care hospitals?**
 - A. Life insurance**
 - B. Accident insurance**
 - C. Long-term care insurance**
 - D. Critical illness insurance**
- 5. In contrast to a guaranteed renewable policy, a noncancellable policy:**
 - A. Can raise premiums after a certain period**
 - B. May never raise premiums**
 - C. Allows cancellation at any time**
 - D. Does not cover pre-existing conditions**

- 6. Who owns a mutual insurance company?**
- A. Stockholders**
 - B. Policyholders**
 - C. The government**
 - D. Board of directors**
- 7. What is it called when a producer convinces a prospective insured to buy an insurance policy based on exaggerations?**
- A. Deceptive advertising**
 - B. Misrepresentation**
 - C. Fraudulent activity**
 - D. Coercion**
- 8. Which type of health insurance policy typically does not require a copay for visits to a primary care physician?**
- A. Health Maintenance Organization (HMO)**
 - B. Preferred Provider Organization (PPO)**
 - C. Exclusive Provider Organization (EPO)**
 - D. Fee-for-service plan**
- 9. What is necessary for insurable interest to exist in an insurance policy?**
- A. The insured must be a family member**
 - B. The applicant must stand to gain financially from the insured's survival**
 - C. The applicant must stand to lose value if the insured dies**
 - D. The insured must be in good health at the time of application**
- 10. Which of the following is NOT an example of utilization review?**
- A. Pre-authorization for hospital admissions**
 - B. Evaluation of treatment effectiveness**
 - C. Ongoing inspection of accident prone individuals**
 - D. Assessment of service necessity**

Answers

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1. B
2. C
3. B
4. C
5. B
6. B
7. B
8. B
9. C
10. C

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Explanations

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1. Which type of insurance company is commonly associated with policyholders benefiting from profit distribution?

- A. Stock insurance company**
- B. Mutual insurance company**
- C. Cooperative insurance company**
- D. Reciprocal insurance company**

The type of insurance company that is commonly associated with policyholders benefiting from profit distribution is a mutual insurance company. In a mutual insurance company, policyholders are also the owners. This means that any profits generated by the company can be distributed back to these policyholders in the form of dividends or reduced premiums. This model promotes a sense of shared interest among policyholders, as they have a vested interest in the company's profitability and overall success. In contrast, a stock insurance company operates with shareholders who may not be policyholders, meaning that profits are typically distributed among shareholders rather than policyholders. Cooperative and reciprocal insurance companies have different structures and purposes, focusing primarily on providing benefits to their members but not specifically in the same profit-sharing manner as mutual insurance companies. Thus, mutual insurance companies stand out as the clear example of an organization where policyholders directly benefit from profit distribution.

2. Which type of insurance typically offers coverage for mental health treatment?

- A. Property insurance**
- B. Life insurance**
- C. Health insurance**
- D. Disability insurance**

Health insurance is specifically designed to provide comprehensive coverage for a variety of medical expenses, including treatments related to mental health. This can encompass a wide range of services, such as therapy sessions, psychiatric consultations, inpatient treatment for mental health disorders, and prescribed medications for psychological conditions. Health insurance policies often include provisions for mental health services to ensure that individuals can access necessary care just as they would for physical ailments. The inclusion of mental health coverage is essential for promoting overall well-being and addressing the growing recognition of mental health as a critical component of health care. In contrast, property insurance focuses on protecting physical assets, life insurance provides financial benefits upon the death of the policyholder, and disability insurance offers income replacement if an individual cannot work due to a disability, none of which directly cover mental health treatment. These distinctions reinforce why health insurance is the most appropriate type of insurance for mental health treatment coverage.

3. Under a contract of adhesion, how must the terms be treated by the parties involved?

- A. Negotiated and agreed upon**
- B. Accepted or rejected in full**
- C. Revised at any time**
- D. Left open for debate**

In a contract of adhesion, the terms are typically drafted by one party, usually the insurer, and presented to the other party, the insured, on a take-it-or-leave-it basis. This means that the insured does not have the opportunity to negotiate the terms; they must either accept the contract as it stands or reject it entirely. Because of this, any acceptance of the contract indicates full agreement to the stipulated terms, without the possibility for modifications or negotiations. This is a fundamental characteristic of contracts of adhesion, emphasizing the balance of power and the lack of bargaining power for the party that accepts the contract. In essence, the party accepting the contract does so in full, with the understanding that they cannot alter individual provisions or negotiate changes.

4. Which type of insurance is designed to provide services that are necessary or appropriate in alternative settings to acute care hospitals?

- A. Life insurance**
- B. Accident insurance**
- C. Long-term care insurance**
- D. Critical illness insurance**

Long-term care insurance is specifically designed to cover services that are necessary or appropriate in alternative settings to acute care hospitals, such as nursing homes, assisted living facilities, and at-home care. This type of insurance recognizes that as people age or face chronic illnesses, they often require assistance with daily activities that do not warrant hospitalization but exceed the level of care that can be provided by family or friends. By providing financial support for these services, long-term care insurance helps policyholders manage the costs associated with extended care needs, ensuring they can receive the necessary support in environments that are often more comfortable and conducive to recovery or quality of life than a hospital setting. In contrast, life insurance primarily provides a financial benefit upon the insured's death, accident insurance covers injuries resulting from accidents, and critical illness insurance pays out upon diagnosis of specified serious health conditions. None of these options focus on the extended care and support services integral to long-term care.

5. In contrast to a guaranteed renewable policy, a noncancellable policy:

- A. Can raise premiums after a certain period**
- B. May never raise premiums**
- C. Allows cancellation at any time**
- D. Does not cover pre-existing conditions**

A noncancellable policy is designed to provide a high level of certainty for the policyholder regarding premium rates and the ability to renew the coverage. Specifically, a noncancellable policy guarantees that the insurer cannot raise the premiums for the life of the policy as long as the insured continues to pay the premiums on time. This feature offers significant peace of mind, as policyholders can budget their expenses without worrying about unexpected increases in insurance costs. The characteristic of never allowing premium increases is a fundamental aspect of noncancellable policies, distinguishing them from guaranteed renewable policies. While guaranteed renewable policies also require the insurer to renew coverage, they do not have the same stringent requirement concerning the stability of premiums. In contrast, a guaranteed renewable policy can allow premium increases based on age or other factors after a specified period. This clarity in premium stability is why option B is the most accurate in describing noncancellable policies. It reflects the essential feature that differentiates them from other types of insurance policies, providing a cornerstone of security for the insured. Other options do not correctly represent the essential characteristics of a noncancellable policy, reinforcing why option B is the right choice.

6. Who owns a mutual insurance company?

- A. Stockholders**
- B. Policyholders**
- C. The government**
- D. Board of directors**

A mutual insurance company is owned by its policyholders. This ownership structure distinguishes mutual companies from stock insurance companies, which are owned by stockholders who invest in the company to earn a return on their investment. In a mutual insurance company, policyholders pay premiums in exchange for coverage and, in doing so, they also become owners of the company. This means that they have a say in certain company decisions, and they may benefit from dividends or reduced rates based on the company's overall performance. Policyholders typically do not have a financial interest in the company beyond their insurance policies, but they do have the unique advantage of being part owners. This community-oriented approach often reflects the mutual company's obligation to serve the best interests of its members, as opposed to maximizing profits for shareholders as seen in stock companies. The government does not own mutual insurance companies; rather, it regulates them to ensure that they adhere to laws intended to protect policyholders and maintain industry standards. The board of directors in a mutual company is elected by the policyholders and serves to manage the company, but they do not have ownership of it in the same way that policyholders do. This structure helps foster a sense of community within the company, emphasizing the mutual concept of providing insurance coverage as

7. What is it called when a producer convinces a prospective insured to buy an insurance policy based on exaggerations?

- A. Deceptive advertising**
- B. Misrepresentation**
- C. Fraudulent activity**
- D. Coercion**

The situation described involves a producer persuading a potential insured to purchase an insurance policy by using exaggerations. This falls under the category of misrepresentation. Misrepresentation occurs when false statements or misleading impressions are provided to an individual regarding the terms or conditions of an insurance policy. In this context, the producer is not just sharing accurate information but is embellishing or altering facts to make the policy appear more beneficial or necessary than it truly is. This can lead to the insured making a purchase based on inaccurate information, which undermines the integrity of the insurance transaction. Deceptive advertising typically involves misleading promotional material rather than personal interactions, while fraudulent activity would imply a more serious and intentional scheme of deceit, which may go beyond simple exaggeration. Coercion implies strong-arming or pressure tactics, which differs from merely exaggerating benefits. Therefore, the correct term that accurately describes the act of convincing someone to buy based on exaggerations is misrepresentation.

8. Which type of health insurance policy typically does not require a copay for visits to a primary care physician?

- A. Health Maintenance Organization (HMO)**
- B. Preferred Provider Organization (PPO)**
- C. Exclusive Provider Organization (EPO)**
- D. Fee-for-service plan**

In health insurance, a Preferred Provider Organization (PPO) typically allows more flexibility and often features a broader network of healthcare providers. While PPOs may have copayments for visits to primary care physicians, they also usually offer the option for covered services to be provided by out-of-network providers, albeit at a higher cost. However, they do not have a standard structure that mandates copayments in the same way that more restrictive plans like HMOs do. In contrast, Health Maintenance Organizations (HMOs) generally require copays for primary care visits as they maintain a more controlled network of providers and emphasize cost-sharing at the point of service. Exclusive Provider Organizations (EPOs) also tend to function similarly to HMOs but often allow for more out-of-network services in specific instances. Fee-for-service plans, while allowing for greater freedom in choosing providers, typically require the insured to pay for services upfront and seek reimbursement, which might also involve copayments depending on the specific plan. Therefore, the flexibility of cost structures and provider access within PPOs differentiates them from plans that more commonly impose copayments for primary care visits.

9. What is necessary for insurable interest to exist in an insurance policy?
- A. The insured must be a family member
 - B. The applicant must stand to gain financially from the insured's survival
 - C. The applicant must stand to lose value if the insured dies**
 - D. The insured must be in good health at the time of application

Insurable interest is a fundamental principle in insurance that ensures the policyholder has a legitimate interest in the continued life and well-being of the insured. For insurable interest to exist, the applicant must have a financial stake in the insured's survival; this means that the applicant would stand to suffer a financial loss if the insured were to die or become disabled. This principle prevents insurance from becoming a gambling mechanism and ensures that policies are taken out for valid reasons, often related to protecting an investment or financial dependency. Therefore, if the applicant stands to lose value or sustain a financial detriment from the insured's death, it validates the insurance contract and minimizes the risk of moral hazard. While having a family relationship may create a sense of insurable interest, it is not a requirement. Good health of the insured at the time of application relates more to underwriting and risk assessment rather than the existence of insurable interest. Ultimately, the critical factor is the financial loss that the applicant would incur from the insured's demise.

10. Which of the following is NOT an example of utilization review?
- A. Pre-authorization for hospital admissions
 - B. Evaluation of treatment effectiveness
 - C. Ongoing inspection of accident prone individuals**
 - D. Assessment of service necessity

Utilization review involves the evaluation of the necessity, appropriateness, and efficiency of the healthcare services provided to patients. It serves the purpose of ensuring that patients receive the right level of care while managing costs for the health insurance provider. The first option, pre-authorization for hospital admissions, is a classic example of utilization review, as it requires healthcare providers to justify the necessity of an admission before it occurs. This helps to prevent unnecessary hospital stays. The second option, evaluation of treatment effectiveness, also falls under utilization review. This process involves assessing whether a particular treatment is achieving its intended outcome, ensuring that patients receive effective care that is based on clinical evidence. The fourth option, assessment of service necessity, directly relates to utilization review, as it evaluates whether a particular service is necessary for the patient's health condition and aligns with established medical guidelines. The correct answer outlines that ongoing inspection of accident-prone individuals is not considered a standard practice within utilization review. While it may involve monitoring individuals for potential health issues, it does not pertain to reviewing the necessity or appropriateness of specific medical services or treatments, which is the primary focus of utilization review processes.