

AMAZON DRIVER TRAINING PRACTICE TEST (SAMPLE)

STUDY GUIDE



SAMPLE STUDY GUIDE WITH LIMITED QUESTIONS

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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. Which of the following is the correct expansion for the acronym DA?**
 - A. Delivery Associates
 - B. Driver Alliance
 - C. Data Access
 - D. Direct Assistance
- 2. In the REPS mnemonic, what does the letter P stand for?**
 - A. Plan ahead
 - B. Protect speed
 - C. Prevent hazards
 - D. Push through
- 3. What is the main purpose of reducing drivers walking in driver lanes inside the station?**
 - A. To keep delivery associates safe
 - B. To reduce noise
 - C. To speed up loading
 - D. To save energy
- 4. What is REPS and Checks described as?**
 - A. Amazon's foundational safe driving system
 - B. A routine maintenance checklist
 - C. A driver training course
 - D. A delivery performance metric
- 5. Are DOT drivers required to have a DOT physical exam as part of the program?**
 - A. True
 - B. False
 - C. Only some drivers
 - D. Not specified

- 6. Which actions should be avoided for proper station safety etiquette?**
- A. Back up your vehicle
 - B. Drive around other vehicles
 - C. Complete U-turns
 - D. All of the above
- 7. Unprofessional behavior can create which of the following outcomes in the workplace?**
- A. Defects
 - B. Rewards
 - C. Recognition
 - D. Efficiency gains
- 8. Which action toward a customer would be considered unprofessional behavior?**
- A. A rude tone or language
 - B. A helpful, respectful greeting
 - C. Delayed response with a sincere apology
 - D. Assisting with finding an item
- 9. What is the primary difference between Level One and Level Two DOT inspections?**
- A. Level One includes under-vehicle inspection; Level Two does not
 - B. Level One inspects only the driver; Level Two inspects the vehicle
 - C. Level One is less thorough than Level Two
 - D. Level One is conducted by non-DOT personnel
- 10. DVIC inspections are performed before and after all trips.**
- A. True
 - B. False
 - C. Only before trips
 - D. Only after trips

Answers

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1. A
2. A
3. A
4. A
5. A
6. D
7. A
8. A
9. A
10. A

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Explanations

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1. Which of the following is the correct expansion for the acronym DA?

A. Delivery Associates

B. Driver Alliance

C. Data Access

D. Direct Assistance

Recognizing the acronym in this context means identifying the official job title used for the people doing the deliveries. DA stands for Delivery Associates—the formal designation for Amazon delivery drivers. This term is the one you'll see in onboarding materials, schedules, and performance dashboards, so it matches the role described in Amazon's driver operations. The other phrases don't fit the driver context: Data Access is a tech/permissions term, Driver Alliance isn't a standard Amazon label, and Direct Assistance describes support roles rather than the frontline delivery position.

2. In the REPS mnemonic, what does the letter P stand for?

A. Plan ahead

B. Protect speed

C. Prevent hazards

D. Push through

Plan ahead is what the P stands for, and it means taking time before you drive or deliver to anticipate what could go wrong and set things up to prevent problems. This includes checking weather and road conditions, mapping a safe route and timing with buffers, ensuring the vehicle and load are secure, and having a backup plan if delays happen. The idea is to prepare so you don't have to improvise under pressure, which reduces risk and helps you stay safe and on schedule. Other options don't fit the idea of planning before action. Protect speed would imply rushing or maintaining speed in ways that can be unsafe, and pushing through suggests pressing on despite obstacles rather than preparing to avoid them. Prevent hazards is important, but it's a broader safety aim rather than the specific proactive step described by Plan ahead.

3. What is the main purpose of reducing drivers walking in driver lanes inside the station?

A. To keep delivery associates safe

B. To reduce noise

C. To speed up loading

D. To save energy

Safety for delivery associates is the main idea. Driver lanes inside the station are meant for moving vehicles and equipment. When drivers walk in those lanes, they enter the path of trucks, forklifts, and pallets, which creates a real risk of being struck or causing a collision. By reducing walking in those lanes, you keep people out of the active traffic areas, improve sightlines, and reduce near-miss incidents. This is about preventing injuries and keeping operations safe for everyone, more than about noise, loading speed, or energy use.

4. What is REPS and Checks described as?

- A. Amazon's foundational safe driving system
- B. A routine maintenance checklist
- C. A driver training course
- D. A delivery performance metric

REPS and Checks describe Amazon's foundational safe driving system—the central framework that underpins how drivers are expected to operate safely. It isn't just a single course or a one-off checklist; it establishes the baseline safety standards, then guides ongoing practice, coaching, and verification across daily driving. The idea is to create consistent habits and decision-making so hazards are recognized early and appropriate safety actions are taken, with checks built in to reinforce these behaviors over time. That makes it a system for safety itself, not merely a maintenance routine, a training module, or a metric used to judge delivery outcomes.

5. Are DOT drivers required to have a DOT physical exam as part of the program?

- A. True
- B. False
- C. Only some drivers
- D. Not specified

Commercial drivers must meet health standards before operating a commercial vehicle, so a DOT physical is required under FMCSA rules. The exam is done by a Medical Examiner on the National Registry and checks important health factors like vision, hearing, cardiovascular health, blood pressure, diabetes control, and medications that could affect driving. The outcome is a Medical Examiner's Certificate, which is valid for up to two years (or shorter if a condition requires it) and must be carried by the driver or shown to the employer. Because these medical certifications are a fundamental part of DOT compliance for operating commercial vehicles, the program expects drivers to have this exam as part of their qualification.

6. Which actions should be avoided for proper station safety etiquette?

- A. Back up your vehicle
- B. Drive around other vehicles
- C. Complete U-turns
- D. All of the above

The main idea is to minimize risk by controlling vehicle movement in a busy station. Backing up a vehicle in a station is especially risky because visibility is limited and pedestrians, dock equipment, and other vehicles can appear suddenly. Driving around other vehicles creates unpredictable paths and increases the chance of a collision. Completing U-turns in tight, confined spaces with blind spots near docks or loading areas can lead to contact with walls, posts, or equipment. Because each of these actions adds unnecessary risk to a busy environment, all of these actions should be avoided. Follow designated routes, move forward whenever possible, and use approved backing or turning areas with help from a spotter if required.

7. Unprofessional behavior can create which of the following outcomes in the workplace?

- A. Defects**
- B. Rewards
- C. Recognition
- D. Efficiency gains

Unprofessional behavior undermines quality and consistency in day-to-day work. When people don't follow procedures, disregard standards, or disrupt teamwork, communication falters, attention to detail declines, and mistakes are more likely to occur. Those mistakes show up as defects in the work or product, along with possible rework and customer dissatisfaction. Rewards, recognition, and efficiency gains only come when performance is professional and reliable, which unprofessional conduct does not support. Among the options, defects best describe the typical negative outcome of unprofessional behavior.

8. Which action toward a customer would be considered unprofessional behavior?

- A. A rude tone or language**
- B. A helpful, respectful greeting
- C. Delayed response with a sincere apology
- D. Assisting with finding an item

Professional customer service means interacting with customers in a respectful and helpful way. A rude tone or language breaks that standard and undermines trust, often escalating the situation and leaving the customer feeling undervalued. In contrast, a helpful, respectful greeting shows you're ready to assist and sets a positive tone for the interaction. Even a delayed response can be acceptable if you follow it with a sincere apology, demonstrating accountability and respect for the customer's time. Assisting the customer in finding an item is an active, supportive action that reinforces good service. So, the use of a rude tone or language is the behavior that clearly violates professional standards.

9. What is the primary difference between Level One and Level Two DOT inspections?

- A. Level One includes under-vehicle inspection; Level Two does not**
- B. Level One inspects only the driver; Level Two inspects the vehicle
- C. Level One is less thorough than Level Two
- D. Level One is conducted by non-DOT personnel

Level One is the more thorough inspection that tests both the driver and the vehicle in detail, including a complete look under the vehicle. The undercarriage is part of this inspection, so inspectors check components you can't see from the outside, looking for issues like leaks, worn parts, or hidden problems. Level Two is a shorter walk-around inspection that focuses on the exterior and obvious safety items, and it does not include the under-vehicle portion. Because Level One covers more ground and requires more time and access to the vehicle's underside, it's the deeper, more comprehensive check, while Level Two is quicker and roadside-friendly. The other options don't fit because Level One is not limited to only the driver, is more thorough (not less), and is conducted by DOT-trained personnel, not non-DOT staff.

10. DVIC inspections are performed before and after all trips.

A. True

B. False

C. Only before trips

D. Only after trips

DVIC inspections are done before you start a trip and after you finish to keep the vehicle safe and ready for the road. A pre-trip check makes sure the essential systems—brakes, tires, lights, steering, horn, mirrors, windshield, and load securement—are working and that nothing is unsafe to operate. After the trip, a post-trip check catches any new damage or wear that happened during the drive and helps ensure it's reported for maintenance. The driver fills out the DVIC (Driver Vehicle Inspection Report) with any defects found, and this keeps the vehicle's maintenance on track. If a defect affects safety, the vehicle must not be driven until it's repaired. So performing inspections before and after every trip is the correct practice.

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Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://amazondrivertraining.examzify.com>

We wish you the very best on your exam journey. You've got this!

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