# Alibaba Cloud Security Practice Exam (Sample)

**Study Guide** 



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#### **Questions**



- 1. How can an SLA enhance a customer's trust in a cloud service provider?
  - A. By outlining general service offerings
  - B. By clearly defining service expectations and liabilities
  - C. By guaranteeing price reductions
  - D. By minimizing communication with the provider
- 2. How should organizations respond to a detected vulnerability?
  - A. Delay action until it is convenient
  - B. Take immediate steps to remediate
  - C. Document it for future reference only
  - D. Only report it to upper management
- 3. What does the term "public endpoint" refer to in Alibaba Cloud security?
  - A. A network address hidden from the internet
  - B. A network address exposed to the internet
  - C. A secure internal communication channel
  - D. A dedicated IP address for internal use only
- 4. What is the overall goal of establishing an SLA in cloud computing?
  - A. To increase the profitability of the service provider
  - B. To define mutual benefits and expectations between service providers and customers
  - C. To restrict data access for external users
  - D. To update internal company policies
- 5. What is one of the primary reasons for incorporating security early in the development process?
  - A. To meet customer demands
  - B. To reduce vulnerabilities later on
  - C. To expedite time-to-market
  - D. To ensure compliance with regulations

- 6. What are the core components of the NIST framework?
  - A. Assess, Mitigate, Document, Communicate
  - B. Identify, Protect, Detect, Respond, Govern
  - C. Implement, Create, Monitor, Evaluate
  - D. Plan, Execute, Review, Maintain
- 7. What is a key objective of establishing privacy qualifications?
  - A. To expand services globally
  - B. To increase data storage capability
  - C. To enhance trustworthiness and compliance
  - **D.** To reduce operational costs
- 8. What types of threats can Security Center detect?
  - A. Malware and data leaks only
  - B. Malware, webshells, unusual logins
  - C. Physical security threats and social engineering
  - D. System outages and hardware failures
- 9. What aspect is crucial for managing data rights in an organization?
  - A. General policies
  - B. Fine-grained agreements
  - C. Privacy notices
  - **D. Broad contracts**
- 10. Which practice is crucial for maintaining the integrity of cloud resources?
  - A. Regular software updates
  - B. Limiting cloud usage to essential personnel
  - C. Establishing only a firewall
  - D. Using a single factor for authentication

#### **Answers**



- 1. B 2. B
- 3. B

- 3. B 4. B 5. B 6. B 7. C 8. B 9. B 10. A



#### **Explanations**



# 1. How can an SLA enhance a customer's trust in a cloud service provider?

- A. By outlining general service offerings
- B. By clearly defining service expectations and liabilities
- C. By guaranteeing price reductions
- D. By minimizing communication with the provider

An SLA, or Service Level Agreement, enhances a customer's trust in a cloud service provider primarily by clearly defining service expectations and liabilities. This clarity establishes a mutual understanding of what the customer can expect from the service and what the provider commits to deliver. By specifying metrics such as uptime guarantees, response times, and support availability, the SLA serves as a measurable standard that both parties can rely upon. When customers have explicit details about service levels, it reduces uncertainty and promotes a sense of security. They know what to expect in terms of performance and support, which builds trust in the provider's capabilities. Furthermore, if any issues arise, the SLA outlines the provider's responsibilities and potential remedies, thus reinforcing the customer's confidence that the provider is accountable for their services. The other options do not contribute to trust to the same degree. Outlining general service offerings may provide some basic information, but it lacks the specificity needed to assure customers of the service provider's commitment to performance. Guaranteeing price reductions is not directly related to service reliability or quality, and minimizing communication with the provider could lead to misunderstandings and dissatisfaction, ultimately eroding trust.

# 2. How should organizations respond to a detected vulnerability?

- A. Delay action until it is convenient
- B. Take immediate steps to remediate
- C. Document it for future reference only
- D. Only report it to upper management

When a vulnerability is detected, organizations should take immediate steps to remediate it. This proactive approach is crucial for maintaining the security and integrity of systems and data. By addressing vulnerabilities promptly, organizations can mitigate the risk of exploitation by malicious actors, thereby protecting sensitive information and upholding compliance with security standards and regulations. Immediate remediation may involve patching software, updating configurations, or implementing additional security measures to reduce the threat. This response not only helps prevent potential breaches but also demonstrates the organization's commitment to maintaining a robust security posture. In contrast, delaying action or merely documenting the vulnerability without taking steps to fix it leaves the organization vulnerable to attacks. Reporting it to upper management is important, but if no remedial action is taken, the vulnerability remains a risk. Therefore, prioritizing immediate remediation ensures that organizations are actively safeguarding their systems against potential threats.

- 3. What does the term "public endpoint" refer to in Alibaba Cloud security?
  - A. A network address hidden from the internet
  - B. A network address exposed to the internet
  - C. A secure internal communication channel
  - D. A dedicated IP address for internal use only

The term "public endpoint" refers to a network address exposed to the internet. This means that the endpoint can be accessed from outside of a private network, allowing communication with external clients or services. Public endpoints are crucial for applications that need internet access, such as web servers, APIs, or services that perform functions reachable by users or other systems over the internet. In the context of Alibaba Cloud security, understanding public endpoints is essential for implementing security measures. When deploying services that are accessible to the public, organizations must consider potential vulnerabilities and threats, as these endpoints can be targets for attacks. Proper configuration, firewall settings, and supplementary security practices like using HTTPS and API security measures are vital to protect data and maintain security posture while allowing necessary access. The other options refer to concepts that describe hidden, internal, or dedicated network resources, which do not align with the definition of a public endpoint in this context.

- 4. What is the overall goal of establishing an SLA in cloud computing?
  - A. To increase the profitability of the service provider
  - B. To define mutual benefits and expectations between service providers and customers
  - C. To restrict data access for external users
  - D. To update internal company policies

The overall goal of establishing a Service Level Agreement (SLA) in cloud computing is to define mutual benefits and expectations between service providers and customers. An SLA is a formalized document that outlines the specific services provided, the performance standards, and the responsibilities of both parties involved in the agreement. This clarity helps ensure that both the service provider and the customer have aligned their expectations regarding the availability, quality, and responsibilities tied to the service. By specifying metrics like uptime, support response times, and issue resolution processes, the SLA helps build trust and accountability. It is crucial for maintaining a healthy and productive relationship, as both parties understand what is expected and can refer to the SLA in case of disputes or unmet expectations. The establishment of clear terms in the SLA ultimately leads to improved satisfaction for both the provider and the customer, fostering a cooperative environment. The other options are related to aspects of cloud services but do not encapsulate the primary purpose of an SLA as well as defining mutual benefits and expectations does.

### 5. What is one of the primary reasons for incorporating security early in the development process?

- A. To meet customer demands
- B. To reduce vulnerabilities later on
- C. To expedite time-to-market
- D. To ensure compliance with regulations

Incorporating security early in the development process is primarily aimed at reducing vulnerabilities later on. By integrating security from the outset, developers can identify potential security risks and address them in the design and coding phases. This proactive approach allows for the implementation of security measures throughout the application lifecycle, rather than applying them retroactively after identifying vulnerabilities. When security is added later in the development process, it often leads to increased costs, time delays, and greater risks of being exposed to security threats. Catching security issues early allows teams to streamline their efforts and employ best practices, thereby minimizing the likelihood of critical vulnerabilities slipping into the final product. Additionally, early inclusion of security can foster a culture of security awareness among the development team, leading to better coding practices and ultimately resulting in a more secure application. The overall goal is to build a foundation of security that enhances the application's resilience against potential threats, making security a core component of the development rather than an afterthought.

#### 6. What are the core components of the NIST framework?

- A. Assess, Mitigate, Document, Communicate
- B. Identify, Protect, Detect, Respond, Govern
- C. Implement, Create, Monitor, Evaluate
- D. Plan, Execute, Review, Maintain

The core components of the NIST Cybersecurity Framework are essential for organizations to manage and improve their cybersecurity posture. The correct answer-Identify, Protect, Detect, Respond, Govern-provides a comprehensive approach to cybersecurity. The "Identify" component emphasizes understanding the organization's environment, which is crucial for managing cybersecurity risks effectively. This involves asset management, governance, risk assessment, and establishing a  $\label{lem:cybersecurity} \textbf{ program.} \quad \textbf{The "Protect" component focuses on implementing appropriate}$ safeguards to ensure delivery of critical services. This includes access control, awareness and training, data security measures, and maintenance of protective technologies. The "Detect" component is about timely discovery of cybersecurity events. It emphasizes the need for continuous monitoring and detection capabilities to quickly identify any potential security incidents that may arise. The "Respond" component addresses how organizations should respond to detected cybersecurity incidents. This involves planning for response strategies, coordination, and communication during an incident to minimize damage and recover quickly. Lastly, the inclusion of "Govern" highlights the importance of the oversight and governance structure necessary to support the cybersecurity framework, ensuring that policies and compliance requirements are met. In contrast, the other options do not accurately reflect the recognized structure of the NIST framework components or their intended functions within the cybersecurity

### 7. What is a key objective of establishing privacy qualifications?

- A. To expand services globally
- B. To increase data storage capability
- C. To enhance trustworthiness and compliance
- D. To reduce operational costs

Establishing privacy qualifications primarily aims to enhance trustworthiness and compliance. Organizations that attain privacy qualifications demonstrate their commitment to protecting personal data and adhering to relevant regulations and standards. This is crucial in building consumer trust, as customers are more likely to engage with businesses that prioritize data protection and transparency. By achieving these qualifications, organizations signal to their stakeholders-customers, partners, and regulatory bodies-that they have implemented robust privacy practices. This not only fosters confidence in how personal information is handled but also ensures compliance with laws such as the GDPR, CCPA, and other regional data protection regulations. Non-compliance can lead to significant legal penalties and damage to reputation, making it imperative for organizations to focus on these aspects. While expanding services globally, increasing data storage capability, and reducing operational costs are all valuable objectives for any organization, they do not directly relate to the necessity of establishing privacy qualifications. The primary focus here is on the adherence to privacy standards, which ultimately cultivates a trustworthy relationship with data subjects and stakeholders.

#### 8. What types of threats can Security Center detect?

- A. Malware and data leaks only
- B. Malware, webshells, unusual logins
- C. Physical security threats and social engineering
- D. System outages and hardware failures

The reason the correct answer encompasses malware, webshells, and unusual logins is that these are specific types of vulnerabilities targeted by attackers and pose significant risks to cloud environments. Security Center is designed to monitor and detect a wide range of cybersecurity threats that can compromise data integrity and availability. Malware refers to malicious software designed to harm, exploit, or otherwise compromise networks, devices, or data. Webshells, on the other hand, are scripts placed on web servers that allow attackers to execute commands, potentially leading to unauthorized access or data theft. Unusual logins are indicative of potential account breaches or insider threats, where access to your system is gained through unusual behavior, prompting further investigation. In contrast, other choices focus on topics outside the scope of what Security Center primarily addresses. Physical security threats and social engineering do not fall within the technological detection capabilities of a centralized cloud security service. Similarly, system outages and hardware failures are more aligned with infrastructure management rather than threat detection, which Security Center specializes in. The focus on detecting and responding to cybersecurity threats makes option B the most relevant choice regarding the functionalities of Security Center.

# 9. What aspect is crucial for managing data rights in an organization?

- A. General policies
- **B.** Fine-grained agreements
- C. Privacy notices
- **D. Broad contracts**

Fine-grained agreements are crucial for managing data rights within an organization because they provide specific and detailed terms regarding how data can be accessed, used, and shared. These agreements outline the responsibilities and limitations associated with data rights, ensuring that all parties understand their obligations and the extent of their access to sensitive information. Such agreements help in tailoring the data management policies to align with the unique requirements of different data sets and their respective legal and regulatory obligations. This specificity is essential in a landscape where data privacy laws vary between jurisdictions and industries, making it necessary for organizations to have clear, pointed guidelines that reflect these differences. On the other hand, general policies, privacy notices, and broad contracts tend to lack this level of detail, which may lead to ambiguities about data usage or insufficient protection for sensitive information. Granting rights and sharing data without clear specifications can result in compliance risks or violations of regulations, making fine-grained agreements an indispensable tool for effective data rights management.

### 10. Which practice is crucial for maintaining the integrity of cloud resources?

- A. Regular software updates
- B. Limiting cloud usage to essential personnel
- C. Establishing only a firewall
- D. Using a single factor for authentication

Maintaining the integrity of cloud resources is essential for ensuring that data remains accurate, consistent, and trustworthy over its lifecycle. Regular software updates are crucial because they address vulnerabilities and bugs that could be exploited by attackers. When software, including operating systems and applications, is kept up to date, security patches and enhancements help protect against new threats and vulnerabilities that emerge over time. This proactive approach mitigates risks and fortifies the cloud environment against potential breaches that could compromise data integrity. The other options, while they may contribute to security in their own way, do not have the same broad and critical impact on maintaining the integrity of cloud resources. Limiting access can be beneficial for reducing potential attack surfaces but does not inherently protect against vulnerabilities within the software itself. Establishing a firewall is a crucial aspect of network security but does not directly address integrity through software vulnerabilities. Relying on a single factor for authentication can significantly weaken security, increasing the risk of unauthorized access, which could ultimately lead to compromised integrity.