

# Air Conditioning (A/C) and Heating Certification Practice Test (Sample)

## Study Guide



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**SAMPLE**

## **Questions**

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- 1. What issue can be caused by a restricted heater return hose?**
  - A. Insufficient coolant flow**
  - B. Excess heat in the passenger compartment**
  - C. Increased engine temperature**
  - D. Decreased engine performance**
- 2. What is the desired humidity level for optimal indoor comfort?**
  - A. Below 30%**
  - B. Between 30% and 50%**
  - C. Above 50%**
  - D. Between 10% and 20%**
- 3. What do bubbles in the sight glass indicate?**
  - A. air in the system**
  - B. the system is low on refrigerant**
  - C. evaporator flooding**
  - D. none of these answers is correct**
- 4. How are manifold gauge service hoses typically colored?**
  - A. Low = green, center = orange, high = red**
  - B. Low = green, center = yellow, high = red**
  - C. Low = blue, center = yellow, high = red**
  - D. Low = blue, center = green, high = red**
- 5. At which component does the refrigerant reach its lowest pressure and temperature?**
  - A. Compressor**
  - B. Evaporator orifice (inlet)**
  - C. Condenser**
  - D. Expansion valve**

- 6. What is one benefit of using programmable thermostats in heating and cooling systems?**
- A. They reduce the necessity for insulation**
  - B. They can adjust temperatures automatically based on user settings**
  - C. They eliminate the use of ductwork**
  - D. They provide real-time energy pricing**
- 7. Which method is commonly used to test the efficiency of heating systems?**
- A. Energy audit**
  - B. Visual inspection**
  - C. Temperature verification**
  - D. Sound level measurement**
- 8. What is the correct practice for handling refrigerant oil containers?**
- A. Open the container and leave it open until use**
  - B. Open it only when necessary and cap it immediately after**
  - C. Keep the container in an open area for better air circulation**
  - D. Discard it if not used within six months**
- 9. R-12 and R-134a \_\_\_\_.**
- A. Should never be mixed**
  - B. May be mixed after a system has been converted from R-12 to R-134a**
  - C. Use the same manifold gauge sets**
  - D. All answers are correct**
- 10. Technician A says pinhole leaks in the evaporator may be caused by acid formed when water and refrigerant are mixed. Technician B says leaks are most often found at hose connections and at the various fittings and joints in the system. Who is correct?**
- A. A only**
  - B. B only**
  - C. Both A and B**
  - D. Neither A nor B**

## **Answers**

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- 1. B**
- 2. B**
- 3. B**
- 4. C**
- 5. B**
- 6. B**
- 7. A**
- 8. B**
- 9. A**
- 10. C**

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## **Explanations**

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**1. What issue can be caused by a restricted heater return hose?**

- A. Insufficient coolant flow**
- B. Excess heat in the passenger compartment**
- C. Increased engine temperature**
- D. Decreased engine performance**

A restricted heater return hose can lead to excess heat in the passenger compartment because it impedes the circulation of coolant back to the engine. When the return hose is restricted, it can create a backup of coolant in the heater core, leading to a buildup of heat in the passenger area since the heated coolant remains trapped in the heater core longer than intended. This not only results in a warmer cabin than desired but can also make it challenging to regulate the temperature effectively. Additionally, the restriction may prevent the system from utilizing the full potential of heater operation, as the hot coolant is not effectively cycled back to the engine to complete the heat exchange process. This problem could also exacerbate other issues in the cooling system, contributing to potential overheating problems for the engine itself. The cabin comfort could be compromised, leading to a less enjoyable driving experience.

**2. What is the desired humidity level for optimal indoor comfort?**

- A. Below 30%**
- B. Between 30% and 50%**
- C. Above 50%**
- D. Between 10% and 20%**

The optimal humidity level for indoor comfort is generally considered to be between 30% and 50%. This range is ideal because it helps to maintain a comfortable environment, reducing the likelihood of mold growth and dust mites while also preventing dryness in the air that can lead to respiratory discomfort or dry skin. Humidity levels within this range support the body's natural ability to regulate temperature and maintain comfort, making living and working spaces more enjoyable. When humidity levels drop below 30%, the air can become too dry, which may cause irritation to the respiratory system and skin. On the other hand, levels above 50% can create a humid environment that encourages the growth of allergens, such as mold, and can make the space feel stuffy and uncomfortable. Thus, maintaining humidity within the 30% to 50% range is essential for promoting health, comfort, and overall well-being in indoor spaces.

### 3. What do bubbles in the sight glass indicate?

- A. air in the system
- B. the system is low on refrigerant**
- C. evaporator flooding
- D. none of these answers is correct

Bubbles in the sight glass indicate that the system is low on refrigerant. In an air conditioning system, the sight glass is used to visually assess the condition of the refrigerant as it flows through the system. If the sight glass shows bubbles, it means that the refrigerant in the liquid line is not at an adequate pressure or quantity to fully fill the sight glass. This condition often arises when there is insufficient refrigerant, leading to an imbalance that can result in the presence of vapor, which appears as bubbles rather than a steady stream of liquid refrigerant. Maintaining the proper level of refrigerant is essential for the efficiency and proper functioning of the system. Low refrigerant levels can lead to inadequate cooling performance and potential damage to the compressor if the situation is not corrected. Therefore, identifying bubbles in the sight glass is a crucial step in troubleshooting and maintaining the system's health.

### 4. How are manifold gauge service hoses typically colored?

- A. Low = green, center = orange, high = red
- B. Low = green, center = yellow, high = red
- C. Low = blue, center = yellow, high = red**
- D. Low = blue, center = green, high = red

Manifold gauge service hoses are typically color-coded to help identify the different pressure systems they are used for, ensuring safe and accurate servicing of refrigeration and air conditioning systems. The low-pressure hose is colored blue, which corresponds to the low side of the system. This color coding helps technicians quickly identify the low side when connecting or disconnecting hoses, reducing the risk of mistakes. The center hose, which is often used for refrigerant charging or recovery, is colored yellow. This is a standard practice that signifies its purpose for handling refrigerants and pressures safely with a different function than the dedicated low and high hoses. The high-pressure hose is colored red, indicating it connects to the high side of the system. Like the low-pressure hose, this color helps maintain clarity for technicians, ensuring they attach hoses correctly to avoid potential hazards associated with high-pressure systems. This standardized color coding is essential for safety and efficiency in HVAC maintenance and service work.

**5. At which component does the refrigerant reach its lowest pressure and temperature?**

**A. Compressor**

**B. Evaporator orifice (inlet)**

**C. Condenser**

**D. Expansion valve**

The refrigerant reaches its lowest pressure and temperature at the evaporator orifice inlet. In the refrigeration cycle, as the refrigerant expands through the expansion valve, it experiences a significant drop in pressure. This reduction in pressure causes the refrigerant to cool, reaching its lowest temperature as it enters the evaporator. The evaporator is where the refrigerant absorbs heat from the surrounding environment, causing it to evaporate into a gas. In comparison, the compressor pressurizes the refrigerant, raising both its pressure and temperature, while the condenser allows the refrigerant to release heat, which results in a higher temperature and pressure as it transitions back into a liquid. Therefore, the evaporator orifice inlet is the point in the cycle where the refrigerant is at its lowest energy state, making it essential for the cooling process.

**6. What is one benefit of using programmable thermostats in heating and cooling systems?**

**A. They reduce the necessity for insulation**

**B. They can adjust temperatures automatically based on user settings**

**C. They eliminate the use of ductwork**

**D. They provide real-time energy pricing**

Using programmable thermostats in heating and cooling systems offers the significant benefit of automatically adjusting temperatures based on user settings. This feature allows homeowners and building managers to set specific schedules for heating and cooling based on their daily routines and occupancy patterns. As a result, energy usage is optimized because the system operates only when needed, thereby potentially reducing energy bills. For example, a programmable thermostat can lower the temperature when the house is empty during the day and raise it again before occupants return, ensuring comfort without wasting energy. This system adds convenience and efficiency, making it a valuable tool in modern HVAC management.

**7. Which method is commonly used to test the efficiency of heating systems?**

- A. Energy audit**
- B. Visual inspection**
- C. Temperature verification**
- D. Sound level measurement**

The method commonly used to test the efficiency of heating systems is the energy audit. An energy audit provides a comprehensive assessment of a building's energy use and efficiency, identifying areas where energy is wasted and offering recommendations for improvement. It typically involves analyzing heating system performance, measuring energy consumption, and evaluating insulation levels, airflow, and other variables that impact heating efficiency. By doing so, the audit can reveal how effectively the heating system is operating and whether it meets the required standards for energy efficiency, ultimately leading to potential cost savings and enhanced comfort. In contrast, while visual inspection can reveal obvious issues, it does not provide a quantifiable measure of efficiency. Temperature verification assesses the output temperature of the system but does not account for other important efficiencies. Sound level measurement can indicate operational performance but is not a direct metric of heating efficiency.

**8. What is the correct practice for handling refrigerant oil containers?**

- A. Open the container and leave it open until use**
- B. Open it only when necessary and cap it immediately after**
- C. Keep the container in an open area for better air circulation**
- D. Discard it if not used within six months**

The practice of opening a refrigerant oil container only when necessary and capping it immediately after is essential to maintaining the integrity of the oil. This approach prevents contamination from moisture and debris that could compromise the performance of the refrigerant oil. Refrigerant oils are hygroscopic, meaning they can absorb moisture from the air, and exposure to open air can lead to oxidation or contamination, which may cause operational issues in the A/C system. By minimizing the time the container remains open, you effectively reduce the risk of these problems, ensuring that the refrigerant oil remains clean and effective for its intended use. This practice contributes to better system performance and longevity, as using contaminated oil can lead to component wear and reduced efficiency in HVAC systems.

**9. R-12 and R-134a \_\_\_\_.**

**A. Should never be mixed**

**B. May be mixed after a system has been converted from R-12 to R-134a**

**C. Use the same manifold gauge sets**

**D. All answers are correct**

The correct choice is that R-12 and R-134a should never be mixed. This is essential because R-12 and R-134a are two different refrigerants with distinct chemical compositions and properties. Mixing them can lead to increased pressure, inefficient cooling, and potential damage to the refrigeration system. Each refrigerant operates under different temperature and pressure characteristics, which means their performance standards are not compatible when mixed. Using the appropriate refrigerant specified for a system ensures efficiency and longevity of the components involved. When converting from R-12 to R-134a, it is critical to evacuate the system and ensure it is properly retrofitted and cleaned before the new refrigerant is introduced. This rigorous approach keeps the system safe and functioning optimally. Furthermore, while R-134a may use similar manifold gauge sets as R-12 in some cases, it is essential to understand the differences in handling and servicing each refrigerant. Overall, the principle of not mixing these refrigerants underscores the importance of using the correct materials and procedures in HVAC systems.

**10. Technician A says pinhole leaks in the evaporator may be caused by acid formed when water and refrigerant are mixed. Technician B says leaks are most often found at hose connections and at the various fittings and joints in the system. Who is correct?**

**A. A only**

**B. B only**

**C. Both A and B**

**D. Neither A nor B**

Pinhole leaks in the evaporator can indeed be attributed to various factors, including the presence of acid that forms when water mixes with refrigerant. The combination of moisture and refrigerant can lead to corrosion, which is a key cause of these small leaks. This chemical reaction diminishes the integrity of the metal over time, ultimately resulting in pinhole leaks. Therefore, Technician A's statement accurately describes one potential cause of pinhole leaks. Additionally, leaks are frequently found at hose connections and various fittings and joints in the system. These areas are under considerable stress due to movement, temperature changes, and pressure variations. Over time, these factors can cause wear and tear, leading to leaks. Technician B's observation aligns with common experience in HVAC maintenance practices, where these points are monitored for potential errors. Since both technicians make valid points regarding the sources of leaks in evaporators, both statements are correct, which justifies the selection of the option stating that both A and B are correct. This understanding helps in diagnosing and addressing leaks effectively in air conditioning and heating systems, promoting better maintenance practices.