

AGILE BUSINESS ANALYSIS PRACTICE (SAMPLE)

STUDY GUIDE



Prepare with structure. Pass with confidence



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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. How many headings does a business/Lean canvas contain?**
 - A. 5
 - B. 7
 - C. 9
 - D. 11
- 2. Which category does 'Things that add an exciting dimension' fall under in the KANO method?**
 - A. Expected features
 - B. Normal features
 - C. Exciter features
 - D. Mandatory features
- 3. During which phase are evolutionary products developed over time?**
 - A. Pre-project phase
 - B. Evolutionary development phase
 - C. Deployment phase
 - D. Feasibility phase
- 4. Which task has solution performance measures as an input?**
 - A. Analyze performance measures
 - B. Gather stakeholder feedback
 - C. Define transition requirements
 - D. Design the solution
- 5. What signifies a successful project according to the post-project phase?**
 - A. Meeting all deadlines
 - B. Achieving business value as per the project goals
 - C. Receiving positive feedback from clients
 - D. Staying within budget
- 6. Why is it important to clearly define a baseline in project management?**
 - A. To determine marketing strategies
 - B. To measure and compare progress
 - C. To allocate resources effectively
 - D. To manage stakeholder expectations

- 7. What is the best recommendation when the change value from a current state is low relative to the effort required?**
- A. Do nothing
 - B. Implement the change
 - C. Reassess the requirements
 - D. Communicate with stakeholders
- 8. What do the tasks and techniques in the Requirements Analysis and Design Definition knowledge area primarily define?**
- A. Technical specifications and timelines
 - B. Solution and stakeholder needs
 - C. Project management protocols
 - D. Market analysis and competitive landscape
- 9. Which of the following represents one of the four pillars of AgilePM?**
- A. People
 - B. Processes
 - C. Practices
 - D. All of the above
- 10. What is the main application of the McKinsey 7-S technique?**
- A. To develop a marketing strategy
 - B. To analyze financial data
 - C. To measure success in implementing change
 - D. To create employee training programs

Answers

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1. C
2. C
3. B
4. A
5. B
6. B
7. A
8. B
9. D
10. C

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Explanations

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1. How many headings does a business/Lean canvas contain?

- A. 5
- B. 7
- C. 9**
- D. 11

A business model canvas and a Lean canvas serve as strategic management tools that visually outline the key components of a business model. The Lean canvas, specifically adapted from the traditional business model canvas, comprises nine distinct headings that allow entrepreneurs and teams to succinctly capture their business idea and assess potential viability. These nine headings include: 1. **Problem**: Identifies the top three problems faced by the target customer segment. 2. **Customer Segments**: Defines the different groups of people or organizations the business aims to reach and serve. 3. **Unique Value Proposition**: Articulates what makes the offering unique and why it's valuable to customers. 4. **Solution**: Outlines potential solutions to the problems identified. 5. **Channels**: Describes how the business will deliver its unique value proposition to the customer segments. 6. **Revenue Streams**: Details how the business will earn money from its customers. 7. **Cost Structure**: Lists the costs incurred to operate the business. 8. **Key Metrics**: Highlights the key performance indicators that the business will track to measure success. 9. **Unfair Advantage**: Identifies what makes the business stand out, which cannot be easily replicated by competitors. Understanding and utilizing

2. Which category does 'Things that add an exciting dimension' fall under in the KANO method?

- A. Expected features
- B. Normal features
- C. Exciter features**
- D. Mandatory features

In the KANO model, 'Things that add an exciting dimension' are classified as exciter features. These features go beyond customer expectations and provide a delightful experience, often surprising users in a positive way. Unlike expected or mandatory features, which are basic requirements that customers assume will be present, exciter features add value in a way that enhances customer satisfaction significantly when present, but their absence does not lead to dissatisfaction. Exciter features can differentiate a product or service in a competitive market and tend to create a 'wow' effect, leading to higher customer loyalty and positive word-of-mouth. They are important for businesses looking to innovate and provide exceptional experiences while aiming to boost customer engagement and retention.

3. During which phase are evolutionary products developed over time?

- A. Pre-project phase
- B. Evolutionary development phase**
- C. Deployment phase
- D. Feasibility phase

The evolutionary development phase is where products are developed incrementally and iteratively over time. This approach allows teams to release partial or full functionality of a product early and gather feedback, which informs subsequent iterations. It aligns with Agile principles emphasizing adaptability and customer collaboration. During this phase, the team can continuously refine the product based on real user input and changing requirements, thus ensuring that the final product is more closely aligned with user needs and market demands. In contrast, the pre-project phase focuses on initial planning and feasibility assessments, while the deployment phase mainly involves the rollout of a completed product to users and stakeholders. The feasibility phase is concerned with assessing whether a project is viable and worth pursuing. It is during the evolutionary development phase that the iterative design and development processes come into play, making it the correct choice for the question.

4. Which task has solution performance measures as an input?

- A. Analyze performance measures**
- B. Gather stakeholder feedback
- C. Define transition requirements
- D. Design the solution

Solution performance measures play a crucial role in the task of analyzing performance measures because they provide the necessary metrics and benchmarks that guide assessment and improvement efforts. This task involves looking at how well a solution meets its objectives based on predefined performance criteria. By using these measures as inputs, analysts can evaluate the effectiveness and efficiency of a solution, determining whether it is performing as expected or identifying areas for enhancement. In contrast, gathering stakeholder feedback is more focused on capturing user experiences and expectations rather than analyzing specific performance metrics. Defining transition requirements centers on outlining what is needed for a seamless move from the current state to a new solution, which is not directly tied to performance evaluation. Designing the solution involves creating a framework based on various inputs, but it does not specifically use performance measures as a foundational element for its design process. Hence, the analysis of performance measures is distinct in its dependence on having those metrics as input for effective evaluation.

5. What signifies a successful project according to the post-project phase?

- A. Meeting all deadlines
- B. Achieving business value as per the project goals**
- C. Receiving positive feedback from clients
- D. Staying within budget

A successful project according to the post-project phase is signified by achieving business value as per the project goals. This means that the project not only met its deliverables but also ensured that the outcomes align with the strategic objectives and needs of the stakeholders. It emphasizes the importance of value delivery over mere compliance with schedules or budgets. In agile practices, the focus is often on delivering functional increments that bring tangible benefits to the business, and these increments should contribute to the overall goals defined at the start of the project. Business value encompasses aspects such as return on investment, user satisfaction, improved processes, or enhanced capabilities, thus indicating that the project has fulfilled its purpose beyond just completion. Other factors like meeting deadlines, receiving client feedback, or staying within budget are important aspects of project management but do not inherently reflect success in terms of whether the project delivered the intended value. A project could complete all tasks on time and within budget yet still fail to provide the desired benefits or outcomes for the business. Therefore, while these elements contribute to a project's performance, the true measure of success lies in the realization of business value.

6. Why is it important to clearly define a baseline in project management?

- A. To determine marketing strategies
- B. To measure and compare progress**
- C. To allocate resources effectively
- D. To manage stakeholder expectations

Defining a baseline in project management is crucial because it serves as a reference point against which all subsequent project performance can be measured and compared. This ensures that the project team can ascertain whether the project is on track, ahead, or behind schedule. When a baseline is established, it typically includes key metrics like scope, cost, and schedule. This allows for objective assessment of progress and performance, facilitating timely adjustments to project plans when necessary. By comparing the actual performance with the baseline, project managers and teams can identify variances, understand the reasons for those variances, and take appropriate corrective actions. This practice is central to effective project monitoring and control, enabling teams to stay aligned with project goals and deliver quality outcomes. The other options, while relevant to various aspects of project management, do not capture the primary purpose of establishing a baseline, which is fundamentally tied to measuring and comparing progress.

7. What is the best recommendation when the change value from a current state is low relative to the effort required?

- A. Do nothing**
- B. Implement the change
- C. Reassess the requirements
- D. Communicate with stakeholders

When the change value from a current state is low relative to the effort required, choosing to do nothing is a strategic decision based on the principles of Agile and effective resource management. In Agile practices, it is essential to prioritize changes that deliver significant value to stakeholders and the overall project. If the effort needed to implement a change outweighs the anticipated benefits, it is prudent to allocate resources elsewhere, focusing on initiatives that offer a higher return on investment. This approach aligns with the Agile philosophy of maximizing value while minimizing waste. It encourages teams to make informed decisions about which changes to pursue based on their potential impact. In contrast, implementing the change might lead to unnecessary expenditure of time and resources that could be better utilized on other, more impactful tasks. Reassessing the requirements in this context could lead to analysis paralysis without necessarily yielding new insights, as the initial assessment already indicated low value. Finally, while communication with stakeholders is vital in Agile, if the change is deemed to have low value, engaging them in discussions about it could be counterproductive and lead to frustration. In summary, the decision to do nothing when faced with low-value changes is a sound approach that optimally aligns resources with the goals of maximizing improvement and minimizing effort for Agile teams.

8. What do the tasks and techniques in the Requirements Analysis and Design Definition knowledge area primarily define?

- A. Technical specifications and timelines
- B. Solution and stakeholder needs**
- C. Project management protocols
- D. Market analysis and competitive landscape

The tasks and techniques in the Requirements Analysis and Design Definition knowledge area primarily focus on identifying and detailing solution and stakeholder needs. This area is crucial in the Agile Business Analysis Practice because it ensures that the solutions being developed align with what stakeholders actually require for their business objectives. By engaging stakeholders early and continuously throughout the project, business analysts gather insights into their expectations, motivations, and the problems they seek to solve. This leads to clearer understanding of requirements and helps to ensure the final product meets user needs effectively. Additionally, this knowledge area involves validating and prioritizing these requirements, which allows teams to make informed decisions about which features to develop first based on stakeholder value and urgency. Overall, this approach fosters collaboration and adaptability, which are key principles in Agile methodologies.

9. Which of the following represents one of the four pillars of AgilePM?

- A. People
- B. Processes
- C. Practices
- D. All of the above**

The correct choice reflects that all the listed options—People, Processes, and Practices—are indeed essential components within the AgilePM framework. AgilePM emphasizes the importance of individuals and interactions (People) over processes and tools, recognizing that the human element is crucial in delivering value and fostering collaboration. Processes play a significant role in ensuring that the work is structured and that teams can effectively manage their tasks and workflows. However, AgilePM advocates for lightweight processes that are flexible enough to adapt to change, rather than rigid methodologies. Additionally, the Practices in AgilePM encapsulate the techniques and approaches that teams adopt to achieve their goals, focusing on iterative development and continuous improvement. By acknowledging all these components as pillars, AgilePM illustrates a holistic view that integrates the importance of collaboration among team members, the need for adaptable processes, and the efficacy of diverse practices in achieving project success. This integration fosters an environment conducive to agility and responsiveness, which is fundamental to the Agile philosophy.

10. What is the main application of the McKinsey 7-S technique?

- A. To develop a marketing strategy
- B. To analyze financial data
- C. To measure success in implementing change**
- D. To create employee training programs

The McKinsey 7-S framework is primarily utilized for organizational analysis and is particularly effective in measuring success in implementing change. This model emphasizes the interconnectedness of seven key elements: strategy, structure, systems, shared values, skills, style, and staff. When organizations undergo change, it is essential to ensure that all these elements are aligned and working cohesively to achieve the desired outcomes. The 7-S framework helps business analysts assess how changes in one area might impact others, facilitating a holistic approach to managing transformations. By using this framework, organizations can identify misalignments and gaps that may hinder the change process, allowing for a more structured method of evaluating the effectiveness of change initiatives. The other options do not align with the primary purpose of the McKinsey 7-S technique. Developing a marketing strategy focuses on external market conditions and customer engagement; analyzing financial data centers on numbers rather than organizational behaviors and structures; and creating employee training programs does not capture the broader change management focus of the 7-S model. Thus, the correct application of the McKinsey 7-S technique is in measuring success in implementing change, as it provides a comprehensive view of an organization's internal dynamics during transformation.

Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://agilebusinessanalysis.examzify.com>

We wish you the very best on your exam journey. You've got this!

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