

AFSC 3F151 – SERVICES JOURNEYMAN 1 PRACTICE TEST (SAMPLE)

STUDY GUIDE



SAMPLE STUDY GUIDE WITH LIMITED QUESTIONS

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<https://afsc3f151journeyman.examzify.com>



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Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

How to Use This Guide

This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:

1. Start with a Diagnostic Review

Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.

2. Study in Short, Focused Sessions

Break your study time into manageable blocks (e.g. 30 – 45 minutes). Review a handful of questions, reflect on the explanations.

3. Learn from the Explanations

After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.

4. Track Your Progress

Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.

5. Simulate the Real Exam

Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.

6. Repeat and Review

Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.

There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!

Questions

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- 1. Which factor is least likely to influence the training curriculum for Air Force Services?**
 - A. Local base initiatives
 - B. Nationwide training standards
 - C. Feedback from trainees
 - D. External certifications

- 2. One of the primary goals of the marketing program is to?**
 - A. create more traffic in our facilities.
 - B. sell Services programs to potential customers.
 - C. generate more revenue for base morale programs.
 - D. recognize the needs and expectations of customers.

- 3. The resource management flight chief (RMFC) uses which Air Force (AF) form to maintain change and imprest fund cash accountability at all times?**
 - A. 1875
 - B. 1876
 - C. 2556
 - D. 2557

- 4. Which of the following is not a mandatory requirement for the 5-skill-level upgrade?**
 - A. Completion of the Services Apprentice Course
 - B. Minimum of 12 months on-the-job training (OJT)
 - C. Accomplishment of all home station training requirements
 - D. Training certification of all applicable tasks on the master task listing (MTL)

- 5. Which program is designed to enhance community morale and well-being?**
 - A. The Recreation Program
 - B. The Community Activities Program
 - C. The Sports League Program
 - D. The Wellness Initiative Program

- 6. Who provides accounting support to the force support squadron?**
- A. Nonappropriated fund (NAF) accounting office (AO) personnel.
 - B. Resource manager (RM).
 - C. Nonappropriated fund (NAF) resale operations personnel.
 - D. Nonappropriated fund (NAF) activity manager.
- 7. What is the purpose of the Air Force Services Strategy?**
- A. To increase funding for new projects
 - B. To enhance personnel training and development
 - C. To align Services programs with Air Force priorities and enhance morale
 - D. To streamline supply chain management
- 8. What role does customer feedback play in Services operations?**
- A. It is ignored to maintain consistency
 - B. It is essential for improving service delivery
 - C. It is only useful for marketing purposes
 - D. It complicates management processes
- 9. In the context of the Air Force, what does "MWR" stand for?**
- A. Morale, Welfare, and Recreational
 - B. Morale, Welfare, and Recreation
 - C. Military Welfare Resource
 - D. Military Work and Recovery
- 10. In what areas is a Services Journeyman expected to demonstrate leadership?**
- A. Only in customer service
 - B. In managing teams and resources
 - C. In administrative paperwork
 - D. In scheduling employees only

Answers

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1. D
2. D
3. D
4. C
5. B
6. A
7. C
8. B
9. B
10. B

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Explanations

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1. Which factor is least likely to influence the training curriculum for Air Force Services?

- A. Local base initiatives
- B. Nationwide training standards
- C. Feedback from trainees
- D. External certifications**

The factor least likely to influence the training curriculum for Air Force Services is external certifications. While external certifications can enhance a trainee's qualifications and may occasionally be referenced in training discussions, they are not a primary influence on the established training curriculum itself. The curriculum is primarily designed to meet the specific operational needs of the Air Force, which means it is more closely aligned with the guidelines established by internal standards and requirements rather than focusing on external certification programs. Local base initiatives, nationwide training standards, and feedback from trainees all play significant roles in shaping the training curriculum. Local base initiatives may reflect unique operational requirements and innovations specific to that location. Nationwide training standards ensure consistency and effectiveness across the entire Air Force, maintaining a high level of competency among services personnel. Additionally, feedback from trainees is crucial for improving training methods and content, as it helps to identify strengths and weaknesses in the current curriculum. This collaborative approach ensures that the training remains relevant and effective in preparing personnel for their duties.

2. One of the primary goals of the marketing program is to?

- A. create more traffic in our facilities.
- B. sell Services programs to potential customers.
- C. generate more revenue for base morale programs.
- D. recognize the needs and expectations of customers.**

The primary goal of the marketing program is to recognize the needs and expectations of customers. This focus is crucial because understanding what customers want allows for the development of services and programs that better meet their preferences and demands. By identifying these needs, a marketing program can effectively tailor its offerings to enhance customer satisfaction and engagement. When customers feel that their needs are being acknowledged and met, they are more likely to utilize the services offered, fostering loyalty and positive word-of-mouth, which can lead to sustainable success for the program. Moreover, this customer-centered approach ensures that resources are allocated efficiently, maximizing the impact of marketing efforts and overall program success. While the other options relate to important aspects of operations within the marketing context, they are secondary to the foundational goal of understanding the customer base. Creating traffic, selling programs, and generating revenue are all enhanced outcomes that stem from effectively recognizing and responding to customer needs and expectations.

3. The resource management flight chief (RMFC) uses which Air Force (AF) form to maintain change and imprest fund cash accountability at all times?

- A. 1875
- B. 1876
- C. 2556
- D. 2557**

The Resource Management Flight Chief (RMFC) utilizes AF Form 2557 to maintain change and imprest fund cash accountability effectively. This form specifically provides a systematic way to track and report cash transactions associated with imprest funds. It is designed to help ensure accuracy and transparency in the management of cash funds, which is crucial for accountability in financial operations. Using AF Form 2557 helps in recording various transactions, including receipts and disbursements, which are essential for auditing and reviewing the cash flow within a unit. This form serves to uphold financial integrity and compliance with Air Force regulations, reinforcing the importance of meticulous cash management practices in military finance operations. In contrast, the other forms listed do not serve the same purpose or are associated with different types of reporting and accountability within Air Force logistics or financial management processes. Thus, understanding the specific function of AF Form 2557 is vital for those involved in managing funds in the context of the 3F151 career field.

4. Which of the following is not a mandatory requirement for the 5-skill-level upgrade?

- A. Completion of the Services Apprentice Course
- B. Minimum of 12 months on-the-job training (OJT)
- C. Accomplishment of all home station training requirements**
- D. Training certification of all applicable tasks on the master task listing (MTL)

The correct choice indicates that the home station training requirements are not mandatory for the upgrade to the 5-skill level. While home station training can enhance skills and knowledge, the focus for attaining the 5-skill level primarily revolves around the completion of specific courses, on-the-job training, and certification of applicable tasks. Completion of the Services Apprentice Course is essential, as it provides foundational knowledge required for further advancement. Similarly, a minimum of 12 months of on-the-job training is critical for ensuring that personnel gain the necessary experience in real-world applications of their skills. Additionally, the certification of tasks on the master task listing is vital as it demonstrates proficiency in specific duties essential to the role. In summary, while home station training may complement a servicemember's training and development, it is not a formal requirement for achieving the necessary 5-skill level upgrade, thus making it the right answer to the question.

5. Which program is designed to enhance community morale and well-being?

- A. The Recreation Program
- B. The Community Activities Program**
- C. The Sports League Program
- D. The Wellness Initiative Program

The Community Activities Program is specifically designed to enhance community morale and well-being by providing various activities and events that bring people together. This program focuses on creating a sense of belonging and fostering social connections within the community. It typically includes a wide range of recreational, educational, and cultural activities that are accessible to all community members, promoting engagement and interaction. This program aims to strengthen community ties and improve overall morale by encouraging participation in communal events, which can lead to improved mental and social well-being for individuals involved. Through organized activities, the program fulfills its goal of enriching the community experience and enhancing the quality of life for residents. While other programs like the Recreation Program, Sports League Program, and Wellness Initiative Program also contribute positively to community well-being, they tend to focus on specific aspects, such as physical activity, competitive sports, or health. The Community Activities Program encompasses a broader scope of engagement that ultimately serves to uplift and enhance the overall community spirit.

6. Who provides accounting support to the force support squadron?

- A. Nonappropriated fund (NAF) accounting office (AO) personnel.**
- B. Resource manager (RM).
- C. Nonappropriated fund (NAF) resale operations personnel.
- D. Nonappropriated fund (NAF) activity manager.

The correct choice identifies that the Nonappropriated Fund (NAF) accounting office personnel provide accounting support to the force support squadron. This role is critical because the NAF accounting personnel are specifically trained to manage the financial aspects of operations funded by nonappropriated funds, which are generated from revenue rather than direct government financing. These personnel ensure appropriate financial practices, maintaining accurate records of transactions, budgeting, and reporting which are vital in supporting the overall mission of the force support squadron. Their expertise in accounting and financial regulations tailored to nonappropriated funds allows them to efficiently support various services, including recreational programs, dining facilities, and other morale activities that stem from NAF activities. While other roles such as resource managers, resale operations personnel, and activity managers all contribute to financial oversight and management in different capacities, they do not specifically provide the comprehensive accounting support needed for the force support operations that NAF accounting office personnel offer.

7. What is the purpose of the Air Force Services Strategy?

- A. To increase funding for new projects
- B. To enhance personnel training and development
- C. To align Services programs with Air Force priorities and enhance morale**
- D. To streamline supply chain management

The purpose of the Air Force Services Strategy is to align Services programs with Air Force priorities while enhancing the morale of personnel. This alignment ensures that the services provided are directly supportive of the overarching goals of the Air Force, creating a cohesive environment that focuses on the well-being of its members. By enhancing morale, the strategy contributes to mission effectiveness, fostering a positive atmosphere that ultimately supports operational readiness and personnel retention. This approach emphasizes the importance of delivering quality services that meet the needs of Air Force personnel, building a strong community within the ranks.

8. What role does customer feedback play in Services operations?

- A. It is ignored to maintain consistency
- B. It is essential for improving service delivery**
- C. It is only useful for marketing purposes
- D. It complicates management processes

Customer feedback is essential for improving service delivery because it provides direct insights into the experiences and perceptions of those utilizing the services. By actively engaging with customers and collecting their thoughts, services personnel can identify areas of strength and weakness within their operations. This feedback allows for continuous improvement, enabling organizations to adapt and refine their offerings to better meet customer needs and expectations. In the context of a Services operation, utilizing customer feedback can lead to enhanced satisfaction, loyalty, and ultimately, better operational performance. Service delivery can be adjusted based on actual customer experiences, leading to higher quality in service provision, tailored programs, and solutions that resonate with clients. Moreover, incorporating feedback is a proactive approach that not only addresses existing issues but also anticipates future trends and preferences, ensuring that services remain relevant and effective. This focus on customer-centric practices can drive innovation and foster a culture of accountability within the organization.

9. In the context of the Air Force, what does "MWR" stand for?

- A. Morale, Welfare, and Recreational
- B. Morale, Welfare, and Recreation**
- C. Military Welfare Resource
- D. Military Work and Recovery

The term "MWR" stands for "Morale, Welfare, and Recreation." This phrase encompasses a variety of programs and services designed to support the overall well-being of military personnel and their families. The focus is on enhancing morale and providing the necessary resources for recreational activities and welfare support. By offering various recreational opportunities, MWR programs aim to create a more balanced and fulfilling lifestyle for service members, which can help reduce stress and improve job performance. This includes facilities like gyms, sports leagues, and entertainment events, as well as programs that provide social and community support. While the other choices include variations or incorrect phrases, the one that correctly encapsulates the Air Force's intent and services provided under the MWR initiative is the complete phrase "Morale, Welfare, and Recreation," making it the most accurate representation of the acronym.

10. In what areas is a Services Journeyman expected to demonstrate leadership?

- A. Only in customer service
- B. In managing teams and resources**
- C. In administrative paperwork
- D. In scheduling employees only

A Services Journeyman plays a crucial role in demonstrating leadership across various areas, particularly in managing teams and resources. This encompasses not only overseeing personnel and their interactions but also ensuring that resources are optimally allocated and utilized. Effective management requires the ability to motivate team members, delegate tasks appropriately, and foster a positive work environment, all of which are essential for achieving mission objectives within the services domain. In this capacity, a Services Journeyman must be adept at integrating the skills and strengths of team members to ensure coherent workflow and high productivity. This leadership extends to training and mentoring new staff, thereby promoting professional development and enhancing overall team performance. By focusing on managing both personnel and resources, a Services Journeyman can implement strategies that maximize efficiency and elevate the standard of service delivery. Other areas mentioned, such as customer service, administrative paperwork, and employee scheduling, while important, do not encompass the broad scope of leadership responsibilities expected of a Services Journeyman. They are components of the job but do not reflect the full extent of leadership that involves managing teams and effectively utilizing resources to meet organizational goals.

Next Steps

Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.

As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.

If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at hello@examzify.com.

Or visit your dedicated course page for more study tools and resources:

<https://afsc3f151journeyman.examzify.com>

We wish you the very best on your exam journey. You've got this!

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