

# AdjusterPro Insurance Adjuster Licensing Practice Test (Sample)

## Study Guide



**Everything you need from our exam experts!**

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# Introduction

Preparing for a certification exam can feel overwhelming, but with the right tools, it becomes an opportunity to build confidence, sharpen your skills, and move one step closer to your goals. At Examzify, we believe that effective exam preparation isn't just about memorization, it's about understanding the material, identifying knowledge gaps, and building the test-taking strategies that lead to success.

This guide was designed to help you do exactly that.

Whether you're preparing for a licensing exam, professional certification, or entry-level qualification, this book offers structured practice to reinforce key concepts. You'll find a wide range of multiple-choice questions, each followed by clear explanations to help you understand not just the right answer, but why it's correct.

The content in this guide is based on real-world exam objectives and aligned with the types of questions and topics commonly found on official tests. It's ideal for learners who want to:

- Practice answering questions under realistic conditions,
- Improve accuracy and speed,
- Review explanations to strengthen weak areas, and
- Approach the exam with greater confidence.

We recommend using this book not as a stand-alone study tool, but alongside other resources like flashcards, textbooks, or hands-on training. For best results, we recommend working through each question, reflecting on the explanation provided, and revisiting the topics that challenge you most.

Remember: successful test preparation isn't about getting every question right the first time, it's about learning from your mistakes and improving over time. Stay focused, trust the process, and know that every page you turn brings you closer to success.

Let's begin.

# How to Use This Guide

**This guide is designed to help you study more effectively and approach your exam with confidence. Whether you're reviewing for the first time or doing a final refresh, here's how to get the most out of your Examzify study guide:**

## **1. Start with a Diagnostic Review**

**Skim through the questions to get a sense of what you know and what you need to focus on. Your goal is to identify knowledge gaps early.**

## **2. Study in Short, Focused Sessions**

**Break your study time into manageable blocks (e.g. 30 - 45 minutes). Review a handful of questions, reflect on the explanations.**

## **3. Learn from the Explanations**

**After answering a question, always read the explanation, even if you got it right. It reinforces key points, corrects misunderstandings, and teaches subtle distinctions between similar answers.**

## **4. Track Your Progress**

**Use bookmarks or notes (if reading digitally) to mark difficult questions. Revisit these regularly and track improvements over time.**

## **5. Simulate the Real Exam**

**Once you're comfortable, try taking a full set of questions without pausing. Set a timer and simulate test-day conditions to build confidence and time management skills.**

## **6. Repeat and Review**

**Don't just study once, repetition builds retention. Re-attempt questions after a few days and revisit explanations to reinforce learning. Pair this guide with other Examzify tools like flashcards, and digital practice tests to strengthen your preparation across formats.**

**There's no single right way to study, but consistent, thoughtful effort always wins. Use this guide flexibly, adapt the tips above to fit your pace and learning style. You've got this!**

## Questions

- 1. Which type of physical hazard is represented by poor conditions, such as potholes on a road?**
  - A. Operational hazard**
  - B. Environmental hazard**
  - C. Material hazard**
  - D. Occupant hazard**
- 2. The concept of 'the thing speaks for itself' (Res Ipsa) is applicable under what circumstance?**
  - A. When there is clear evidence of wrongdoing**
  - B. When expert testimony is required**
  - C. When the cause of an accident is unexplained**
  - D. When witness testimonies conflict**
- 3. What defines a franchise deductible?**
  - A. It requires the insured party to pay a fixed amount regardless of loss**
  - B. The policy pays only after the loss exceeds a predetermined amount**
  - C. It covers only the initial claim up to a certain percentage**
  - D. It resets the deductible annually based on claims history**
- 4. Tort law primarily addresses what type of issues?**
  - A. Criminal acts and their penalties**
  - B. Civil wrongdoings and their remedies**
  - C. Regulatory compliance violations**
  - D. Environmental damages and liabilities**
- 5. What does the acronym "DICE" stand for in insurance contracts?**
  - A. Declarations, Instructions, Conditions, Exclusions**
  - B. Declarations, Insuring Agreement, Conditions, Exclusions**
  - C. Declarations, Increases, Coverage, Exceptions**
  - D. Details, Insurers, Claims, Exceptions**

- 6. What does the term 'premium' refer to in insurance?**
- A. An amount paid for a claim**
  - B. A scheduled amount to be paid for an insurance policy**
  - C. A type of insurance coverage**
  - D. A form of investment in the insurance company**
- 7. Who can insure a property or person?**
- A. Anyone with an interest in that property or person**
  - B. Only policyholders of the insurance company**
  - C. Only those with an insurable interest**
  - D. Any representatives of the insured**
- 8. What type of insurance companies are referred to as 'participating' insurers?**
- A. Re-insurers**
  - B. Stock Insurance Companies**
  - C. Mutual Insurance Companies**
  - D. Reciprocal Insurers**
- 9. Which of the following describes Reciprocal Insurers?**
- A. Incorporated and for-profit**
  - B. Unincorporated and non-profit**
  - C. Mandatory participation insurers**
  - D. Insurers with stockholders**
- 10. What does a non-waiver agreement allow an insurer to do?**
- A. Waive all rights to deny future claims**
  - B. Maintain the right to deny coverage**
  - C. Automatically pay all claims regardless of coverage**
  - D. Force a policyholder to accept a settlement**



## **Answers**

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1. B
2. C
3. B
4. B
5. B
6. B
7. C
8. C
9. B
10. B

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## **Explanations**

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**1. Which type of physical hazard is represented by poor conditions, such as potholes on a road?**

- A. Operational hazard**
- B. Environmental hazard**
- C. Material hazard**
- D. Occupant hazard**

The correct answer is that poor road conditions, such as potholes, represent an environmental hazard. Environmental hazards are related to the physical conditions and characteristics of the environment that can pose risks to safety and health. In this case, the presence of potholes creates a dangerous situation for drivers and pedestrians alike, as it can lead to accidents or vehicle damage. Environmental hazards often stem from natural or human-made factors in the surrounding area. Poor infrastructure, like damaged roads, falls under this category since it affects the safety and functionality of the environment where activities take place. Operational hazards would relate more to issues stemming from processes, procedures, or operational methods within a business context, while material hazards involve risks connected to the materials used in manufacturing or construction. Occupant hazards usually pertain to risks associated with individuals in a specific location, such as hazards due to poor housekeeping or organizational issues within a building. Each of these misunderstanding could lead to encompassing various aspects of risk management, but in this scenario, the defining factor is the external environmental condition of the road itself, characterizing it as an environmental hazard.

**2. The concept of 'the thing speaks for itself' (Res Ipsa) is applicable under what circumstance?**

- A. When there is clear evidence of wrongdoing**
- B. When expert testimony is required**
- C. When the cause of an accident is unexplained**
- D. When witness testimonies conflict**

The concept of 'the thing speaks for itself' or Res Ipsa Loquitur is applicable when the cause of an accident is unexplained, making it the correct choice. This legal principle allows for the inference of negligence when an event occurs that typically does not happen without someone's negligence. It applies in scenarios where the facts surrounding an incident clearly indicate that an accident occurred under circumstances that a reasonable person would recognize as abnormal, even if direct evidence of negligence is lacking. In cases where the details of the incident are straightforward and compelling, the circumstances can speak for themselves, and it is assumed that the defendant's action or inaction led to the accident. This principle shifts the burden of proof to the party being accused, requiring them to demonstrate that they were not negligent. This concept is often invoked in cases involving medical malpractice or accidents that happen on premises, where the nature of the incident implies that negligence is likely. Hence, the unexplained nature of the accident plays a crucial role in applying Res Ipsa Loquitur, as it serves to highlight the absence of a reasonable explanation that would exonerate the defendant.

### 3. What defines a franchise deductible?

- A. It requires the insured party to pay a fixed amount regardless of loss
- B. The policy pays only after the loss exceeds a predetermined amount**
- C. It covers only the initial claim up to a certain percentage
- D. It resets the deductible annually based on claims history

A franchise deductible is a specific type of deductible that operates by requiring the insurance policy to pay only after the loss exceeds a certain predetermined threshold. This is a key characteristic as it sets a minimum loss amount that must be incurred before the insurance coverage kicks in. In practical terms, if the loss is below this predetermined amount, no payment will be made, and if it is above, the full amount of the loss will be covered. This structure contrasts with other types of deductibles where, for example, a fixed payment may be required from the insured regardless of the total loss amount or where only a certain percentage of the claim is covered. Additionally, a franchise deductible does not reset annually nor change based on claims history, which would be a different kind of policy structure. Understanding the nature of a franchise deductible is important for insurance adjusters, as it influences how claims are processed and the expectations set for both the insurer and the insured regarding coverage and payouts.

### 4. Tort law primarily addresses what type of issues?

- A. Criminal acts and their penalties
- B. Civil wrongdoings and their remedies**
- C. Regulatory compliance violations
- D. Environmental damages and liabilities

Tort law primarily addresses civil wrongdoings and the remedies that may be available to those harmed by the actions of others. This area of law focuses on situations where a person's rights have been violated or harmed due to someone else's negligence, intentional misconduct, or strict liability. The primary goal of tort law is to provide a means for the injured party to seek compensation for their losses, which can include medical expenses, lost wages, and pain and suffering. The concept of liability in tort law holds parties responsible for their actions, encouraging individuals and organizations to act in a manner that does not harm others. By focusing on civil wrongs, tort law distinguishes itself from criminal law, which involves offenses against the state or society and includes penalties such as fines or imprisonment. This foundational purpose of tort law in promoting accountability and offering recourse for victims firmly establishes it as a critical aspect of the legal system.

**5. What does the acronym "DICE" stand for in insurance contracts?**

**A. Declarations, Instructions, Conditions, Exclusions**

**B. Declarations, Insuring Agreement, Conditions, Exclusions**

**C. Declarations, Increases, Coverage, Exceptions**

**D. Details, Insurers, Claims, Exceptions**

The acronym "DICE" in insurance contracts stands for Declarations, Insuring Agreement, Conditions, and Exclusions. This framework is essential as it helps in organizing the key components of an insurance policy. - **\*\*Declarations\*\*** provide specific information about the policyholder, including the insured's name, the property or individuals covered, and the coverage limits. - The **\*\*Insuring Agreement\*\*** outlines the insurance company's promise, detailing what risks are covered under the policy and under what circumstances. - **\*\*Conditions\*\*** specify the duties and responsibilities of both the insurer and the insured, as well as the obligations that must be met for coverage to be valid. - **\*\*Exclusions\*\*** list specific situations, circumstances, or items that are not covered by the policy, clarifying the limitations of the coverage. Understanding this acronym is critical for anyone studying insurance, as it encapsulates the core elements necessary to comprehend a policy fully. This structured approach enables adjusters and policyholders alike to navigate the complexities of insurance contracts effectively.

**6. What does the term 'premium' refer to in insurance?**

**A. An amount paid for a claim**

**B. A scheduled amount to be paid for an insurance policy**

**C. A type of insurance coverage**

**D. A form of investment in the insurance company**

The term 'premium' in insurance primarily refers to the scheduled amount that an insured individual or entity pays for an insurance policy. This payment is typically made on a regular basis, such as monthly, quarterly, or annually, and it secures the coverage provided by the insurance company. The premium is essentially the price of obtaining and maintaining an insurance policy, and it can vary significantly based on factors such as the type of insurance, the level of coverage, the risk profile of the insured, and other underwriting criteria. In essence, when someone pays a premium, they are entering into a contractual agreement with the insurer, where the insurer agrees to provide financial protection against certain risks outlined in the policy, in exchange for the premium payment. Understanding this concept is crucial for anyone involved in insurance, as it lays the foundation for how insurance companies operate and how individuals manage their risks.

## 7. Who can insure a property or person?

- A. Anyone with an interest in that property or person
- B. Only policyholders of the insurance company
- C. Only those with an insurable interest**
- D. Any representatives of the insured

The correct choice emphasizes that only those who have an insurable interest in a property or person can obtain insurance on that asset. Insurable interest means that the policyholder stands to suffer a financial loss if the covered event occurs, which is a fundamental principle in insurance. This requirement ensures that insurance contracts are legally enforceable and mitigates moral hazard, where individuals might take risks with assets they don't own or care about. When an individual or entity has an insurable interest, it demonstrates a legitimate reason for wanting to insure the property or individual. This concept prevents situations where someone without stakes in the outcome might benefit from an insurance payout following a loss, thereby maintaining the integrity of the insurance system. In this context, while anyone with a casual interest in someone else's belongings might be involved in the insurance process, only those with a direct financial concern are allowed to secure policies. This principle upholds the ethical standards of the insurance industry and ensures that insurance serves its intended purpose effectively.

## 8. What type of insurance companies are referred to as 'participating' insurers?

- A. Re-insurers
- B. Stock Insurance Companies
- C. Mutual Insurance Companies**
- D. Reciprocal Insurers

Participating insurers are typically associated with mutual insurance companies. These companies are owned by the policyholders rather than shareholders. Because of this structure, policyholders in mutual companies can participate in the company's profits through dividends, which are shared among them based on the premiums they have paid. This participation is a defining feature of mutual insurance companies, allowing policyholders not only to have a say in management but also to benefit financially from the company's success. In contrast, stock insurance companies are owned by shareholders, and any profits are distributed in the form of stock dividends rather than directly to policyholders. Re-insurers, which provide insurance to other insurance companies, do not fit the criteria for participating insurers, as they primarily operate in a different sphere of the insurance industry. Reciprocal insurers are groups of individuals or organizations exchanging insurance risks and may not necessarily provide dividends to their members the way mutual insurers do. This distinction clarifies why mutual insurance companies are known as participating insurers.

## 9. Which of the following describes Reciprocal Insurers?

- A. Incorporated and for-profit
- B. Unincorporated and non-profit**
- C. Mandatory participation insurers
- D. Insurers with stockholders

Reciprocal insurers are a unique type of insurance organization that operates on the principles of mutuality and cooperation among policyholders. They are typically unincorporated and non-profit, meaning they do not exist primarily to generate profit for shareholders but rather to serve the interests of their members. Each member, or subscriber, contributes to a pooled fund that is used to pay claims, and in return, they receive coverage. This means that the focus is on risk-sharing among members rather than profit-making, which aligns with the nature of reciprocal insurance. The structure of reciprocal insurers also allows for a more direct participation from their members in the decision-making process and distribution of surplus, further emphasizing their cooperative nature over profit-driven motives. This characteristic distinctly sets them apart from incorporated insurance companies, which are designed to generate profit and often distribute profits to stockholders.

## 10. What does a non-waiver agreement allow an insurer to do?

- A. Waive all rights to deny future claims
- B. Maintain the right to deny coverage**
- C. Automatically pay all claims regardless of coverage
- D. Force a policyholder to accept a settlement

A non-waiver agreement is a critical document in the claims process, particularly when there are questions about coverage. It allows the insurer to continue investigating and processing a claim without giving up its right to deny coverage later on. This is important in cases where there may be factors that could potentially exclude coverage—such as policy limitations, exclusions, or questions regarding the details of the loss. By signing a non-waiver agreement, the policyholder acknowledges that while the insurer is investigating the claim and providing some level of service or payment, this does not prejudice the insurer's ability to deny the claim based on the findings of that investigation. Therefore, the insurer can uphold its rights regarding coverage decisions, ensuring that they are not automatically bound to accept liability simply because they are engaging in the claims process. The other options misrepresent the purpose of a non-waiver agreement. For example, waiving rights to deny future claims or automatically paying claims would undermine the insurer's ability to carefully assess each claim's validity and ensure that claims are settled based on the terms of the policy. Similarly, forcing a policyholder to accept a settlement doesn't accurately reflect the intent or function of a non-waiver agreement.



## Next Steps

**Congratulations on reaching the final section of this guide. You've taken a meaningful step toward passing your certification exam and advancing your career.**

**As you continue preparing, remember that consistent practice, review, and self-reflection are key to success. Make time to revisit difficult topics, simulate exam conditions, and track your progress along the way.**

**If you need help, have suggestions, or want to share feedback, we'd love to hear from you. Reach out to our team at [hello@examzify.com](mailto:hello@examzify.com).**

**Or visit your dedicated course page for more study tools and resources:**

**<https://adjusterproinsuranceadjuster.examzify.com>**

**We wish you the very best on your exam journey. You've got this!**